

HealthY

Big day! Today, we launched the paid Add-on module HealthY of the Kaiser Permanente app. Here's why: We live in a global, health-obsessed world. Yet not all world citizens are as active, as society demand. In fact, in daily life, many of us are *physically inactive*. Worldwide, **1 in 4 adults** (age 18+ years), *and 3 in 4 adolescents* (age 11-17 years) **do not meet the global physical activity recommendations** *set by the World Health Organization* 1. This is causing severe health conditions and tremendous Health Costs that could be prevented.

Bad lifestyle habits -sedentary lifestyle, poor nutrition, alcohol abuse and smoking- often lead to chronic diseases and premature death. The US alone spend \$4.1 Trillion in Annual Health Care Costs 2 on chronic disability such as diabetes, depression, high blood pressure and heart diseases care and premature death. 90% are spent on chronic diseases that could have been saved creating healthier lifestyles 3. Take Diabetes. In 2022, 133 million Americans (both children (12.2%) and adults (77.8%)) were diagnosticated Diabetes (37M) and Pre-Diabetes type 2 diabetes (96M). That year, \$327 billion_is spent on treating diabetes, a chronic disease related to lack of physical activity and poor nutrition. In addition, \$117 billion is spent annually on treating diseases related to insufficient physical activity and \$173 billion related to poor nutrition. Leading to Preventable Diabetes healthcare costs for adults of \$2,8 billion 4.

With Kaiser Permanente preventive health care Fitness Application, "HealthY", we prevent chronic diseases by "improving your health one step at a time". Our all-in-one health platform reduces expenses on preventable diseases, such as Diabetes and Diabetes type 2 (Pre-Diabetes), increases health awareness and promotes fitness and physical activity as a healthcare provider.

Our results are 1.89 million downloads of our 12.6 million free members in just 30 days with 630.000 million American Adults using our paid **all-in-one health platform** with HealthY to reach their desired health goals.

HealthY is a **Paid Subscription add-on Module** *to the existing application* to promote healthy habits, physical activities and improve customers' nutrition. It consists of three main features:

Key feature 1: Create a Profile

The user can create a profile within the Kaiser Permanente App (for HealthY Paid- Add on Subscribers only!) to store personal information, health goals, stats, and rewards in one overview screen.

• Key feature 2: Create Goals

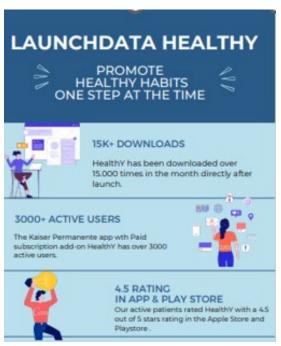
The user can enter his/her goal initially, and once the user enters the submit button, a homepage with unique HealthY goals for a HealthY pathway awaits the user.

• Key feature 3: **Health Test**

HealthY consists of several HealthY Goals Roadmaps.

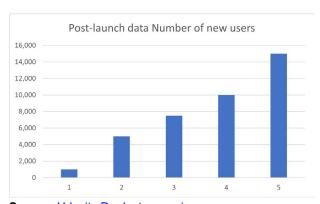
Each HealthY pathway starts with a Health Test.

Product Performance- Post-launch data



- 15K+ Downloads
- 3.000+ Active Users
- 4.5 Rating in APP & Google Play Store

Source: <u>Udacity Product scenarios</u>



| | Number of new | | |
|------|------------------|--|--|
| Week | users | | |
| 1 | 1,000 | | |
| 2 | 5,000 | | |
| 3 | 7,500 | | |
| 4 | 10,000 | | |
| 5 | 15,00 | | |
| | | | |

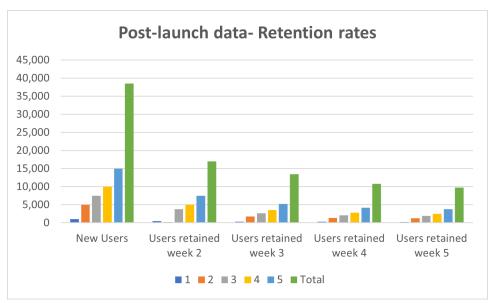
Source: <u>Udacity Product scenarios</u>

Post-launch data- Retention rates

Post-launch data

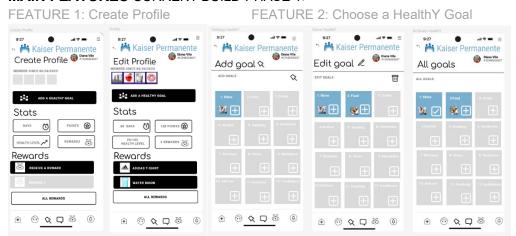
| Week Users Started | New Users | Users retained week 2 | Users retained week 3 | Users retained week 4 | Users retained week 5 |
|-----------------------|--------------|-----------------------------|-----------------------------|-----------------------------|--------------------------|
| 1 | 1,000 | 500 | 350 | 280 | 252 |
| 2 | 5,000 | 250 | 1,750 | 1,400 | 1,260 |
| 3 | 7,500 | 3,750 | 2,625 | 2,100 | 1,890 |
| 4 | 10,000 | 5,000 | 3,500 | 2,800 | 2,520 |
| 5 | 15,000 | 7,500 | 5,250 | 4,200 | 3,780 |
| Total | 38,500 | 17,000 | 13,475 | 10,780 | 9,702 |

Source: <u>Udacity Product scenarios</u>

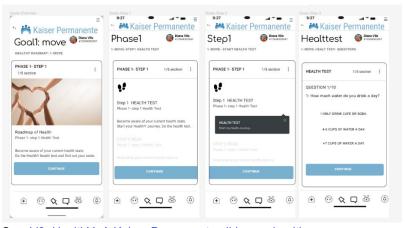


Source: <u>Udacity Product scenarios</u>

MAIN FEATURES CURRENT BUILD-PHASE 1:



FEATURE 3: Do a Health Test



See: V2- HealthY- A Kaiser Permanente all-in-one-health-app

Next steps- Key elements of our future features include:

Stay tuned, as we are going to add more features in the future based on our customer reviews.

FUTURE BUILD-PHASE 2:

• Key feature 3 (continue): Health Test Results

HealthY consists of several HealthY Goals Roadmaps.

Each HealthY pathway starts with a Health Test.

After taking the Health Test, the user will get the results inside his/her app.

• Key feature 4 Tips & Tricks Notifications for Health and Fitness

To facilitate healthy habits, American adults will receive daily tips and tricks from healthcare professionals via mobile notifications within the applications, to improve their health and fitness conditions.

• Key feature 5: Daily Health Professional consult

What: American adults can send an email with doubts regarding their lifestyles.

Who: A doctor (specialist healthcare professional).

Response time: respond within 2 hours.

• Key feature 6: Daily Nutrition consult

What: American adults can get help to control their weight via daily nutrition consults.

Who: A nutritionist (Nutrition healthcare professional).

Response time: respond within 2 hours.

• Key feature 7: Daily Sports consult

What: American adults can get help to combat health conditions & diseases and boost energy via daily sports consults.

Who: A personal trainer (sports healthcare professional).

Response time: respond within 2 hours.

FUTURE BUILD-PHASE 3:

• Key feature 8: Daily Self-care consult

<u>What:</u> American adults can get live help to gain healthy lifestyle habits and routines and improve mood via daily self-care consults.

Who: A psychologist/psychiatrist (Mental healthcare professional).

Response time: respond within 1 hours.

Diana Vile

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On behalf of all the team members who make this dream a fully functional product.