

Mamadou Bachir Diallo

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(646) 954-6506

EDUCATION

- Master's degree in Social Sciences (Cultural and Social Innovation) - University of Lorraine - Metz (FRANCE) 2019-2020
- Certificate of Qualification in Prevention and Security Agent - CAPF - Vincennes (FRANCE) 02/2018-03/2018
- Bachelor's degree in Sociology - University of Lorraine, Metz (France) 2014-2015
- Bachelor's degree in Sociology of Organizations - University Nongo Conakry, Conakry (GUINEA) 2011-2014

RELEVANT EXPERIENCE

Security Supervisor

Woippy, France

Amazon

- *Coordinated all daily and ad hoc operations and monitor the quality of the security teams' work*
- *Maintained clear and effective communication with fellow security personnel and other staff members*
- *Reported incidents promptly to management and, when necessary, law enforcement*
- *Handled disruptive behavior diplomatically and professionally*

July 2021 - December 2022

Security Agent

Metz, France

Securitas

- *Maintained vigilant watch over the premises, identified and responded to any suspicious activities*
- *Utilized surveillance equipment effectively to monitor key areas*
- *Taked swift and appropriate action in situation requiring intervention*
- *Escorted unruly individuals off the premises if necessary*

April 2018 - September 2020

Trainee

Counseling Department of Meurthe-et-Moselle, House of Departement

Homécourt, France

- *Prepared Homécourt's 2016 social balance sheet*
- *Studied of absenteeism at the House of Département in Homécourt*

May 2017 - August 2017

Cashier / Cook / Delivery

Montigny-les-Metz, France

Domino's Pizza

- *Managed the cash register*
- *Took customer orders*

- *Prepared food products according to safety policies as designated*
- *Inspected stock levels and review prep sheets with the manager to establish daily prep list*
- *Delivered orders by moped if necessary*

June 2015 - October 2018

Versatile Logistics Agent

Ennery, France

- *Managed of incoming and outgoing parcels, management of stock cages*
- *Scheduled incoming and outgoing flows*
- *Picked up and/or delivered of parcels to customers on site*

June 2015 - September 2016

SKILLS

Language: Fluent in French

Technical: Microsoft office, Outlook, Web development (HTML, CSS,...)