

DIANA HAJALI

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SKILLS

- Communication
- Presentation
- Customer Service
- Writing/Editing
- Data Consolidation
- Intelligence Analysis
- Critical Thinking
- Project Management
- Microsoft Office
- Google Drive
- HTML/CSS
- C++

EDUCATION

Master of International Affairs

National Security and Diplomacy

The Bush School of Government & Public Service, College Station, TX

GPR: 4.0

May 2020

Graduate Capstone Project – Terrorists' Use of Cryptocurrency

Client: National Security Agency (NSA)

Nov. 2019 – April 2020

- Gathered open source information about cryptocurrency and its use by terrorist/extremist groups and determined exploitation methods and mitigations for law enforcement
- Utilized Structured Analytic Techniques to write intelligence analysis products outlining terrorists' use of cryptocurrency in the short and long-term futures as part of an 8-member group
- Created visuals and maps highlighting collected statistical data, compiled analytic products into a formal report, created a PowerPoint presentation, and briefed the client

Bachelor of Arts in International Studies

Politics & Diplomacy, Minor in French

Texas A&M University, College Station, TX

May 2018

Study Abroad

University of Grenoble, France

May 2017 – Aug. 2017

- Elevated from a B 2.0 level to a B 2.8 level in one month, equivalent to moving up four intensive French language classes
- Adapted easily to foreign life, led group excursions, and organized logistics for groups of up to five people

LANGUAGE SKILLS

Arabic – Advanced speaking, moderate reading; Oral Proficiency Interview score of 'Advanced Mid'

French – Advanced speaking, reading and understanding

Spanish – Minimal speaking and comprehension

WORK EXPERIENCE

The Bush School of Government & Public Service, College Station, TX

Graduate Assistant Researcher, part-time

Sept. 2019 – Present

- Collect and analyze various sources of economic and military data focused on foreign direct investment and military contracts from the U.S. to the Middle East
- Conduct open source research in Arabic, French, and English to gather and evaluate data on political developments in the Middle East
- Create and update Excel spreadsheets and visual graphs reflecting data and survey results to be used in the publication of academic journal articles

United States Citizenship & Immigration Services

Student Trainee, GS-07, full-time

May – Aug. 2019

- Selected out of 3 interns to deliver an introductory speech at a naturalization ceremony with over 6,000 audience members
- Developed knowledge of immigration law through extensive trainings, workshops, and on-the-job experiences
- Learned how to conduct naturalization interviews, how to apply interpersonal skills to determine family status and employment, and how to detect immigration fraud
- Reduced triage wait-times by checking applicants in for their interviews and appointments error-free, as well as by answering questions and relaying accurate information to immigration service officers, often overcoming a language barrier through proper translation

Texas A&M University Department of Residence Life, College Station, TX

Graduate Hall Director, part-time

July 2018 – May 2019

- Managed a residence hall of 150 students to create a comfortable living and learning environment through one-on-one meetings with residents of concern, mediating roommate conflicts, and crisis management
- Resolved conflict frequently, shaped staff of four as professionals through individual and team meetings, and created student development programs that educated residents on various topics and built community
- Advertised Resident Advisor positions and hiring, recruited students through in-person informationals, interviewed multiple candidates, reviewed application materials, and made decisions on hired staff

Texas A&M University Department of International Studies, College Station, TX

French Teacher Assistant, part-time

Sept. 2017 – May 2018

- Graded and provided feedback to students' assignments for two sections of introductory French classes
- Held tutorial sessions twice a week, along with face-to-face oral examinations and exam review sessions, improving student comprehension and overall grades by catering tutoring sessions to address deficiencies

LEADERSHIP

Texas A&M University Speech & Debate Team, Texas A&M University

President

Sept. 2016 – May 2018

- Led meetings by setting the agenda, answering questions, and communicating with team members on organization needs and future events
- Competed in parliamentary debate, poetry, and persuasive speaking and placed first or second at multiple state and national tournaments, including the National Forensic Association and Pi Kappa Delta

FLARE (Freshman Liberal Arts Reaching Excellence), Texas A&M University

Culture Initiative & Academics Committee Counselor

June 2016 – April 2017

- Coordinated around 8 cultural events and activities and completed risk forms and travel forms for each event while in school full-time and work part-time
- Mentored and supervised underclassmen on a weekly basis and managed the committee budget consisting of \$900 by applying it responsibly to events and filing the proper spending paperwork
- Participated in the Big Event Service Project, an annual one-day city wide event that gives back to the College Station/Bryan community

HONORS

Robertson Foundation of Government Fellow

April 2018

Texas A&M University Communicating Diversity Conference Guest Speaker

March 2018

U.S. Department of State Gilman Scholar

April 2017

Texas A&M University Regent's Scholar

May 2015