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Software Requirements Specification for Online Shopping System

Introduction

Purpose: The purpose of this document is to highlight the features and describe the Online Shopping System automated software

Document Convention: The document is based on IEEE standard for System Requirement Specification Documents

Intend Audience: Potential Stakeholders including

client, users, ~~base~~ choppers, development teams and managerial organizations

Product Scope

Online Shopping System is a web-based application developed for from-home, ~~convenience~~ convenient shopping experience.

The system gives the customer the advantage of shopping from anywhere in the world without physically going to shop, avoiding the crowd, weather, temperature and effort of travelling.

Also, customers are provided with seamless, ~~an~~ easy and reliable payment service and online receipt generation so that payment can be made without any worry and is hassle-free.

Overall Description

Product Perspective: OSS is developed in the view of giving the customer a convenient, comfortable shopping solution. Anyone can use it for remote shopping and can get product delivered at home.

Product Functions

- 1 Creation of an customer account
- 2 Interactive user interface
- 3 Classification of products into different categories
- 4 Features provided in customer account
 - Cart feature
 - ~~Order~~ Order, cancel the product
 - Track Order status
 - Online chat support (24/7)
 - Voice call support (24/7)
 - video tutorials ~~for~~ for various activities
 - Edit account information
- 5 Sort the category items
- 6 Filter the category items