Dhruv Haria

Test Analyst

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PROFILE

QA Engineer with 6+ years of experience in Finance, Banking, E-Commerce, and Digital Signatures projects. Skilled in manual testing (web, mobile, API, database) with working knowledge of Selenium, Java, TestNG and Playwright. Proficient in SDLC/STLC, test planning, defect management, and cross-team collaboration. Strong in test case design, regression testing, and defect resolution, with proven ability to enhance test coverage, identify critical issues early, and mentor junior QAs

SKILLS

- Testing Types: Manual, Functional, Regression, Database, API, Performance Testing (JMeter)
- Automation: Playwright, Java, Selenium, TestNG, Eclipse, GitHub, VS Code, Testingwhiz
- Processes: SDLC, STLC, Agile/Scrum, Defect Management, Test Case Design & Execution, Requirement Analysis
- Specialization: Point-of-Sale Finance and BNPL Testing, Ecommerce Platforms, Payment Gateway Testing, Cron Job Testing, Financial Workflow Validation, Digital Signatures
- Leadership & QA Management: Team Mentoring & Training, Test Strategy and Planning, QA Documentation an, Cross-Functional Collaboration, Stakeholder Communication

WORK EXPERIENCE

Cygnet One | July 2019 - Present | QA Engineer

Project: Dividebuy - Buy Now Pay Later / Point-of-Sale Finance Platform

- **Performed layered testing** across UI, API, Database, and Integration levels
- Conducted Payment Gateway Testing covering successful, failed, partial, and recurring transactions.
- Validated multiple applications: Checkout, Customer Accounts, Retailer Portal, CRM, RCAdmin, NetSuite.
- Performed API testing with Postman for order delivery mechanisms, Nstsuite Integration.
- Managed and tested collection cron jobs for automated and missed payment cycles.
- Conducted performance testing with JMeter to evaluate load handling, response times, and system stability.
- Verified financial workflows, settlements, and compliance features.
- Ensured data consistency across CRM, Retailer Portal, and Admin modules
- Collaborated with developers, BAs, and product owners in Agile/Scrum sprints.
- Managed defects in Jira, improving defect resolution time and reducing leakage.
- Mentored junior QA engineers, reviewed test cases, and guided them on best practices.

Project: E-Invoicing

- Designed and implemented a robust, scalable Playwright automation framework from scratch to support UI and API testing across multiple web applications.
- Developed custom reusable components, utility libraries, and helper functions to streamline test creation and reduce redundancy.
- Configured reporting, logging using tools like Allure, Playwright Test Reporter, and GitHub Actions
- Created and maintained automated test cases
- Review test scripts created by other team members
- Helped the team to resolve queries to automate test cases

Project: Cygnature/jSign - A E-Signature and Digital Signing solution
- **Performed layered testing** across UI, API, Database, and Integration levels
- Validated integration of different signature types: e-sign, digital signatures, National ID e-sign signatures
- Validated integration of e-stamp and 21 CFR to validate complaisance are met
- Validated integration of third party tools: Google Drive, Dropbox, Active Directory, One Drive
- Performed API testing with Postman to verify the API;s that are used to integrate the platform to user's applications
- Conducted performance testing with JMeter to evaluate load handling, response times, and system stability.
- Collaborated with developers, BAs, and product owners in Agile/Scrum sprints.
- Managed defects in Jira, improving defect resolution time and reducing leakage.
- Mentored junior QA engineers, reviewed test cases, and guided them on best practices
- Created and maintained automation scripts for smoke, sanity and regression test suite using testingwhiz

Project: Ziff Davis
- Writing New Script for new Test cases
- Stabilizing Existing Test scripts after application changes
- Helping Other Automation QA engineers to solve their Queries in Automation Tasks
- Creating utilities so they can be reused for automating applications of different sections.
- Performed cross-browser and cross-platform testing, ensuring consistent functionality across Chrome, Firefox, Safari, and Edge

PERSONAL DETAILS
- Education: B.Tech. (2019) Silver Oak University
- Languages: English, Hindi, Gujarati