Dominic Fontamillas Suico

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A dedicated individual with a passion for technological advancements in software or hardware industry. Seeking for a job position where I can use and capitalize my accumulated experience, skills, and knowledge in engineering to accomplish given task. Also, to work for a company that will allow me to further enhance my skillset that will also benefit the organization in reaching its goals in an efficient manner.

Experiences

Jan 2022 - Present

Advanced World Solutions, Inc.

Junior Research and Development Engineer (Tester, Developer)

- Translates test cases code to automate using Selenium Webdriver and Java for Screen testing and SoapUI and Groovy Script for API testing.
- Executes Monthly Regression testing through Jenkins
- Documents and reports found issues/bug using Redmine
- Communicates directly to Client for confirmation of bugs reported and System's new monthly features.

Aug 2021 - Dec 2021

Zoner Oy (an acquired company of one.com and is part of Group one – group.one) *IT Web hosting Support*

- Selected to be a pioneer member of the newly created English IT Support for Zoner's 24/7 support.
- Provides support to Zoner's customer regarding their web hosting subscription, domains, WordPress websites, Emails, and DNS.
- Uses tools like SSH and WordPress CLI to provide fast support to customer's problems regarding their hosting plan or WordPress cloud subscription.
- Provides Technical information and support to customer's queries regarding how DNS, web server – directAdmin panel, and setting up emails via SMTP/POP3/IMAP works.

Oct 2020 - Aug 2021

One.com

IT Support and WordPress Superuser

- Provides first level support to one.com's customers query regarding their Domains, Hosting, CMS – WordPress, Joomla, Drupal, etc., Websites – in general and also our own website builder, and Emails.
- Promoted to WordPress superuser role in which I am responsible for advance tickets for WordPress – related issues including but not limited to white screen of death, HTTP errors, plugins/themes incompatibility, broken plugins/themes, and malwares.

Education

Jun 2015 - Dec 2019

University of San Carlos

Bachelor of Science in Electronics Engineering

Skills

Technical Skills

- C/C++, Java, Groovy Script
- Verilog HDL/MSP430/Arduino
- HTML/CSS/JavaScript/PHP
- Redmine
- SSH/SFTP basic Unix commands
- WordPress & WP-CLI

Soft Skills

- Passionate on the development of new technology through software or hardware innovation
- Possesses excellent verbal and written communication
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- Ability to work with a team or independently
- Enjoys research, problem-solving, and troubleshooting
- Adapts easily to new environment

Achievements

2022

2017	Amateur Radio Operator, Class C License Exam Passer – NTC, Region 7
2015	AMA Best in Computer Awardee, Cabancalan National High School
Affiliations 2019	Treasurer, Amateur Radio Club (ARC)
2018 - 2019	Public Relations Officer, Society of Circuit Researchers (SCR)
2018 - 2019	Community Extension Services (CES) Committee Member. Student's Electronics Soci

JSE - Certified Entry-Level JavaScript Programmer, JS Institute