

DHRUV PATEL

Software Co-Op Student

Hamilton , ON • 365-888-7529
dhruv-shaileshbhai.patel@mohawkcollege.ca

As a dedicated "Computer System Technician-Software support" student, I am eager to secure a Co-Op position within the software field. My goal is to gain valuable hands on experience and further develop my skills in Java, Python and related technologies. I am particularly enthusiastic about applying my knowledge of software development to contribute to projects that solve real world problems.

EDUCATION

Computer System Technician-Software Support

**September
2022-Current**

Mohawk College

Hamilton, ON

- Currently enrolled in my 3rd semester of the two-year Computer Systems Technician diploma program.
- Highest mark achieved was a 91% in Python.

TECHNICAL SKILLS

- Programming Languages(Java, Python,C#, PHP, C++, HTML & CSS as well as JavaScript)
 - Tech Writing
 - Software quality and testing
 - Web Development
 - Data Analysis
 - Database Management
 - SQL
 - IT Troubleshooting
 - Software proficiency
 - Software Development
 - Information in Network
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WORK EXPERIENCE

Stocker/Cashier

January 2023 - Present

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Bombay Spice

Hamilton , ON

- Demonstrated exceptional to detail and organization skill as a stocker, ensuring the availability and neat presentation of products for customers.
- Developed effective inventory management techniques, optimizing stock levels and reducing waste contribution to cost saving for the store.
- Exhibited strong customer service abilities as a cashier, providing a positive shopping experience by accurately processing transactions and addressing customer's inquiries.
- I cooperated with my team to uphold a tidy and well-organized store atmosphere, ultimately enhancing the overall satisfaction of our customers.

WORK EXPERIENCE

Team Member

October 2022 – December 2022

Tim Hortons

Ancaster, ON

- Utilized strong organizational skills to efficiently manage rush-hour orders and prioritize tasks in a high-pressure environment.
- Demonstrated problem-solving abilities by troubleshooting and resolving minor technical issues with coffee machines and other equipment.
- Actively participated in team meetings and training sessions, demonstrating a commitment to continuous learning and improvement.
- Honed time management skills, ensuring timely delivery of orders during peak hours.