RUDRESH DONGRE

IMPLEMENTATION ENGINEER

Dynamic and results-oriented professional with over 6 years of experience specializing in the implementation and functional consulting within the healthcare industry. Proven track record of successfully deploying Hospital Information Management Systems (HIMS) and optimizing healthcare workflows to enhance patient care delivery and operational efficiency.

Professional Experience

September 2021 – Present

Implementation Engineer Deputed – United Arab Emirates   **Micropro Software Solutions**

- Successfully managed end-to-end implementation projects for clients, ensuring seamless integration of software systems and hardware solutions Based on Compliances.
- Implementation – Integration of HIMS to LIS / PACS / BIOMETRIC / Token Managements / Portals / Mobile Applications etc.
- Integration of MOH / HIE(Heath Information Exchange) NABIDH ,RIAYATI & MALAFFI
- Collaborated with cross-functional teams to analyze client requirements and design customized implementation plans to meet specific needs.
- Conducted thorough testing and troubleshooting to identify and resolve technical issues during implementation process, ensuring high level of customer satisfaction.
- Provided hands-on training and support to clients to facilitate smooth transition to new systems, resulting in increased efficiency and productivity.
- Developed comprehensive documentation including implementation guides and user manuals to assist clients in utilizing new technologies effectively.

Successfully implemented HMIS in 7 healthcare facilities

Support Coordinator for Multiple Hospitals & Medical Centre

<u>Implementation & Support Engineer</u>   **Numeric Technologies**
Karbala – IRAQ

Najaf – IRAQ

Kathmandu - NEPAL

- Spearheaded the implementation of Hospital Management Information Systems across multiple healthcare facilities in IRAQ & NEPAL, ensuring seamless integration and functionality.

- Collaborated with internal teams and third-party vendors to develop customized solutions tailored to the specific needs of each healthcare institution.

- Led software integration efforts, successfully integrating HMIS with existing systems and third-party applications, optimizing operational efficiency and data accuracy.

- Provided comprehensive training and support to end-users, ensuring smooth transition and adoption of new systems.

- Played a key role in troubleshooting technical issues and providing timely resolutions, maintaining high system uptime and user satisfaction.

- Contributed to system enhancements and updates based on user feedback and evolving industry standards, ensuring continuous improvement and compliance with regulatory requirements.

Successfully implemented HMIS in 3 healthcare facilities,
1) Al kafeel hospital NAJAF
2) Al kafeel hospital KARBALA
3) Imam Zain El Abidine Hospital

October 2019 - August 2020

<u>Software Support | ERP software</u>   **Medicare Systems Mumbai**

- Requirement Analysis: Collaborate with healthcare professionals, administrators, and IT staff to understand the requirements of the hospital.
- System Configuration: Configure the HIMS software according to the specific needs identified during the requirement analysis phase.
- Training and Education: Conduct training sessions for end-users to ensure they are proficient in using the HIMS software.
- User Support: Provide ongoing support to end-users, addressing any questions, concerns, or issues that arise during the implementation and post-implementation phases.

<u>Education</u>

- **Graduation in Computer Engineering**

NUVA College of Engineering & Technology, *NAGPUR*

PROJECTS

Attendance Management System by Image Capture

PHP, HTML, CSS, JavaScript Front end – HTML, CSS Backend – PHP

Version (7.0), JavaScript Version (ES8/ES2017) Database – MySQL

- **SSC - 75.61**

RSVM *PANDHURNA MP*

- **HSSC - 78%**

FRIENDS *HS INDORE MP*

Key Skills

- Healthcare Information Technology (HIT)
- Software Quality Assurance
- Customer Relationship Management (CRM)
- Software Implementation Test Cases
- Manual Testing Regression Testing
- Database Administration Healthcare Management