

DIANA HAJALI

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EDUCATION

Texas A&M University, Bush School of Government & Public Service, College Station, TX
Master of International Affairs **GPR: 4.0** May 2020
Concentrations: Intelligence and European Studies

Bachelor of Arts, International Studies – Politics & Diplomacy **GPR: 4.0** May 2018
Minor in French

Graduate Capstone Project – Terrorists’ Use of Cryptocurrency
Client: National Security Agency (NSA) Nov. 2019 – April 2020

- Gathered open source information about cryptocurrency and its use by terrorist/extremist groups and determined exploitation methods and mitigations for law enforcement
- Utilized Structured Analytic Techniques to write intelligence analysis products outlining terrorists’ use of cryptocurrency in the short and long-term futures as part of an 8-member group
- Created visuals and maps highlighting collected statistical data, and compiled analytic products into a formal report to be presented as a briefing to the client

STUDY ABROAD

Grenoble, France
Study Abroad at the University of Grenoble-Alpes May – Aug. 2017

- Elevated from a B 2.0 level to a B 2.8 level in one month, equivalent to moving up four intensive French language classes
- Adapted easily to foreign life, led group excursions, and organized logistics for groups of up to five people

La Carpio, Costa Rica
Service Project March 11-17, 2016

- Painted frayed homes belonging to impoverished peoples and donated to the community through the Costa Rican Humanitarian Foundation in La Carpio

LANGUAGE SKILLS

Arabic – Advanced speaking, moderate reading; Oral Proficiency Interview score of ‘AdvancedMid’

French – Advanced speaking, reading and understanding

Spanish – Minimal speaking and comprehension

WORK EXPERIENCE

The Bush School of Government & Public Service, College Station, TX
Graduate Assistant Researcher, part-time Sept. 2019 – Present

- Collect and analyze various sources of economic and military data to assist a professor in research projects focused on foreign direct investment and military contracts from the U.S. to the Middle East
- Conduct open source research in Arabic, French, and English to gather and evaluate data on political developments in the Middle East
- Create and update Excel spreadsheets and visual graphs reflecting data and survey results, which are used in the publication of academic journal articles

United States Citizenship & Immigration Services, Houston, TX
Student Trainee, GS-07, full-time May – Aug. 2019

- Selected out of 3 interns to deliver an introductory speech at a naturalization ceremony with over 6,000 people
- Developed knowledge of immigration law through extensive trainings, workshops, and on-the-job experiences
- Learned how to conduct naturalization interviews, how to apply interpersonal skills to determine family status and employment, and how to detect immigration fraud
- Assisted window information counters in issuing green cards, analyzing passports & travel documents, and answering questions about permanent residents’ status
- Reduced triage wait-times by checking applicants in for their interviews and appointments error-free, as well as by answering questions and relaying accurate information to immigration service officers, often overcoming a language barrier through proper translation

Texas A&M University Department of Residence Life, College Station, TX

Graduate Hall Director, part-time

July 2018 – May 2019

- Managed a residence hall of 150 students to create a comfortable living and learning environment through one-on-one meetings with residents of concern, mediating roommate conflicts, and crisis management
- Resolved conflict frequently, shaped staff of four as professionals through individual and team meetings, and created student development programs that educated residents on various topics and built community
- Advertised Resident Advisor positions and hiring, recruited students through in-person informationals, interviewed multiple candidates, reviewed application materials, and made decisions on hired staff

Texas A&M University Department of International Studies, College Station, TX

French Teacher Assistant, part-time

Sept. 2017 – May 2018

- Graded and provided feedback to students' assignments for two sections of introductory French classes
- Held tutorial sessions twice a week, along with face-to-face oral examinations and exam review sessions, improving student comprehension and overall grades by catering tutoring sessions to address deficiencies

Rick Davis, Attorney at Law, Bryan, TX

Legal Intern, full-time

May – June 2016

- Drafted and faxed demand letters, letters of correspondence, and subpoenas; prepared court documents for use in legal proceedings by propounding discovery with little to no supervision
- Provided customer service by meeting with clients and summarizing their case status for them; debriefed potential clients in order to ascertain their legal claims by asking open-ended questions and creating a welcoming environment

LEADERSHIP

Texas A&M University Speech & Debate Team, Texas A&M University

President

Sept. 2016 – May 2018

- Led meetings by setting the agenda, answering questions, and communicating with team members on organization needs and future events
- Competed in parliamentary debate, poetry, and persuasive speaking and placed first or second at multiple state and national tournaments, including the National Forensic Association and Pi Kappa Delta

FLARE (Freshman Liberal Arts Reaching Excellence), Texas A&M University

Culture Initiative & Academics Committee Counselor

June 2016 – April 2017

- Coordinated around 8 cultural events and activities and completed risk forms and travel forms for each event while in school full-time and work part-time
- Mentored and supervised underclassmen on a weekly basis and managed the committee budget consisting of \$900 by applying it responsibly to events and filing the proper spending paperwork
- Participated in the Big Event Service Project, an annual one-day city wide event that gives back to the College Station/Bryan community

Regents' Scholars Orientation Counselor, Texas A&M University

Distinguished Member

May – Aug. 2016

- Performed as a main character in a video shown to over 150 first-generation students which helped students become more familiar with campus and its services
- Directed orientation activities and aided freshmen by answering any questions about university life and creating a comfortable environment; listened to student concerns and helped develop solutions

HONORS

Robertson Foundation of Government Fellow

April 2018

Texas A&M University Communicating Diversity Conference Guest Speaker

March 2018

U.S. Department of State Gilman Scholar

April 2017

Texas A&M University Regent's Scholar

May 2015

SOFTWARE SKILLS

Microsoft Office, Adobe Acrobat, Google Drive, Skype, Outlook, C++