

# SANJITA GAUTAM



## CONTACT

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Dagenham, RM-10 7XI  
London

## SKILLS

- Customer Service
- Compassion & Empathy
- Effective Communication
- Time Management
- Team Work
- Problem Solving
- POS Operation

## LANGUAGES

- English (Good command)
- Nepali (Native)
- Hindi (Basic)



## PROFILE



Friendly and motivated professional with experience in customer service, food handling, and cash operations. Skilled in serving customers, managing transactions, and maintaining cleanliness in busy food environments. Recently relocated to London and seeking a role in a bakery where I can contribute excellent service, reliability, and a passion for quality food.



## WORK EXPERIENCE

### Bakery Assistant

MARCH 2025 - AUGUST 2025

Kathmandu Bakery House - Kathmandu, Nepal

- Assisted customers with bakery items, taking orders and offering product recommendations.
- Supported preparation, packaging, and display of baked goods.
- Maintained hygiene and cleanliness in food preparation and customer areas.
- Promoted seasonal bakery products and encouraged repeat customer visits

### Cashier

NOVEMBER 2023- MARCH 2025

Swastik Sweets- kathmandu, Nepal

- Processed customer payments and managed daily cash handling with accuracy.
- Operated POS and billing systems efficiently in a busy retail environment.
- Supported smooth store operations in one of Nepal's largest retail sweet chains.

### Waitress

March 2023-October 2023

Local Restaurant - Kathmandu, Nepal

- Welcomed & assisted customers, ensuring comfort and satisfaction.
- Worked as part of a team in a fast-paced environment, maintaining patience and professionalism.



## EDUCATION

### Msc Management with (Project Management)

2025(oct)-present

#### BPP University

Aldine Place 142-144 Uxbridge Road , London

### Bachelor's in Business Studies

2019-2023

#### Tribhuvan University

Kirtipur, Kathmandu-Nepal