Dhruv Kuchhal

Anti-Abuse/Fraud at Amazon WW Stores dkuchhal@pm.me

October 22, 2024 dhruvkuchhal.com Google Scholar

ABOUT ME

I specialize in large-scale investigations of Web-based security and privacy issues. Using data-driven approaches, my work reveals the impact of real-world systems on end user security, and leads to designing better solutions. My methods include Internet/Web-wide measurements, network traffic analysis, and large-scale data mining.

INDUSTRY WORK EXPERIENCE

Amazon, Inc.

Seattle, WA

Security Industry Specialist III (L6), Special Projects and Investigations

May 2024 - Present

- Leading large-scale cross-organizational initiatives to remove bad actors from the Amazon marketplace.
- SME on Web Authentication related issues such as ATO.

Lacework, Inc. (acquired by Fortinet, Inc.)

Mountain View, CA

Senior Security Engineer, Lacework Labs

March 2024 - May 2024

• Cloud Security Research: Engineered detections for proactively alerting for attacks in the cloud environments (GCP, AWS, Azure), based on telemetry from agents as well as agentless log data.

PayPal, Inc.

Scottsdale, AZ

Senior Research Scientist, Anti-Fraud

Summers of 2021 and 2022, August 2023 - February 2024

- Developed capabilities for passkey risk monitoring, and presented a paper on the practical attacks and defenses for real-world FIDO2 deployments at ACM CCS 2023.
- Reported a bug in Google Chrome that could be exploited to trick a user enrolled in WebAuthn into authenticating an attacker-controlled sensitive action on their account. [Chromium Issue 1341134].
- Built data pipelines for scam merchant detection. Established a strategic collaboration with GASA.
- Prototyped a GenAI-based solutions for early fraud alerting based on threat intelligence from Telegram.
- SME on policy issues such as Authentication and related Anti-Trust legislation in the EU.

ACADEMIC WORK EXPERIENCE

Georgia Institute of Technology (GT)

Atlanta, GA

PhD Candidate, Advisor: Prof. Frank Li.

2020 - 2023

• Research in Web Security, Privacy, and Abuse (IMC '21, WWW '22, CCS '23, IMC '24).

University of Maryland, College Park

College Park, MD

Research Assistant, Advisor: Prof. Michelle Mazurek.

2018 - 2019

- Evaluated response biases in security user studies (CCS '18).
- Developed tools to measure the readability of security advice (EMNLP '19).

Indraprastha Institute of Information Technology

Delhi, India

 $Research\ Associate,\ Advisor:\ Prof.\ Ponnurangam\ Kumaraguru.$

2017 - 2019

- Analyzed misinformation on end-to-end encrypted platforms such as WhatsApp.
- Characterized spam campaigns abusing phone numbers on online social networks (WebSci '18).

HIGHEST EDUCATION

Georgia Institute of Technology

Atlanta, GA

Doctor of Philosophy in Computer Science. Advised by Prof. Frank Li.

2019 - 2023

Conference

• Kuchhal, D., Ramakrishnan, K., and Li, F.,

Whatcha Lookin' At: Investigating Third-Party Web Content in Popular Android Apps.

ACM Internet Measurement Conference (IMC), 2024.

Acceptance Rate: 21.34% (54/253) [pdf]

• Kuchhal, D., Saad, M., Oest, A., and Li, F.,

Evaluating the Security Posture of Real-World FIDO2 Deployments.

ACM Conference on Computer and Communications Security (CCS), 2023.

Acceptance Rate: 19.1% (234/1222) [dl.acm.org][pdf] ☆ [FIDO Security Bulletin]

• Kuchhal, D. and Li, F.,

A View into YouTube View Fraud.

ACM Web Conference (WWW), 2022.

Acceptance Rate: 17.7% (323/1822) [dl.acm.org] [pdf] [video]

• Kuchhal, D. and Li, F.,

Knock and Talk: Investigating Local Network Communications on Websites.

ACM Internet Measurement Conference (IMC), 2021.

Acceptance Rate: 27% (53/196) [dl.acm.org] [pdf] [video]

• Gupta, S., Kuchhal, D., Gupta, P., Ahamad, M., Gupta, M. and Kumaraguru, P.,

Under the Shadow of Sunshine: Characterizing Spam Campaigns Abusing Phone Numbers Across Online Social Networks*.

ACM Conference on Web Science (WebSci), 2018.

Acceptance Rate: 27% (30/113) [dl.acm.org] [pdf]

Award: Runner up for Best Student Paper

ACHIEVEMENTS/HONORS

- FIDO Alliance: A security bulletin was distributed by the FIDO Alliance, emphasizing our threat model and attacks.
- Y Combinator 2023: Admitted to the Summer 2023 batch (1.5% acceptance rate; USD 500k pre-seed investment), to innovate on a GenAI-hardened replacement for CAPTCHAs on the Web.
- RSAC Security Scholar 2023: Selected among 50 cybersecurity students across US to attend the RSA Conference.
- USC Annenberg Fellowship, 2019: Received a 4-year top-up fellowship for a CS PhD at USC (top 1% of admits).
- Smart India Hackathon, 2017: Our team of 6 members, advised by Dr. Sambuddha Roy won the first prize at India's national hackathon (10k+ students), with a cash prize of Rs. 1 lakh awarded by Government of India. [GitHub]

SERVICE

- ACM CCS: PC Member, 2025.
- ACM WebConf (WWW): PC Member, 2024-2025.
- **ACM IMC**: PC Member, 2024-2025.
- PETS: External Reviewer, 2022-2023. Publication Co-Chair, 2023 and 2024. PC Member, 2024-2025.
- Georgia Tech School of Cybersecurity and Privacy: Member, Faculty Recruiting Committee, 2022.
- Georgia Tech School of Computer Science: Founding Communications Chair of GSA, 2021-22 AY.

Technologies

Python, MongoDB, SQL, BigQuery, Wireshark, mitmproxy, ChromeDevTools, C++.

References

Dr. Adam Oest (Amazon; aoest@asu.edu), Prof. Frank Li (Georgia Tech; frankli@gatech.edu).