

Miguel Diaz

SOFTWARE ENGINEER

ABOUT ME

Results-driven and detailoriented Software Engineer with extensive experience in full-stack development. Adept at collaborating with crossfunctional teams, leading project development, and implementing innovative solutions to streamline processes.

PERSONAL DETAILS

- Petaluma, CA
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EXPERIENCE

Cisco

SOFTWARE ENGINEER

Aug. 2021- Current

- Built partner platform by implementing wireframes into customer-facing UI, with Angular and RXJS state management.
- Successfully expedited the availability of new components for use across the organization, enhancing productivity and feature implementation across multiple teams.
- Collaborated with UX/UI designers to enhance user experience.
- Provided engineering support to other teams such as automating Sonarqube integration to CircleCI, and working on AWS Lambda's serverless projects.
- Received the CXA Star Award for going above & beyond the daily responsibilities of role.
- Cisco CPXE CX Cloud Hackathon 3rd place Finalist for identifying 3rd party application integration.

Ledgerfire

SOFTWARE ENGINEER

Nov. 2019 - Aug. 2021

- Led the development of an internal component library to supplement Material-UI, increasing development speed and improving UI consistency.
- Worked with UX/UI developer to design, prototype, and build wireframes for applications utilizing React, and Redux.
- Collaborated with CEO to develop product strategy and implement proprietary formulas.
- Implemented server side connection to Plaid API library, and client authorization flow.
- Architected back end to calculate user financial data and maintain REST APIs with NodeJS and Express.
- Organized and created stand-up meetings for the team, managed JIRA tickets, and updated board members on progress.

Poppy Bank

SENIOR NEW ACCOUNTS

Nov. 2017 - Nov. 2019

- Communicated with customers by asking questions, building rapport, and maintain exceptional customer service.
- Brought in new business to meet quarterly branch goals and implemented retention techniques.
- Provided coaching, training, and support to operational branch duties and new team members.

EDUCATION

Bloomtech

IMMERSIVE FULL STACK DEVELOPMENT

Nov. 2018 - June 2019

Sonoma State University

B.A. PSYCHOLOGY

Aug. 2012 - June 2014

SKILLS

React	Redux	React Native
Angular	RXJS	Typescript
Vue 3	NodeJS	Express
Python	Django	Figma