

Dhruv Chaudhary

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🐙 <https://github.com/dhruvhc2710>

Education

Lambton College

Post Graduate Diploma, 3.78/4

Full Stack Software Development

Canada

2022–2024

Savitribai Phule Pune University

Engineering (Bachelor's), 7.39/10

Computer Engineering

India

2016–2020

Skills

Professional Skills: Scalability, Technical Support, Stakeholder Management, Managing Client Expectations, Customer Relationship Management, Salesforce Marketing Cloud, Project Management, Communication Skills, Financial Technology Skills

Technical skills: React, Typescript, Javascript, MongoDB, DB2, Express, NodeJS, Django, HTML, Docker, CSS, Python, C++, Apex, Redux, WebRTC, CI/CD, Java, Shell Scripting, SQL, PL/SQL, .Net, SDLC

Software tools: Linux, Salesforce, Git, Cypress, Bitbucket, Postman, Bash, MUI, Microsoft office Suite(Excel, Word, Powerpoint), Windows, VSCode

Experience

Circle K

Customer Service Representative

Canada

2022–2023

- Working with customers and helping them having great time shopping in the store
- Handling and resolving the issues customers have on daily basis

Infosys

Systems Engineer

India

2021–2022

- Spearheaded the implementation of the **Finacle Treasury Desktop application across 15 global bank offices**, ensuring seamless integration and consistent functionality
- Customized Scripts and adapted the application to align with specific policies and operational needs of each global offices and collaborated closely with cross functional teams
- Successfully navigated the intricate landscape of varied regulatory frameworks and financial practices in different countries and Modifying the application scripts to ensure compliance while retaining optimal performance
- **Meeting all client expectations delivering the project on scheduled time and within the proposed budget**
- Led efforts to transfer data and functionality to the cloud, enhancing accessibility and scalability collaborating with the product team to execute migration of desktop application to a web-based platform

Dreamwares

Software developer

India

2020–2021

- Played a pivotal role in developing **Integrately**, a cutting-edge product that offers **one-click automation of diverse applications**
- Demonstrated a strong commitment to best practices by ensuring proper **authorization** and **integrating accurate JavaScript to effectively interact with endpoints**, aligning with automation requirements
- Proficiently engaged with technologies such as **Sales Cloud**, **Salesforce Marketing Cloud**, and **Salesforce CPQ** to empower clients in achieving their business objectives
- Streamlined client's Salesforce setup, optimizing workflows and implementing automation solutions
- Leveraged extensive technical knowledge to set up and optimize **Salesforce** solutions for clients, enabling them to streamline processes, improve customer engagement, and boost overall business performance

Projects

Google Meet Clone

Currently working

Features : Connecting on a video

Trying to build a Google meet Clone integrating WebRTC to RTMP

Course selling App

2023

Features : Separate admin and user authentication, course management

(add, update, delete), purchase courses

Built using React, MUI, Node.js, and MongoDB with Recoil state management

Todo Application

2022

Features : Add, delete, and update items in the list

React-based app with a Node.js and MongoDB backend, styled using MUI

Agricultural analysis based on environment data

2020

Features : Farmer/retailer login, crop prediction based on soil and weather conditions, buy/sell crops with price comparison

Uses random forest classifier and regression. Tkinter for frontend and Python for logic

BookLand

2020

Features : Admin and user separate login, admin book management, user book purchasing

Developed using the Django framework for online book selling

Certifications

- Salesforce Developer Associate
- Project Management Simplified
- Technical Support Fundamentals