



PHISHING AWARENESS TRAINING

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INTRODUCTION

➤ What is **Phishing**?

- Phishing is a form of cyber attack where a malicious actor, often posing as a trustworthy entity, attempts to deceive individuals into divulging sensitive information such as passwords, credit card numbers, or other personal data.
- This is typically done through fraudulent emails, messages, or websites that mimic legitimate sources.

➤ How does **Phishing attacks** generally works?

- Deceptive Communication
- Sense of Urgency or Fear
- Fake Websites
- Malware Delivery
- Targeting Individuals or Organizations
- Spear Phishing



Types of **Phishing Attacks**



Social Engineering

Manipulating individual's to divulge confidential information's.
Examples:
Impersonation, emotional manipulation.



Website Phishing

Fraudulent websites imitating legitimate ones.
Examples: Fake login pages, malicious websites.



Email Phishing

Deceptive emails to extract information.
Examples: Fake security alerts, account verification requests.

Common Characteristics of **Phishing Attempts**

- **Urgency:** Creating a sense of immediate action.
- **Unexpected Emails:** Receiving unsolicited emails.
- **Suspicious Links:** Hover over links to preview URL'S.
- **Requests for Personal Information:** Be Cautious.

Recognizing **Phishing Emails**



**Check the
Sender's Email
Address.**

**Verify Email
Content**

**Look for Spelling
and Grammar
mistakes**

**Hover Our Links
to Preview URL's**

Recognizing **Phishing Websites**

**Check the
URL'S**

**Look for
HTTPS**



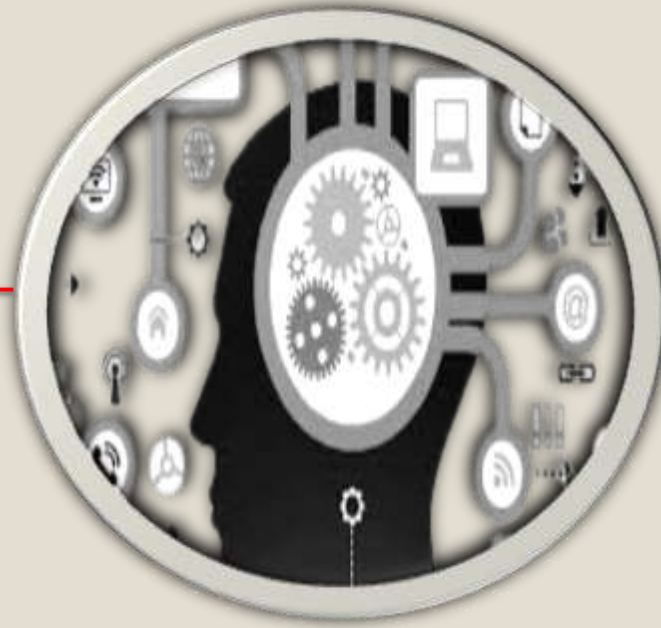
**Verify Website
Legitimacy**

**Be Cautions with
Pop-Up Forms**

SOCIAL ENGINEERING TACTICS

**Impersonations
Techniques**

**Manipulations
of Trust**



**Exploiting Human
Emotions**

**Awareness of Social
Media Manipulation**

Protecting **Personal Information**

- Never Share Passwords via Email.
- Use Two-Factor Authentication.
- Verify Requests for Sensitive Information.
- Be Cautious with Personal Information Sharing.



Best Practices for Avoiding **Phishing Attacks**

- Keep software updated and use security software.
- Educate and train employees.
- Regularly backup important data.



Conclusion

➤ Key Points Recap:

- Phishing attacks are pervasive and continuously evolving tactics used by cybercriminals to deceive individuals and organizations.
- Email phishing, website spoofing, and social engineering are common methods used in phishing attacks.
- Recognizing phishing indicators such as suspicious sender addresses, urgent language, and deceptive URLs is crucial in mitigating risks.

➤ Importance of Vigilance:

- Maintaining high level of awareness and skepticism towards unsolicited communications is essential
- Regularly verify the authenticity of websites and refrain from clicking on links or downloading attachments from unknown or suspicious sources.

➤ **Take Action:**

- Implement robust cybersecurity measures, including spam filters, antivirus software, and multi-factor authentication (MFA), to protect against phishing promptly.
- Educate employees, friends, and family members about phishing techniques and encourage reporting of suspicious activities promptly.

➤ **Continuous Learning:**

- Cybersecurity is a dynamic field; staying informed about emerging threats and best practices is a key to safeguarding personal and organizational information.
- Regularly update security protocols and participate in phishing awareness training to reinforce knowledge and readiness.

THANK YOU