SUNIL KADAM

DYNAMIC HEALTHCARE IT LEADER WITH 17+ YEARS OF PROVEN EXCELLENCE:

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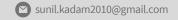## SUMMARY

An accomplished professional with over 17 years of dedicated experience in the Healthcare IT sector, I excel in project management, implementation, system operations, and R&D leadership. Throughout my career, I have consistently driven innovation, overseen development teams, and delivered high-impact solutions that revolutionize healthcare technology.

SKILLS

- Project Management
- Implementation
- System Operations
- R&D Leadership
- Collaboration and Team Building
- Strong Domain Knowledge (HMIS)
- Technical Proficiency
- Client Interaction and Management

WORK EXPERIENCE

JVS Technologies Pvt. Ltd. - Ahmedabad

Sr. Team Lead - Development & Support • 2022 - Present

- *Developing the product vision, roadmap, and growth opportunities for a Digital HealthTech platform.*
- *Analyzing value, building cases, and prioritizing stories, epics, and themes to align with the product strategy.*
- *Taking an active leadership role in overcoming obstacles to ensure the team meets release/sprint goals successfully.*
- *Ensuring platform compliance with healthcare standards such as HIPAA, HIE, etc.*
- *Producing thorough documentation outlining research findings for project managers, customers, and marketing staff.*
- *Providing consulting expertise in developing a Hospital Management Information System (HMIS) ERP.*
- *Managing developer teams to foster efficient collaboration, adherence to project timelines, and successful HMIS ERP delivery.*
- *Mentoring developers in best practices for software development and healthcare domain knowledge.*
- *Directing support and implementation efforts for Digital HealthTech platforms, ensuring smooth deployment and ongoing maintenance.*
- *Handling client relationships, addressing inquiries, and resolving issues to guarantee customer satisfaction.*
- *Coordinating with cross-functional teams to implement software solutions that meet client requirements and deadlines.*

Sofscript System and Services Ltd. - Munbai

Project Manager • 2010–2022

Project Manager (5 years)
- *Oversaw end-to-end project delivery, ensuring client satisfaction and successful project outcomes.*
- *Led and participated in multiple project teams, demonstrating leadership and project management expertise.*
- *Recommended changes to policies and established procedures, contributing to organizational efficiency.*
- *Maintained collaborative working relationships within the Project Leadership Team.*
- *Prepared and delivered project presentations to stakeholders.*
- *Coordinated with clients for successful Go-Live and key user training schedules.*

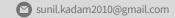*Manager - Implementation and System Operations (3 years)*
- *Orchestrated seamless operations by coordinating with the implementation team.*
- *Collaborated with the development team, ensuring on-time project delivery.*
- *Facilitated effective communication between clients and internal teams for master data collection and user training schedules.*

Senior Implementation Executive (4 years)
- Installed and configured software at the server side, ensuring optimal performance.
- Coordinated with Hospital IT Teams for client installations, demonstrating excellent communication and collaboration skills.
- Resolved client issues efficiently by utilizing SQL and other technical troubleshooting methods.
- Coordinated with the development team to address and rectify bugs reported by clients.
- Conducted in-depth system requirement studies, contributing to a comprehensive understanding of client needs.
- Delivered key user training and facilitated master data collection processes.

Client List I Worked With:

- *PGH Hospital: 200 beds, Sr. Implementation Executive*
- *Masina Hospital: 280 beds, Sr. Implementation Executive*
- *Noor Hospital: 100 beds, Sr. Implementation Executive*
- *ST. Elizabeth Hospital: 100 beds, Sr. Implementation Executive*
- *HIra Mongi Hospital: 100 beds, Sr. Implementation Executive*
- *Maru Hospital: 30 beds, Sr. Implementation Executive*
- *KHM Hospital: 30 beds, Sr. Implementation Executive*
- *Bhagwan Mahaveer Jain Hospital: 500 beds, Manager - Implementation and System Operations*
- *Sterling Group of Hospitals (Ahmedabad ,Baroda, Gandhidham, Rajkot): Manager - Implementation and System Operations*
- *Surana Sethia Hospital: 100 beds, Manager - Implementation and System Operations*
- *Vishwaraj Hospital: 300 beds, Manager - Implementation and System Operations*
- *AIMS Hospital: 200 beds, Manager - Implementation and System Operations*
- *Bethany Hospital: 250 beds, Project Manager*
- *Fortis Hospital: 300 beds, Project Manager*
- *Kaushalya Hospital: 150 beds, Project Manager*
- *KLES Hospital and Medical College: 2800 beds, Project Manager*
- *KLES Cancer Hospital: 120 beds, Project Manager*
- *KLES Centenary Charitable Hospital: 500 beds, Project Manager*
- *Suasth Hospital: 400 beds, Project Manager*
- *Jasloak Hospital: 250 beds, Project Manager*
- *Geetanjali Hospital and Medical College: 1200 beds, Project Manager*
- *Surya Hospital - Mumbai & Jaipur : 100 beds, Project Manager*
- *Bhagwan Mahaveer Hospital - Sumerpur : 100 beds, Project Manager*
- *Northstar Diagnostic Centre - Ahemdabad , Project Manager*

Focus Promotion Private Ltd. - Mumbai

Sr. Software Support Engineer • 2006–2010

- *Spearheaded seamless software installation and troubleshooting processes for Focus PMP (Clinic Management System), ensuring uninterrupted operations for healthcare facilities.*
- *Demonstrated expertise in customizing software solutions to precisely meet client requirements, enhancing user experience and system efficiency.*
- *Led rigorous testing and meticulous implementation efforts at client locations, guaranteeing smooth transitions and minimal disruption to workflow.*
- *Provided round-the-clock on-site support, showcasing dedication to client satisfaction and a proactive approach to problem-solving.*

KEY PROJECTS

- CAREWORKS™ HMIS is the "most accepted" Hospital Management Information (HMIS), for large multi-specialty and super-specialty hospitals, and are offered based on the size of the Hospital.
- SoftClinic GenX: An AI-Powered Digital highway for Healthcare professional for streamlining their practice

EDUCATION

- B.Sc from SMU University in March, 2010
- HSC from Maharashtra Board in March, 2004
- SSC from Maharashtra Board in March, 2002

TECHNICAL PROFICIENC

- MS SQL Server, MySQL, Oracle, PostgreSQL, SSRS, Crystal Reports, Jira, Open Project, Azure DevOps