# Dhruv Tyagi

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### SUMMARY

With 1+ years of experience as a data scientist, I am good at solving business problems using machine learning. I hold my bachelor's degree in Engineering. Well-versed in Deep Learning, Python, and SQL with a strong foundation in statistical analysis and problem-solving. Skilled in developing end-to-end data solutions to enhance decision-making.

#### Professional Experience

Data Scientist | Analyst II - IS

June, 2022 – July, 2024

DXC Technology

- Worked on Operations Optimization and Customer Experience Enhancement using Machine Learning.
- Developed predictive models, improving operational efficiency by 3.1 percent.
- Tools used Scikit-learn, XGBoost, Azure, SQL, Deep Learning, TensorFlow, NLP

Data Intern - (HashTag Stay )

Feb,2020 - May,2020

- Conducted market analysis to support business growth strategies, leading to a 10 percent improvement in targeting expansion opportunities.
- Optimized pricing and revenue models through statistical analysis, aiding in strategic decision-making.

#### SKILLS

Data Science: Machine Learning, Deep Learning, Predictive Analysis, Statistics, NLP, Gen AI Languages/Libraries: Python, JavaScript, SQL, Numpy, Pandas, MatplotLib, Scikit-learn, PyTorch

Cloud: AWS, Azure, Docker

Others: Git/GitHub, Airflow, PyCharm, MLOps, Data Structures and Algorithms

#### EDUCATION

### University of Petroleum and Energy Studies

2018 - 2022

Bachelors of Technology  $\mid B.$  Tech

### Indian Institute of Technology, Jodhpur

2024 - 2026

Masters of Technology in Data Engineering

Major Projects

# Advanced Customer Churn Prediction Project | ANN, Streamlit, Python, Machine Learning \* Predicting Customer Churn based on various features and finding key factors responsible for Churn

- - \* Preprocessed the data, built an artificial neural network and performed hyperparameter tuning to obtain good
  - \* Deployed the Project using streamlit and achieved 89 percent efficiency

# Next Word Prediction Project | LSTM, RNN, Streamlit, Deep Learning, Machine Learning \* Developed a full-stack web application for predicting the next word in a sentence

- \* Utilized LSTM and GRU RNNs and built an interactive interface
- \* Performed preprocessing and model training to deliver accurate real-time text predictions with an 83 percent efficiency

### Gen AI Chatbot | Python, Deep Learning, NLP, Gen AI \* Developed an End to End QnA Chatbot

- \* Utilised LLM Models and LangSmith
- \* Deployed the chatbot using streamlit

### CERTIFICATIONS

- Microsoft Certified: Azure Fundamentals: AZ 900
- Amazon Certified Cloud Practitioner CLF