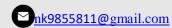
NARENDRA KUMAR

House Keeping (Operation Team)

9315145807



EDUCATION

2000: 10th passed from CBSE

Board

2002: 12 passed from CBSE

Board.

2005: B.A. passed from Delhi

University.

BASIC KNOWLEDGE OF COMPUTER

LANGUAGES

Hindi

English

FATHER'S NAME

NARESH KUMAR

DATE OF BIRTH:

2nd June 1986

MARITAL STATUS:

Married

SUMMARY

Experienced Housekeeping Senior Executive with a proven track record of leading and mentoring diverse teams to exceed cleanliness standards and deliver exceptional guest experiences. Skilled in inventory management, budgeting, and training and development/ I have dedicated 18+ years in the hospitality field, with a focus on ensuring operational efficiency and guest satisfaction.

RELEVANT SKILLS

Safety, Health, and Security Procedures Housekeeping Protocols

Staff Supervision

Scheduling

Dispute Resolution

PROFESSIONAL EXPERIENCE (HK)

- Working in Bharat City Society, Loni, Ghaziabad as Site In-charge from past five months.
- Worked in NISF Pvt. Ltd. as a Assistant Manager from March 2021- February 2024 (NCR).
- Worked in M3S Pvt. Ltd. As a Senior Executive from January 2014 – June 2020 (site Intelnet Global BPO [Punjab]).
- Worked in BVG Ltd. As a Site Executive from November 2010 – December 2013 site CNBC Media (Noida).

ADDRESS:

1. A-137, GTB CAMPUS, DILSHAD GARDEN DELHI-110095

Hobbies:

- Reading Newspapers
- Reading Books
- Watching Cricket

- Worked in A 2 Z Group as a Senior Executive from January 2008 - October 2010 site ICICI Prudential & Intelnet Global BPO (NCR).
- Worked in Sodexo India Ltd. as a Supervisor from June 2006 – December 2007 site Max Hospital (Delhi).

Signature **KUMAR**)

(NARENDER

Date:



NEW DELHI

M3S/HR/Apt/2014-15/M3S00783 21/01/2014

To, Mr. Narender Kumar A-137, Gtb Campus, Dilashad Garden, Delhi - 110095 +91-9268317895 narender8511@yahoo.com

LETTER OF APPOINTMENT

Dear Mr. Narender Kumar,

With reference to your application for employment in our company and subsequent interviews you had with us, we are pleased to appoint you as **Senior Executive** in **Operations - Fms** Department at our office **MS Support Services Private Limited** with effect from **21/01/2014** on the following terms and conditions:-

- You shall be paid a consolidated remuneration package of Rs.21000/- CTC p.m. (Annexure –
 I) as discussed and agreed at the time of interview. You will be eligible to other perquisites /
 facilities / benefits as applicable from time to time and as discussed and agreed upon at the
 time of interview. However, you will be liable to pay the Income Tax as per the Income Tax Act
 applicable from time to time.
- 2. You shall be on probation for a period of Six months from the date of joining. Your probation can be extended if your performance and effectiveness on the job is not found satisfactory. You will remain on probation unless you are not confirmed in writing.
- 3. After successful completion of your probation period, if your performance and effectiveness on the job is found satisfactory, you will be confirmed on your post and now you will work within the framework of the organizational structure, policies and directions as may be given to you by the management from time to time. The company's Standing Orders/Service Rules and Regulations will be binding on you (as applicable).
- 4. Your annual increments will be based upon and granted on your satisfactory and diligent discharge of duties as per the appraisal policy of the company. Annual increment may be withheld at the discretion of the Management in case, your work/conduct is not found up to the satisfaction. The grant of annual increment will also be subject to the prosperity of the company.
- 5. You will be a whole-time employee of the company and will not undertake any other business work either on payment or otherwise. You will not appear in any examination or test without asking permission of the management in writing.
- 6. Since you are at present posted at MS Support Services Private Limited but you are liable to be transferred to any section / department/unit or branch or affiliated subsidiaries anywhere in India or abroad either existing or which may come into existence at any time. In case you fail to report for duties at the transferred place, the management will be within its rights to draw a presumption that you have abandoned the job on your own accord and your name will be struck off from the rolls without holding any enquiry.

M/s. MS SUPPORT SERVICES PRIVATE LIMITED

-:: 2 ::-

- 7. You will work under the supervision of such executives as may be decided by the Management from time to time. You shall diligently and satisfactorily carry out instructions given to you to the best of your knowledge, skill and ability. Your ability will be judged according to the performance and achievement of targets. If you fail to achieve the assigned targets, the management has to think seriously about the continuation of your services with the company.
- 8. You will not give anyone, in any manner particular or details of any of the research process, or of administrative and organization matter of confidential nature, to which you will come across during the course of your employment with this company.
- 9. Continuation of your services with the company will be subject to the continuation of the contract with the client; However, the management at its own discretion on availability of a position at some other unit may resurrect your services by way of transfer. (This clause is applicable to those employees, who are appointed on a project or on a contract site)
- 10. Your appointment is terminable by the Management without assigning any reason, after giving one month's notice or payment of a month's salary in lieu thereof. Similarly, you will be required to give one month's notice before leaving the service. Upon termination/cessation of your employment, you will return to the company all the company properties, papers and documents, which may, at any time, are in your possession relating to the business and will not retain any copies or extracts there from.
- 11. An employee who has opted for the Service Agreement Bond with the company, his/her appointment will be governed by the terms and conditions of the said agreement and the clause No.10 of this appointment letter shall stand suppressed till the validity of Service Agreement Bond.
- 12. Your address as given in the application form will be deemed to be correct for the purpose of any correspondence with you. In case of any change in your address, you will inform the Management about the same within three days of such change.
- 13. Your absence for a continuous period of 8 days (including absence when leave, though applied but not granted) or overstay for a period of 8 days after expiry of leaves, will entail loss of your lien on the job and your services shall automatically come to an end without any notice or intimation to you by the management. The management will presume that you have abandoned the employment of your own accord and you shall be liable to give one month's salary in lieu of notice for abandoning the services in such a manner.
- 14. Sanction of Earned/Privilege Leaves will depend upon the exigencies of work and shall be at the discretion of the Management. For getting such leave, it shall be your duty to apply in advance and seek prior permission for such leave. Similarly, for extension of leaves, an application will have to be given in writing well before the expiry of the leaves originally sanctioned. While submitting such an application for leave, you will have to state the reason for extending leaves, along with your full address during the period of leave. In case it is found at any time that reason stated for leave were false, you will be liable for discharge/dismissal from service.
- 15. Sanctioning of sick leave will be subject to the production of sickness certificate by a doctor from a govt. or local authority or failing that, of a duly qualified medical practitioner acceptable to the management, proper leave application must be submitted immediately on resuming the duties and application must be supported with medical certificate if leave availed is for apprevious than 2 days. On returning from the sick leave, if not found medically fit, you will consider the allowed to resume duty, until completely recovered from the sickness and on production of certificate of fitness from the medical practitioner acceptable to the Management.



-:: 3 ::-

- 16. Your appointment and continuation in the employment will always be subjected to your physically, mentally fit and alert conditions. The management may send to you for medical check-up/examination to any doctor/registered medical practitioner at any time during the course of employment. The decision of the doctor in this regard shall be final and binding upon you.
- 17. The management shall do all correspondences by hand and you shall be liable to receive the same. In case of refusal, the same shall be displayed at the notice board and a copy of the same shall be sent via registered / UPC post at your last given address which shall be deemed as receipt of such correspondence, and the refusal of the same shall be treated as misconduct of habitual defaulter.
- 18. You shall declare that you have never been involved in any kind of criminal activity neither any such case is pending subjudice against you nor you have been convicted by any court.
- 19. Your appointment is done the basis of the information / documents given by you. In case at any time of your services, any information / documents given by you is found incorrect or false, you services can be terminated with immediate effect.
- You will automatically retire without notice on your reaching the age of 58 years or earlier if found unfit.

Please return the duplicate copy of this Letter of Appointment after having signed the statement at the bottom that you agreed to and accepted the terms stated above.

We have pleasure in welcoming you to M/S MS Support Services Pvt. Ltd. and look forward to a long mutually satisfying and beneficial association.

With best wishes,

Services Pvt. Ltd.

(Authorized Signatory)

NEW DELHI

I Agree To & Accept The Above

Signature of Employee

FORM - 10 MS Support Services Pvt Ltd.

[RULE 26 (2)] Khasra No - 378, 4th Floor Shi Sar Commes Colipaid Gurgam Poad, Adi To Hotel Grand Sarwan Sarary Slip For the Month of April 2023

| | tions - FMS | P.F. No. | DU41958 | E.S.I. No Uan No | | | | | | |
|-------------|-------------|----------|-----------|---------------------|-----------|-------|---------|------------|--------|-----------|
| Rate | | Ea | | Earnings | | | | Deductions | | |
| Basic | 17 325,00 | Basic | 17,325.00 | Spl All | | ESI | 0.0 | 0 Uniform | | Gross Par |
| R.A. | 8,307.00 | H.R.A. | 8 307.00 | Wash All | | P.F. | 0.0 | 0 Mobile | | |
| | 0.00 | | 0.00 | Edu All | 200.00 | TDS | 0.0 | 0 Others | | 28,875.00 |
| A | 0.00 | DA | 0.00 | Con All | 1,500.00 | P.Tax | 0.0 | 0 Loan | | |
| | 0.00 | | 0.00 | M Bonus | | VPF | 0.0 | 0 Advance | | Deduction |
| arnings | 3,243.00 | | | Mobile | | Adv | 4,331.0 | 0 PT | | Deddotto |
| otal | 38 875.00 | | | Leave | 1,143.00 | Loan | 0.0 | 0 TDS | | 4,331.75 |
| resent | 24.00 | | | Incentive | | | | PDC | | |
| bsent | 0.00 | | | | | | | MEDICLAIM | | No. |
| iaWo . | 6.00 | | | | | | | | | Net Pay |
| L | 0.00 | | | | | | | Wel Fare | G-25 | 24,543.25 |
| | 0.00 | | | Arrear Days | 0.00 | 0.00 | | | | |
| | 0.00 | | | & Month | | k | | | | |
| ther Leaves | 0.00 | | | | | | | | 1 | Signature |
| ays Payable | 30.00 | | | Earnings Total | 28,175.00 | | | | (STATE | Signature |
| | | | | | | | | | (1) | 40 |

FORM - 10 MS Support Services Pvt Ltd.

[RULE 26 (2)] Khasra No. - 378, 4th Floor, Shri Sai Compex 2d Debi - Gurgaon Road, Adj. To Hotel Grand Serwan, Salary Slip For the Month of May 2000

Comp PF DL/41958

Comp ESI 20001109310000799 Page No. 1

| .00 Basic .00 H.R.A .00 DA | 17,325.00 8,307.00 0.00 | Spi All Wash All | | E.S.I. | 0.00 | Deductions Uniform | | |
|----------------------------------|-------------------------------|--|---|--|--|---|---|--|
| .00 H.R.A. | 8,307.00 | | | E.S.I. | 0.00 | Uniform | | |
| .00 | | Wash All | | | | | | |
| | 0.00 | | | P.F. | 0.00 | Mobile | | Gross Pay |
| .00 DA | | Edu All | 200 00 | TDS | 0.00 | Others | | |
| | 0.00 | Con All | 1,600.00 | P.Tax | 0.00 | Loan | | 28,875.00 |
| 00 | 0.00 | M Bonus | | VPF | 0.00 | Advance | | |
| 00 1 | | Mobile | | | | | | Deduction |
| 00 | | Leave | 1,443,00 | | | | | |
| 00 | | Incentive | | Loan | 0.00 | | | 0.75 |
| 00 | | | | | | | | |
| 00 | | | | | | MEDICLAIM | | Net Pay |
| 00 | | | | | | | 1 | |
| 00 | | Arrear Days | 2.00 | 0.00 | | Wel Fare | 0.75 | 28,874.25 |
| 00 | | & Month | | A STATE OF THE STA | | | 1 | |
| 00 | | | | .17 | | | \ | |
| 00 | | Farnings Total | 00.077.00 | | | | 10. × W | Signature |
| | | | 20,675.00 | | | | V V | V |
| | 000 | 00 00 00 00 00 00 00 00 00 00 00 00 00 | Leave Incentive Incentive Arrear Days & Month | Mobile Leave 1,443.00 incentive 1,443.00 Arrear Days 0.00 & Month | Mobile Adv. Leave 1.43.00 Loan Incentive Arrear Days 8. Month 0.00 0.00 | Mobile Adv. 0.00 Leave 1.43.00 Loan 0.00 fincentive Arrear Days 8. Month 0.00 Arrear Days 8. Month 6.00 | Mobile Adv. 0.00 PT Leave 1.43.00 Loan 0.00 TDS Incentive PDC MEDICLAIM Wel Fare Arrear Days 8. Month Mobile Adv. 0.00 PT Union Days MEDICLAIM Wel Fare | Mobile Adv. 0.00 PT Leave 1,43.00 Loan 0.00 TDS incentive PDC MEDICLAIM Arrear Days 0.00 0.00 Arrear Days 8, Month 0.00 0.00 |

FORM - 10 MS Support Services Pvt Ltd.

[RULE 26 (2)] Khasra No. - 378, 4th Floor, Shri Sai Complex Old Delhi - Gurgaon Road, Adj. To Hotel Grand Sarwan.

Kapashera New Delhi - 110037
Salary Stip For the Month of June 2020

Comp PF DL/41958

| Dept Or | perations - FMS | Name P.F. No. | NARENDER KI DL/41958 | | E.S.I. No. | NARESH KUMAR Unit Name | MS Sunno | Designation rt Services Pvt. Ltd | Senior Executive | |
|--------------|-----------------|---------------|-------------------------|----------------|------------|---------------------------|----------|-------------------------------------|------------------|-------------|
| | | | | | Uan No. | | то сарро | TOOTHCCS I'VI EIG | Acc No | 68015200270 |
| K | ate | | | Earnings | | | - 1 | Deductions | | |
| Basic | 17,325.00 | Basic | 17,325.00 | Spl All | | E.S.I. | 0.00 | Uniform | | |
| H.R.A. | 8,307.00 | H.R.A | 8,307.00 | Wash All | | P.F. | 0.00 | Mobile | | - Gross Pay |
| | 0.00 | | 0.00 | Edu All | 200.00 | TDS | 0.00 | Others | 7.219.00 | 28,875.00 |
| DA | 0.00 | DA | 0.00 | Con All | 1,600.00 | P.Tax | 0.00 | Loan | 1,213.00 | 20,070.00 |
| | 0.00 | | 0.00 | M Bonus | | VPF | 0.00 | Advance | | |
| Earnings | 3,243.00 | | | Mobile | | Adv. | 0.00 | PT | | Deduction |
| Total | 28,875,00 | | | Leave | 1,443.00 | Loan | 0.00 | TDS | | 7,219.75 |
| Present | 22.00 | | | Incentive | | | | PDC | | 7,215.75 |
| Absent | 0.00 | | | | | | | MEDICLAIM | | |
| Hid/Wo | 8.00 | | | | | | | AMEDIO CHIMI | | Net Pay |
| CL. | 0.00 | | | | | | | Wel Fare | 0 | 21,655,25 |
| L | 0.00 | | | Arrear Days | 0.00 | 0.00 | | vveirare | p.75 | 21,655.25 |
| SL | 0.00 | | | & Month | | | | | | |
| Other Leaves | 0.00 | | | | | | | | (D. M.W. | |
| Days Payable | 30.00 | | | Earnings Total | 28,875.00 | | | | 10 | Signature |
| | | | | | | | | | EM DECHIJ | te: |



M3S/HR/Exp/2019/000171 January 02, 2019

Issued to:

Employee Code : N

: M3S00783

Name

: Mr. Narender Kumar

Designation

: Senior Executive

Unit

: MS Support Services Pvt Ltd

To whomsoever it may Concern

This is to certify that Mr. Narender Kumar S/o Sh. Naresh Kumar was employed with us as Senior Executive at our Head Office Delhi. His working period was 21/01/2014 – 31/12/2018.

He had submitted us his resignation which we accepted and relieved him from his duties accordingly.

During the time of his services, He was very hard working and efficient. He was able to perform all the responsibilities as assigned.

We wish him all the success in his career endeavor.

FOR MS Support Services (P) Limited

Authorized Signatory



M3S/HR/Exp/2020/000172 July 01, 2020

Issued to:

Employee Code

: M3S08739

Name

: Mr. Narender Kumar

Designation

: Senior Executive

Unit

: MS Support Services Pvt Ltd

To whomsoever it may Concern

This is to certify that Mr. Narender Kumar S/o Sh. Naresh Kumar was employed with us as Senior Executive at our Head Office Delhi. His working period was 01/01/2019 – 30/06/2020.

He had submitted us his resignation which we accepted and relieved him from his duties accordingly.

During the time of his services, He was very hard working and efficient. He was able to perform all the responsibilities as assigned.

We wish him all the success in his career endeavor.

For MS Support Services (P) Limited

Authorized Signator