




Dhruvin Raiyani

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Passionate, engaging and attentive customer service specialist. Trained in conflict resolution and communication. Seeking to leverage interpersonal skills to build customer loyalty. Customer Service Representative who addresses customer support issues quickly and exceeds performance standards. Ability to communicate technical information to non-technical audiences. Strong leadership and interpersonal skills. Demonstrated an eagerness to learn and determination to succeed. Help build a positive and equitable work environment by promoting teamwork. Highly developed active listening skills as well as participating in personal performance development.

Experience

DECEMBER 2020 – OCTOBER 2021

JD Restaurants, Surat -394130, Gujarat, India. -

- While working over there I learn that the customer is always right.
- They taught me that always be friendly but also professional and practice good hygiene.
- Position requires diplomacy, a good memory, and the ability to interact with a variety of personalities.

JANUARY 2022 – JUNE 2022

SCADDABUSH ITALIAN KITCHEN & BAR (busser & food-runner)

- As a food runner, my duties were to get the food from the expo to the customer swiftly.
- Acknowledging customers about the dishes upon asked.

Skills

- **Active Listener.**
 - **Critical thinking and problem solving**
 - **Teamwork and collaboration.**
 - **Good Communication Skill**
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Education

MAY 2020

P.P SAVANI INTERNATIONAL SCHOOL

January 2022

Diploma in Computer Programming, Seneca College, Toronto. (Currently enrolled in this course).