

Diana Tosato

Contact

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Education

Brock University
St Catherines, ON
MSc in Biological Sciences

Key Skills

Customer service
Multi-tasking
Problem-solving
Adaptability
Bilingual

Objective

Dynamic and adaptable professional with a strong background in education and a passion for hospitality. Possesses several years of experience as a tutor and teacher assistant, showcasing excellent communication and interpersonal skills. Demonstrated ability to connect with individuals from diverse backgrounds and provide exceptional support. Eager to transition skills and knowledge into the hospitality industry, offering a unique blend of customer service, organizational, and problem-solving abilities. Committed to delivering outstanding guest experiences and contributing to the success of hospitality establishments.

Experience

January 2020 – present
Teacher assistant – Brock University

July 2023 – present
High school tutor – Scholar Launch

February 2019 – September 2019
Cashier and server – Garcia delicatessen

Communication

Strong verbal and written communication skills developed through teaching and interacting with diverse audiences.
Fluent in English and Portuguese

Certification

Smart serve certified (2024) - 240105350495
Workshop – Relationship building (Brock University/2023)
Workshop – Managing time (Brock University/2023)
Workshop – Human relations – (UFRB/2011)

References

Available upon request.