

# Sanjay Zamindar

## Curriculum vitae

### WORK EXPERIENCE

MAY 2018 – PRESENT

BlackRock - Mumbai

*DevOps, Associate*

Taking care of overall Alpha Generation Platform, taking a pro-active dev-ops approach. Handling BAU activities and production defects/incidents, involvement in releases, automation, retrospective and participating in development activities to ensure production reliability.

DECEMBER 2015 – MAY 2018

J.P Morgan Chase - Mumbai

*Production Support, Analyst*

Handling Production environment and application issues, defect and incidents. Handling Infrastructure activities like PLM, HA, DR and Infrastructure Hygiene breaks remediation. Analyse issue trends to identify process gaps for recurrent issues and participate in defect Meetings. Using scripting skills to automate various manual tasks and processes. Test and validate automation tools and environment readiness for new release cycles. Creating Runbook and RCA documents for high impacted and repeated issues. Engaging required infrastructure and dev teams for critical issue/incident triage. Provide adhoc research request on security group, backup status, audit review and system configurations. Validate and approve ITSM (Change) to application and environments. Monitor, respond and configure Control-M jobs and Alerts for environment and applications processes.

AUGUST 2011 – DECEMBER 2015

Amdocs - Pune

*Senior Application Engineer*

Worked as Application Product support engineer for major telecom clients like Vodafone India, Telstra Australia, Globe Telecom Philippines. Worked mainly on on-site client locations providing product solutions and supervising client L1 Teams for all handling productions BAU activities. Acquired E2E knowledge of telecom domain comprising order management, provisioning and billing for post-paid and prepaid services. Providing automation solutions and workarounds for manual remediations of stuck software process. Handling all the infrastructure activities like PLM Patching, HA/DR. Working with Dev, Release and Change Management Teams for smooth delivery of releases/fixes in production environment

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### EDUCATION

2008-2011 **B.E (Information Technology) - RGTU Bhopal**

2007 **High School (CBSE - Indore )**

### CERTIFICATIONS

OCJP - Oracle University

ITIL Foundation

Dev-Ops Foundation

Introduction to Matlab (Coursera)

Data Science in python (Coursera)

### SOFTWARE SKILLS

PROGRAMMING **Java, Python, Matlab**

SCRIPTING **Unix, awk, python, powershell**

WEB **HTML, CSS**

DATABASE **Oracle, PL-SQL**

### SOFTWARE TOOLS

Toad, Sql Developer, Putty, winscp

Control M, Eclipse, BMC Remedy, HPSM

Apache tomcat, crontab, Autosys

Windows, Unix/Linux, Jira, subversion, git, confluence

Spyder, py-charm, Jupyter notebook

### DECLARATION

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars. I will try my level best to satisfy you as well as organization.