

Diana Leticia Cuellar Salguero

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Summary

- Software engineer with 1.5 years of experience building web applications and running manual and automated test cases. Expert in using JavaScript, Node.js, Python, Cypress, and Selenium to develop robust solutions and ensure software quality.
- Highly motivated with good communication and problem-solving skills, ability to manage deadlines and experience in various areas.

Experience

- Saint Germain Corporation – Web Developer.
- La Prensa Grafica – Web Developer.
- St. Jack's – Web Developer.
- TELUS International – Customer Service Operations Agent.
- WebHelp – Back Office Agent.
- Telefónica – Web Developer.

Technical skills

- **Programming languages** : JavaScript, PHP, Python.
- **Frameworks and libraries** : React.js, React Native, Bootstrap, Tailwind CSS.
- **Testing** : Cypress, Selenium, Postman API.
- **Methodology** : Object Oriented Programming, MVC (Model View Controller).
- **Database** : MySQL, SQL Server, Mongo DB.
- **Development** : Visual Studio, VS Code.
- **Application servers** : NodeJS, Apache HTTP server.
- **Herramientas/errores del gestor de proyectos Scrum:** JIRA, Trello.
- **Otras habilidades** : Git , Github.

EXPERIENCIA PROFESIONAL :

Empresa: Corporación Saint Germain

Fechas: Octubre 2024 – Present

Rol: Web developer.

Responsabilidades:

- As a Frontend Developer, I focus on creating and maintaining a React Native application for tracking and monitoring transporters. My role involves consuming and sending data to the backend, ensuring smooth communication between the app and the server. I am responsible for designing and implementing the entire visual interface of the application, delivering an intuitive and user-focused experience that meets operational needs.
- **Frontend technology:** React Native.
- **Backend technology:** NodeJS.

Company: La Prensa Grafica

Dates: October 2023 – October 2024

Role: Web developer.

Responsibilities:

- Develop and maintain web applications using modern HTML, CSS, JavaScript, and frameworks, ensuring engaging user experiences.
- Contribute to UX/UI design and implement front-end and back-end technologies such as Node.js and PHP to improve website functionality.
- **Frontend technology:** ReactJS .
- **Back-end technology:** NodeJS, JavaScript, Python, SQL Server
- **Testing Technology:** Postman API, Cypress, Selenium .

Company: St. Jack's

Dates: July 2023 – October 2023

Role: Web Developer

Responsibilities:

- Provide support to all regional stores of the company. Also, implement database analysis using SQL for problem resolution.
- Verify that the data stored in the database is consistent, complete and accurate.
- Create queries to identify null, duplicate, or out-of-range values.

Company: TELUS International

Dates: February 2023 – July 2023

Role: Operational Customer Service Agent

Responsibilities:

- Customer service representative for an account specializing in banking processes.
- Provide support on issues related to online banking.
- Explain banking concepts and processes to customers.

Company: WebHelp

Dates: March 2022 – February 2023

Role: Back Office Agent

Responsibilities:

- Customer Service Representative. Provide assistance to customers who have experienced technical issues with the company's website.
- Document resolved cases for clients.

Company: Telefonica

Dates: March 2020 – August 2020

Role: Web Developer

Responsibilities:

- Using technologies such as HTML, CSS, and JavaScript, I implemented interactive and responsive solutions that improved the accessibility and usability of the company's digital platforms. My approach included performance optimization and cross-browser compatibility to ensure a consistent experience. Additionally, I was actively involved in troubleshooting, implementing new features, and ongoing UI maintenance.
- **Technology:** NodeJS, Telegram Bot API, AWS Lambda, Vue JS.

Relevant education and professional development:

University : Francisco Gavidia University

Title : Computer Science Engineering