# Toma Kuzmic

Coventry, West Midlands | +447836756720 toma.kuzmic@gmail.com

#### Personal Portfolio

You can visit my personal portfolio website on: tomakuzmic.com

• Accessing the website using a corprate or university network might be blocked due to the new domain name.

#### Education

## Coventry University | Coventry, UK

MSc Data Science with Computational Intelligence | 09/2025

## Coventry University | Coventry

#### BSc Computer Science | 07/2024

Created machine learning algorithms to predict crime in the UK by using real-life data for my final project. Graduated with a 2:1 Honours.

#### Skills

Languages: Fluent in Croatian and English, currently studying German

Programming Languages: Python, C++, Swift, SQL, .NET, currently learning Javascript

Technologies: Cloud Infrastructure, Automation, Algorithm Design, Databases, Data Visualisations

# Experience

## GXO | West Midlands, Bedworth

#### Stock Controller - Part Time | 11/2023 - 02/2024

• Visualised inventory data, leading to a reduction in stock discrepancies and a significant increase in warehouse efficiency. Proficient in inventory management software and skilled in building strong supplier relationships.

## Co-operative | West Midlands, Bermuda Park LLOP Driver - Part Time | 10/2023 - 12/2023

- Operated LLOP equipment within the warehouse, contributing to the increase in order processing efficiency.
- Focused on safety and workflow improvement, maintaining zero accidents at the workplace.

#### ServiceNow | Surrey, Staines

# Site Reliability Engineer - Placement Year | 07/2022 - 07/2023

- Proactively monitored Linux server performance, insured reliability by fixing critical issues, and maintained MariaDB, RaporDB and SQL databases
- Troubleshot technical challenges, such as broken database replication and disk space limits, to prevent disruptions and ensure a reliable experience.
- Collaborated with a team of talented engineers during my placement to develop a dashboard using the ServiceNow architecture that automated daily SRE tasks, significantly reducing manual workload.
- Stepped into a coordinator role, effectively distributing tasks and ensuring timely resolution of issues, demonstrating emerging leadership skills.

# Hermes | West Midlands, Coventry

## Warehouse Operative - Part Time | 10/2021 - 02/2022

• Handled warehouse equipment and adapted to various operational tasks, worked with heavy items and cleaned the workplace when needed.

# A1 Croatia | Split

# IT Support Technician - Summer Job | 06/2020 - 09/2020

• Provided technical support to end-users by troubleshooting hardware and software issues

# Interests and Achievements

- A former athlete, played waterpolo, won 10+ Croatian Championships and a silver medal in the European Championship
- Currently developing my own portfolio website and algortihms to automate etsy sales