

## **Cancellation and refund policy**

### **Refund Policy** [ShubhSambandh.com](https://ShubhSambandh.com)

If you choose to terminate your membership, the MEMBERSHIP FEES ARE NOT REFUNDABLE under any circumstances.

Your membership in the [ShubhSambandh.com](https://ShubhSambandh.com) service is for your sole, personal use. You may not authorize others to use your membership and you may not assign or transfer your account to any other person or entity.

[ShubhSambandh.com](https://ShubhSambandh.com) will not refund any payment to any member for any reason except in the case of an error on [ShubhSambandh.com](https://ShubhSambandh.com)'s part in payment processing. This means that once you have made a payment on our website, it is non-refundable. In the unlikely event that [ShubhSambandh.com](https://ShubhSambandh.com) makes an error in processing your payment, we will fully refund your amount. However, we will need you to provide proof of the error and the price paid, and we will process the refund as soon as possible.

We take the responsibility seriously and always ensure that our payment processing systems are reliable and secure. However, we cannot guarantee that there will never be an error, which is why we have this refund policy for such situations.

Company gives no guarantees of server uptime/downtime or applications working properly. All is on a best effort basis and Company's liability for losses, damages and claims hereunder is limited to refund of paid amount only.

Company reserves the right to verify the authenticity of Content posted on the site. Company if circumstances warrant may call for / ask any of its Users to provide documentary or other form of evidence supporting the information / User Data posted on the Platform and the User, without any protest shall produce such documentary / other evidence in support of such information and if the User fails to produce such information within a reasonable or stipulated time frame, Company may, in its sole discretion, terminate the profile/access to the Platform and forfeit the advance without a refund and may also take appropriate steps under the provisions of law. Company also reserves the right to investigate and take appropriate legal action without limitation at its sole discretion against any User

who violates / misuses the online services and terminating the profile/access to the Platform of such violators without prior intimation who utilise the Platform in any manner which brings into disrepute or impairs the interests and functioning of Platform or the Company or fellow members.

If at any time **ShubhSambandh.com** is of the opinion (in its sole discretion) or has any reason to believe that you are not eligible to become a member or that you have made any misrepresentation, or violated any provisions of the Terms of Use, applicable laws, **ShubhSambandh.com** reserves the right to forthwith terminate your membership and / or your right to use the Service without any refund to you of any of your unutilized subscription fee

### **Cancellations**

Once you have paid on our website, you cannot cancel it. We do not offer cancellations or refunds for any reason other than an payment processing error. Therefore, we recommend carefully reviewing your payment information before submitting it to us to avoid mistakes. You cannot cancel but only hide or your account by going in **Settings** or delete your profile by writing to us at **[care@shubhsambandh.com](mailto:care@shubhsambandh.com)**. In such a case there will be NO refund granted for all or remaining period of subscription.

### **Termination of membership due to any breach including breach of Terms and Conditions**

**ShubhSambandh.com** may terminate your access to the Site and/or your membership for any reason including but not limited to breach any condition of the Terms and Conditions(click here to read it), using the service for commercial purposes, engaging in prohibited or inappropriate communication or activity, your access may be terminated without any refund by sending notice to you at the email address as provided by you in your application for membership or such other email address as you may later provide to **ShubhSambandh.com**.

Multiple profiles of the same person are not allowed on our Site.

**ShubhSambandh.com** reserves the right to deactivate all multiple profiles without any refund of subscription fees.

Except for that information which is in the public domain such as member profile or for which permission has been obtained from the user, you cannot copy, modify, publish, transmit, distribute, perform, display, or sell any such proprietary information. Any such act or an attempted act on your part shall constitute a violation of this Agreement (more on Terms and Conditions page) and your membership is liable to be terminated forthwith by [ShubhSambandh.com](https://shubhsambandh.com) without refund of any of your unused Subscription fees. [ShubhSambandh.com](https://shubhsambandh.com) reserves the right to take legal action (civil and/or criminal) wherever applicable for any violations.

In the event of business discontinuity, the Company shall refund 50% of the unused membership fees paid by you.

### **Disputes**

If you believe that there has been an error in the processing of your payment or you have a dispute with us regarding your payment, please get in touch with us as soon as possible at [care@shubhsambandh.com](mailto:care@shubhsambandh.com). We will investigate the matter and try to resolve it promptly and fairly. Please note that any charge backs or disputes you initiate with your payment provider without our knowledge and consent will be considered a breach of our refund policy. We reserve the right to suspend or terminate your account on our website.