



# How to Create a Poloniex Account

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How to create a  [Poloniex](#) account to exchange Bitcoin (BTC), Ethereum (ETH), or Litecoin (LTC) from your  [Coinbase account](#) (*page*) for other digital currencies.











## Critical dates


**Created:**

**Revised:**


Completing the following instructions will require:

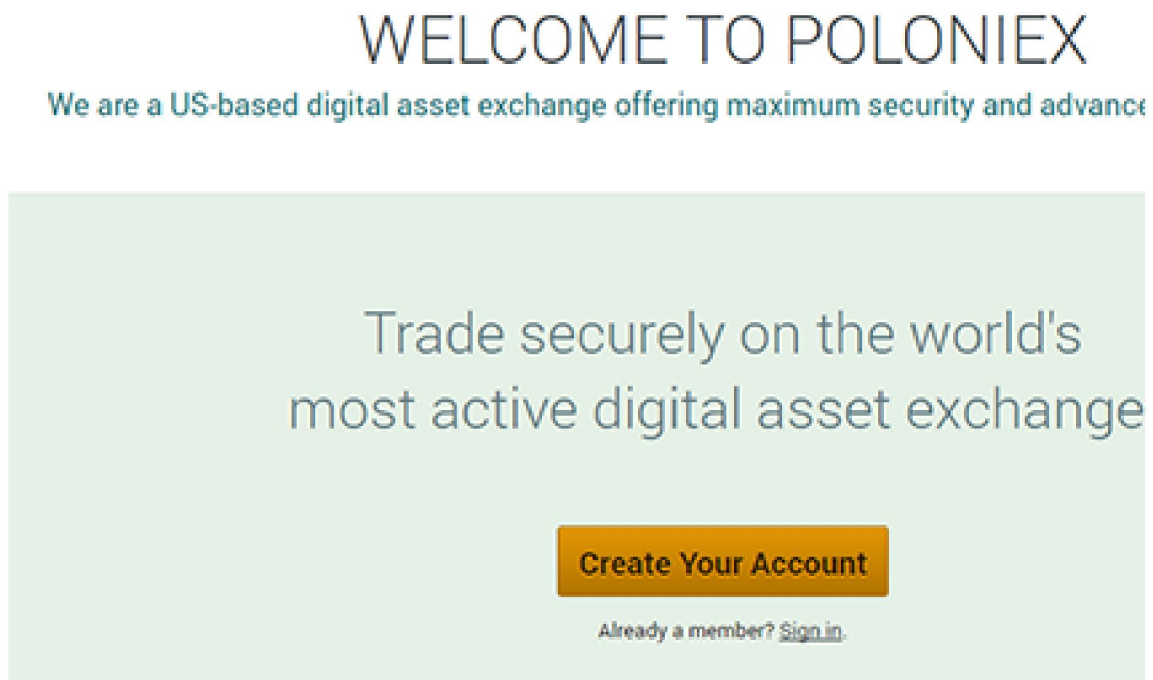
1. A personal computer  **with Internet access**.
2. A smartphone with either a valid SIM card and  **active phone number**, or with   **the Google Voice app** installed to provide you a  **valid phone number**, with the   **Google Authenticator** app also installed.

After completing this task, you will have an account on  [Poloniex](#), a online market for digital currency exchange. You will have the option to can transfer Bitcoin (BTC), Ethereum


(ETH), or Litecoin (LTC) from your  [Coinbase account](#) *(page)* to your Poloniex account, allowing you to trade one digital currency for another without using local currencies as transaction intermediaries.

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1. ▶ Open your Internet browser.◀
2. ▶ Navigate to  <https://poloniex.com>◀.◀
3. ▶ Select "Create an Account" at the center of the page.▶



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4. ▶ Read Poloniex's  [Terms of Use](#)◀.◀
5. ▶ Enter your name, country of resident, phone number,

email address, and password into the fields shown below:▷

## CREATE YOUR ACCOUNT

● Create Your Account → ○ Validate Your Email → ○

First Name:

Last Name:


Country:

Phone Number:

Email:

Password:

Repeat Password:

☐ I'm not a robot   
reCAPTCHA  
Privacy · Terms

☐ I agree to the [Terms of Use](#).

**Create Account**

The email address you provide will be used to verify your Poloniex ID and will be used for all communications, including account recovery. **Do not use your email account like you would for a normal account.** Sign-ups using third-party email accounts will be rejected.

Phone number is optional, but it can be used to aid in account recovery and access to your email address.

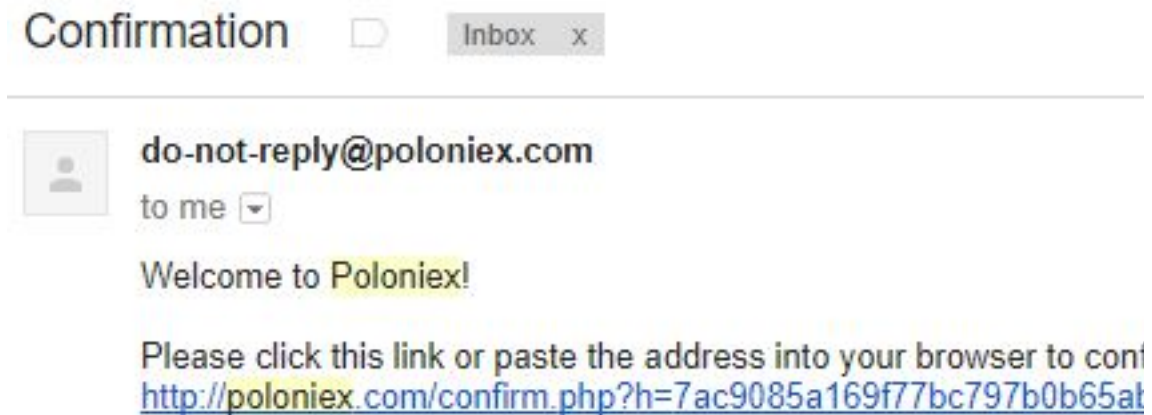
Your password must be at least 8 characters long, but it is **HIGHLY** recommended to use a random, alphanumeric password.

**NEVER** use a password for a different account ANYWHERE else, especially the one you sign up with.

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6. ▷ After filling in these fields, click "Create Account."
7. ▷ Once you've submitted the form, Poloniex will send you an email containing a link to verify your account. Go ahead and log into your email inbox, open the email from

Poloniex, and click the link inside:▶



**8.** ▶ After clicking the link in Poloniex's confirmation email, you will have finished creating your Poloniex account. ◀

**9.** ▶ Log in to your newly-created Poloniex account. Once logged in, you should see a four icons on the right of the site header. ◀

**10.** ▶ Select the wrench icon. From the icon's dropdown menu, select "My Profile":▶



**11.** ▶ In order to better guarantee the safety of your Poloniex account (and to increase your account's daily withdrawal

limit), select and complete the "My Profile" from the dropdown menu shown above.▷

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**Complete your user profile**  
You may only have one profile. If you have more than one account, you must delete the old one before creating a new one.

Username / Email:

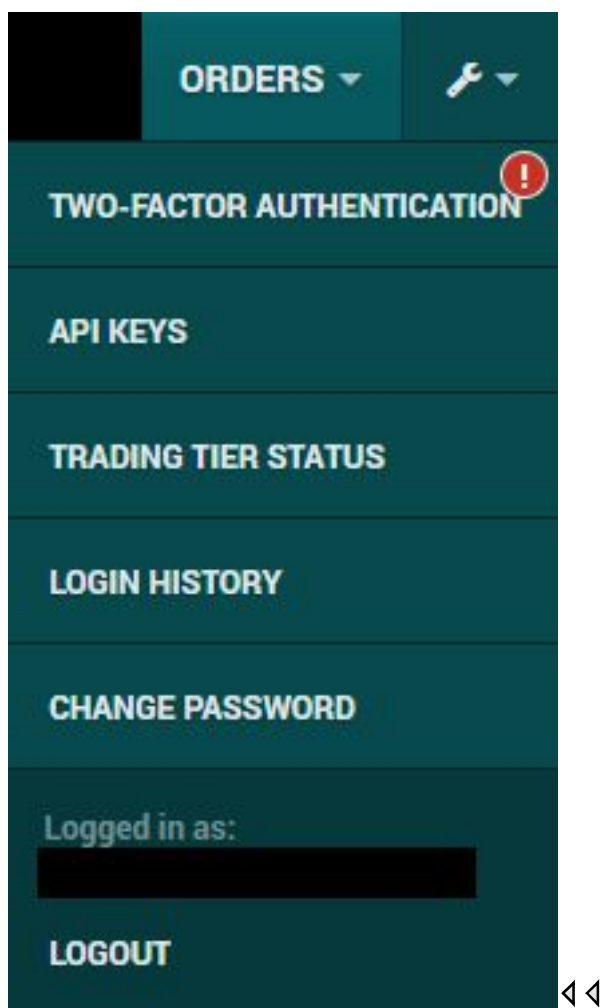
First Name:

Last Name:

Country:

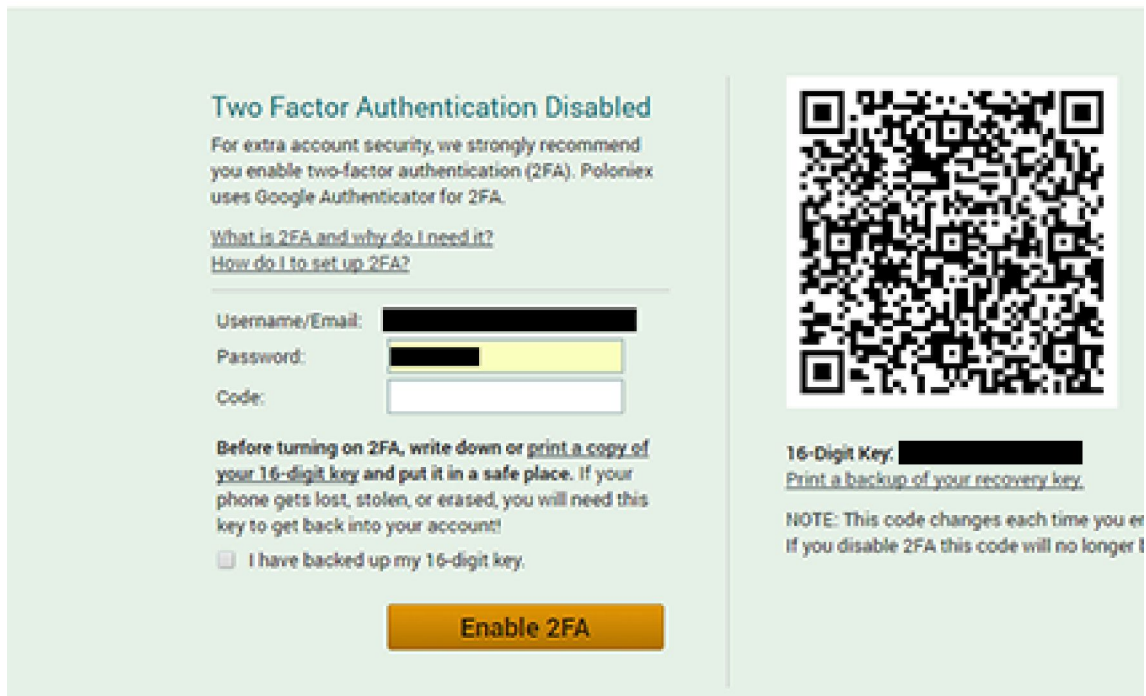
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**12.** ▷ After completing your user profile, return once more to the website header, and select the wrench icon to the immediate left of the icon you selected in Step 9. From the dropdown menu, select "Two-Factor Authentication":▷



13. ▶ You will arrive at the Poloniex page for Two-Factor Authentication, shown below:▶

## TWO-FACTOR AUTHENTICATION (2FA) IS



**Two Factor Authentication Disabled**

For extra account security, we strongly recommend you enable two-factor authentication (2FA). Poloniex uses Google Authenticator for 2FA.

[What is 2FA and why do I need it?](#)  
[How do I to set up 2FA?](#)

Username/Email:

Password:

Code:

Before turning on 2FA, write down or print a copy of your 16-digit key and put it in a safe place. If your phone gets lost, stolen, or erased, you will need this key to get back into your account!

☐ I have backed up my 16-digit key.

**Enable 2FA**

**16-Digit Key:**

[Print a backup of your recovery key.](#)

NOTE: This code changes each time you log in. If you disable 2FA this code will no longer work.

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**14.** ▶ As you see on the right of this page, Poloniex has produced a 16-digit key that will allow you to access your Poloniex account if, for example, you lost your phone, or if for any other reason two-factor authentication becomes unavailable. Save this key in case of emergencies.◀

**15.** ▶ Fill in the forms on the left of Poloniex's Two-Factor Authentication site, using the email and password with which you registered your account. Move on to the next step to produce the required code.◀

**16.** ▶ Open the  ▶ [Google Authenticator](#)◀ app on your

mobile device.¶

**17.** ▸ Select the icon of three vertical dots in the upper right corner, and select "Add Account."¶

**18.** ▸ Under "Add Account," select "Other account (Google, Facebook, etc.)."¶

**19.** ▸ Your phone will display the view of its front-facing camera, with lines representing the corners of a box laid over the camera's image. ¶

**20.** ▸ Fit the QR code displayed on Poloniex's Two-Factor Authentication page within the lines imposed over the view of your front-facing camera.¶

**21.** ▸ With a few moments, Google Authenticator will automatically add Poloniex to its registry, and (beneath a secondary header entitled "Poloniex") display a six-digit code that renews itself every thirty seconds.¶

**22.** ▸ Input this six-digit code into Poloniex's Two-Factor Authentication form. If you have inputted the code before it renewed itself, you should see the following page as confirmation:▸



## TWO-FACTOR AUTHENTICATION (2FA) IS

**Two Factor Authentication Enabled**  
If you want to turn off 2FA, input your account password and the six-digit code provided by the Google Authenticator app below, then click "Disable 2FA".

Username/Email:

Password:

Code:

**Disable 2FA**

**Withdrawal Verification Email Enabled**  
With 2FA enabled, you will be asked to enter 2FA code when placing withdrawals. You may optionally opt out of the additional step of validation so that withdrawals are placed immediately after you enter your code.

**Disable Email Validation**

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**23.** ▶ Congratulations! You have created and secured your Poloniex account. You may now transfer digital currencies from your Coinbase account (or from any other account holding digital currencies) to your Poloniex account, and begin trading these on the Poloniex market.◀

### Related information:

🔗 [How to Create a Coinbase Account \(page\)](#)

🔗 [How to Transfer Digital Currencies Between Wallets \(page\)](#)