# DIANA HAJALI

#### **EDUCATION**

The Bush School of Government & Public Service, Texas A&M University

May 2020

# Master of Arts in International Affairs, GPR: 4.0

National Security and Diplomacy

 Relevant Coursework Completed: Intelligence in National Security Affairs, Counterintelligence, Analytical Tradecraft, Collection Systems for International Security (HUMINT), Global Economy, Quantitative Methods, Russia in International Politics, International Organizations, European Union, NATO, American Foreign Policy

#### Robertson Foundation of Government Fellow

The Robertson Foundation for Government, with an emphasis on foreign policy, international relations, and national security, awards fellows two years of fully funded graduate education.

Texas A&M University May 2018

## Bachelor of Arts in International Studies, GPR: 4.0

Politics & Diplomacy, Minor in French

- U.S. Department of State Gilman Scholar
- Texas A&M University Regent's Scholar
- Texas A&M University Speech & Debate Team President
- Texas A&M University Freshman Liberal Arts Reaching Excellence Counselor
- Texas A&M University Communicating Diversity Conference Guest Speaker

University of Grenoble, France

May - Aug. 2017

# **Study Abroad**

- Adapted easily to foreign life, led group excursions, and organized logistics for groups of up to 5.
- Elevated from a B 2.0 to a B 2.8 level in one month, equivalent to moving up 4 language classes.

#### PROFESSIONAL EXPERIENCE

#### The Bush School of Government & Public Service, College Station, TX

Graduate Assistant Researcher

Sept. 2019 – June 2020

- Utilized open source research in Arabic, French, and English to gather and evaluate information on political developments in the Middle East, which required knowledge of translation, database uses, and writing skills.
- Collected and analyzed economic and military data focused on foreign direct investment and military contracts from the U.S. to Middle Eastern countries.
- Highly experienced in creating Excel spreadsheets and graphs reflecting data and survey results.
- Contributed thoughts, recommendations, and edits to a book manuscript prior to publication.

#### **Graduate Capstone Project – Terrorists' Use of Cryptocurrency**

Client: National Security Agency (NSA)

Nov. 2019 - April 2020

- Extensive knowledge of cryptocurrency and its use by 4 major terrorist/extremist groups.
- Determined exploitation methods, risks, and mitigations for use by the NSA in disrupting terrorist financing.
- Utilized estimative Structured Analytic Techniques to write 6 intelligence analysis products outlining terrorists' use of cryptocurrency in the short and long-term futures.
- Served as chief editor of 8-member group, ensuring that all products maintained consistent format, grammar, organization, and content across a final edited 128-page formal report.
- Created visuals and maps reflecting collected data, and briefed the client using a PowerPoint presentation.
- Praised by NSA leadership, including the head of Counterterrorism at NSA and the Deputy on Joint Task Force Ares, who requested future briefings.

# United States Citizenship & Immigration Services, Houston, TX

Student Trainee, GS-07

May - Aug. 2019

Selected out of 3 interns to deliver an introductory speech at a naturalization ceremony with over

- Selected out of 3 interns to deliver an introductory speech at a naturalization ceremony with over 6,000 audience members with little preparation.
- Reduced triage wait-times by checking in applicants error-free, answering their questions, and briefing senior management while frequently overcoming a language barrier.
- Assisted with in-person naturalization, family status, and marriage fraud interviews, and applied interpersonal skills to detect and investigate immigration fraud.
- Developed broad knowledge of U.S. immigration law through completing trainings and attending workshops, and remained professional under a stressful work environment.

## Texas A&M University Department of Residence Life, College Station, TX

Graduate Hall Director

July 2018 – May 2019

- Independently managed a residence hall of 150 students to create a comfortable living and learning environment through advising residents of concern, mediating roommate conflicts, and crisis management.
- Resolved conflict frequently, shaped staff of 4 as professionals through individual and team meetings, and created student development programs that educated residents on various topics and built community.
- Advertised Resident Advisor positions and hiring, recruited students through in-person informationals, interviewed multiple candidates, reviewed application materials, and made decisions on hired staff.

# Texas A&M University Department of International Studies, College Station, TX

French Teacher Assistant

Sept. 2017 – May 2018

- Offered tutorial sessions twice a week, along with in-person oral examinations and exam review sessions, improving student comprehension and overall grades by catering tutoring sessions to address deficiencies.
- Presented feedback and grades on the work of 50 students for two sections of introductory French classes.

#### Rick Davis, Attorney at Law, Bryan, TX

Legal Intern

*May – June 2016* 

- Provided customer service by meeting with clients and summarizing their case status; debriefed potential clients in order to ascertain their legal claims by asking open-ended questions and creating a welcoming environment.
- Drafted and faxed demand letters, letters of correspondence, and subpoenas; prepared court documents for use in legal proceedings by propounding discovery with little to no supervision and accompanied legal team in court.

#### LANGUAGE SKILLS

**Arabic** – Advanced speaking, moderate reading; Oral Proficiency Interview score of 'Advanced Mid'

**French** – Advanced speaking, reading and understanding

**Spanish** – Minimal speaking and comprehension

# PROFESSIONAL AND TECHNICAL SKILLS

Communication • Data Consolidation • Intelligence Analysis • Project Management • Critical Thinking • Customer Service • Presentation • Writing/Editing • Program Development • Team building • Cross-cultural skills • Public speaking • MS Office • Excel • Google Drive • HTML/CSS • C++