David Huang

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EDUCATION

The University of Tennessee, Knoxville, TN   Graduated: **May 2024**
    Masters of Science, Computer Science & Thesis, Cybersecurity

The University of Tennessee, Knoxville, TN   Graduated: **May 2023**
    Bachelor of Science, Computer Science & Minor, Cybersecurity
    GPA: 4.00/4.00
    Honors: Dean's List (Fall 2019 - Spring 2023), Vol of Distinction, Min Kao Scholar, Distinguished Tennessean

ORGANIZATIONS

Association for Computing Machinery, *Vice President & Board Member*   **Sep. 2022 – May 2024**
Tau Beta Phi Honor Society, *Chapter Member*   **Sep. 2022 – May 2024**
Heath Integrated Business and Engineering Program, *Cohort Member & Engagement Board*   **Apr. 2020 – May 2023**

PROFESSIONAL EXPERIENCE

Tennessee State Collaborative on Reforming Education (SCORE), Nashville, TN   **Jun. 2024 – Present**
Executive Assistant
- Provides administrative support to SCORE's President & CEO and the Senior Vice President of Strategy.
- Identifying opportunities for improved integration and utilization of the organization's Salesforce ecosystem.

Speed Queen Wash & Dry, Nashville, TN   **Jan. 2017 – Present**
Senior Manager
- Monitoring and optimizing online profiles on platforms such as Yelp and Google to enhance the visibility and promotion of the laundromat.
- Managing all communication channels with external companies and the landlord to facilitate timely and effective maintenance activities.
- Orchestrating and addressing customer's concerns to ensure quality customer service.

Persist Nashville, Nashville, TN   **Jun. 2022 – Jan. 2024**
Junior Salesforce Administrator
- Skillfully translated staff feedback and feature requests into tangible solutions by leveraging the Agile Sprint methodology and crafting precise user stories.
- Engineered essential data repositories, notably a centralized hub of campus resources, meticulously customized for more than 20 frequently attended colleges by Persist students.
- Produced a remarkable collection of over 400 reports and dashboards, adeptly meeting the needs of a diverse team consisting of 11 members, ranging from the leadership to coaches.

University of Tennessee, Knoxville, TN   **Feb. 2022 – May 2023**
EECS IT Student Assistant
- Delivered comprehensive IT support to students, faculty, staff, and research groups affiliated with the Electrical Engineering and Computer Science (EECS) department.
- Sustained the operational integrity of hardware and software across EECS teaching and research laboratories.
- Employed various tools and technologies including a ticketing system, Unix shell, wipe/imaging tools, iPXE, Remote Desktop Protocol, User Directory, and OS administrative utilities to ensure seamless functionality.

Jersey Exchange Co., Remote   **May 2020 – Aug. 2020**
Software Engineer Intern
- Engineered the back-end development of the inaugural company website in preparation for the launch.
- Investigated, evaluated, and executed the structuring of customer data to enable personalized customization through the Shopify e-commerce platform. Leveraged Liquid, HTML, and JavaScript to dynamically adjust CSS files in response to back-end data.

TECHNICAL SKILLS

- **Programming languages:** C, C++, Java, HTML, CSS, JavaScript, Typescript, Python
- **Frameworks:** Bootstrap, PySpark, Django, React, jQuery, Node.js
- **Tools:** Microsoft/Google Suite, Git, Figma, iPXE, RDP, Unix Shell, Jupyter Notebook, Visual Studio Code
- **Certifications:** Salesforce Platform App Builder, Salesforce Administration, Emerging Leaders

Personal Website