

1. Plug in the power cable and factory reset the keyboard by pressing fn1 + J + Z (for 4 seconds).
2. Download the Q8 firmware and download the QMK Toolbox. (If the download link below does not work, use this link: https://github.com/qmk/qmk_toolbox/releases)

ANSI layout

Download Q8 ANSI Firmware
Download Q8 ANSI Knob Firmware

**firmware version 1.7 updated on 02/09/2023.*

ISO layout

Download Q8 ISO Firmware
Download Q8 ISO Knob Firmware

**firmware version 1.5 updated on 02/09/2023.*

QMK Toolbox

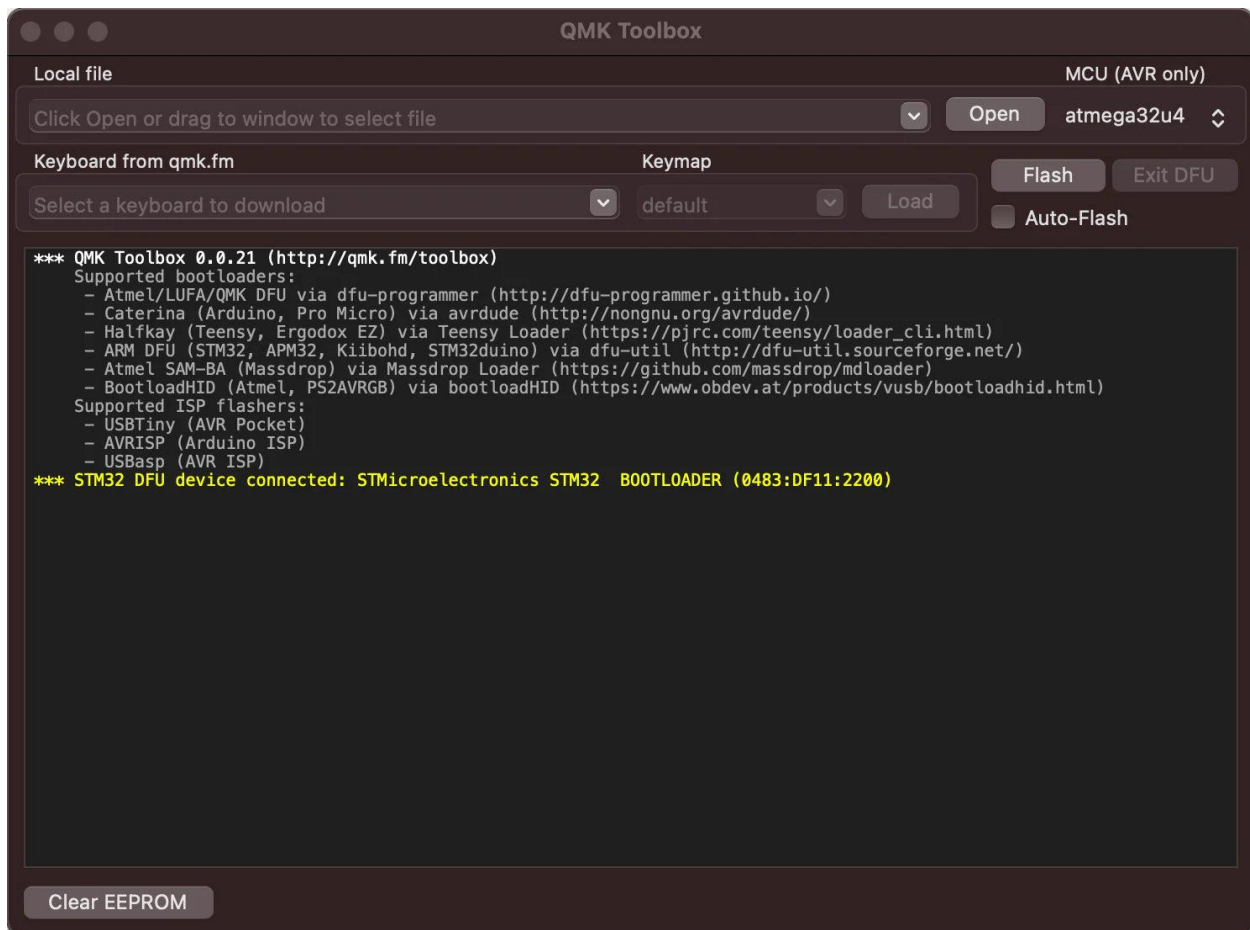
Download QMK Toolbox for Mac
Download QMK Toolbox for Windows

3. Unplug the power cable from the keyboard.
4. Open the QMK Toolbox.
5. Remove the right space bar keycap to find the reset button (As picture shown)

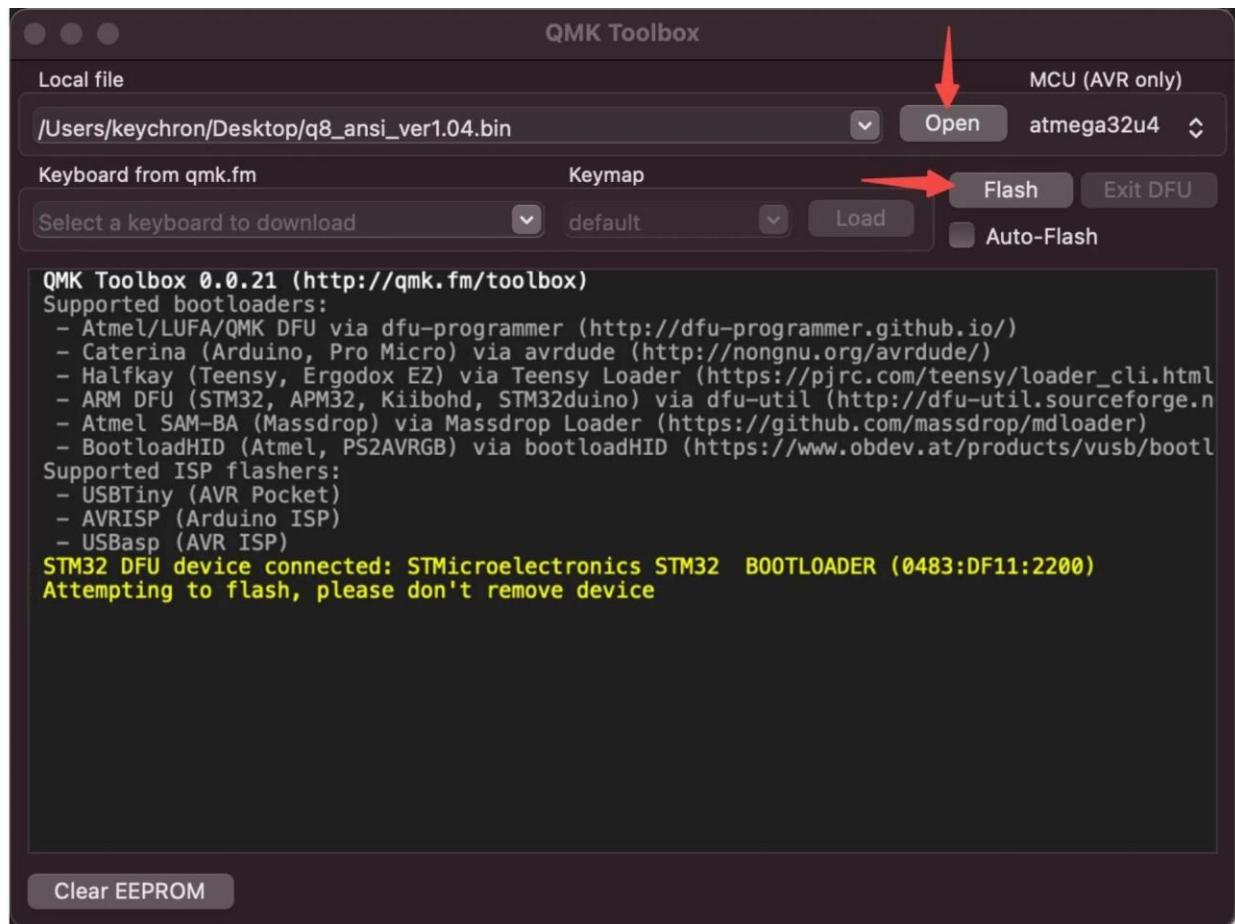


6. Press down and hold the reset button.

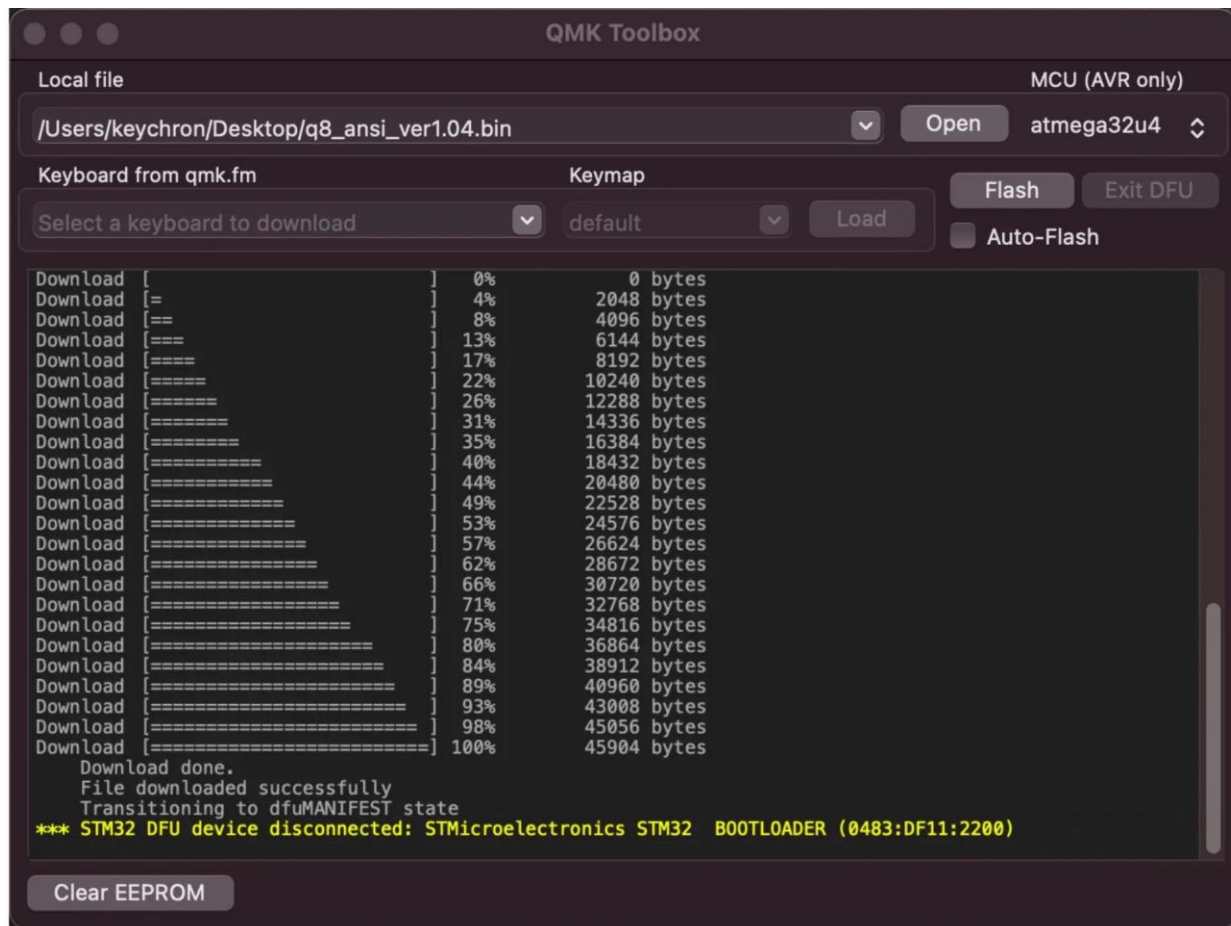
7. Plug in the power cable. The keyboard will enter into DFU mode. Then, the QMK Toolbox will display in yellow words "***DFU device connected".



8. Click open and choose the Keychron Q8 firmware. Click the Flash button. It will start flashing. (Note: Do NOT unplug the power cable while it's flashing.)



9. Wait a few seconds and when you see the content below, it means the keyboard has flashed successfully factory reset.



10. Factory reset the keyboard again by pressing fn1 + J + Z (for 4 seconds).

If VIA can't pair with your Keychron Q8 after you tried flashing, you need to follow these steps:

1. Reconnect your keyboard power cable.
2. If VIA still doesn't pair together after you reconnect the power cable, download the Keychron Q8 keymap JSON file.

Download [Q8 ANSI /US](#) keymap JSON for VIA

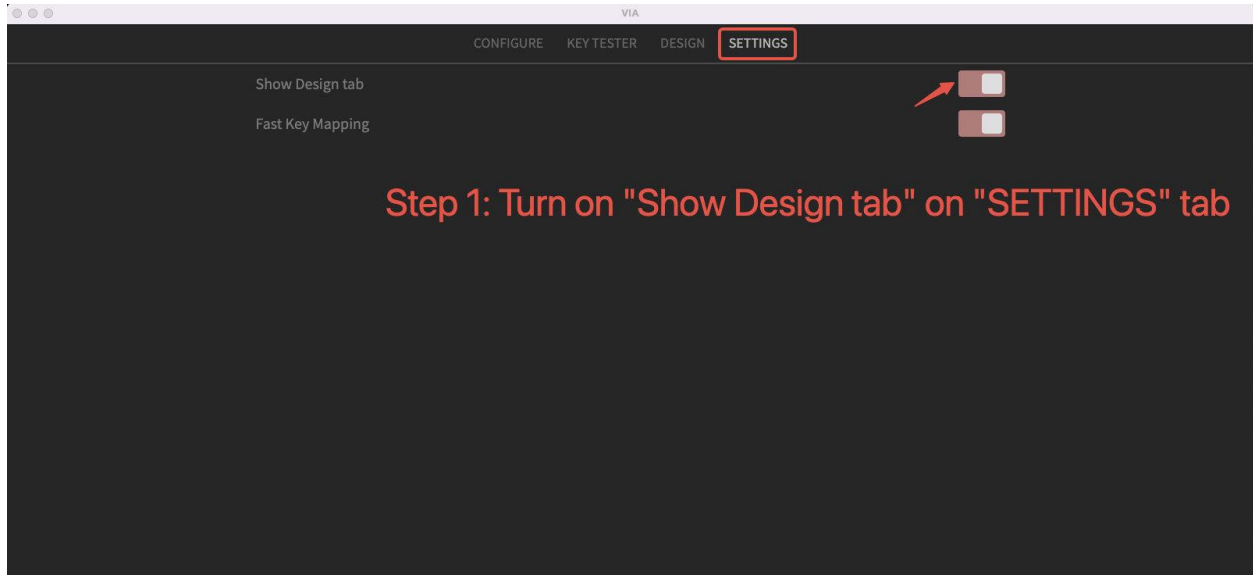
Download [Q8 ISO](#) keymap JSON for VIA

Download [Q8 ANSI /US Knob Version](#) keymap JSON for VIA

Download [Q8 ISO Knob Version](#) keymap JSON for VIA

3. Open VIA.

Step 1: Turn on "Show Design tab" on "SETTINGS" tab.



Step 2: Click the "DESIGN" section.

Step 3: Drag the JSON file to the tab and then click the "CONFIGURE" section to customize the keymap.



4. VIA should pair together with the Keychron Q8 now.