## **Eight Discipline Report (8D Report)**

То:	8D report No.:		
From: :	RMA claim No.:		
CC:	Chicony Power P/N: W065RP02P-SA01		
	Customer P/N:		
Submit date: <b>2019</b> / <b>10</b> / <b>04</b>	Product description:	Product description:	
Receive date: 2019/10/04			

|Subject:EFT 測試 PWM MOS 損壞 (EFT 引發 SR 誤動作造成 PWM & SR MOS 同時導通)

干擾,雜訊,突波,異常動作 [EFT, short through]

D1.) 問題解決成員:Use Team Approach

主持者 (Team Leader):

內部成員 (Internal Team Members):

外部成員 (External Team Member):

D2.) 問題說明:Problem Description:

(Note: Use who, what, when, where, why, how, how many to specify the Customer's problem.)

## **65W Power EFT Issue**

- 1. 在客戶端測試 4KV EFT 時,發生 adapter damage 現象。
- 2. 開蓋後如下,Q1 & PWM IC 及其周邊有焦黑現象。



D3.)內部或客戶的暫時解決辦法及實施日期:Implement and Verify Containment Action:

(Note: Internal / external containment action effectiveness and date.)

- 1. FAE of CPT got this PSU from customer for further analysis.
- 2. CPT send 1pc PSU to customer for exchange.

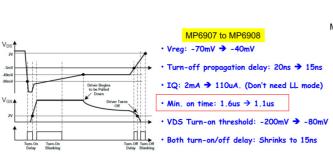
**D4**.)不良原因確認: Define and Verify Root Causes:

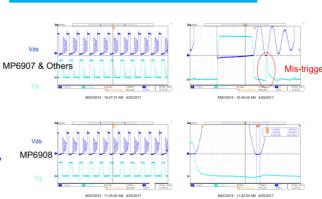
(Note: Identify and verify all suspect causes, which needs explain why the problem occurred.)

- 1. 將二次側 SR circuit 改為 schottky,測試結果為 PASS
- 2. 推估是由於一二次側 MOS 同時導通而造成 damage。
- 3. 實際所勾的波型中發現,在 EFT 過程中確實 Vgs 會有誤動作的現象,由於 SR IC 受到 noise 干擾,使得原本應該 turn off 的 MOS turn on,而造成一二次側 MOS 同時導通現象。



- 1. 原本使用 SR IC 為 MPS6907, 將其改為 MPS6908。
- 2. MP6908 比起 MP6907 新修改了 Min on time 1.6uS→1.1uS, 因此 Vgs 發生誤動作時可減少 Q1 與 SR 同時導通的時間。

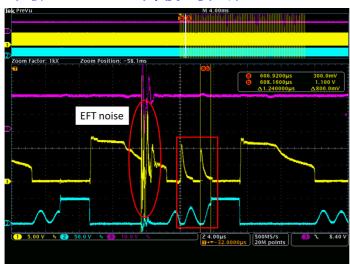




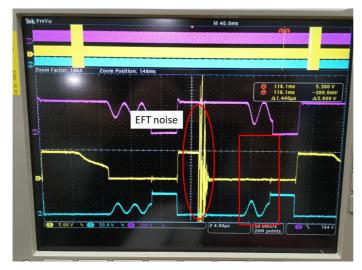
MP6908 can prevents false turn-on during DCM operations.

Slew rate detection function

在發生 EFT noise 的干擾之後,原 MP6907 Vds DCM ring 會造成 Vgs 誤觸發而 turn ON。



同樣在發生 EFT noise 的干擾之後, 改成 MP6908 的 Vds DCM ring 並不會造成 Vgs 有 誤動作現象。



D5.) 改善措施:Corrective Action Verification:

(Note: Be make sure the corrective actions is effective in process as well as able to fix the customer complaint problem)

- 1. PCB 修改 Layout
- 2. MP6907 改為 MP6908

D6.)改善措施實施日期:Implement Permanent Corrective Actions:

(Note: Be provide the phase-in date or lot# of corrective actions implementation in process)

immediately

**D7.)**預防再發生措施:Prevent Recurrence:

(Note: Modified the management, operating systems, practices, and procedures to prevent recurrence for the problems as well as lessons learned cases.)

EFT 規格較嚴時,需確認一二次側 gate 波形以避免誤動作

**D8.)**確認並感謝問題解決成員:Check and Congratulate the Team:

(Note: Recognize the collective efforts of the team.)

Thanks to you all!!!

Signature	
Team Leader:	
	Name – Title
Signature by Approver:	
	Name-Title