

Toma Kuzmic

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Education

Coventry University | Coventry, UK
MSc Data Science with Computational Intelligence | 08/2025

Coventry University | Coventry
BSc Computer Science | 07/2024

Created machine learning algorithms to predict crime in the UK by using real-life data for my final project. Graduated with a 2:1 hon.

Skills

Languages: Fluent in Croatian and English, currently studying German

Programming Languages: Python, C/C++, Swift, SQL, .NET

Technologies: Cloud Infrastructure, Automation, Algorithm Design, Data Structures, Object-Oriented Programming, Active Directory

Software Development: Agile Methodologies, Code Reviews, Version Control (Git)

Experience

GXO | West Midlands, Bedworth
Stock Controller | 11/2023 - 02/2024

- Implemented strategies leading to a reduction in stock discrepancies and a significant increase in warehouse efficiency. Proficient in inventory management software and skilled in building strong supplier relationships.

Co-operative | West Midlands, Bermuda Park
LLOP Driver | 10/2023 - 12/2023

- Operated LLOP equipment within the warehouse, contributing to the increase in order processing efficiency.
- Focused on safety and workflow improvement, maintaining zero accidents at the workplace.

ServiceNow | Surrey, Staines
Site Reliability Engineer | 07/2022 - 07/2023

- Ensured the reliability of the system through proactive monitoring, collaborative teamwork to fix issues, and maintenance of Linux servers and databases.
- Performed troubleshooting to address issues such as broken replication in databases or disk space exceeding thresholds for a server.
- Collaborated with a team of highly talented engineers to develop a Python tool for SRE, providing a fast and extensible command-line client with the aim of automating day-to-day tasks which reduces the time required for SRE to handle tasks manually.
- Used JavaScript to implement a script that runs daily in the platform, evaluating an alerting system and generating tickets for engineers to investigate areas of the system that could be improved.
- Taken the coordinator role, demonstrating leadership skills to ensure tasks were evenly distributed and handled in a timely manner.

Hermes | West Midlands, Coventry
Warehouse Operative | 10/2021 - 02/2022

- Handled warehouse equipment and adapted to various operational tasks, worked with heavy items and cleaned the workplace when needed.

A1 Croatia | Split

IT Support Technician | 06/2020 - 09/2020

- Provided technical support to end-users by troubleshooting hardware and software issues

Interests and Achievements

- A former athlete, played waterpolo, won 10+ Croatian Championships and a silver medal in the European Championship
- Currently developing my own portfolio website and algorithms to automate etsy sales