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West Godavari District, Andhra Pradesh.

**ACADEMICS**

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| --- | --- | --- | --- | --- |
| **Educational Qualification** | **Educational institution** | **Year of study** | **Board of university** | **Aggregate** |
| B.Tech | Vishnu Institute Of Technology, Bhimavaram | 2012-2016 | JNTUK University | 83 % |
| Intermediate | Resonance Junior college, Khammam | 2010-2012 | Board of intermediate education | 97 % |
| SSC | Montessori High School, Khammam | 2009-2010 | State Board of secondary education | 88 % |

**WORK – EXPERIENCE**

***Software Engineer (IC – 2) at Service Now, IDC Since June-2019***

Working as Software Engineer in Project Portfolio Management team, identified majority of customer issues being reported due customer’s data and customization, came up with a diagnostic tool that can identify and report the cause of common issues at the customer end itself, resulted in reduced customer ticketing.

Later in an internal hackathon presented the idea of integrated this tool with the existing chatbot, won ‘The Best Customer Success Innovation’ award.

***Senior Software Development Engineer at Kony India 2018-2019***

Worked as a Senior Software Development Engineer in Middleware Team (Java Platform), which provides a uniform interface for the mobile / web apps to connect and operate over various backend systems seamlessly.

Won Individual excellence award, for actively dealing customer tickets and for timely delivery of features. Been part of a team winning Team Excellence award.

***Software Development Engineer at Kony India 2016 – 2018***

Worked as Software Development Engineer in Data Adapters Team (Java Platform), a Seamless interface for connecting to various Backend LOB systems exposing objects and services, enabling clients to build apps with less to almost no code.

Been an active member of core Data Adapter framework team, worked in building built-in adapters, assisted other application teams in building their own Adapters, actively contributed towards documentation, customer ticketing, learned good practices and actively participated in internal Hackathons. Organized many engaging inter and cross team tech talk events.

***Internship at Kony India 2015 - 2016***

Worked as a paid intern at Kony India Private Limited for a duration of 8 months as an Associate Engineer, during which learnt Java, understood the product I worked on, added many test cases.

**PROJECTS**

***A Prototype of Braille Printer***

This project **Electronic Servo Typing Aid (E.S.T.A**) referred as **BRAILLE PRINTER, is the first of its kind in our college.**  Created a low-cost Braille punching machine with servo motors to help the visually impaired in getting their books for cheap. Lead a team of 6 members in accomplishing the task. Got patented by our college.

**TECHNICAL SKILLS**

Computer Languages familiar with **Java, C, SQL** and **Python.**

**CO-CURRICULAR ACTIVITIES**

***Mission R & D***

Attended a summer course on computer science / product design held by ***Mission R & D*** at IIIT - Hyderabad during 2015.

***Sixth Sense Technologies***

Participated in a workshop on ***Sixth Sense Technologies*** in TECHNOZION’14 held at NIT- Warangal.

***Assistive Technology Solutions in minutes***

Attended a workshop on ***Assistive Technology Solutions in minutes***held at Shri Vishnu Engineering College for Women.

**EXTRA CURRICULAR ACTIVITIES**

* An active member at Assistive Technology Lab, a technical lab established across our college institution in collaboration with *University of Massachusetts Lowell*, aimed to assist the differently abled with inventions and developments of electronic gadgets.
* Volunteered for several technical and non-technical events conducted at college VALIANT 2K12, 14.

**INTERESTS**

* Watching T.V, browsing Internet, playing games.
* Cycling and walking.