## Top 10 FAQs:

Q: What are the Library hours?

Asked: 23 times

Q: How can I borrow books using an RFID kiosk?

Asked: 21 times

Q: Where is the library?

Asked: 19 times

Q: How do I search our library catalog?

Asked: 13 times

Q: Talk to a librarian

Asked: 7 times

Q: What are the Library hours on Friday?

Asked: 7 times

Q: Major holidays of the library?

Asked: 4 times

Q: When is the library closed?

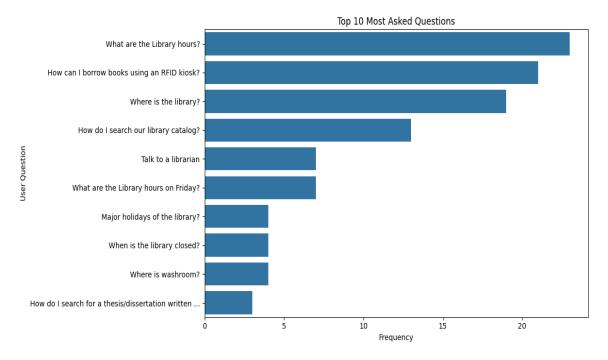
Asked: 4 times

Q: Where is washroom?

Asked: 4 times

Q: How do I search for a thesis/dissertation written by an IITGN student?

Asked: 3 times

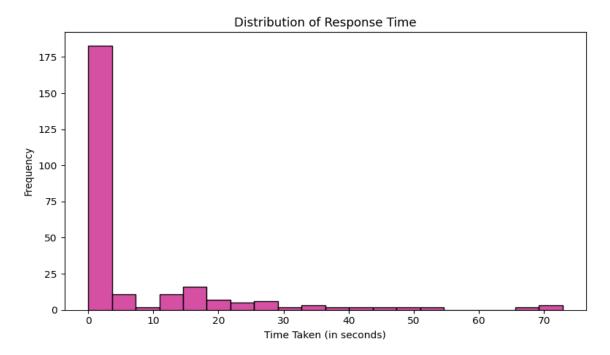


### **Time Taken Stats:**

Average: 7.87 seconds

Minimum: 0.00 sec → Talk to a librarian

Maximum: 72.82 sec → How many book can a Mtech student borrow at a time?



### **Unanswered Queries Count: 37**

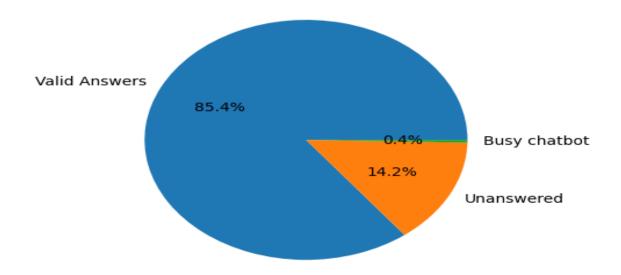
- $\rightarrow$  asdfghjkl
- → Can I borrow laptop from library?
- → Where is the washroom?
- → Where is the washroom?

- → Where is the washroom?
- → Where is the washroom?
- → Howw many books can I borrow?
- → Books can be borrowed by phd student?
- → How many book can a PhD borrow at a time?
- → How many book can a faculty borrow at a time?
- → How many children's collection books can I borrow at a time?
- → How many book can a Mtech student borrow at a time?
- → how many books can I borrow?
- → How many book can a Mtech student borrow at a time?
- → How many book can a faculty borrow at a time?
- → Due date for faculty
- → How do I find material in the Library?
- → How many book can a PhD borrow?
- → Bachelors
- → books for bachelor's
- → How many book can a Bachelor's student borrow?
- → What are the issue and returning timing of the book?
- → hdwvjjhevwhewwafwd
- → I want a recent research paper by prof. Uttama
- → Research papers by mayank singh sir
- → When was this library made
- ightarrow I am building chatbot according to research interest to whom should I take advise?
- → Professors worked on chatbot services?
- → Research related to chatbot by nipun batra
- → List all the researches by nipun batra
- → List all the researches by nipun batra
- → How many books can a Btech student borrow?
- → how many books are avilable in the library related to CS
- → Where are the fiction books?
- → Where can I find the fiction section in the Library?
- → How do I search for a thesis/dissertation written by an IITGN student?
- → Where is the washroom.

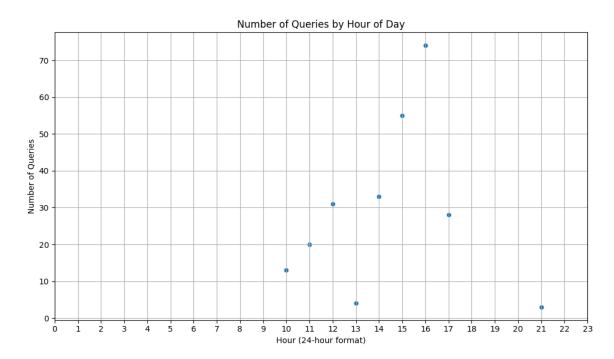
#### **Busy Queries Count: 1**

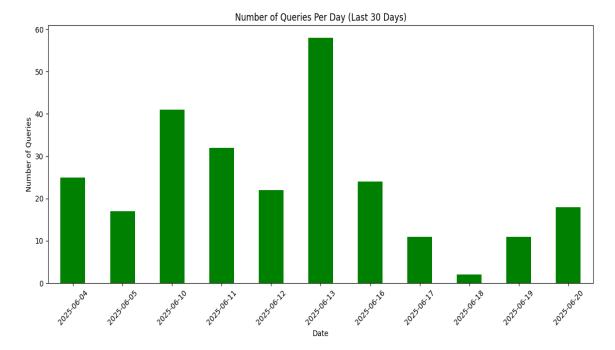
→ How do I search for a thesis/dissertation written by an IITGN student?

## Distribution of Responses



**Most Busy Hour:** 16:00 - 17:00





# Positive feedback Count: 7 Positive feedbacks:

- → Thanks for the information
- $\to \mathsf{Hi}$
- $\rightarrow \text{Good bot}$
- $\rightarrow \text{Really good answers}$
- $\rightarrow$  All the answers were right

# Negative feedback Count: 1 Negative feedbacks:

 $\rightarrow$  Photo is not good

## Distribution of Feedback

