# DIANA IULIA CALIN

# JUNIOR SOFTWARE ENGINEER

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THIS IS WHERE MY SUMMARY WOULD GO.... IF I HAD ONE >:)

## SKILLS

Customer Service

Organization

**Public Speaking** 

English (C2 Fluent)

Romanian (C1)

ASL (B2)

Spanish (B1)

Russian (A2)

HTML, CSS, Javascript

MERN stack

APIs (building and using)
SQL and NoSQL databases

#### EDUCATION

#### **Full Stack Web Development Bootcamp**

University of Washington, Seattle

2021-2022

## WORK EXPERIENCE

# Customer Service Representative, Driver, Shift Leader

May 2015 - Present

Pagliacci Pizza - Seattle, WA

- delivering prompt and thorough service to hundreds of customers per day
- training new hires and cross-training current employees on procedures and policies
- · verifying and updating customer info and preferences in company database

2019 - Received Core Value Award "Tirelessly seeking to improve"

2021 - Received "Jun Award" for exceptional customer service