



Ankita Suresh Dhumane
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Gender : Female
Marital Status : Unmarried
DOB : 2/8/1996
City : Ahmednagar
State : Maharashtra
Country : Indian
Pincode : 414003

ACADEMIC DETAILS

- BE E&TC [2017] with aggregate of 62% from Dr.Vikhe Patil college of engineering
- Diploma in E&TC [2014] with aggregate of 72% from Dr.N.J.Paulpudhe

WORK EXPERIENCE

- Working as Application Support Engineer in Brainpower Software from Nov 2022 to till date

Role : Good Understanding Skills

Having experience in customization and support in various module of confidential (Liability, Asset, Loan)
Provided application Support for adverse client base, addressing user inquiring and resolving technical issue via Phone and Email

Application Support for Android App like Customer Mobile App, Daily Agent Collection App
Handling SQL related basic Queries
Banking Domain Transaction like RTGS, NEFT, Remote Transaction

- Worked as Quality Analyst in Quicksolv Technology from Dec 2019 to Oct 2022

Role :

Responsible for verifying the insurance claims and reports submitted by the authorities.
There are multiple vendor with different format each vendor its own format.
Responsible for checking quality all vendor as per given format.

Responsible for checking customer medical details mention on form are correct and complete or not.
Checking quality of Doctor recorded and mentions medical details of customer as per decided format.
Cross check the Doctor ask all medical details as per format or not and mention all details correctly or not.

- Worked as Quality Engineer in Lunar electrical Pvt Ltd from Feb 2019 to Sep 2019

Role :

Responsible for preparing Quality plan that support the project and clients requirements on quality assurance and quality control.
Responsible for preparing document that support improve quality.
Ensure all QA/QC control measures and procedures are documented, implemented and fully comply with all client and regulatory agency requirements.

SKILLS

- Databases: MySQL
- Teamwork
- Problem-solving
- Quality Assurance

STRENGTH

- Positive Attitude

HOBBIES

- Listen Music



(Ankita Suresh Dhumane)