

Career Objective:

Currently working with IQVIA in a highly competitive, innovative, and challenging environment with my full efforts and enthusiasm in order to contribute myself in the development of the organization. Also, wish to get profound knowledge base to enhance my talent, experience and exposure.

Professional Summary:

- ❖ Hands on **6+** year's experience in software testing field.
- ❖ Excellent in functional testing, acceptance testing, regression Testing, integration testing, system testing.
- ❖ Good exposure in SDLC (software development life cycle).
- ❖ Good exposure in STLC (software testing life cycle).
- ❖ Strong in writing test case design techniques.
- ❖ Excellent knowledge on defect tracking tool.
- ❖ Strong team player to find defects in software application against requirement specification.
- ❖ Excelled in writing test scenarios & test cases.
- ❖ Proficiency in finding, documenting and reporting bugs.
- ❖ Experienced in working on daily, weekly and monthly changes going out in the project.
- ❖ Experienced using Test Management tool 'X-ray' and Bug Tracking tool 'JIRA'.
- ❖ Good knowledge in Agile and Waterfall Methodology.
- ❖ Proficient in understanding the Software requirement and creating Test Scenarios and Test Cases along with effective test data.
- ❖ Responsible for Successful and On-time delivery of Product without any issues.
- ❖ Prepare Weekly and Monthly Status Reports.
- ❖ Good knowledge in Health care domain.

Onsite Experience

- ❖ Involved in User Acceptance Testing, Live support for King Saud Medical center (KSMC) Riyadh, Saudi Arabia in the year 2022
- ❖ Involved in User Acceptance Testing Live support at Rainbow Hospital , India in the year 2023

Organizational Overview:

- ❖ Currently working as a **Software QA Engineer1** in **IQVIA., Chennai** from February 2022 to till date
- ❖ **Client: 40+ Hospitals in 8 countries across the Middle East, South Asia and Africa**
- ❖ Worked as **Test Engineer** in **Access Healthcare Services., Chennai** From Oct 2017 to Feb 2022.
- ❖ Client : Athena healthcare , Hospitals in United States of America and Europe countries

Technical Skills:

- ❖ Bug Tracking Tools : Jira
- ❖ Test Management Tools : X-ray , Zephyr squad

Educational Qualification:

B.Tech from Biju Patnaik University of Technology, Odisha, on Year 2015 with 75% (First Class)

Personal Traits:

- ❖ Flexible and capable of working under tight deadlines
- ❖ Enthusiastic team player
- ❖ Highly detail-oriented and having good time management skills

Project 1 : Arcus Air

Organization : IQVIA

Client : 40+ Hospitals in 8 countries across the Middle East, South Asia and Africa

Environment : Smoke testing , beta/acceptance testing, Monkey Testing , regression testing and Retesting

Methodology : Agile

Team Size : 8

Duration : February 2022 to till date

Scope of the project is Hospital Information System that can be configured based on the hospital's requirements by satisfying both HIS and EMR needs.

Responsibilities:

- ❖ Participate in Story walk through to gather & analyse requirements.
- ❖ Analysing Functional Design and Prepare Test Scenarios.
- ❖ Creating & Executing Test Cases based on the requirements
- ❖ Reporting and maintaining defects in defect tracker.
- ❖ Prepare Weekly and Monthly Status Reports.
- ❖ Co-ordinate and provide assistance to customer for UAT
- ❖ Extensively Involved in Retesting, Regression testing and Smoke Testing
- ❖ Communicate with all the stakeholders including developers and PO of the project and identify the new functionalities changes.
- ❖ Sharing the application knowledge to the team.
- ❖ Undergone real user support on the software
- ❖ Following Bug Life cycle.
- ❖ Conducted various types of testing such as Smoke, Functional, Security Testing, GUI, Retesting, Regression, Monkey Testing, UAT.

Project 2: Collector.

Organization : Access Healthcare

Client : Athena healthcare

Environment : Integration testing, smoke testing , beta/acceptance testing, regression testing

Methodology : Agile

Team Size : 12

Duration : March 2020 - Till Date

This Projects covers the modules patient, insurance, appointment and claims workflows. This project helps the hospitals to enroll their patient information in athena net and adding the patient insurances. Creating and managing patient appointments and finally deals with billing by Claim's workflows.

Project 3: Hospital Clinicals.

Organization : Access Healthcare

Client : Athena healthcare

Environment : Integration testing, smoke testing, beta/acceptance testing, regression testing

Methodology : Agile

Team Size : 6

Duration : July 2018-Till Date

Hospital Clinicals is one of the critical emerging products of athena. This product mainly helps the physician to store the EHR record of the patient getting admitted to their hospitals. Along with that, this product helps the doctors, nurses, pharmacists, lab & radiologist, and surgery specialists do their work using this software, starting from the patient admission to discharge.

Project 4: Communicator.

Organization : Access Healthcare

Client :Athena Healthcare

Environment : Integration testing, Smoke testing , Beta/Acceptance testing, Regression testing

Methodology : Agile

Team Size 6

Duration : Oct 2017- July 2018

Communicator is a product of Athenahealth which is specially meant for the communication between hospital and patient. Here the patient can make online Payment, schedule appointments, view lab results and communicate with the provider. Athena communicator also preserves the Patients Health Information PHI and maintains the patient safety.

Responsibilities:

- ❖ Responsible for Writing, Executing and Reviewing of Test case.
- ❖ Communicate with all the stakeholders including developers and PO of the project and identify the new functionalities changes.
- ❖ Performing regression and smoke testing during the release week.
- ❖ Worked on Requirement Analysis, Test Time Estimation.
- ❖ Responsible for identifying severity defects in dev environment.
- ❖ Writing Test scenarios and test cases.
- ❖ Executing Regression testing, Smoke testing, Sanity Testing, Device Testing and Mobile testing.
- ❖ Reporting and Tracking Bugs.
- ❖ Organizing Functionality discussion meet.
- ❖ Documenting test cases.
- ❖ Executing Memory Leak testing.
- ❖ Experienced in Chrome Beta & Edge Beta version testing.
- ❖ Looking into the Client reported issues and working on it.
- ❖ Collaborating with Patient Safety team and doing exploratory testing in PS prone areas.
- ❖ Looking into the release tasks and test the changes.
- ❖ Update the test cases with respect to the changes.
- ❖ Practice of doing Windows update testing.
- ❖ Understanding the Business Requirement & System Requirement documents for modules.
- ❖ Preparing Requirement Traceability Matrix (RTM).

Achievements:

- ❖ Received '**Extra-mail's, Award**' for reporting many Patient Safety related bugs and Client perspective bugs.
- ❖ Got **best performance awards**.

Contact Details:

Mobile No: +**91-8142728980**,

Email ID: **pragyannayak43@gmail.com**

Declaration:

I hereby declare that the particulars furnished above are complete and correct to the best of my knowledge and belief.

Place: **Chennai**

Pragyan Paramita Nayak