DHRUV SOLANKI

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SUMMARY

Master of Data Science student at Monash University with practical experience in data analytics, automation, and application support. Skilled in Python, SQL, Power BI, Tableau, and Excel, with exposure to AWS and CI/CD pipelines. Able to analyse datasets, build dashboards, and deliver actionable insights to support business decisions.

PROFESSIONAL EXPERIENCE

Fintech Global, Gandhinagar, India: App. Support & Maintenance Analyst (Contract)   Aug 2025 – Nov 2025
- Oversaw application deployments and environment stability across Dev, Test and Prod using Jira for incident/change management.
- Monitored CI/CD pipelines in Jenkins, analysed logs and resolved recurring issues using SQL and Python.
- Performed smoke/regression testing and documented root-cause analysis to improve release readiness.

KraftHeinz GCC, Ahmedabad, India: Data & Automation Developer   Jan 2025 – Aug 2025
- Automated reporting processes using Excel VBA and Python, reducing manual effort and saving ~7 hours weekly.
- Built dashboards and KPIs to support business decision-making for operations teams.
- Consolidated multi-source datasets and improved data accuracy for recurring reports.

Fristine Infotech, Remote: CRM Intern   Oct 2024 – Dec 2024
- Developed automated CRM workflows and reports to improve data visibility for sales teams.
- Integrated Zoho CRM modules to reduce manual entry effort and enhance process efficiency.

Hilti Technology Solutions India, Pune: Engineering Intern   Jun 2024 – Aug 2024
- Analysed incidents and prepared reports across ERP, cloud and mobile systems.
- Coordinated with business and IT stakeholders to translate requirements into technical solutions.

TECHNICAL SKILLS

Programming: Python, SQL, Java (Basic)

Data Analytics & Visualisation: Power BI, Tableau, Pandas, NumPy, Matplotlib

AI & Machine Learning: TensorFlow, Scikit-Learn, Predictive Analytics, Anomaly Detection

Web & APIs: FastAPI, REST APIs, HTML, CSS, JavaScript, TypeScript

OS & Tools: Windows, Linux, Git, Jira, ServiceNow, Confluence, Technical Documentation

Soft Skills: Analytical Thinking, Problem Solving, Communication, Critical Thinking, Attention to Detail, Time Management, Stakeholder Collaboration

EDUCATION

Master of Data Science   Graduation Expected 2027
Monash University, Clayton Campus, Australia

B.Tech in Computer Science and Engineering   Graduation May 2025
First Class

Sardar Vallabhbhai National Institute of Technology (SVNIT), Surat, India

LANGUAGES

Languages Known: English (Fluent), Hindi (Fluent), Gujarati (Native), French (Basic)