

# Dianne Gabriel

## Personal Information

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🌐 <https://github.com/diannegabriel>

## Profile

Passionate and innovative full-stack web developer with a background in Business and Marketing. Adept at designing and developing intuitive user interfaces, debugging, and testing code, developing and maintaining databases, and creating impactful programs. I possess a genuine passion for development and relish the opportunity to continuously learn, solve complex challenges and build innovative solutions. I enjoy making products that bring joy to people's lives while solving real-world problems.

## Work Experience

### Programmer Analyst Connex Telecommunications Inc.

📅 02/2022 – present 📍 RICHMOND HILL, CANADA

- Managed the design of a contact center and effectively led the project team.
- Built and thoroughly tested new programs and applications, successfully integrating them into Genesys Cloud.
- Developed and implemented internal and client applications utilizing an array of technologies including Node.js, Javascript, React, Angular, Python, and Pandas.
- Provided excellent technical assistance to customers, promptly addressing concerns, and resolving issues across various technical domains.
- Conducted demo sessions and presentations, effectively training and sharing knowledge with both employees and customers alike.

### Junior Developer Connex Telecommunications Inc.

📅 10/2021 – 02/2022 📍 RICHMOND HILL, CANADA

- Collaborated with team members and clients to facilitate design sessions for custom applications and integrated solutions for contact center purposes.
- Contributed to the testing efforts by supporting and assisting in User Acceptance Testing (UAT) prior to product launch.
- Demonstrated proficiency in programming languages such as Javascript, Java, Python, and C++ to deliver efficient and effective solutions.

### Marketing Coordinator Gambles Ontario Produce

📅 01/2018 – 03/2020 📍 TORONTO, CANADA

- Managed social media platforms and email marketing campaigns, grew the company's online presence, increasing follower base by 15%.
- Utilized market research and analysis to identify target audiences and produce strategic messaging, resulting in an increase in customer engagement and brand awareness.
- Coordinated trade show events and community outreach programs to promote local produce, resulting in a 10% increase in customer base.

## Education

### Full Stack Web Development Lighthouse Labs

📅 07/2021 – 10/2021 📍 TORONTO, CANADA

- Developed and deployed multiple full-stack web applications using technologies such as HTML, CSS, JavaScript, Node.js, React, Ruby, and Ruby on Rails.
- Collaborated with a team of fellow students to complete a group project that utilized agile methodologies and version control tools like Git and GitHub.
- Demonstrated proficiency in constructing and integrating RESTful APIs and working with databases using PostgreSQL and MongoDB.
- Participated in weekly code reviews and received feedback on code quality and best practices from experienced instructors.

Skills

TECHNICAL SKILLS

OS (Windows/Mac/Linux)

●●●●○

Typescript

●●●○

React

●●●●○

Debugging/Testing

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PostgreSQL

●●●●○

Genesys Cloud

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Microsoft Suite

●●●●●

Java

●●●○

GCP

●●●○

Terraform

●●●●○

Git/GitHub

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Front End (HTML/CSS/SASS)

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Angular

●●●○

Mocha & Chai

●●●○

MySQL

●●○

Agile Methodology

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Rest APIs

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DevOps

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AWS

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Javascript/jQuery/Node.js

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PHP

●●○

Python

●●●●○

Ruby/Ruby on Rails

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MongoDB

●●○

Adobe Creative Suite

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Websocket

●●●○

C/C++/C#

●●●○

Microsoft Azure

●●●○

SOFT SKILLS

Teamwork

Communication

Leadership

Creativity

Problem Solving

Adaptability

Resilience

Time Management

Public Speaking

Patience

Collaboration

Links

in diannegabriel

github diannegabriel