

Dat Huynh

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WORK EXPERIENCE

Walmart

Grand Rapids, MI

Certified Pharmacy Technician (CPhT)

Jun 2023 - Sep 2024

- Utilized pharmacy analytics software to analyze prescription order trends, optimizing inventory management and reducing waste through data-driven strategies.
- Audited and reconciled medication data within pharmacy management systems, enhancing data accuracy and refining inventory tracking through systematic validation and analysis.
- Collaborated with healthcare professionals to optimize patient medication data, enhancing operational efficiency and care outcomes.
- Managed and analyzed patient medication adherence and vaccination data, ensuring data integrity to support accurate reporting and decision-making.

Michigan Dining

Ann Arbor, MI

Dining Serving Worker

Sep 2021 - Apr 2023

- Monitored and optimized workflow efficiency in a fast-paced kitchen environment, identifying process bottlenecks and implementing strategies to reduce turnaround times.
- Maintained detailed records of dishwashing schedules and food prep inventory, ensuring data accuracy and supporting timely, efficient service.
- Trained team members on best practices, improving productivity and maintaining consistent service.

PROJECTS

Analyzing Amazon Customer Behavior: Trends in Shopping & Cart Abandonment

- Analyzed the Amazon consumer behavior dataset (Kaggle) using Excel, performing data cleaning, transformation, and analysis to identify key trends in cart abandonment and customer shopping behavior.
- Developed interactive Power BI dashboards to visualize demographic behavior trends, deriving actionable insights that optimized advertising strategies, reduced cart abandonment, and increased sales.

Spotify Song Popularity Trend Analysis & Regional Insights

- Performed SQL-based data cleansing and trend analysis on a 600k+ row Spotify song popularity dataset, uncovering seasonal spikes in streaming rates and regional preferences, which informed targeted advertising strategies.
- Designed and developed an interactive Tableau dashboard to visualize global song popularity trends, identifying significant growth patterns and regional differences to enhance targeted marketing efforts.

EDUCATION

Google Professional Certificate

Remote

Data Analytics

Feb 2025

- Developed skills in data analysis, cleaning, visualization, and using basic programming tools to drive data-driven decision making.

University of Michigan-Ann Arbor

Ann Arbor, MI

Bachelor of Science in Biology, Health, and Society

2018 - 2023

- Relevant Coursework: STATS 180 (Statistics and Data Analysis), BIO 173 (R Lab Programming), BIO 226 (Excel for Lab Analysis)

SKILLS

- **Skills:** SQL, Excel, Tableau, Power BI, Power Query, R
- **Languages:** English, Vietnamese