

# Diogo Ataíde Silva

**Andrelândia - MG**

**+55 (35) 99771-4779**

diogo.ataidee@gmail.com

<https://linkedin.com/in/diatsilva>

## **Professional Objective:**

I am looking for opportunities in the area of software development where I can apply academic knowledge to modern technologies and contribute to innovative projects.

## **Professional Experience:**

### **Analyst Developer jr.**

Freelancer

02/2024 until now

## **Software development:**

- Programming and developing system functionalities according to the requirements specified by systems analysts or the product team.
- Working with programming languages such as: JavaScript, TypeScript, HTML5, CSS, Tailwindcss, C#, Python, NodeJS, SaaS, Bootstrap, ExpressJS, among others, to build functionalities and solve technical problems.
- Implement and test code, ensuring that it is efficient and meets requirements.

## **DevSecOps:**

- Azure, AWS, Docker and Kubernetes.

## **Database:**

- Knowledge of relational databases (such as MySQL, PostgreSQL) and non-relational databases (such as MongoDB), as well as SQL queries.

#### **Version control:**

- Familiarity with version control tools, such as Git (GitHub, GitLab, Bitbucket), for team collaboration and control of code versions.

#### **Agile methodologies:**

- Notions about agile methodologies such as Scrum and Kanban.

#### **Development Tools and Frameworks:**

- Basic knowledge of specific frameworks and tools for web or mobile development, such as React, Angular, Spring Boot, Django, etc.

#### **Software Testing:**

- Ability to carry out unit, integration and performance tests to ensure code quality.

#### **Administrative Assistant**

Rive House Club

07/2024 a 09/2024

- I have worked providing technical support, servers, databases, computer networks, information systems, operating systems and administrative tasks.

#### **Office assistant**

Premium Reformas Ltda

02/2024 a 07/2024

- My job is to carry out administrative tasks, such as organizing documents, preparing reports, communicating between offices, supporting project management, controlling stock of materials, among other activities that help the office run efficiently and carry out construction projects.

### **Milk processing and dairy and related manufacturing worker**

Yema - Granarolo Brasil

02/2020 a 03/2020

- I helped in the manufacture of cheeses and their packaging, together with selected staff.

### **Instructor of free courses**

Apr cursos e treinamentos Eireli

07/2019 a 10/2019

- I worked assisting students, answering their questions about the courses offered by the company together with the other instructors.

### **Technical Support Trainee**

Thomson Reuters

08/2017 a 08/2018

- Working with the technical support team, assisting in training and providing agile and quality support, answering questions related to the operation of the Legal One system.
- User Assistance: Providing direct technical support to the company's users, helping them solve problems with hardware, software and networks. This may involve answering support calls, e-mails or instant messages.

- **Installation and Configuration:** Assisting with the installation, configuration and updating of operating systems, software applications and peripherals (such as printers and scanners).
- **Problem diagnosis:** Identifying and diagnosing technical problems, both over the phone and in person. This includes analyzing error logs, testing hardware and software, and applying appropriate solutions.
- **Preventive Maintenance:** Carrying out regular preventive maintenance checks on computers, servers and other devices to ensure that they are working correctly and have the latest security updates.
- **Documentation:** Keeping accurate records of all problems encountered and solutions applied, ensuring that the support team's knowledge base is kept up to date.
- **User training:** Assisting in the creation and delivery of basic training for end users on how to effectively use the company's systems and applications.
- **Team Collaboration:** Working closely with other members of the technical support team and wider IT teams to solve more complex problems and implement improvements to systems.
- **Information Security:** Helping to implement and maintain information security policies, such as password management and systems access control.
- **Evaluation of New Technologies:** Participate in the evaluation of new equipment and software to ensure that it meets the organization's needs and can be efficiently integrated into the existing environment.
- **Project Support:** Collaborate on specific IT projects, helping with implementation, testing and documentation as required.

#### **Janitor (administrative assistant)**

Contato Administração De Condomínios Ltda

03/2016 a 10/2017

- Printing slips, daily routines at banks and savings banks such as check payments, deposits, withdrawals. Reading gas and water in the condominiums. Use of the company's system such as spreadsheets, emails, etc.

#### **Production operator**

MA Automotive Brasil Ltda.

06/2013 a 07/2014

- My main duties were: to produce parts with quality, productivity, observing the planned times and documentation relating to the products and processes. Producing good parts, according to the workstation documentation, ensuring organization, cleanliness, safety and productivity in the workplace. Working together, identifying and store parts produced in accordance with the documents. Checking the state of repair of equipment and requesting intervention if necessary.

## **Education:**

### **Postgraduate in Software Engineering**

Estácio

08/2023 a 12/2024

- Emphasis on Software Engineering

### **Bachelor's degree in Information Systems**

Estácio

12/2018 a 12/2022

## **Technical Skills:**

- Languages: HTML, CSS, C#, Python, JavaScript, TypeScript,
- Frameworks and Libraries: React, Express, Bootstrap
- Development Tools: Git, GitHub, Docker
- Databases: Oracle, MySQL, MongoDB, PostgreSQL
- Methodologies: Agile, Scrum
- Cloud: AWS, Azure, DevOps

## **Personal Projects:**

- GitHub: <https://github.com/diatsilva007>

**Languages:**

- Portuguese (fluent in reading, writing and conversation)
- Intermediate English (reading, writing and conversation)
- Intermediate Spanish (reading, writing and conversation)

**Certifications:**

- Scrum Fundamentals Certified (SFC)
- Ethical Hacking Fundamentals: Practical Course (Udemy)
- Web Development Complete - 20 courses + 20 projects (Udemy)

**Additional Information:**

- Excellent communication and teamwork skills acquired in academic and professional projects.
- Willing to work from home.