

SOLICITATION G0011-RFQ1752645S

Website Modernization Project

GSA Multiple Award Schedule: Special Item Number: 54151S Information Technology Professional Services

Due: 1.00 P.M. EST on July 2, 2025.

PROPOSALS MUST BE RECEIVED NO LATER THAN THE ABOVE DUE DATE AND TIME

PROPOSALS MUST BE SENT VIA ELECTRONIC MAIL TO THE FOLLOWING EMAIL ADDRESS: DCPIT@schools.nyc.gov

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ATTACHMENTS

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Α	Signature Page
В	Financial Bid Sample
С	Pricing Sheet
D	Insurance Requirements & Certificate of Insurance Sample
E	Certification by Broker Form
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APPENDICIES

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THE TERMS "WE," "US," OR "OUR" SHALL MEAN THE NEW YORK CITY DEPARTMENT OF EDUCATION (DOE), AND "VENDOR" OR "PROPOSER" OR "YOUR" SHALL MEAN THE ENTITY SUBMITTING THE PROPOSAL TO THE DOE.

ALTHOUGH THIS AGENCY IS BEING REFERRED TO AS THE DOE, FOR CONTRACT AND INSURANCE PURPOSES, THE AGENCY IS STILL THE BOARD OF EDUCATION AND THEREFORE THE CONTRACTS AND INSURANCE CERTIFICATES MUST STILL REFERENCE THE BOARD OF EDUCATION OF THE CITY OF NEW YORK.

[NO FURTHER TEXT ON THIS PAGE]

DEFINITIONS OF KEY TERMS USED IN THIS SOLICITATION

TERM	DEFINITION
Administrative Business Hours	Any 8 hours within the period 6 AM to 5 PM Eastern Time
"Affiliate" (with or without capitalization)	With respect to a Party, any Person directly or indirectly Controlling, Controlled by or under common Control with, such Party.
Agency	For the purposes of this solicitation, it refers to the DOE and for contract and insurance purposes the Agency shall be stated as the Board of Education of the City of New York.
Agreement	The agreement or contract resulting from this solicitation under which the Contractor and DOE both agree to be bound, which shall include this solicitation, the Pricing Form completed and initialed by the Contractor, any amendments to this solicitation, the DOE Standard Terms and Conditions, any SOW negotiated by the parties, and any other documents required to execute and enter a valid, executed contract with DOE.
Board, Board of Education, Department, Department of Education (DOE), New York City Department of Education (DOE)	These terms are used interchangeably for the Board of Education of the City of New York, its agents, employees, designees, etc. as the case may be.
Business Day	Monday through Friday except for Federal holidays
City Fiscal Year or Fiscal Year	July 1 through June 30 of the following calendar year
City, NYC	The City of New York
Contractor	The company or entity submitting an offer to supply DOE with goods and/or services in response to this solicitation, which, if selected for award, is obligated to furnish goods and/or services in accordance with all the terms and conditions of the Agreement. The words "Vendor," "Contractor," Vendor", "Proposer," "Provider," "Service Provider," and "Supplier" are used interchangeably
"Control" (with or without capitalization and including the terms "controlling," "controlled by" and "under common control")	The possession, directly or indirectly, of the power to direct or cause the direction of the management policies of a Person (such as, but not limited to, a Bidder, the Contractor, a Contractor's employee, an Affiliate and/or a Subcontractor), whether through the ownership of voting securities, by contract or credit agreement, as trustee or executor, and other forms of influence such as legal, political, financial or otherwise.
Conflicts of Interest Rules and Policies	(i) any rules or policies adopted by the NYC DOE or the City of New York related to conflicts of interest, including, without limitation, the Chancellor's Regulations on conflicts of interest C-110 and the New York City Charter provisions on conflicts of interest.
DOE Data	All information and data, whether or not treated as confidential information, received by the Vendor or its employees, agents, representatives or subcontractors, from DOE, its agents, representatives and users, and any information and data directly derived from the above.
"Party" and "Parties"	Each or both, respectively, of the Board and the Contractor.

Person (with or without capitalization)	Any natural person, corporation, limited liability company, limited liability partnership, general partnership, limited partnership, trust, association, sole proprietorship, governmental organization or agency, political subdivision, body politic, or other legal person or entity of any kind.	
Personally Identifiable Information	Information regarding an individual as defined in the Family Educational Rights and Privacy Act (20 U.S.C. 1232g)	
Prevailing Wage	Prevailing wage is the wage and benefit rate set by law for each trade or occupation for employees of contractors performing public works projects and building service work for government agencies. Prevailing wage rates for construction, replacement, maintenance or repair work on New York City public works projects are contained in the Comptroller's Labor Law 220 schedules. http://comptroller.nyc.gov/general-information/prevailing-wage/	
Program Binder	The document to be jointly developed by the Contractor and DOE which outlines services to be offered, the resources to be used, roles and responsibilities of the resources used, the manner in which services are to be provided, records of work performed, descriptions of acceptance qualifications, quality assurance procedures, and other reporting/reviewing guidelines and documentation that is agreed to by the Contractor and DOE.	
Program Manager	The single individual employed by the Contractor to oversee deliverables and maintain control over the performance of Contractor team members and other participants in a given Project.	
Project Management Office	The office or group of individuals designated by the Contractor to provide the services outlined in this solicitation and which includes, at a minimum, the Program Manager or single point of contact and the associated staff.	
Proposer, Contractor, or Vendor, you, your	The firm, corporation, or entity submitting a proposal to provide the Board with the goods and/or services specified herein and who, if awarded a contract, is obligated to provide such goods and/or services in accordance with all the terms and conditions of the contract.	
Quote	A document provided by Contractor upon request for goods or service which clearly states the current price and applicable discounts in accordance with the terms and conditions of this Agreement.	
Request for Bid	Used to define the method of solicitation used.	
Staff (with or without capitalization)	Any and all of a vendor's, or its subcontractors' (if any), employees, officers, directors, members, partners, agents, or consultants.	
"Subcontractor" (with or without capitalization)	Any Person other than the Contractor who provides, furnishes, supplies, delivers and/or otherwise gives services to the Board pursuant to an agreement with the Contractor. Any Contractor's Affiliate that provides Services to the Board pursuant to such an agreement shall be deemed a Subcontractor.	
Work Period	The time during which storage, delivery, setup, and other work for the Project will be undertaken and completed	

SECTION. 1 PROGRAM SUMMARY

INTRODUCTION

The New York City ("NYC") Public School ("PS") is the largest school system in the country, serving almost a million children across 1,800 schools. The mission of NYCPS is to work collaboratively with parents, educators, school communities, and external stakeholders to improve student achievement and ensure that every child graduates from high school prepared for college, a career, and a future as a productive, critically thinking adult.

The vision of NYCPS is to provide Equity and Excellence for all our students. NYCPS has launched a range of initiatives to further this vision, including but not limited to Pre-K for All, the Community Schools Program, as well as other Equity and Excellence Initiatives.

The objective of this solicitation is to contract for professional services through GSA Multiple Award Schedule: Special Item Number: 54151S Information Technology Professional Services.

This project is to re-architect, redesign, and migrate the content of the NYCPS website based on a thorough understanding of audience needs and the NYCPS organizational culture. The new site will be an accessible (WCAG 2.1 AA) state-of-the-art, platform- and device-agnostic, responsive site that provides content targeted to the needs of the NYCPS's primary audience—families of NYC public school students.

NYCPS seeks a Contractor to re-architect, redesign, and build new modernized Public and Internal staff facing websites to meet the needs of NYCPS staff, parents, students, teachers, officials, and media outlets. Additionally, the supporting applications that are integrated into the websites need to be re-engineered and built with the latest state-of-the-art technology that aligns with DIIT's technology stack.

This is a deliverables-based project, and the contractor is expected to provide a complete turnkey solution, including but not limited to design, development, implementation, and professional services to create the new System.

The vendor is free to utilize Custom-developed components, Commercial Off-the-Shelf solutions (COTS), or a combination of both, as long as the proposed solution meets all the business requirements listed in this document. The vendor also has the option to use our current CMS platform, Sitefinity, but we are open to alternate solutions that serve all of the required needs of NYCPS.

Each awarded vendor will provide consultants who contribute specific technical and administrative expertise, under the direction of NYCPS staff, to meet NYCPS's system development and enhancement requirements. These systems are critical to the operation and functioning of DOE programs.

The awarded contract(s) will be for a term of 3 years. The DOE reserves the option to extend the contract(s) for an additional (1) year. The DOE anticipates awarding a single vendor for a maximum term of four (4) years.

SECTION. 2 MINIMUM QUALIFICATIONS

All proposals received on or before the due date and time will be evaluated to determine whether they meet the following Minimum Qualifications. Proposals that fail to meet all minimum qualifications will not be considered and will be found non-responsive.

- GSA Contract Requirement: Proposers must hold a General Services Administration (GSA) contract under IT Schedule 70, Special Item Number 54151S for Information Technology Professional Services, and a Cooperative Purchasing contract.
- Eligibility: Proposers must be a for-profit or not-for-profit institution. Individual submissions will not be accepted.
- Experience Requirement: Proposers must have at least three (3) years of experience providing IT staffing and consulting services to public sector clients with a scope similar to this project

Proposals that include exceptions to the terms and conditions will be disqualified if those exceptions are deemed material to the scope of services. The Cover Letter must explicitly state that no exceptions are being raised.

NOTE: Proposals that do not clearly demonstrate compliance with all of the above qualifications will not be evaluated further.

SECTION. 3 SCOPE OF SERVICES

3.1 PURPOSE & OBJECTIVES

BACKGROUND AND PURPOSE

The Division of Instructional & Information Technology ("DIIT") plays a crucial role in helping the DOE execute its mission and vision by providing technology that enables equity and excellence. DIIT maintains a collection of applications to support our students and families.

The New York City Public School (NYCPS)'s public website and internal staff facing website are the face of the NYCPS. It is an effective communication tool between NYCPS and a wide audience of parents, students, teachers, NYCPS staff, officials, and media outlets. In a month millions of visitors visit the website to view NYCPS latest announcements, students' attendance, School Information, etc. provided by Schools, Central Office, hundreds of NYCPS content editors and various NYCPS systems. NYCPS staff use this website to disseminate critical information to students and families about public education in New York City. The websites are viewed as a primary source of information around past/current/future events, programs, and initiatives.

The NYCPS public and internal website currently runs on Sitefinity, a CMS platform which is at the end of its lifecycle support. NYCPS requires the awarded vendor to replace the current websites with a state-of-the-art CMS platform (Sitefinity latest version as an option but open to other solutions) that is device-agnostic and responsive. The site must provide content targeted to the needs of the NYCPC's primary audience– families of NYC public school students along with a wide audience of students, teachers, NYCPS staff, officials, and media outlets. In essence, it should bridge the gap between businesses and their audience, delivering consistent and efficient digital experiences across multiple channels.

Additionally, the technology currently used in supporting applications and information portals that are integrated with the websites is outdated. There is a need to re-engineer and rebuild the interfaces and applications using current technology that aligns with DIIT technology stack.

The overall purpose of this project is to rebuild the current Public and Internal staff facing websites supported by a modern CMS platform that will satisfy the needs of NYCPS staff, parents, students, teachers, officials, and media outlets.

The DOE requires a vendor to provide professional services needed to build and implement scope of work identified in the four (4) workstreams listed below:

- Workstream A: Reevaluate/Replace CMS Platform:
 Build new websites (Public/Internal staff facing) supported by a modern CMS platform that allows for distributed authoring
- Workstream B: Find a School Application:
 Design and build a new 'Find a School' application that replaces the existing application
- Workstream C: Website Data Mart:
 Create a new Data Mart that will serve as the central data source for data displayed on the websites
- Workstream D: Website Supporting Applications:
 Design and build new Website Supporting Applications using technology that aligns with the DIIT technology stack that will replace the existing applications that are using outdated technology.

The project is intended to provide the following benefits to the NYCPS:

- · Transforming and improving the user experience for end users
- Providing automated workflow processes, and self-service administrative functions
- · Streamline processes and eliminating paper records and manual calculations
- Refactoring and replacing technology applications to improve application health.

Key Objectives

- Implement new Public and Internal staff facing websites that are state-of-the-art technology on the latest CMS platform, which is accessible, user-friendly, device-agnostic, and responsive
- Analyze, Design, Develop and Implement the new look and feel, templates and widgets of the new CMS
- Ensure that the new user-friendly UI/UX complies with the latest NYCPS, Local, State, and Federal accessibility requirements
- Build robust and smart (AI) search engine to provide satisfying results in response to user's queries with speed and accuracy

- Implement a dynamic cost-effective and accurate machine translation widget to support multilingual translations capabilities for the Websites and apps
- Provide the capability to manage hundreds of editors with minimal technical experience
- Simplify content creation and publishing for NYCPS content editors
- Provide a platform that can scale to meet high traffic and complex workflows
- Migrate the current websites content navigation structures, page content and all data feeds to the new CMS
- Auto provisioning of users (web content editors etc..) access(add/remove)
- Re-engineer, build a new Find-a-School application and integrate into the new website using latest technology that aligns with NYCPS\DIIT technology stack
- Provide effective enterprise level GIS technology
- Implement interactive maps for enhanced user experience
- Provide a Web DataMart to manage data that is being displayed on the public website and internal website
- Build a data structure that can aggregate the data from many systems
- Eliminate current manual and complex data management tasks that can introduce human error
- Build an automated data integration framework with a suite of tools for various stakeholders
- Provide the ability to manage web site data and related integrations at a central location for data consistency and management.
- Improve data quality and data security and eliminate redundancies
- Eliminate cumbersome manual tasks, and reduce support & maintenance efforts
- Rewrite and rebuild the interfaces and Website Supporting Apps that align with the DIIT technology stack and integrate with the future CMS platform

DIIT will work with the vendor to ensure all in-scope requirements are successfully achieved. In addition, deliverables will include plans for end user training, adoption and retention.

This project is expected to span 2.5 years and begin around Spring 2025.

EXISTING SYSTEM DESCRIPTION

- 1. Public Website and Internal (InfoHub) website The websites run on Sitefinity, an ASP.NET based content management system (CMS). They are hosted on the Microsoft Azure cloud, including the SQL Server based database. The public and InfoHub websites currently run on Sitefinity CMS platform (14.x) which is at the end of its lifecycle support and needs to be reevaluated/replaced. NYCPS staff use this website to disseminate critical information to students and families about public education in New York City. The websites are viewed as a primary source for information around past/current/future events, programs, and initiatives. Both websites are considered the de facto knowledge base for key documents, resources, data, and information for students, families, school administration, school staff, central administration, central staff, government agencies, vendors, partners, families, students and the public. The current search engine (third party tool) that is embedded into the platform is hard to customize and does not offer optimal content optimization for boosting visibility and driving organic traffic. Managing access to hundreds of website content editors is manual and a cumbersome process. Data feeds to the websites is a combination of semi-automated process and cumbersome, tedious manual process which is error prone and requires constant technical support intervention.
- 2. Find A School Application: Find a School' app is integrated into the website and is used by parents, students, teachers, NYCPS staff, officials, and public to look up a school by applying various filters such as Boro, School address, School name etc... and view huge volumes of schools related information such as the school's mental health program, contact information, School Specific Admission Information etc... etc. This volume of school information is segregated and displayed over multiple tabs in a complex format. The school information is not displayed in a user-friendly intuitive format hence the websites users, especially the families, cannot easily find the school information they are seeking. The app uses Geographic Information Systems (GIS) to fetch school details, however it doesn't always find the school accurately based on given address. It's unreliable and interactive maps often experience some glitches. It's a very frustrating user experience for School community, families, educators and DOE staff even when the system is functional, it's not easy to find the results and does not offer optimal experience. Data feeds is sourced from numerous NYCPS offices in various formats to the app and is a combination of semi-automated process and cumbersome, tedious manual process which is error prone and requires constant technical support intervention.

Technology: GIS Services - ArcGIS – 4.0.0, React , Net Core 2.2 for API, NET Framework 4.8 & .NET Core (ASP.NET Core support introduced in newer versions), SQL DB - Microsoft SQL Azure (RTM) - 12.0.2000.8, Microsoft VS community 2019 version 16.11.34

3. Website Supporting applications: Education related information displayed on the website, some of which is legally mandated and time sensitive is via a suite of web applications that is integrated into the CMS platform. The technology behind these applications is outdated, requires manual intervention, is heavy on maintenance support and urgently required to be reengineered to automate manual tasks, upgraded to the latest state-of-the-art technology for security and maintenance purposes. UI\UX design of these apps has much to be desired in terms of user friendliness and user's optimal experience when looking up information. Data feeds are sourced from numerous NYCPS offices in various formats to the app and is a combination of semi-automated process and cumbersome, tedious manual process which is error prone and requires constant technical support intervention.

Technology: NET Framework 4.8 & .NET Core (ASP.NET Core support introduced in newer versions), SQL DB - Microsoft SQL Azure (RTM) - 12.0.2000.8, Microsoft vs community 2019 Version 16.11.34.

- a. Today's Attendance App Integrations with various NYCPS systems to provide mandated daily school-level student attendance information
- b. School Safety Data The app displays training for school safety personnel to identify a student in emotional crisis, or any training on the impacts of trauma on child development. It also provides i) No. of school safety personnel who received such training and ii) No. of school safety personnel who successfully demonstrated proficiency in the subject matter contained in such training. It is
- c. legally mandated data provided by NYPD School Safety Division.
- d. Fair Student Funding This online tool provides an overview of a school's annual budget along with the breakdowns of which sources of funding the school's budget came from, the pages detail where the money went.
- e. School Quality Review App—The displays NYC School Quality Rubric evaluation to show how well schools are organized to support student learning and teacher practice. It provides a rating for all ten indicators of the Quality Review Rubric in three categories: Instructional Core, School Culture, and Systems for Improvement.
- f. Principals' Workbooks and Data The "Workbooks and Data" section of the Principal's Dashboard hosts workbooks distributed by Central Program Offices for school principals. Examples of workbooks include but are not limited to: the Item Skills Analysis reports (ISAs) and Individual Student Reports (ISRs) published by the Assessment Office.
- g. Summer High School Course Search This tool offers families the opportunity to search for various classes that are offered during the summer for High School students. It allows families/students to search between courses, subjects, school and zip code.
- h. Organizational Data It provides a view of the Demographic Snapshot on annual enrollment at the citywide, borough, district, and school levels. It also provides various contact lists (Parent Coordinators, Test Coordinators, NYC district and charter school etc.)

DOE Standards & Requirements

- Appendix 1 Third Party Information Security Requirements v1.8
- Appendix 2 Current Technical Environment
- Appendix 3 Technical Standards
- Appendix 4 Non-Functional Requirements

3.2. PROJECT SCOPE

DIIT manages numerous applications that support the DOE's finance, data, and compliance needs, ensuring alignment with the business processes necessary for managing the nation's largest school district. This project is for improved functionality and user experience, ultimately strengthening support for student education.

To facilitate this, the DOE is looking for a vendor with a proven track record in successfully delivering large-scale IT projects within fixed timelines. The selected vendor will supply all necessary technical resources to ensure the successful implementation of the project. This

includes planning, designing, executing, and implementing the project while adhering to DOE protocols and cybersecurity policies.

NYCPS requires the awarded vendor to replace the current websites with a state-of-the-art CMS platform that is accessible, device-agnostic and can provide content targeted to the needs of the NYCDOE's primary audience—families of NYC public school students along with a wide audience of parents, students, teachers, NYCPS staff, officials, and media outlets. In essence, it should bridge the gap between businesses and their audience, delivering consistent and efficient digital experiences across multiple channels.

More detailed information about each of the workstreams is included below.

Workstream A - Reevaluate/Replace CMS Platform

Build and Implement new Public and Internal websites that are state-of-the-art on the latest CMS platform, which is accessible, user-friendly, device-agnostic and responsive websites that seamlessly integrates with other NYCPS systems. Built-in multilingual support should allow seamless management of translations and ensure that the new UI/UX complies with the latest accessibility requirements. It should be a user-friendly interface designed for non-technical editors to manage content, minimizing the need for extensive training. Ease of use, flexible role and permission settings make it suitable for managing hundreds of editors. Integrated and intelligent search engine where the visitors can search and find the information they are looking for.

Highlighting some critical features but not limited to these:

- Analyze, Design, Develop and Implement the new Look and Feel, Templates and Widgets of the new CMS
- Ensure that the new UI/UX is user-friendly and complies with the latest NYCPS accessibility requirements
- Ability to manage and Auto provisioning of user (web content editors etc..) access(add/remove)
- Simplified content creation and publishing for NYCPS content editors
- · Effective content organization and management to ensure content remains updated and relevant over time
- The platform should be scalable enough for enterprise-level sites with high traffic and complex workflows
- Migrate the current websites content navigation structures, page content and data feeds to the new CMS

Work Stream B - Find a School Application

Re-engineer, redesign and build a new 'Find a school's tool utilizing effective, enterprise level GIS technology. Ensure that the new UI/UX is user-friendly, device-agnostic, responsive and complies with the latest NYCPS accessibility requirements. Using this tool parents, students, teachers, NYCPS staff, officials, and the public to successfully look up a school by applying various filters such as Boro, School address, School name but not limited to these, and able to view large volumes of relevant school information in an organized, user-friendly format and on interactive maps where relevant. Instant retrieval of relevant data from the new DataMart.

Workstream 3: Website Data Mart

Currently, numerous NYCPS teams need to locate and collect data from various sources, in various formats and most often rely on spreadsheets to share this data with the Web Site team responsible for making the relevant information available on the website. This usually results in human errors, confusion, complex reconciliations, and multiple sources of truth—the so-called "spreadsheet nightmare."

This workstream includes the work to design and build a new agile scalable and a central DataMart which should automatically combine all necessary data across diverse sources and formats, in a converged database to drive secure collaboration around a-single-source of truth. This should eliminate the manual/complex tasks and foster automated process for streaming data from varied sources and in varied formats into DataMart. The new DataMart should be the single source for all optimal data feeds to both Public and Internal staff facing websites.

Highlighting some critical features but not limited to these:

- Data Source Identification Identify various data sources for integrating into a centralized database. These could include databases, files, APIs, and other data repositories.
- Data Extraction Build an automated mechanism to extract data and auto generate data files from various sources.
 Based on the data source, update the queries and error handling in the SSIS packages. Use ETL tools to automate this process and create job schedules to run SSIS package every night.
- Data Transformation Transform the extracted data into a format suitable for the centralized database to ensure data consistency and integrity. Use Transformation tools to automate this process.
- Centralized Database Build a central repository for School Info. Design the schema of the centralized database to
 accommodate the integrated data and incorporate features like indexing, normalization, etc. to provide high-quality and
 quick search results based on the criteria.
- Checks and Controls Build mechanisms to automate notifications, alerts to the relevant teams on the status of the

- automated processes to trigger corrective action proactively were needed.
- Security and Access Control Implement security measures to control access to the centralized database. Define roles to ensure that only authorized users can access and modify the data.
- Admin Interface Build a self-Service Interface for admins to access and update the data based on User role and location, features of Admin Tool include:
 - Bulk import/export to update multiple schools.
 - Single school Update
 - Monitoring and reporting features that will drive decision making and better visibility to all stakeholders.

Workstream 4: Website Supporting Applications

Currently the suite of Supporting applications integrated into the websites are outdated legacy systems and are not compliant with current accessibility requirements.

This workstream includes the work to design n and build new Supporting Applications replacing the current apps using the latest state-of-the-art technology that aligns with DIIT technology stack. Ensure that the new UI/UX is user-friendly, device-agnostic, responsive and complies with the latest NYCPS accessibility requirements. Instant retrieval of relevant and latest data from the new DataMart.

The vendor is expected to provide project management and technical support for various activities, including (but not limited to):

- Designing, developing, and implementing scope of work detailed in the workstreams
- Creating standard and custom ad-hoc reports
- Conducting functional and performance testing
- · Integrating with DOE systems as required

Systems developed must have the following characteristics:

- · Accessible, user-friendly, device-agnostic and responsive and device-agnostic, responsive and compatible on major browsers
- Scalability to accommodate peak usage
- Extensibility of the technology architecture (e.g., use of open standards) to support integration with DOE systems.
- Interoperability with DOE systems for management and reporting processes
- Adhere to appropriate DOE Security standards and policies.

All project resources <u>must</u> be based within the continental United States. Work can be conducted either onsite or virtually, as determined by the DOE. The DOE may request that key personnel attend onsite meetings as necessary.

When on-site presence of the Contractor is required, will be provided at 335 Adams Street, Brooklyn NY 11201, 2 Metrotech Center, Brooklyn NY 11201 or alternate DIIT locations within the five boroughs of the New York City area, as determined by DOE.

Travel expenses will not be reimbursed by the DOE.

Employers are required by Federal law to verify that all employees are legally entitled to work in the United States of America. Accordingly, the Issuing Entity reserves the right to request, from the legally mandated employer, documentation attesting to the same for each consultant that's assigned work under any project awarded as a result of this solicitation. In accord with such laws, the Issuing Entity does not discriminate against individuals on the basis of national origin or citizenship.

3.3 PROJECT MANAGEMENT REQUIREMENTS

The vendor will be responsible for meeting all project deliverables and milestones, with payment contingent upon the DOE's written acceptance of these outcomes.

The vendor will lead the preparation of a comprehensive project plan outlining specific milestones and deliverables, which must be submitted for DOE approval.

Beyond written deliverables, the vendor will conduct a formal debriefing of assessment results for an audience designated by the DOE, as outlined in the final agreement. Communication may occur in person, via phone, virtually, or through email, with the frequency and content tailored to meet the specific needs of each engagement.

The selected vendor is expected to provide robust project management and quality control measures, including:

- Reporting project status and escalating issues as necessary
- Managing all vendor resources
- Addressing risks, scope changes, issues, and project modifications
- Troubleshooting and problem-solving across all project aspects
- Coordinating efforts between the vendor and the DOE
- Reviewing all deliverables and work products for quality and compliance with the final Scope of Work (SOW)
- Documenting meeting minutes and project discussions

The DOE expects the vendor to designate a Project Manager who will serve as the single point of contact for the vendor. This individual will report to the DOE Project Manager and be responsible for:

- Overseeing work assignments, schedules, budgets, and team performance throughout the project, ensuring the quality of services delivered
- Ensuring the quality and acceptance of all project deliverables by the DOE Project Manager
- Reporting all significant project developments, with the reporting format and distribution methods agreed upon at the project's outset
- · Creating work plans that outline tasks, responsibilities, and risk mitigation strategies
- · Maintaining staff continuity throughout the project, with any replacements requiring DOE Project Manager approval
- Overseeing knowledge transfer activities to ensure DOE's comprehensive understanding of all project aspects
- · Handling its own administrative support, as DOE will not provide these services or materials
- · Supplying any necessary tools or equipment for vendor staff
- Storing all project-related documentation in the DOE-designated repository

The vendor will provide weekly status reports and monthly steering committee status reports. Weekly status reports will include accomplishments for the reporting period, upcoming activities to be accomplished during the next reporting period, a major issue and risk summary, a project change request summary, a milestone status report, and an updated project schedule.

The Project Managers are responsible for coordinating with Vendor project teams and working with DOE teams to produce a comprehensive status report.

3.4 PROJECT DELIVERABLES

The selected vendor will be responsible for activities necessary to deliver the full set of business deliverables on time and in accordance with the industry's best practices and those unique to the DOE.

The vendor is expected to follow the standard Software Development Life Cycle (SDLC) process and use the Waterfall development methodology and is expected to deliver a fully functional turnkey solution.

- The Waterfall methodology that will be utilized for the project is a traditional waterfall approach; it will not be an adapted waterfall, an agile/waterfall hybrid, etc.
- There will be no iterative development. The design, development, and deployment will all be completed in a structured sequential manner. Work will not be completed in sprints. All project development phases such as design, development, testing, etc. are completed once.
- There will be no changes made to the project development requirements after the initial planning has been completed. Testing will come after the build phase and will not be performed concurrently with programming.
- Once a module is put into the production environment, no additional changes will be made.

Application Source Code - All source code material developed for this project shall become the sole property of the City of New York and shall be used for City purposes only.

The vendor will be responsible for complete testing of the system except for User Acceptance Testing (UAT) which will be a DOE and VENDOR combined effort.

The vendor will be responsible for the Project Repository, archive creation and delivery of all project artifacts.

Vendor will also be responsible for end user training documentation (for both front end customers and backend technical support)

Each Workstream will be broken into five (5) distinct phases described below:

PHASE	NAME	KEY ACTIVITIES
1	Planning & Requirements	 Creating a comprehensive release project plan Gather DOE requirements for the release Gather technical requirements on existing DOE systems from an integration standpoint
2	Design & Development	 Design modifications and enhancements to meet Release requirements Review and create development strategy Create test plan Conduct all necessary tests Report on test results Perform remediation of issues found in tests
3	System/Application Integration	 Conduct meetings with Stakeholders to verify all the requirements for data mapping and migration Migrate data into new system Review & Sign-off on data migration
4	Testing & Deployment	 Review application and interface testing requirements with Stakeholders Run test scripts for Functional, Security, Integration and Performance Testing Collect and compile the source code package Release enhancements to production
5	Training & Close-Out	 Create end user reference documentation guide for end users Knowledge transfer to DOE technical support staff Prepare Project Closure Report for DOE to assume ongoing management of the solution

The information presented below summarizes the minimum set deliverables expected by DOE as results of the work performed by the vendor in fulfillment of this service request.

The vendor is expected to follow standard Software Development Life Cycle (SDLC) process and use the Waterfall development methodology and is expected to deliver a fully functional turnkey solution.

- The Waterfall methodology that will be utilized for the project is a traditional waterfall approach; it will not be an adapted waterfall, an agile/waterfall hybrid, etc.
- There will be no iterative development. The design, development, and deployment will all be completed in a structured sequential manner. Work will not be completed in sprints. All project development phases such as design, development, testing, etc. are completed once.
- There will be no changes made to the project development requirements after the initial planning has been completed. Testing will come after the build phase and will not be performed concurrently with programming.
- Once a module is put into the production environment, no additional changes will be made.
- Application Source Code All source code material developed for this project shall become the sole property of the City of New York and shall be used for City purposes only.

All deliverables must be in an industry standard, professional, editable format that may be reasonably maintained by DOE. This format may differ depending on the deliverable. For each deliverable, the Vendor should specify the format they intend to deliver it in, and the tools they will use to develop it.

The process for DOE accepting all deliverables (those described in the table below and any other deliverables the Vendor identifies in their response) should be described in response to this project.

Payment will be made to the Contractor after a written verification of completion of a deliverable is made by DOE's Project Manager.

- Deliverables will be due on dates mutually agreed to set in the project plan.
- DOE will review and respond to notification from the Contractor of completed deliverables within five (5) business days of receiving them.
- The Contractor will have three (3) business days to schedule/address needed revisions.
- DOE will review the final version within two (2) business days.

Every attempt will be made to be clear about expectations and to avoid redoing deliverables multiple times.

See Appendix 5 - Project Deliverables

3.5 RESOURCE REQUIREMENTS

The DOE expects the awarded vendor to identify the essential staff roles needed to achieve the project goals and to coordinate effectively with the DOE project team. Vendors should propose resources that align with their tailored solutions to meet the DOE's requirements.

Specifically, the NYC DOE anticipates that the System Integrator's project approach and pricing will reflect strong collaboration with the DOE to develop the necessary infrastructure and thoroughly analyze business deliverables.

The DOE expects the following roles to be crucial for the successful implementation of this project. Vendors may propose additional roles, as long as the "Key Personnel" roles are included.

All proposed resources should have experience in large-scale design and implementation projects. The proposed titles must align with the Contractor's GSA price list.

ROLE	MINIMUM REQUIREMENTS
Project Manager (PM) Leads and directs project personnel. Manages the project schedule, cost and risk management, and successful, timely delivery of the project. Applies Interacts with the client on project-related issues. Also responsible for to independently work with users, various stakeholders and defines, documents, validates processes and business rules to identify business and system functional requirements that meet the business objective.	 Experience: 8+ years Certifications: PMP Certified Technologies: MS Visio, MS Project, MS Powerpoint, SQL Query, MS Excel, PowerBI
Senior Database Administrator Leads the effort in database creation and management through data modeling and has expertise with creation of DataMarts. Expert in setting up Microsoft SQL Server database in virtual and clustered environments, along with experience in SQL Server Analysis Services (SSAS) and SQL Server Reporting Services (SSRS). Key Requirements	 Experience: 8+ years Certifications: Relevant and latest certification Technologies: SQL Server, SSIS, SSRS, XML, ODS, ETL, DWH, Shell / PowerShell / Bash scripting
 Serve as key member of the database team managing all operations consistent with database management. Ability perform and troubleshoot SQL Server Backups, Restore Strategies, Replication, SQL Server Performance Tuning and Query Optimization. 	

Full Stack Developers

Responsible for planning, designing, coding, configuring, installing, testing, troubleshooting, integrating, performance monitoring, maintenance, enhancements, security management, and support of computer applications programs in a Microsoft .NET environment.

Key Requirement

Expertise in software analysis, design, estimation, development, testing, enhancements, support and related activities through all stages of SDLC process.

- Experience: 8+ years
- Certifications: Relevant and latest Microsoft / Azure certifications
- Technologies: .Net Core, SQL Server, API, ASP.NET, JavaScript, jQuery, Angular, React JS, CRM (Salesforce.com), DevOps, Kubernetes, Microservices, Azure Data Factory, & related Cloud Technologies. All above technologies with latest versions

UX/UI Designers & Developers

Leads the effort to define, plan, and conduct user research throughout the SDLC (beginning in the Discovery phase) and to create research guides and conduct iterative user research. Outputs from the discovery phase will include journey maps, personas, and other artifacts that will inform the design and development phases. The UX Designer will also create prototypes using Adobe XD, Sketch, Invision, or similar standard UX/UI software to create iterative application flows in response to the ongoing user testing. UI Developer can translate creative software design concepts and ideas into reality using front end technologies.

Key Requirements

- Expertise in conducting user research and producing related deliverables including but not limited to personas, journey maps, interview guides, mind maps, and research finding documents.
- Expertise in using standard UX/UI software such as Sketch, InVision, and Adobe XD to create intuitive application prototypes driven by best practices around Human-Centered Design and in compliance to WCAG 2.0.
- Expertise in using front-end technologies such as HTML5, CSS3, and JavaScript to create responsive, browser agnostic prototypes and to

- Experience: 8+ yearsCertifications: N/A
- Technologies: HTML5, CSS3, and JavaScript. Sketch, InVision, and Adobe XD, REACT, ANGULAR

Solution Architects:

Design and implement effective web and database solutions, strategies and models to store and retrieve data from different DOE data stores. Monitor and identify appropriate information flows, equipment, tools and systems to achieve all project goals. Design and implement data strategies incorporating different patterns and technologies.

Key Requirement

Experience on large scale development and migration projects.

- Experience: 8+ years
- Certifications: N/A
 Technologies: SQL Server. .NET. Ar
- Technologies: SQL Server, .NET, Angular, Microsoft Cloud Technologies

CMS Specialists

Proficient and extensive experience in designing, development and maintaining websites using various CMS platforms. Familiarity with CMS guidelines, integration and customization. Worked on Website analytics, Integrating and analyzing website analytics tools to track visitor behavior, monitor traffic, and gain insights into user engagement. Extensive experience on Backup and security, implementing backup procedures to safeguard content and data, as well as applying security measures to protect against vulnerabilities and unauthorized access. Extensively worked Search engine optimization (SEO)

- Experience: 7+ years
- Certifications: N/A
- Technologies: Extensive experience working on various CMS platforms.

Senior Database Developer/Modeler:

Develop and maintain systems to store, organize, and access data. This highly technical role incorporates aspects of computer programming, software engineering, and data architecture and management. SQL developers analyze an organization's data management, input, and security needs and design tools that support data access and information security. development of SQL databases for a wide variety of applications and business uses.

Key Requirements

Write and optimize SQL statements for data access and retention and performs regular database management duties including backups and audits to ensure that SQL databases remain accessible, secure, and stable.

- Experience: 7+ years
- Certifications: N/A
- Technologies: Microsoft Visual Studio, SQL Server 2014/2016/2019, SQL Server Data Tools, Microsoft SQL Server Reporting Services and Power BI

QA Analyst/Performance Engineer:

Will conduct automated and manual tests to ensure software performs adequately and meets the user requirements. QC Tester will understand the overall organizational landscape and technology and will plan, construct, and execute product tests, system tests, unit tests, load tests, volume tests, penetration and network tests. Experience in LoadRunner scripting with protocols like Http, HTML, Webservices, True client. Exposure and experience in other popular performance tools such as Visual Studios, Webload, etc. Solid understanding of C language including data structures, collections framework and multithreading.

Key Requirements

- Expertise in design, development, and creation of test plans and supporting test cases for computer systems and business applications based on business and functional requirements.
- Design test approaches and manage the end-to-end quality life cycle of DIIT projects.
- Design and develop automated scripts using LoadRunner based on business use cases for the application.
- Design scenarios in LoadRunner to evaluate the performance of the application.
- Execute various types of performance tests such as load, stress, volume, and endurance tests.
- Validate fail-over/recovery scenario and measure any impact to response times and interruptions during execution of

- Experience: 5+ years
- Certifications: ISTQB or CSTE certification, Advanced certification in LoadRunner from HP/MicroFocus
- Technologies: C, C#, Java, LoadRunner Http, HTML, Webservices, True client, Visual Studios, Webload, App Dynamics, Splunk, SOAP UI / Rest client, Microsoft Test Manager / Microsoft Coded UI or other testing suites

these scenarios

Senior DevOps Engineer:

We are seeking a highly skilled Senior DevOps Engineer to join our team and drive the automation, deployment, and optimization of our Windows Server and IIS-based environment. The ideal candidate will have extensive experience with Azure DevOps CI/CD, infrastructure as code (IaC), and cloud-based solutions to enhance operational efficiency and system reliability.

Key Responsibilities:

- Design, implement, and manage CI/CD pipelines using Azure DevOps.
- Automate infrastructure provisioning and configuration management for Windows Server and IIS environments.
 Monitor and optimize system performance, security, and scalability.
- Develop and maintain PowerShell scripts, ARM templates, and other IaC tools.
- Collaborate with development and operations teams to ensure seamless deployments.
- Troubleshoot and resolve issues related to infrastructure, deployments, and system reliability. Implement best practices for DevOps, security, and cloud governance.

Required Skills & Qualifications:

- 8+ years of experience in DevOps, system administration, or cloud engineering.
- Strong expertise in Windows Server administration and IIS configuration.
- Hands-on experience with Azure DevOps (CI/CD), pipelines, and repositories.
- Proficiency in PowerShell, YAML, and infrastructure as code.
 Experience with monitoring and logging tools like
 AzureMonitor, App Insights. Strong problem-solving skills and the ability to work in a fast-paced environment.
- Knowledge of Azure Functions, or other cloud automation tools.

STAFFING CHANGES

Changes or additions in staff should be documented as follows: The Contractor will submit written correspondence to the DOE Project Manager that details the change in staffing – which will include the name of the new staff person, the name of the staff that they replaced, effective dates, labor category, project role/title and hourly rate. The DOE Project Manager will attach a copy of this correspondence to the timesheets and submit with the invoice for payment.

Note:

- All staff on the project will be required to undergo fingerprinting and security clearances described below.
- All other documentation, resumes, references, interview notes, etc. that demonstrate the replacement resource's qualifications should be maintained in the project file by the DOE Project Manager; the Contractor should also maintain copies of all these items.

CONTRACTOR PERSONNEL SECURITY REQUIREMENTS

Contractor is responsible for adhering to State Education Laws and DOE's requirement of the taking of fingerprints as a prerequisite for licensure and/or employment. Applicants must be fingerprinted to become a Consultant or obtain employment with the New York City Department of Education, whether they are hired as individuals or as part of a project. Cleared fingerprints do not guarantee employment with DOE or with a vendor providing services to the DOE. Cleared fingerprint results and eligibility for employment may change depending on the outcome of any investigations, as well as any arrests or changes in your DOE employment status that may have occurred after the date you were printed.

All Contractor Personnel must complete any Non-Disclosure Agreement or Confidentiality Agreement provided by the DOE.

The Contractor(s) agrees that all individuals employed by, subcontracted by, volunteering for, or working in a consulting or sub-consulting relationship with the Contractor (if any), or any other person who may have access to personal student information or work in or visit a location during times that students are served there, (hereinafter referred to collectively as "Staff") even if such contact is on an occasional basis, may be subject to security clearance procedure including but not limited to fingerprinting and criminal history review, in DOE's discretion. The Contractor agrees that no member of their Staff will have direct contact with any students or access to confidential student information until said Staff has been fingerprinted and cleared by the Board upon review of the fingerprint

results. Contractor shall be solely obligated to bear the costs of all security, health and/or other clearance procedures that involve fees or other costs for any and all persons and/or entities required to undergo such procedures.

FINGERPRINTING

State education laws and DOE policy and practice mandate the taking of fingerprints as a prerequisite for licensure and/or employment. Particular attention is given to fingerprint results that reveal a criminal history. Currently, this is the process http://schools.nyc.gov/Offices/DHR/Fingerprinting+Employee+IDs+and+Smart+Cards.htm.

Applicants must be fingerprinted to become a consultant or obtain employment with the New York City Department of Education (DOE), whether they are hired as individuals or as part of a project. Cleared fingerprints do not guarantee employment with DOE or with a vendor providing services to the DOE. Cleared fingerprint results and eligibility for employment may change depending on the outcome of any investigations, as well as any arrests or changes in your DOE employment status that may have occurred after the date you were printed.

The HR Connect Walk-In Center and the Office of Personnel Investigation (OPI) are responsible for screening all new staff hired by the New York City Department of Education (DOE) to ensure the safety and well-being of students and staff. Consultants cannot go to the HR Connect Walk-in Center for fingerprinting unless they have completed all of their required forms online. See section on "PETS" below for further details. No walk-ins will be accepted for fingerprinting.

In order to be fingerprinted, the Applicant must have:

- a. Proper identification All applicants must provide a valid government-issued photo ID to be fingerprinted.
- b. Payment for processing fee The cost for fingerprinting at the HR-Connect Walk-In Center is \$115 (subject to change) and must be covered by the Contractor. The DOE is not responsible for Fingerprinting fees. Fingerprinting fees are also non-refundable. Acceptable forms of payment are:
- c. Money orders (payable to DOE/DHRT).
- d. Personal checks (payable to DOE/DHRT).
- e. Credit card (except American Express) or debit card with a logo (some exceptions may apply).

PETS - PERSONNEL ELIGIBILITY TRACKING SYSTEM

This is the DOE's web-based database that allows the Contractor or DOE Staff to enter Contractor Staff information into a roster (the "PETS Roster") in order to monitor the fingerprinting status of each Contractor Staff member.

All Contractor "Staff" must undergo fingerprinting and a background check by the DOE Office of Personnel Investigation Unit. Staff shall include any and all of Vendor's, or its subcontractors' (if any), employees, officers, directors, members, partners, agents, or consultants who, at any time during the Term of the agreement, have direct contact with Students; or work in or visit a location during times that Students are present unless such contact is only on an incidental and supervised basis; or provide online services to Students and have contact with Students via telephone, email or internet; or have regular access to Students' confidential information and data. Vendors shall also include any Staff who becomes affiliated with Vendor or its Subcontractors after execution of the Agreement and who applies to the aforementioned criteria.

Contractors or the DOE have an obligation to enter Contractor staff information into the PETS roster before staff starts providing services and staff security clearance must be verified as a condition of employment/acceptance of award in Tier II and update PETS roster as new staff members are hired and as staff status changes.

Once a consultant is nominated for a position in the PETS Roster by the Contractor, the Consultant will receive an email with instructions to log into the Applicant Gateway. The Consultant must complete, and e-sign all required forms in Applicant Gateway. Print out the Fingerprint Referral Form and then come to the HR Connect Walk-in Center with Fingerprint Referral Form for fingerprinting.

CONFIDENTIALITY

Prior to onboarding, each project resource will be required to sign a Non-Disclosure agreement.

3.6 DELIVERABLE ACCEPTANCE REQUIREMENTS

Contractor will provide written verification of completion of a deliverable is made by DOE's Project Manager.

• Deliverables will be due on dates mutually agreed to set in the project plan.

- DOE will review and respond to notification from the Contractor of completed deliverables within five (5) business days of receiving them.
- The Contractor will have three (3) business days to schedule/address needed revisions.
- DOE will review the final version within two (2) business days.

Every attempt will be made to be clear about expectations and to avoid redoing deliverables multiple times.

3.7 INVOICING REQUIREMENTS

Contractor shall invoice DOE for each deliverable upon its acceptance. Invoices must be submitted to DIIT Accounts Payable Unit with a copy to the Project Manager upon completion of each deliverable.

Invoices must contain the contract number, Project Title, work performed, performance period, amount due, total billed to date.

DOE will require confirmation from the Project Manager that the DOE has accepted the deliverable prior to payment of the invoice for that deliverable.

Invoices will be emailed to DIITinvoices@schools.nyc.gov.

All invoices will be submitted on company letterhead and contain the following information:

- 1. The Contractor's name, address and contact name and phone number must be prominently displayed NOTE: The Contractor's name on the invoice must be on file with the NYC Comptroller's Office via a W-9 form submission. If a W-9 is not on file, please contact the Requesting Agency for further instructions.
- 2. Contractor: Contract Pin number and the FMS number must be on the invoices.
- 3. Invoice number and date of invoice
- 4. Invoice service period and date of delivery
- 5. Invoices must be submitted in both hard copy and soft copy format.
- 6. Detailed description of service must be in agreement with the contract.
- 7. Appropriate backup and all other supporting documentation to substantiate the invoice charges must be attached:
 - Payment Milestones: For work provided on a fixed-price basis, with milestone payments, documentation evidencing the City's acceptance of the applicable payment milestone(s) must be included with the invoice.
 - Report of the number of hours, roles and resource(s) used to complete each deliverable.

Invoices can also be emailed to DIITinvoices@schools.nyc.gov .

3.8 CONTRACT ADMINISTRATION

The contract will commence upon the registration of the award with the New York City Comptroller's Office. Contract(s) term will be for three (3) years and the DOE will have one additional option to renew for up to two (2) years. If so renewed, the contract will end upon completion of that extension period, unless otherwise terminated.

- Contractor(s) will comply with the terms and conditions of the GSA, unless otherwise specified in this solicitation or by contract with DOE.
- If a contract is canceled, the vendor will be paid for any rendered services satisfactorily performed and approved by DOE's designee. After cancellation of contract, DOE will not be responsible for any Contractors' rights to lost profits.
- If it is determined that false or inaccurate information has been submitted by a Contractor with regard to a proposed candidate(s), the Agency may disqualify the candidate from further consideration for any targeted assignments and reserve the option to disqualify the Contractor.
- If at any time during the course of the contract DOE or the City of New York finds any type of misrepresentation to violate the
 contract/award on the subcontracted vendor or the original vendor's part, DOE has the right to reject and refuse payment or
 compensation for any completed/approved work.

3.9 RESPONSIBILITIES

The selected Contractor will be responsible for the following:

 The Contractor(s) will provide its own secretarial support – the Agency will not provide any such support or associated materials.

- b. The Contractor(s) under this solicitation will provide and notify DOE when any substantial changes occur within its agency or the original vendor's agency (example: name change or change of address, etc.).
- c. The Contractor is required to submit a valid GSA Contract price list confirming the Not-to-Exceed Title Bill Rate(s), for its company.
- d. Under New York City's Earned Sick Time Act (Paid Sick Leave Law), certain employers must give their employees sick leave. Go to nyc.gov/Paid Sick Leave to learn which employees are covered by the law.
- e. The Contractor is responsible for identifying any candidate with a subcontractor and MUST provide the required subcontractor information.
- f. The selected Contractor will be required to sign a Legal Agreement with the City of New York prior to the award and provide supporting documentation such as Certificate of Insurance, Broker's Certification and Iran Divestment Act Form. Attachment 5 – Certificate of Insurance Sample; Attachment 6 – Certification by Broker Form; Attachment 7 – Iran Divestment Act Form
 - Note: Insurance Certificates must have the exact phase in the Description of Operations box as referenced below: "The City of New York, including its officials and employees, and any of its leased locations, are additionally insured."
- g. Any selected Contractor(s) New to Doing Business with The City will be required to provide DOE with a copy IRS Letter (147C) from the IRS. Please note: the address on the IRS Letter must correspond with the address provided on the Substitute W-9 form and Tax Affirmation form.
- h. The vendors MUST have employees who are legally entitled to work in the United States of America and residing within the continental United States of America.
- The Contractor is responsible for and is required to track, identify and confirm resources monthly hours and expenditures throughout the life of the contract.
- j. It is the Contractor's fiscal responsibility to identify any funding issues which may potentially exceed the contracted amount with the DIIT Finance Team.
- k. When an occurrence has been identified, the Contractor can mutually agree with DOE to give a 30 day notice to remove their consultant based on anticipated shortage of hours and/or funding issues.
- I. DOE reserves the right to demand the immediate removal of any of the Contractor's personnel from the Agency's account (for any reason). The Contractor will comply by immediately removing such personnel.
- m. All replacement candidates/consultants prior to reporting to work with DOE MUST HAVE a written approval from DOE. All replacement candidates must have qualifications equal to or better than the originally awarded candidate(s) as determined by DOE. The selected Contractor MUST NOT send a consultant replacement without a written approval notification and authorization issued by DOE. DOE has the right to and will demand the immediate removal of any unauthorized consultants. The Contractor WILL NOT BE paid or compensated for any hours worked by any unidentified candidate and all payment requests will be returned to the vendor.
 - NOTE: Replacement approvals can ONLY be authorized by the DIIT Procurement Team. Replacement approvals cannot be authorized by project managers or supervisors.
- n. The selected Contractor MUST notify the DOE when a position has not been filled with a replacement for more than ten (10) business days, and/or is vacant at any time during the life of the contract.
- o. The selected Contractor MUST have and will be required to provide DOE with valid associated Certifications requested by this Solicitation for/during the life of the contract.
- p. The selected Contractor MUST replace (with the exact or better item) or reimburse DOE for any damages incurred by a Contractor's staff member within thirty (30) days or sooner if required by DOE from the time of the occurrence during the life of the contract. This reimbursement/replacement will be subject to DOE approval.
- q. At the culmination of the contract, all documentation in hard copy and in compact disk (CD) format and other documentation, as well as all hardware, portable laptops, cell phones, beepers, etc., which DOE offered to the selected vendor to assist in their efforts, will be turned over to the Agency.
 - Pursuant to Local Law 34 of 2007, amending the City's Campaign Finance Law, the City is required to establish a computerized database containing the names of any "person" that has "business dealings with the city" as such terms are defined in the Local Law. In order for the City to obtain necessary information to establish the required database, vendors responding to this solicitation are required to complete the attached Doing Business Data Form and return it with this [bid] [proposal] [submission] and should do so in a separate envelope. (If the responding vendor is a proposed joint venture, the entities that comprise the proposed joint venture must each complete a Data Form.) If the City determines that a vendor has failed to submit a Data Form or has submitted a Data Form that is not complete, the vendor will be notified by

the agency and will be given four (4) calendar days from receipt of notification to cure the specified deficiencies and return a complete Data Form to the agency. Failure to do so will result in a determination that the proposal submission is non-responsive. Receipt of notification is defined as the day notice is e-mailed or faxed (if the vendor has provided an e-mail address or fax number), or no later than five (5) days from the date of mailing or upon delivery, if delivered. In order for the City to obtain the necessary information to establish the required database, vendors responding to this solicitation should complete the Attachment 8 - Doing Business Data Form and return it with this proposal.

Note: If the agency is unable to complete the Doing Business Data Form in a timely fashion noted by MOCS, the proposal may be considered to be non-responsive, and the proposal may be disqualified.

r. Subcontractors - A Contractor may subcontract a service provided for under the contract throughout the term of the contract, or any part of it, to Subcontractors selected by the Contractor subject to DOE' prior approval. In the event that the Primary Contractor has to select another Subcontractor or one of Contractor's Subcontractors further subcontracts, prior written consent of DOE is required. A Subcontractor will be defined as any firm or person who is not a full-time employee of the Contractor, engaged or assigned to perform work under the contract. All Agreements between the Contractor and its Subcontractors will be by bona fide written contract. All such Agreements must contain provisions similar to those contained in this Contract between the City and the Contractor, so that the provisions of any subcontract entered into by the Contractor are similar to, and not inconsistent with this Contract. Failure to disclose any use of Subcontractors, during any time of the contract, can lead to the termination of the contract.

Contractors will include in all subcontracts related to the contract, language that will be binding upon each Subcontractor and specifying:

- i. That the work performed by the Subcontractor must be in accordance with the terms of the contract including, but not limited to, the City's requirements noted in any of the previous and/or upcoming Consulting Based Solicitations;
- ii. That nothing contained in such subcontract will impair the rights of DOE;
- iii. That nothing contained herein will create any contractual relation between any Subcontractor and DOE;
- iv. That Subcontractor will maintain all records with respect to work performed and any entitled sick leave under the Subcontract in the same manner as required of the Contractor; and
- v. That DOE will have the same authority to audit the records of all Subcontractors as it does those of the Contractor. Based on Directive 31 which is issued pursuant to the Office of the Comptroller's authority as established in Chapter 5, Section 93 of the New York City Charter, IT consulting and/or other IT Consultant payment vouchers are subject to periodic audit by the Office of the Comptroller. Contractor will be fully responsible to DOE for the acts and omissions, in the performance of services under the contract, of the Subcontractors and/or persons either directly or indirectly employed by it or by the Subcontractors, as it is for the acts and omissions, in the performance of services under the contract, of persons directly employed by the Contractor. Contractor will not in any way be relieved of any programmatic or financial responsibility or legal liability under the contract by the terms of its Agreement with any Subcontractor.

The AGENCY will be responsible for the following:

- DOE will designate a DOE project manager who will be the focal point for Vendor Project Team communications and will monitor Contractor performance relative to this project.
- DOE and Vendor Project Manager will work together to determine an appropriate schedule for weekly project status reports and monthly steering committee status reports.
- DOE will have established policies for data use so that Vendor Project Team can review necessary documents to sign for non-disclosure and proceed toward analysis without any delays.
- DOE will be responsible for identifying stakeholders and participants for various project related activities.
- Through the leadership and direction of NYC DOE DIIT, DOE Stakeholders will be expected to:
 - o identify and validate the data from their program area that will feed into agency-wide dashboards, key performance indicators, and outcomes
 - make decisions on behalf of their unit about data quality, data processes, data governance, and measures
 - provide requirements for dashboards and visualizations for key data points in their department based on skills acquired in the Workgroup
 - o identifying pertinent policy questions, topics, issues, best practices, etc. to bring to the workgroup for exploration

- relaying lessons learned to staff in their division (via trainings, tutorials, small group discussions, etc.)
- DOE will be responsible for organizational change management activities such as change communications, organizational changes, job descriptions, and policies/procedures as required.
- DOE reserves the right to change work schedules and change work sites.
- The agency reserves the right to approve all Contractors' staff assigned to provide the services specified to DOE.
- During the course of the project, DOE will respond to Vendor Project Team requests for information, data, and clarifications
 and make project related decisions within 5 working days to prevent excessive delays or repeated delays that may impact
 the project schedule.
- DOE will provide accurate information to Vendor Project Team and answer all technical and administrative questions during the course of this contract.
- DOE will provide Vendor Project Team with the latest set of current, as-is documentation (e.g., functional/process, technical, infrastructure, reporting, interfaces, conversion) in electronic format.
- DOE will ensure that the City's staff is available in a timely manner to provide the necessary subject matter expertise and assistance as Vendor Project Team reasonably requires.
- DOE will make the necessary resources available to provide business requirements and to review the deliverables during the design and development phases as necessary.
- DOE will provide technology support to set up network accounts, Virtual Development Infrastructure (VDI) for developers, Remote VPN access and desk phones for onsite resources.
- DOE will be responsible for providing access to data, method of access will be discussed and agreed upon during analysis and design phase.
- DOE will assume all responsibility for validating all data mapping, transformations, aggregations and handling processes through which source data will be consolidated and made available to users and other systems.

3.10 INDEMNIFICATION AND RELATED OBLIGATIONS

To the fullest extent permitted by law, the Contractor shall defend, indemnify, and hold harmless the Board and the City, including their respective officials and employees, against any and all claims (even if the allegations of the claim are without merit), judgments for damages on account of any injuries or death to any person or damage to any property, and costs and expenses to which the Board, the City, or their respective officials or employees, may be subject to or which they may suffer or incur allegedly arising out of any of the operations of the Contractor and/or its subcontractors under this Contract to the extent resulting from any negligent act of commission or omission, any intentional tortious act, and/or the failure to comply with law or any of the requirements of this Contract. Insofar as the facts or law relating to any of the foregoing would preclude the Board, the City, or their respective officials or employees from being completely indemnified by the Contractor, the Board, the City, and their respective officials and employees shall be partially indemnified by the Contractor to the fullest extent permitted by law.

To the fullest extent permitted by law, the Contractor shall defend, indemnify, and hold harmless the Board and the City, including their respective officials and employees, against any and all claims (even if the allegations of the claim are without merit), judgments for damages, and costs and expenses to which the Board, the City, or their respective officials or employees, may be subject to or which they may suffer or incur allegedly arising out of any infringement, violation, or unauthorized use of any copyright, trade secret, trademark or patent or any other property or personal right of any third party by the Contractor and/or its employees, agents, contractors, or subcontractors in the performance of this Contract. To the fullest extent permitted by law, the Contractor shall defend, indemnify, and hold harmless the Board, the City, and their respective officials and employees regardless of whether or not the alleged infringement, violation, or unauthorized use arises out of compliance with the Contract's scope of services/scope of work. Insofar as the facts or law relating to any of the foregoing would preclude the Board, the City, and their respective officials and employees shall be partially indemnified by the Contractor, the Board, the City, and their respective officials and employees shall be partially indemnified by the Contractor to the fullest extent permitted by law.

The Contractor's obligation to indemnify, defend and hold harmless the Board, the City, and their respective officials and employees shall neither be (i) limited in any way by the Contractor's obligations to obtain and maintain insurance under this Contract, nor (ii) adversely affected by any failure on the part of the Board, the City, or their respective officials or employees to avail themselves of the benefits of such insurance.

LIQUIDATED DAMAGES AND CANCELLATION

In the event of material breach of this Agreement by the Contractor, the DOE shall have the right to cancel and terminate said Agreement, and the Contractor may be liable to the DOE for any additional cost of completion of the within services the Board's other costs in connection with the termination, reletting and completion of the services. (Consequential Damages) All such costs, along with any liquidated damages for delay provided herein, may be assessed by the DOE against the Contractor and deducted by the DOE from payment to be made to the Contractor under this or any other Agreement at any time between the Contractor and the DOE or City. In the event that said costs exceed all sums owed at the termination date of this Agreement, the Contractor shall pay the amount of such excess to the DOE upon notice from the DOE of said amount, and in the event that said costs and liquidated damages are less than the sum payable under this Agreement as if same had been completed by the Contractor, the Contractor shall forfeit all claims to the difference to the DOE. If the Board undertakes to secure the services or any part thereof under this section of the Agreement, the certificate of the Chancellor or his designee indicating the amount of services secured, the cost and excess cost, if any, of completing this Agreement, and the amount of liquidated damages hereunder, shall be conclusive and binding upon the Contractor, its assigns and all other claimants.

PUBLICITY AND SOLICITATION

The Contractor shall not issue any press releases or public statements regarding its contract with the DOE. Unless directed to do so by the DOE, the Contractor shall refrain from contacting DOE staff members other than the Contract Manager and his/her staff. The Contractor shall not contact DOE central employees or school employees in order to advertise its products or services.

CONFLICTS OF INTEREST

Contractor shall adhere to the central DOE policy on Conflicts of Interest, the Chancellor's Regulations on Conflicts of Interest, C-110, and the New York City charter provisions on Conflicts of Interest, which are hereby incorporated by reference as if fully attached hereto. Upon the request of DOE Contractor shall complete a Conflicts of Interest Statement and Disclosure Statement.

DOWNSTREAM PROHIBITION

Any and all work from this Mini-Bid that involves developing specifications, establishing a base for other applications or otherwise gaining information that would give a Contractor an unfair competitive advantage in a future procurement may result in the Contractor being precluded from further work (downstream prohibition) due to conflicts of interest.

AGENCY PROCUREMENT RIGHTS

New York State reserves the following rights. These reserved rights are applicable to an Authorized User's Mini-Bid. The Authorized User may reserve additional rights in the Mini-Bid.

- A. Reject any or all Contractor Submissions received in response to the Mini-Bid.
- B. Withdraw the Mini-Bid at any time, in Authorized User's sole discretion.
- C. Make an award under the Mini-Bid in whole or in part.
- D. Disqualify any Contractor whose conduct and/or Contractor Submission fails to conform to the requirements of the Mini-Bid.
- E. Seek clarifications and revisions of Contractor Submission(s).
- F. Prior to the Submission opening, amend the Mini-Bid specifications to correct errors or oversights, or to supply additional information, as it becomes available.
- G. Prior to the Submission opening, direct Contractor to submit Contractor Submission modifications addressing subsequent Mini-Bid amendments.
- H. Eliminate any mandatory, non-material specifications that cannot be complied with by all of the prospective Contractors.
- I. Waive any requirements that are not material.
- J. The Authorized User may utilize any and all ideas submitted in the Mini-Bids received.
- K. Adopt all or any part of a Contractor's Submission in selecting the optimum solution.
- L. Negotiate with the Contractor(s) responding to this Mini-Bid within the Mini-Bid requirements to serve the best interests of the State. This includes requesting clarifications of any or all Contractors' Submissions.
- M. All Contractor Submissions and accompanying documentation shall become the property of the Authorized User and shall not be returned.
- N. Require clarification at any time during the Mini-Bid process and/or require correction of arithmetic or other apparent errors for the purpose of assuring a full and complete understanding of a Contractor's Submission and/or to determine a Contractor's compliance with the requirements of the Mini-Bid.
- O. The Authorized User reserves the right to exclude any price lists that do not fall within the scope of the Mini-Bid.
- P. Upon discovery of non-material completeness or conformance issues with a Contractor's Submission, contact the Contractor to attempt to cure the issue prior to completion of the evaluation of the Contractor's Submission.
- Q. OGS reserves the right to post information about Authorized User Contract usage of Centralized Contracts.

- R. DOE reserves the right not to make an award to any bidder that is in arrears or is in default to DOE and/or the City of New York and/or the State of New York and/or the Federal Government upon any debt, contract, or taxes.
- S. DOE reserves the right to reject any bid from a vendor whose bid is submitted improperly, or whose bid is incomplete.
- T. Should any vendor's bid exceed its OGS contract's not-to-exceed rate, said bid will be rejected.
- U. After the opening of bids, a request by a bidder to DOE for consent to withdraw a bid because of error made by the bidder, will be considered only under the following terms and conditions:
 - Request to withdraw bid must be in writing, addressed to the Senior Director, Contract Management, and must give reason(s) for the request.
 - The Senior Executive Director, or designee, will make the determination with respect to the request for the withdrawal of Bid and his/her determination shall be final.

SECTION. 4 PROPOSAL REQUIREMENTS

Proposers should submit via electronic mail a complete proposal package to DCPIT@schools.nyc.gov including Technical and Financial Proposals as outlined below.

- Proposals submitted in response to this solicitation must satisfy ALL REQUIREMENTS stated in this document. A valid GSA
 performance contract and/or a renewal confirmation will be required in order to comply with bid requirements and standards
 for a proposal submission. As indicated herein.
- Vendors who submit a response to this solicitation must have received the solicitation document from DOE. The generated Vendor List must be drawn from the GSA's "IT Professional Services" Schedule 70 contract, as described herein.
- The Contractor's proposal must satisfy all the requirements cited in this solicitation and comply with the GSA standards and guidelines for Proposal composition.
- The proposal must be fully and properly completed and duly executed by a person with authority to legally bind an agreement and commit the company to a contract.
- Respondents to this solicitation should be aware that the services requested in this solicitation will not result in the displacement of any employee of The City of New York.
- In order for the proposal to be considered responsive, the vendor MUST complete a Doing Business Data Form (Attachment 8).
- The selected Contractor will be required to sign a Legal Agreement with the City of New York prior to the award and provide supporting document such as Certificate of Insurance (Attachment 5), Certification by Broker Form (Attachment 6) and Iran Divestment Act Form (Attachment 7).
- DOE reserves the right to accept or reject any Contractor response, which does not agree to the contractual Terms and Conditions issued by the Federal Government.
- All addenda issued by DOE with respect to the solicitation MUST be attached to the proposal.
- The Contractor's Proposal MUST be composed and presented in the format and order specified below.
- Note: Failure to comply with any of these instructions will result in the proposal being considered non-responsive.

THE PROPOSAL MUST CONSIST OF A TECHNICAL PROPOSAL AND A FINANCIAL PROPOSAL.

SECTION. 5 TIMETABLE AND GENERAL INFORMATION

KEY DATES

ACTION	DATE	TIME
Solicitation Release	April 11, 2025	
Bidder's Conference	April 28, 2024	9:30 AM EST
Contractor Question Period End	May 2, 2025	1:00 PM EST
Agency Response Release	On or Around May 8, 2025	
Mini-Bid Response Due Date	July 2, 2025	1:00 PM EST
Anticipated Contract Start Date	January 2025	TBD

New York City Department of Education will not accept any Mini-Bid responses received after July 2, 2025, at 1:00 PM EST.

BIDDER'S CONFERENCE

A conference with be set up for Contractors interested in participating. An overview of the procurement including a brief explanation of the project and services requested.

Conference Date & Time: April 28, 2025, at 9.30 AM EST

Location: Hosted Online Link below

Microsoft Teams Need help?

Join the meeting now

Meeting ID: 267 919 896 579 9

Passcode: sa76AY3Y

Dial in by phone

+1 347-966-4114,,367616939# United States, New York City

Find a local number

Phone conference ID: 367 616 939#

For organizers: Meeting options | Reset dial-in PIN

CONTRACTOR QUESTION PERIOD

Questions will be addressed in the formal written response document from DOE to be distributed to all Contractors in advance of the bid due date. Use Attachment I – Questions Submission Form ONLY to submit written questions for this solicitation. Questions submitted in any other format will not be answered.

SECTION. 6 FORMAT AND DELIVERY OF PROPOSALS

All Bid Proposals must be submitted via electronic mail as Microsoft Word documents or as Excel Spreadsheets at a Microsoft Office

2021+ version level so that they are received by the Designated Contact at the e-mail address specified on the cover page of this Mini-Bid by the date and time specified in the Key Events and Dates.

All Bid Proposals must be organized and submitted in two parts (Technical and Financial) and prepared in the format and sequence supplied below. Failure to comply with this stipulation could be a basis for disqualification of the proposal. Supplemental information about the products or services may be included as an addendum to the Proposal but not in place of the requirements listed below. This list of submission requirements is to help Proposers ensure that their responses to this solicitation are complete.

COMPONENT	DETAILS
Technical Proposal	Company Information
	Minimum Qualifications
	Letters of reference
	Program Plan
	Organizational Capacity
	Demonstrated Effectiveness
	 Previous Government Contracts Information, if any
	 Doing Business Data Form, which can be downloaded from:
	https://www.nyc.gov/site/mocs/opportunities/dba.page
	 PASSPort: https://www.nyc.gov/site/mocs/passport/about-passport.page

	 W9: https://www.nyc.gov/site/mocs/opportunities/pip.page Signature Page (Attachment A) Financial Submission (Attachment C) Certification by Insurance Broker form (Attachment E) Tax Affirmation Form (Attachment F) Iran Divestment Act Compliance Rider (Attachment H) Other Supplemental Information (samples, demos etc.)
Financial Proposal	Pricing sheet

Originally signed documents may be provided via electronic signature including DocuSign or Adobe Acrobat pdf format.

Bid proposals for this solicitation are due by July 2, 2025, at 1:00 PM EST.

Electronic bid submissions must be emailed to the following address: DCPIT@schools.nyc.gov

Email Subject Line: G0003 -Vendor Name- Submission

SECTION. 7 EVALUATION

METHODOLOGY

SECTION 7. EVALUATION METHODOLOGY

7.1 EVALUATION METHODOLOGY

BASIS OF AWARD

Proposals will be accepted from firms actively engaged in providing the services specified in this solicitation. DOE reserves the right, before making an award, to take any action necessary to determine a bidder's fitness, reliability and ability to perform the services requested by the DOE.

All proposals received by the due date and time and at the location specified in this solicitation will be evaluated to determine whether the proposing entity meets the Minimum Qualification Requirements. Submissions that fail to show that the Minimum Qualification Requirements are met will not receive further consideration. Proposers must submit supporting documentation with their responses which are required by the Minimum Qualification Requirements.

Contract awards will be based upon the "Best Value Method" reviewing quality, cost and efficiency and the timely completion of contract negotiations between the Agency/Departments and the selected proposer(s).

An award will be made to the Contractor(s) who offers the best value solution. Below are the criteria which will be used to evaluate responses which meet the Minimum Qualifications Requirements:

- Technical 70%
- Financial 30%

DOE reserves the right not to award any contracts.

DOE reserves the right to award multiple vendors.

SHORTLIST

An evaluation committee will read and evaluate proposals and select a short list of Proposers who may be invited to present their solution and team. The proposers who are invited will be able to present their solution, explain or make clarifications regarding their response and their staff to the evaluation committee. After the presentation, Proposers will be asked to resubmit a revised proposal and budget as their Best and Final Offer ("BAFO") to be evaluated, and a final selection will be made.

BEST AND FINAL OFFER (BAFO)

Proposers will be asked to resubmit their BAFO to be evaluated, and a final selection will be made. The total price quoted/negotiated in the BAFO will be a fixed price for the term of the Authorized User Agreement. Prices will remain firm for the entire duration of the project.

Vendor(s) selected for BAFO may also be asked to provide a Statement of Work (SOW) to address at a minimum:

- Project Objectives
- Program Plan
- Deliverables
- Project Timeline
- Resource Allocation
- · Payment Schedule

FINAL PRICE

The total price quoted/negotiated in the BAFO will be a fixed price for the term of the Agreement. Prices will remain firm for the entire duration of the project.

NEGOTIATIONS

The DOE reserves the right to:

- Reject all proposals submitted;
- Accept any proposal or alternate as submitted without negotiations;
- Accept or negotiate on all proposals submitted which fall within a competitive range;
- Require revisions to, corrections of, or other changes to any proposal submitted as a condition to its being given any further consideration;
- Select for negotiations only the overall best proposal or alternate submitted, as determined by the DOE;
- Negotiate with one or more Proposers in any manner it deems fit, (such negotiations may be concurrent or sequential as the DOE determines);
- Following the conclusion of any such negotiations, the DOE may solicit Best and Final Offers ("BAFO") utilizing an appropriate procedure.
- Re-open negotiations after the BAFO procedure, if it is in the Department's best interest to do so.

PROPOSAL VALIDITY

All Contractor responses to Authorized User Mini-Bids must remain open and valid for at least 120 days from the Mini-Bid opening date, unless the time for awarding the Authorized User Agreement is extended by mutual consent of the Authorized User and the Contractor. A Contractor's Mini-Bid response shall continue to remain an effective offer, firm and irrevocable, subsequent to such 90-day period until either tentative award of the Authorized User Agreement by the Authorized User is made or withdrawal of the Contractor Submission in writing by the Contractor. Tentative award of the Authorized User Agreement shall consist of written notice to that effect by an Authorized User to a successful Contractor, who shall thereupon be obligated to execute a formal Authorized User Agreement.

7.2 EVALUATION CRITERIA

ROUND 1 - EVALUATION CRITERIA

SECTION	ROUND 1 EVALUATION CRITERIA	TOTAL POINTS
TECHNICAL	 Program Plan – 30 Points Demonstrative Effectiveness – 25 Points Organizational Capacity – 15 Points 	70 Points
FINANCIAL	Cost – 30 Point Maximum	30 Points
	ROUND 1- PROPOSAL MAXIMUM TOTAL	100 Points

TECHNICAL - 70% (70 POINTS TOTAL)

The program plan must be clear, detailed and rational. The proposal must include a descriptive project plan, timeline and narrative as to how the proposed solution will provide the services required in this solicitation. Proposals must also demonstrate how the proposed solution will satisfy the goals and objectives of the project.

Proposals should also address the items below:

PROGRAM PLAN - 30 POINTS

- Program Plan for providing the required services is clear, professional, and rational. Must include a narrative addressing how the organization will meet the needs and goals with respect to implementation of the scope of work detailed in Section 2. This narrative must include a resource plan that will meet the deliverable requirements described.
- Program Plan meets the specifications and requirements of the scope of services. Must include a detailed description of
 monitoring mechanisms and escalation process to ensure services are delivered according to the agreed upon scope of work and
 schedule for this award.
- Demonstrates a clear understanding of the program's needs, goals, and objectives as specified. Must include a detailed description of methods that will be used to communicate updates such as project reports, schedule changes, risks, issues, etc., and the frequencies with which the vendor will issue these communications to the project team.
- Must include A detailed summary describing and rationalizing the correlation between the total numbers of hours proposed for
 each individual deliverable with the required work effort for that deliverable. The total number of hours discussed within the
 rationalization summary per deliverable must coincide with the total number of hours proposed per deliverable in the
 ATTACHMENT C FINANCIAL SUBMISSION.
- Detail systems and structures in place to ensure project oversight and address escalations.
- Explain capacity and processes in place to collaborate effectively with the DOE.
- Program Plan is innovative and creative and exceeds the DOE's scope as outlined.

DEMONSTRATED EFFECTIVENESS - 25 POINTS

- The evidence of prior successful experience is detailed and related to the proposed services, including effective program design, management, and evaluation. Must include a short description of two examples of recent successfully completed projects of similar size and scope.
- Clearly articulated details on the methods used and results obtained by those methods.
- Must include a thorough description of any experience on the part of the company or the individuals who will be managing the
 project that relate to the general requirements stated in this solicitation even if not specifically for all the technologies described
 in this solicitation.
- Demonstrated success in providing similar or related services in NYS or other large districts and/or related educational or governmental or quasi-governmental organization(s).
- Demonstrated evidence of reliable quality assurance, security measures, and adherence to established timelines.
- Demonstrated ability to adapt to and accommodate shifting priorities and circumstances.

ORGANIZATIONAL CAPACITY - 15 POINTS

- A detailed description of both the project and implementation teams, including management staff responsible for ensuring success of the project. Detail of their respective roles, responsibilities and the expertise offered by each individual must be included. In addition, include resumes, titles, education, technical backgrounds, years of relevant experience and any professional licenses they may hold. Indicate whether these key project personnel are subcontractors.
- Proposer must submit three (3) letters of reference or references, from organizations that have directly paid for services rendered. Each reference must state the date(s), location(s), and description of the service(s) provided

FINANCIAL - 30% (30 Points Total)

The Proposer with the lowest overall (for the entire project) cost will receive the maximum amount of points for these criteria, with Proposers with the second lowest cost receiving the second highest amount of points, etc.

- Use Attached Pricing Sheet, ATTACHMENT C FINANCIAL SUBMISSION to submit price for the services solicited. Use the yellow cells to input price for activity/deliverable.
- The lowest overall cost offered will receive the highest score and becomes the basis for scoring all other offers proposed. This is the formula used [(lowest overall cost/total cost submitted * total possible points for the Cost criteria = Pricing Score]
- Responses which exceed GSA "maximum Not-To-Exceed prices" will be rejected.

Round 2 - Evaluation Criteria - Applicable to Proposers Short-Listed Only

The DOE may require Proposers to give oral presentations after the Closing Date regarding their proposals. At such presentations, Proposers may be required to demonstrate or exhibit aspects relating to their proposal as requested by the DOE.

Vendors selected to prepare Oral Presentations and Demos of that align with their proposed solution using criteria specifically geared to evaluate the oral presentation and demo.

DOE retains the discretion to proceed directly to award selection without conducting Round 2 Oral Presentations and Demonstrations.

SECTION	ROUND 2 EVALUATION CRITERIA	TOTAL POINTS
TECHNICAL	 Business / Functional Understanding – 30 Points Solution Engineering – 25 Points Critical Supporting Features – 15 Points 	70 Points
FINANCIAL	Cost – 30 Point Maximum	30 Points
	ROUND 2- PROPOSAL MAXIMUM TOTAL	100 Points

Demo - 70% (70 Points Total)

Does the respondent's oral presentation demonstrate:

BUSINESS / FUNCTIONAL UNDERSTANDING - 30 POINTS

- A clear understanding of the business need (Domain knowledge)?
- A clear understanding of the business process flow to accomplish the function?
- A clear understanding of the key requirements of the solution?
- A clear understanding of the complexity/scale of NYC's needs?

SOLUTION ENGINEERING - 25 POINTS

- Is the solution user centric? How easy is the system to use, and can users access the information they need easily?
- Is the demonstrated solution's screen flow logical? Does the solution engage and guide the user effectively?
- Are the screens understandable, clear, well laid out, accessible?
- Is there a clear understanding of the data needed to accomplish the function?
- Is there a clear understanding of the security considerations related to the function?

CRITICAL SUPPORTING FEATURES - 15 POINTS

- What queries, reports, and analytics are available from the solution?
- How feasible is it that data be made available to parents and other stakeholders?
- How flexible and extendable is the solution?
- How seamlessly does the solution integrate with SUNY data and systems for the purposes of the Demo?
- What level of training is needed to understand the system?
- How easy is the solution to support (i.e. operate, make enhancements and modifications)?

FINANCIAL - 30% (30 Points Total)

The Proposer with the lowest overall (for the entire project) cost will receive the maximum amount of points for these criteria, with Proposers with the second lowest cost receiving the second highest amount of points, etc.

- Use Attached Pricing Sheet, ATTACHMENT C FINANCIAL SUBMISSION, to submit price for the services solicited. Use the yellow cells to input price for activity/deliverable.
- The lowest overall cost offered will receive the highest score and becomes the basis for scoring all other offers proposed. This is the formula used [(lowest overall cost/total cost submitted * total possible points for the Cost criteria = Pricing Score]
- Responses which exceed GSA "maximum Not-To-Exceed prices" will be rejected.

Attachment A - Signature Page

The Contractor Submission must be fully and properly executed by an authorized person. By signing you certify your express authority to sign on behalf of yourself, your company, or other entity and full knowledge and acceptance of this Mini-Bid (including any Questions/Answers or addendums), the GSA Contract and that all information provided is complete, true and accurate.

The Authorized User will not be held liable for any cost incurred by the Contractor for work performed in the preparation of a response to this Mini-Bid or for any work performed prior to the formal execution of an Authorized User Agreement. Responses to the Mini-Bid must be received as specified in Key Dates and Events. Contractor assumes all risks for timely, properly submitted deliveries of this Mini-Bid response. A Contractor is strongly encouraged to arrange for delivery of Mini-Bid responses prior to the date of the bid opening. LATE MINI-BID RESPONSES may be rejected. The received time of Mini-Bid responses will be determined by the clock at the Authorized User's location.

Contractor's Federal Tax Identification Number	DOE Vendor Identification Number (if have one)
Legal Business Name of Company Responding (must match the OG	S Centralized Contract):
D/B/A – Doing Business As (if applicable):	
GSA Contract Number:	
Contractor's Signature:	Printed or Typed Name:
Title:	Date:
Contractor's Email:	Contractor's Phone Number:
□ CONTRACTOR DECLINES TO RESPOND TO THE MINI-BID for the	ne following reasons:
☐ Insurance Affirmation: All insurance forms as per Lot requirement	ents, have been provided to OGS and are up to date.
□ Additional Incentives	

INDIVIDUAL, CORPORATION, PARTNERSHIP, OR LLC ACKNOWLEDGMENT

STATE	OF	}				
COUNT	Y OF	}	SS.:			
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Notary	y Public					
Registr	ration No.					

Attachment B - Financial Submission Example

The following is an example of all elements that must be included in a Contractor's financial submission document.

MINI-BID FINANCIAL SUBMISSION

Each deliverable is to include specific title(s) with cost information. Each title must be sub-totaled. Each fixed-price deliverable must be sub-totaled. All deliverables must be totaled to a final fixed price for evaluation purposes for the Project. Responses which include pricing in excess of the "maximum Not-To-Exceed price" shall be rejected.

Total Cost for Evaluation Purposes	\$	44,900.00
	i	

Deliverable Number 1	Deliverable Name:	Business Requirements Document for Application ABC				
Title	Description	Total Hours	GSA Not to Exceed Contract Price	Mini-Bid Price	Sub Total	Cost
Sample Worker	Business Analyst	50.00	\$ 30.00	\$ 27.00	\$ 1,350.00	\$ 3,600.00
Sample Worker 2	Senior Business Analyst	50.00	\$ 50.00	\$ 45.00	\$ 2,250.00	
					\$ -	
Total Billable Fixed-Price [Deliverable Cost (excluding Tra	vel)				\$ 3,600.00

Deliverable Number 2	Deliverable Name:	Function	al Re <mark>quirement</mark> s Docu	ment for Applic	ation ABC	
Title	Description	Total	GSA Not to Exceed	Mini-Bid	Sub Total	Cost
		Hours	Contract Price	Price		
Programmer 1	XML Development	100.0	\$ 90.00	\$ 75.000	\$ 7,500.00	\$ 17,500.00
Programmer 2	C++ Development	100.0	\$ 120.00	\$ 100.000	\$ 10,000.00	-
					\$ -	-
Total Billable Fixed-Price [Deliverable Cost (excluding Tra	avel)				\$ 17,500.00

Deliverable Number 3	Deliverable Name:	Deployn	Deployment of Application ABC Into Test Environment				
Title	Description	Total Hours	GSA Not to Exceed Contract Price	Mini-Bid Price	Sub Total	Cost	
Trainer 1	Classroom Training	40	\$ 25.00	\$ 20.00	\$ 800.00	\$ 20,800.00	
Project Manager	Lead	100	\$ 250.00	\$ 200.00	\$ 20,000.00		
					\$ -		
Total Billable Fixed-Price D	Deliverable Cost (excluding Tra	avel)	1		1	\$ 20,800.00	

Attachment C - Financial Submission - See Excel Sheet

Insurance Requirements

Upon award the Contractor shall not commence performing services under this Contract unless all insurance required by the Contract is in effect. The Contractor shall ensure continuous insurance coverage in the manner, form, and limits required by this Contract.

Contractor shall maintain Commercial General Liability Insurance covering Contractor as Named Insured and the City of New York (the "City") and the Board of Education of the City School District of the City of New York, together with their respective officials and employees, as Additional Insureds in the amount of at least \$1,000,000 per occurrence for bodily injury (including death) and property damage, \$1,000,000 for personal and advertising injury, and an aggregate limit of at least \$2,000,000. Such insurance shall protect the Board, the City and Contractor from claims that may arise from any of the operations under this Agreement. Coverage under this insurance shall be at least as broad as that provided by the most recently issued Insurance Services Office ("ISO") Form CG 00 01. There is no obligation that ISO Form CG 00 01 itself be used, provided the alternative form contained in its policy provides coverage at least as broad as the specified form.

- Such Commercial General Liability Insurance shall name the City of New York, and the Board of Education of the City of New York, together with their respective officials and employees, as Additional Insureds with coverage at least as broad as the most recently issued ISO Form CG 20 10 or CG 20 26. There is no obligation that ISO Form CG 20 10 or CG 20 26 itself be used, provided that the alternative provision or endorsement contained in its policy provides coverage at least as broad as the specified form.
- 2. All required insurance policies shall be maintained with companies that may lawfully issue the required policy and have an A.M. Best rating of at least A-/VII, a Standard & Poor's rating of at least A, a Moody's Investors Service rating of at least A3, a Fitch Ratings rating of at least A-, or a similar rating by any other nationally recognized statistical rating organization acceptable to the City Corporation Counsel, unless prior written approval is obtained from the City Corporation Counsel.
- 3. Contractor shall not obtain or use any insurance policy(ies) or contract(s) for purposes of this Agreement that contains any endorsement exclusions relating to an additional insured's negligence, relating to the maintenance, use and operation of an additional insured's realty or personality, or relating to any other activities by an additional insured that arise from, or in the context of, this Agreement.
- 4. All insurance policies shall be primary (and non-contributing) to any insurance or self-insurance maintained by the City or DOE.
- 5. Certificates of Insurance or certified copies of policies for insurance required in this Article must be submitted to and accepted by the Board prior to or upon execution of this Agreement. All such Certificates of Insurance shall be accompanied by the required additional insured endorsements and a duly executed "Certification by Insurance Broker or Agent" in the form available at: https://infohub.nyced.org/docs/default-source/default-document-library/procurement-insurance_certification_by_broker_form.pdf?sfvrsn=52b89163_2. In lieu of submitting a Certificate of Insurance, the Contractor may submit a copy of a required policy as certified by an authorized representative of the issuing insurance carrier. The Board's receipt of such proof of insurance shall be a condition precedent to any payment by the Board to the Contractor under this Agreement.
- 6. Contractor shall provide the Board and the New York City Law Department with a copy of any policy required under this Article upon the demand for such policy by the Board or the New York City Law Department.
- 7. Insurance coverage in the amounts provided for herein shall not constitute a limit of Contractor's liability and shall not relieve Contractor for any liability that might exceed such amounts, nor shall the Board or the City be precluded from taking such other actions as are available to the Board and/or City under any other provisions of this Agreement or otherwise.
- 8. Whenever notice of loss, damage, occurrence, accident, claim or suit is required under the Commercial General Liability policy, Contractor shall provide the insurer with timely notice thereof on behalf of the Board and the City of New York. Such notice shall be given even where Contractor may not have coverage under such policy (for example, where one of Contractor's employees was injured). Such notice shall expressly specify that "this notice is being given on behalf of the City of New York, and the Board of Education of the City School District of the City of New York, including their respective officials and employees, as Additional Insureds" and contain the following information: the number of the insurance policy; the name of the named insured; the date and location of the damage, occurrence, or accident; the identity of the persons or things injured, damaged, or lost; and the title of the claim or suit, if applicable. Contractor shall simultaneously send a copy of such notice to the City of New York c/o Insurance

Claims Specialist, Affirmative Litigation Division, New York City Law Department, 100 Church Street, New York, New York 10007 and the Chancellor and/or their designee. If Contractor fails to comply with the requirements of this paragraph, Contractor shall indemnify the Board and City, including their respective officials and employees, for all losses, judgments, settlements and expenses, including reasonable attorneys' fees, arising from an insurer's disclaimer of coverage citing late notice by or on behalf of the Board and City, including their respective officials and employees.

Insurance Policy Deductibles or Retentions

Any deductibles or retentions in excess of \$5,000 shall be disclosed by the Contractor and shall be subject to advance written approval by the Chancellor or designee. Any deductible or retention amounts elected by the Contractor and/or imposed by the Contractor's insurer(s) shall be the sole responsibility of the Contractor. The Contractor shall be permitted to provide insurance of any type required under this Contract by means of a self-insurance program (or make use of any self-insured retention) only in the event (a) such program provides the BOE and the City, including their respective officials and employees, with all rights that would be provided by traditional insurance required by this Contract including, but not limited to, the defense obligations that insurers are required to undertake in liability policies, and (b) such self-insurance program is approved in advance by the Chancellor or designee. If the Contractor desires to provide any such insurance by means of a self-insurance program, the Contractor shall submit a statement satisfactory to the Chancellor or designee, signed by a party authorized to bind the Contractor and acknowledged by a notary public, by which the Contractor (i) affirms that such self-insurance program provides at least the same level of coverage as required by this Contract, (ii) agrees to assume responsibility for satisfying all obligations of the self-insurance program if such program for any reason fails to do so, and (iii) provides the BOE with the name and address of the office or official of its self-insurance program who is responsible for satisfying the selfinsurance obligations. The foregoing requirements for advance approval include, but are not limited to, the Contractor's formation of, and/or participation in, any other alternative risk management arrangement(s) as a substitute for a traditional insurance policy(ies). In addition, the Contractor must provide the BOE Contract Manager with a written set of detailed rules and procedures for the BOE and/or the City to file a claim(s) and to obtain coverage under any risk retention fund(s) and/or any other alternative risk management arrangement(s) including, but not limited to, any required claim form(s), contact information, and any information required to be submitted with a claim(s). The Contractor's rules and procedures for submitting a claim(s) and obtaining coverage under any risk retention fund(s) and/or any other alternative risk management arrangement(s) shall be subject to approval by the Chancellor or Designee. Approval of any proposed self-insurance program, other alternative risk management arrangement(s) and the rules and procedures for submitting a claim(s) and obtaining coverage is at the sole discretion of the BOE. As determined by the Chancellor or Designee, any unreasonable failure and/or refusal by the Contractor and/or its agent(s) to accept and process a claim(s) from the BOE, the City and/or their agent(s) and/or any unreasonable disclaimer(s) of coverage by the Contractor and/or its agent(s) shall entitle the BOE to deduct from any compensation due and owing to the Contractor the amounts, as determined by the BOE and/or the City, of any and all resulting losses, damages, expenses (including, but not limited to, reasonable attorney fees), claims, demands, judgments, suits, allegations, liabilities, settlements and/or other costs that the BOE and/or the City, including their respective officials and employees, shall incur regarding any affected claim(s) and/or denial of coverage. The foregoing provisions shall apply equally to any subcontractor(s).

This is a sample certificate. As applicable, upon contract award, obtain an original certificate from your insurance broker and submit. The City of New York and the Board of Education of the City School District of the City of New York must be included as additional insured, not merely as certificate holders.

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The Board of Education of the City School District of the City of New York and the City of New York, including their respective officials and employees are additional insured.

CERTIFICATE HOLDER	CANCELLATION
City of New York Board of Education of the City School District of the City of New York 52 Chambers Street New York, NY 10007	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPRATION DETECTHERED. THE EXPRESS WELL BECAUSE TO MAIL
ACORD 25 (2001/98)	© ACORD CORPORATION 1986

CERTIFICATES OF INSURANCE

Instructions to The New York City Board of Education

All certificates of insurance (except certificates of insurance solely evidencing Workers' Compensation Insurance, Employer's Liability Insurance, and/or Disability Benefits Insurance) must be accompanied by one of the following:

(1) The Certification by Insurance Broker or Agent on the following page setting forth the required information and signatures.

- OR -

(2) A copy of the complete insurance policy(ies) as certified by an authorized representative of the issuing insurance carrier. If any policy is not available at the time of submission, certified binders may be submitted until such time as the policy is available, at which time the Contractor shell submit a certified copy of the policy.

NEW YORK CITY BOARD OF EDUCATION

CERTIFICATION BY INSURANCE BROKER OR AGENT

The undersigned insurance broker or agent represents to the New York City Board of Education and the City of New York that the attached Certificate of Insurance is accurate in all material respects.

			[Name of broker or agent (typewritten)].
			[Address of broker or agent (typewritten)]
			[Email address of broker or agent (typewritten)]
			[Phone number/Fax number of broker or agent (typewritten)]
			[Signature of authorized official, broker, or agent]
			[Name & title of authorized official, broker, or agent (typewritten)]
State of)			
) ss.:		
County of)			
Sworn to before me this	day of	20	
NOTARY PUBLIC FOR THE STATE	: OF		

AFFIRMATION

The undersigned prospective awardee/contractor affirms and declares that said prospective awardee/contractor is not in arrears to the City of New York upon debt, contract or taxes and is not a defaulter, as surety or otherwise, upon obligation to the City of New York, and has not been declared not responsible, or disqualified, by any agency of the City of New York, nor is there any proceeding pending relating to the responsibility or qualification of the prospective awardee/contractor to receive public contracts.

Full nar	ne of prospective awardee/contractor
Addres	S
City	State
Zip	
CHECK	ONE AND INCLUDE APPROPRIATE NUMBER:
()A	Individual or Sole Proprietorship
	SOCIAL SECURITY NUMBER
()B	Partnership, Joint Venture or other unincorporated organization
	Employer Identification Number
()C	Corporation
	Employer Identification Number
Ву:	
	Signature
	Title
(Must b	e signed by an officer or duly authorized representative.)

If a corporation, place seal here:

Under the Federal Privacy Act the furnishing of a Social Security Number by prospective awardees/contractor on City contracts is voluntary. Failure to provide a Social Security Number will not result in disqualification. Social Security Numbers will be used to identify prospective awardees/contractor to ensure their compliance with law and regulation and to assist the City in enforcement these laws and regulations.

EQUAL OPPORTUNITY REQUIREMENTS

For contracts of \$100,000 or more, Vendors who seek to do business with DOE must have in place an acceptable written "Affirmative Action Plan" (AAP). If such a plan is not on file with DOE's Office of Equal Opportunity (OEO), DOE's policy requires the rejection of a vendor's bid as unresponsive.

A vendor's AAP must demonstrate substantive policies, quantitative goals and readiness of implementation. The following areas must be addressed within the document:

- Policy Statement
- Purpose of Plan
- Overall Implementation of Policy
- Administrative Responsibility
- Role of Equal Employment Opportunity
- Workforce Analysis Including Salaries
- Hiring Procedures and Standards
- Training for Job Advancement
- Underutilization
- Employment Goals and Timetables
- Sexual Harassment Prevention Policy
- Disabled Veterans Policy
- Vietnam Era Veterans Policy
- · Other Applicable Statutes and Regulations
- OFCCP Audits

Upon submission of the AAP to the Office of Equal Opportunity's Contract Compliance Unit, there will be a review to determine if the plan satisfies the EEO/AA requirements. If this submission satisfies the requirements, an approval from OEO will be issued.

Submit the AAP to

Francisco Melendez Contract Compliance Officer

New York City Department of Education

Office of Equal Opportunity, Contract Compliance Unit 65 Court Street, Room 1102

Brooklyn, New York 11201

Or fax to (718) 935-2531

Further information is available at the following website:

http://schools.nyc.gov/Offices/GeneralCounsel/Investigative/OEO/MainPostings/ContractCompliance.htm

IRAN DIVESTMENT ACT COMPLIANCE RIDER FOR

NEW YORK CITY CONTRACTORS

The Iran Divestment Act of 2012, effective as of April 12,2012, is codified at State Finance Law ("SFL") \$165-a and General Municipal Law ("GML") \$103-9. The Iran Divestment Act, with certain exceptions prohibits municipalities, including the City' from entering into contracts with persons engaged in investment activities in the energy sector of Iran. Pursuant to the terms set forth in SFL \$f65-a and GML \$103-g, a person engages in

investment activities in the energy sector of Iran if:

- (a) the person provides goods or services of twenty million dollars or more in the energy sector of Iran, including a person that provides oil or liquefied natural gas tankers, or products used to construct or maintain pipelines used to transport oil or liquefied natural gas, for the energy sector of Iran; or
- (b) The person is a financial institution that extends twenty million dollars or more in credit to another person' for forty-live days or more, if that person will use the credit to provide goods or services in the energy sector in Iran and is identified on a list created pursuant to paragraph (b) of subdivision three of Section 165-a of the State Finance Law and maintained by the Commissioner of the Office of General Services.

A bid or proposal shall not be considered for award nor shall any award be made where the bidder or proposer fails to submit a signed and verified bidder's certification.

Each bidder or proposer must certify that it is not on the list of entities engaged in investment activities in Iran created pursuant to paragraph (b) of subdivision 3 of Section 165-a of the State Finance Law. In any case where the bidder or proposer cannot certify that they are not on such list, the bidder or proposer shall so state and shall furnish with the bid or proposal a signed statement which sets forth in detail the reasons why such statement cannot be made. The City of New York may award a bid to a bidder who cannot make the certification on a case by case basis if:

- (1) The investment activities in Iran were made before the effective date of this section (i.e., April I2r20I2)rthe investment activities in Iran have not been expanded or renewed after the effective date of this section and the person has adopted, publicized and is implementing a formal plan to cease the investment activities in Iran and to refrain from engaging in any new investments in Iran: or
- (2) The City makes a determination that the goods or services are necessary for the City to perform its functions and that, absent such an exemption, the City would be unable to obtain the goods or services for which the contract is offered. Such determination shall be made in writing and shall be a public document.

BIDDER'S CERTIFICATION OF COMPLIANCE WITH

IRAN DIVESTMENT ACT

Pursuant to General Municipal Law §103-9, which generally prohibits the City from entering into contracts with persons engaged in investment activities in the energy sector of Iran, the bidder/proposer submits the following certification:

[Please Check One]
BIDDER'S CERTIFICATION
By submission of this bid or proposal, each bidder/proposer and each person signing on behalf of any bidder/proposer certifies, and in the case of a joint bid each party thereto certifies as to its own organization, under penalty of perjury, that to the best of its knowledge and belief, that each bidder/proposer is not on the list created pursuant to paragraph (b) of subdivision 3 of Section 165-a of the State Finance Law.
I am unable to certify that my name and the name of the bidder/proposer DOEs not appear on the list created pursuant to paragraph (b) of subdivision 3 of Section 165-a of the State Finance Law. I have attached a signed statement setting forth in detail why I cannot so certify.
Dated:, New York
, 20
SIGNATURE
NAME
TITLE
State of)
) ss.:
County of)
Sworn to before me thisday of20
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