

Dianne Gabriel

Address: Greater Toronto Area, Canada **Phone number:** +1 (416) 802-9268

Email address: mdianne.gabriel@gmail.com **Web:** dianne.codes

PROFILE

Passionate and innovative full-stack web developer with a background in Business and Marketing. Adept at designing and developing intuitive user interfaces, debugging, and testing code, developing and maintaining databases, and creating impactful programs. I possess a genuine passion for development and relish the opportunity to continuously learn, solve complex challenges and build innovative solutions. I enjoy making products that bring joy to people's lives while solving real-world problems.

LINKS



Website



LinkedIn



GitHub

WORK EXPERIENCE

Programmer Analyst Connex Telecommunications Inc.

02/2022 – 03/2023 RICHMOND HILL, CANADA

- Managed the design of a contact center and effectively led the project team.
- Built and thoroughly tested new programs and applications, successfully integrating them into Genesys Cloud.
- Developed and implemented internal and client applications utilizing an array of technologies including Node.js, Javascript, React, Angular, Python, and Pandas.
- Provided excellent technical assistance to customers, promptly addressing concerns, and resolving issues across various technical domains.
- Conducted demo sessions and presentations, effectively training and sharing knowledge with both employees and customers alike.

Junior Developer Connex Telecommunications Inc.

10/2021 – 02/2022 RICHMOND HILL, CANADA

- Collaborated with team members and clients to facilitate design sessions for custom applications and integrated solutions for contact center purposes.
- Contributed to the testing efforts by supporting and assisting in User Acceptance Testing (UAT) prior to product launch.
- Demonstrated proficiency in programming languages such as Javascript, Java, Python, and C++ to deliver efficient and effective solutions.

EDUCATION

Full Stack Web Development Lighthouse Labs

07/2021 – 10/2021 TORONTO, CANADA

- Developed and deployed multiple full-stack web applications using technologies such as HTML, CSS, JavaScript, Node.js, React, Ruby, and Ruby on Rails.
- Collaborated with a team of fellow students to complete a group project that utilized agile methodologies and version control tools like Git and GitHub.
- Demonstrated proficiency in constructing and integrating RESTful APIs and working with databases using PostgreSQL and MongoDB.
- Participated in weekly code reviews and received feedback on code quality and best practices from experienced instructors.

Business Marketing Sheridan College

09/2014 – 05/2017 MISSISSAUGA, CANADA

SKILLS

– TECHNICAL SKILLS

OS (Windows/Mac/Linux)	Git/GitHub	JavaScript/jQuery/Node.js
TypeScript	Front End (HTML/CSS/SASS)	PHP
React.js	Next.js	Tailwind CSS
Angular	Python	Debugging/Testing
Mocha & Chai	Ruby/Ruby on Rails	PostgreSQL
MySQL	MongoDB	Genesys Cloud
Agile Methodology	Adobe Creative Suite	Microsoft Suite
Rest APIs	Websocket	Java
DevOps	C/C++/C#	GCP
AWS	Microsoft Azure	Terraform

– SOFT SKILLS

Teamwork	Communication	Leadership
Creativity	Problem Solving	Adaptability
Resilience	Time Management	Public Speaking
Patience	Collaboration	