



# Unsupervised Learning

K-MEANS CLUSTERING

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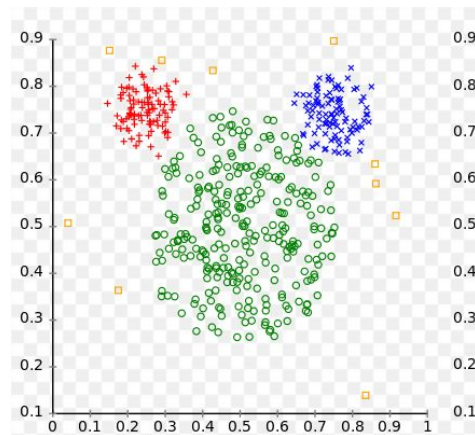
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# What is Clustering?

**K-Means Clustering** is a clustering algorithm and is considered to be an *Unsupervised Learning* technique.

It is used to divide a **group** of data points into clusters, where each point in the cluster is similar to each other.



# What is Clustering Used For?

## Finding Groups:

- Types of Customers
- Types of Complaints
- Types of Consumer Behaviors
- The list GOES ON...

## Data Reduction:

- Summarization of data
- Compression (e.g. Image Processing: vector quantization)

## Finding Anomalies:

- Fraud
- Security

*(Note - Anomalies can be considered clusters that are small and are points that are very far away from any centroid)*

# GOALS

- Summarize your data
  - Partition your data
  - Explore your data
- Find patterns in your data

Find **groups** of data that are all **similar**

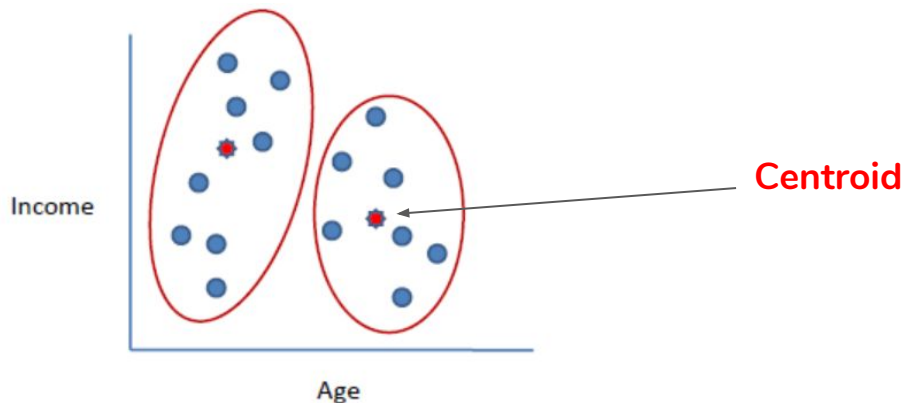
# Important Terminologies

1. Centroid
2. Distance Measure

# Centroids

Simple: the center point of a cluster.

If  $K=3$  (we want to find 3 clusters, then we would have **3 centroids**, or centers, one for each cluster



# Distance

Distance measures how **similar** two elements are and will influence the shape of the clusters.

To achieve accurate clustering, you need to:

1. Choose the right distance metric
2. Have good intuition behind your data

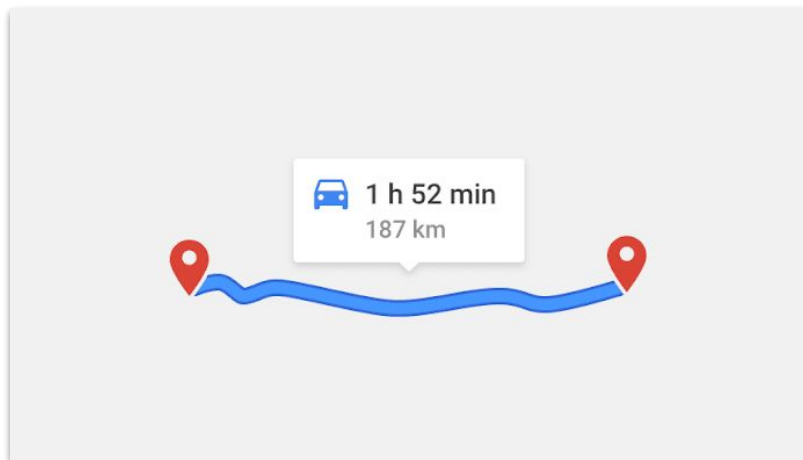


# Distance

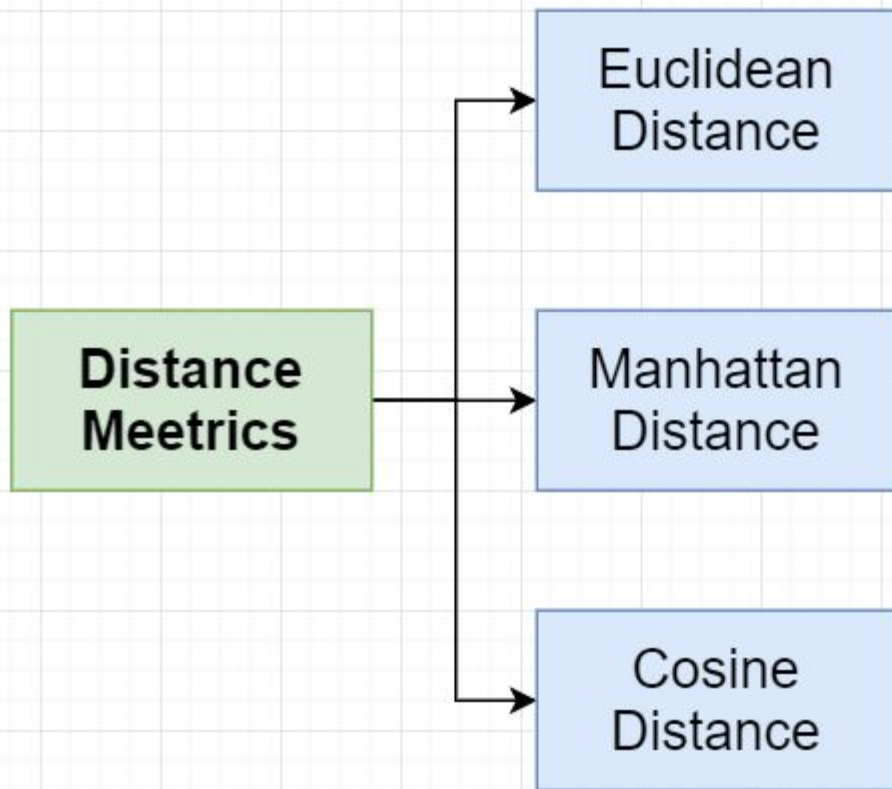
*Distance → Dissimilarity*

*Smaller the distance → More Similarity*

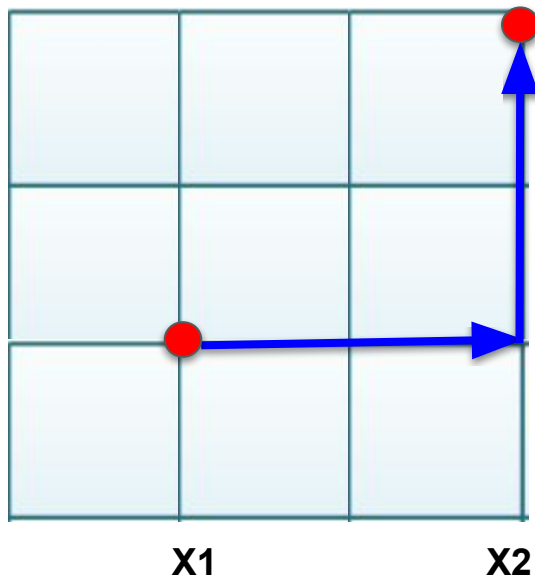
*BIGGER the distance → Less Similarity*



# Common Distance Metrics



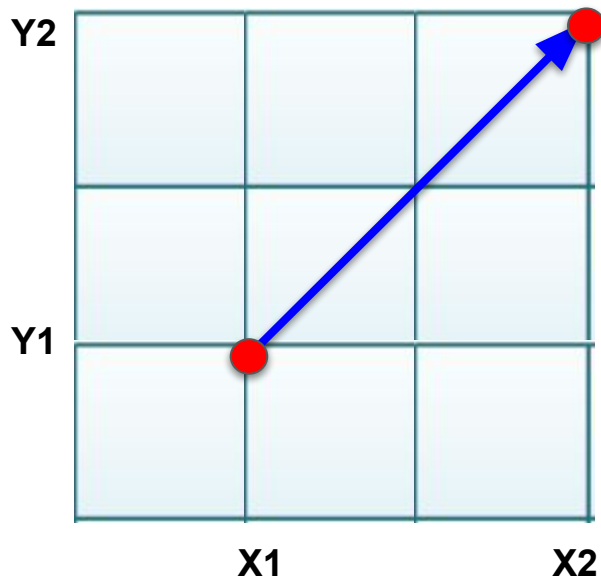
# Manhattan Distance (L1)



The distance between two points is the sum of the (absolute) differences of their coordinates.

$$|x_1 - x_2| + |y_1 - y_2|$$

# Euclidean Distance (L2)



The distance can be defined as a straight line between 2 points.

(Most common distance metric)

$$\sqrt{(x_1 - x_2)^2 + (y_1 - y_2)^2}$$

# Objective/Cost Function

**Objective:** To minimize total intra-cluster variance (e.g. Sum of Squared Error SSE)

**Minimize Error:** The error is the distance of each observation to the nearest cluster

The diagram shows the formula for the Sum of Squared Error (SSE) with several annotations:

- number of clusters**: Points to the variable  $k$  in the outer summation.
- number of cases**: Points to the variable  $n$  in the inner summation.
- case  $i$** : Points to the variable  $i$  in the inner summation.
- centroid for cluster  $j$** : Points to the variable  $c_j$ .
- Distance function**: A bracket under the term  $\|x_i^{(j)} - c_j\|^2$ .
- objective function**: Points to the variable  $J$ .

$$J = \sum_{j=1}^k \sum_{i=1}^n \|x_i^{(j)} - c_j\|^2$$

$$SSE = \sum_{i=1}^K \sum_{x \in C_i} dist^2(m_i, x)$$

# Goals for Clustering

We want:

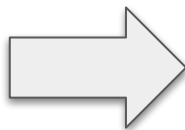
- ❑ **Seperation**: Observations in different clusters are **dissimilar** to each other
- ❑ **Homogeneity**: Observations in the same cluster are **similar** to each other
- ❑ Find natural groupings



# What are the Inputs & Outputs?

## Inputs

- ❑ A set of numerical inputs (normally scaled)



## Outputs

- ❑ A set of labels, one for each observation
- ❑ A set of centroids, one for each cluster

# Basic Steps for Clustering

- **Preprocessing**
  - Normalization/Standardization
- **Distance/Similarity Measure**
  - Similarity of two feature vectors
- **Clustering Criterion**
  - Based on cost function
- **Clustering Algorithms**
  - Based on clustering algorithm
- **Validation/Interpretation**



# Preprocessing

## A. Normalization & Standardization

Scaling is important because remember, we're using distance as our metric of similarity

## B. Remove Outliers

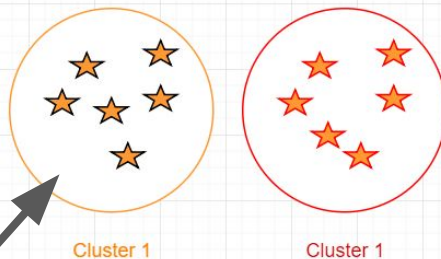
# Types of Clustering

→ We're going to focus on K-Means

## Hard Clustering

Each observation belongs to exactly one cluster.

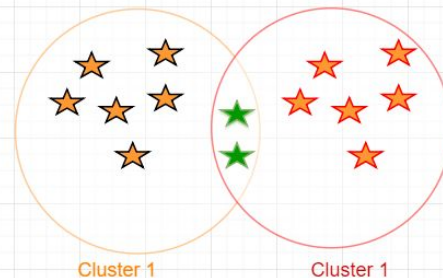
Example: K-Means



## Soft Clustering

An observation can belong to multiple clusters (e.g. likelihood to belong to the cluster)

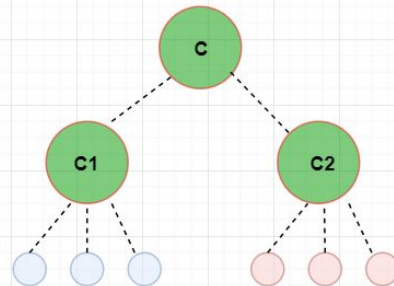
Example: Fuzzy C-Means



## Hierarchical Clustering

When clusters have a tree-like structure or parent-child relationship

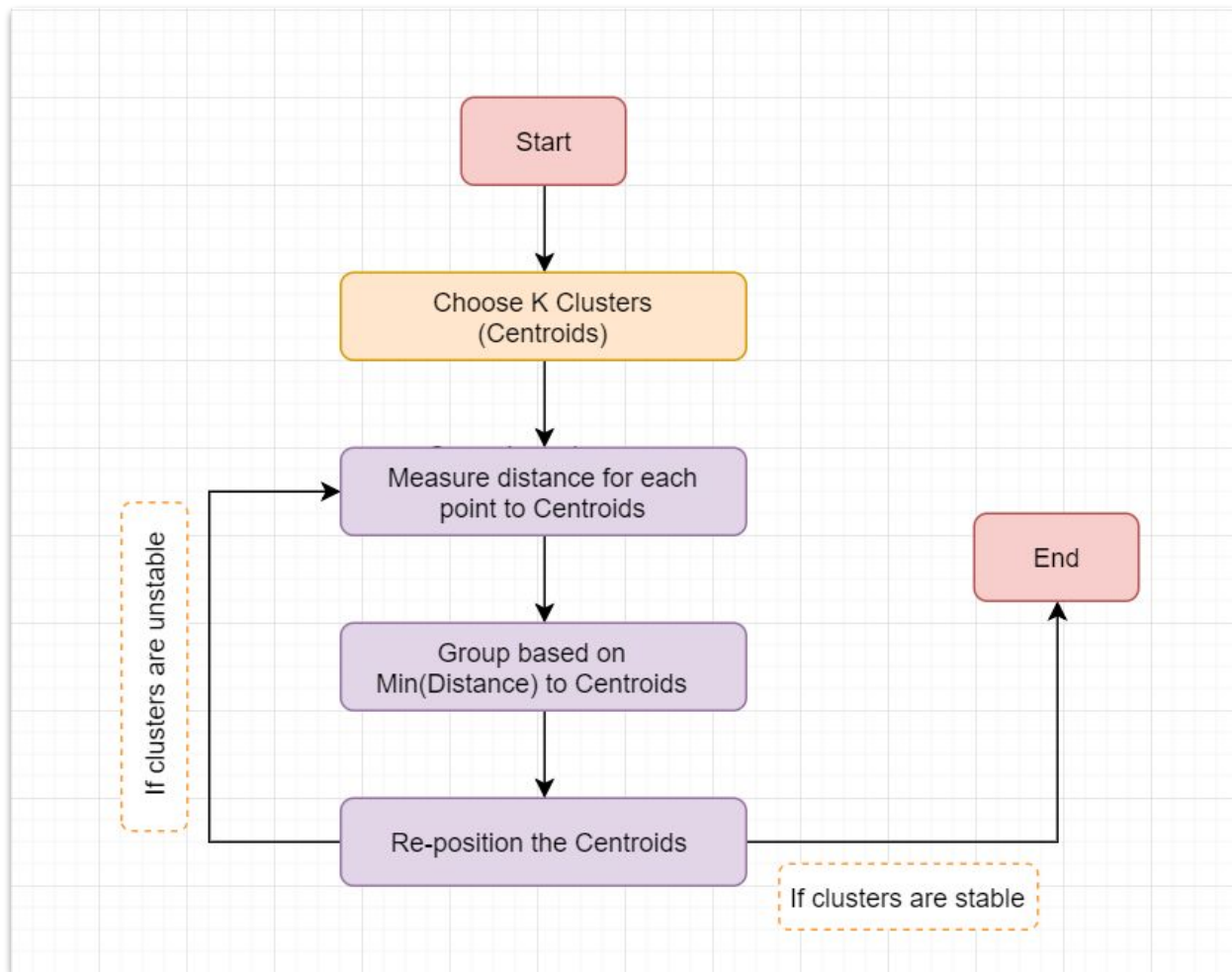
Example: Hierarchical Clustering



# K-Means Breakdown

Iterate until clusters are stable:

1. Determine centroid locations
2. Determine distance of each observation to centroids
3. Group objects based on minimum distance (find closest centroid)

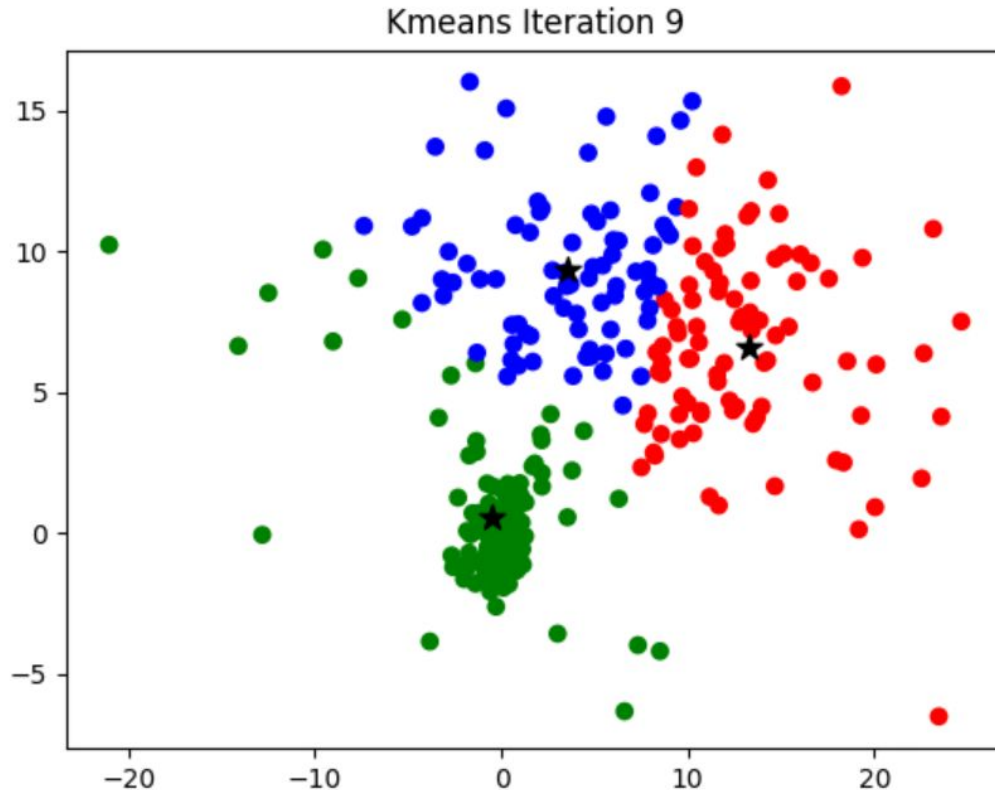


# K-Means Breakdown

WATCH CLIP

Source:

<https://sandipanweb.files.wordpress.com/2017/03/kmeans5.gif?w=640&zoom=2>



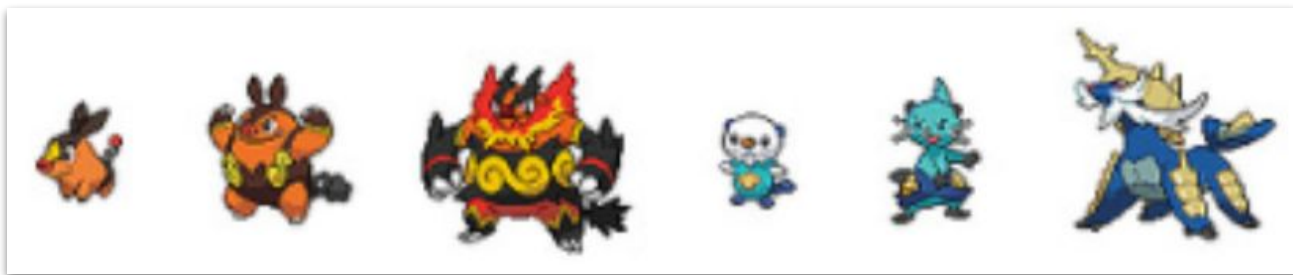
# Performance

- So how do we choose the **right** amount of clusters?
- How do we know which cluster is better than one or the other?

*This question makes evaluating clusters one of the most **trickiest** parts of K-Means.*

# Clustering is Subjective

Example: How would you group these pokemons into **clusters**?



Size?



Color?



# How to Choose “Right” Amount of Clusters

- Heuristic Criteria
- Elbow Method
- MANY MANY more...

Remember, clustering is very **subjective** and it also depends on your **problem**.

# Finding K - Heuristic Criteria

- A. Your boss wants you to identify 7 groups of customer phone calls that your call center receives

Then,  $K = 7$  :)

- B. You want to separate a population into 3 shirt sizes.

Then,  $K = 3$  :)

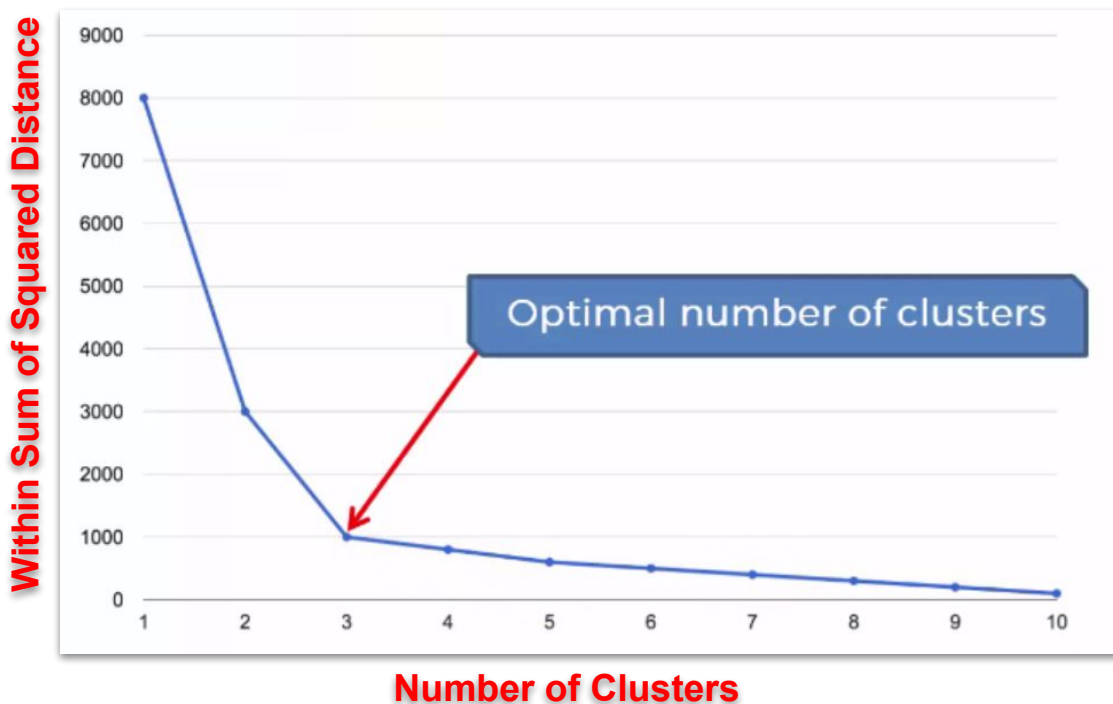


# Finding K - Elbow Method

**GOAL:** To identify when the set of clusters explains “**most**” of the variance in the data.

**X** - Number of Clusters

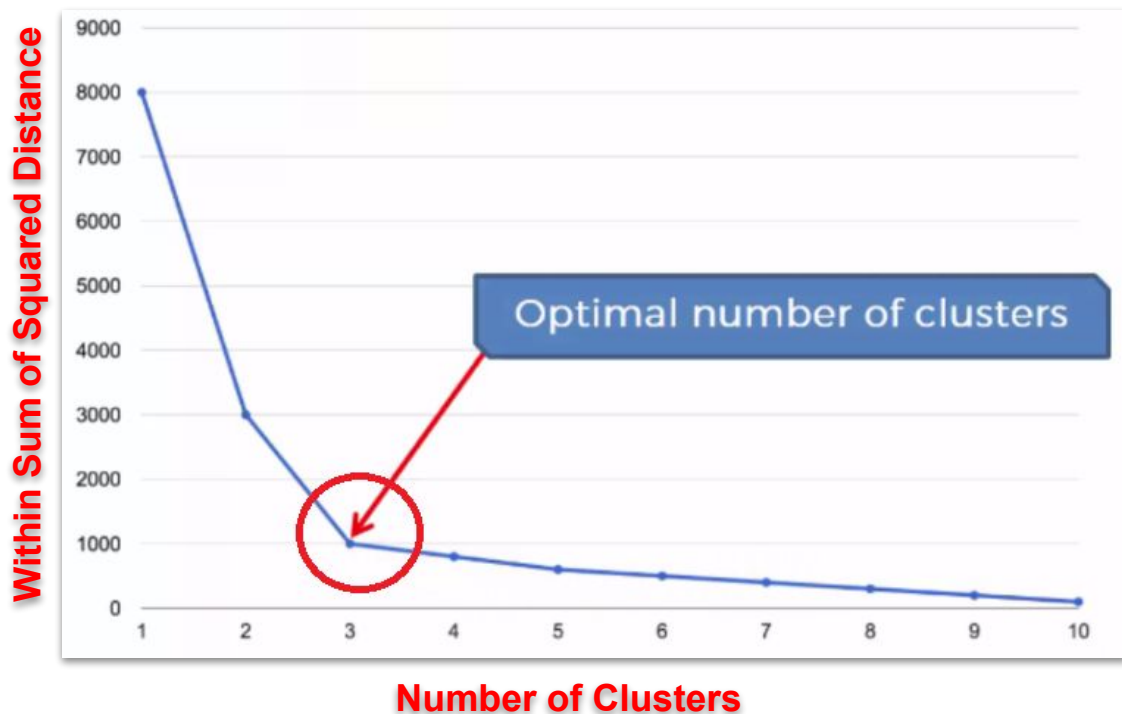
**Y** - Within SSE (Cumulative variance explained)



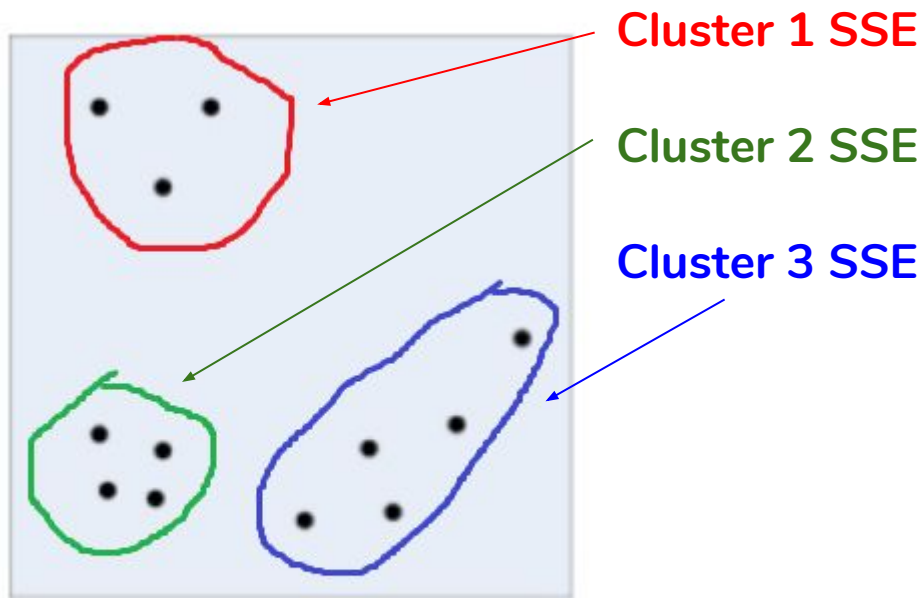
# Finding K - Elbow Method

Since increasing K will always decrease our metric, the “**elbow point**” will allow us to see where the rate of decrease **sharply shifts**

We want to find the point where the distortion remains constant, even if we increase K further



# Within Sum of Squared Distance



$k = 3$

$$\underbrace{\sum_{i=1}^k}_{\text{For each cluster}} \underbrace{\sum_{p \in C_i}}_{\text{For each point in the cluster}} \underbrace{\|p - \mu_i\|^2}_{\text{Distance from point to centroid}}$$

# Finding K - Elbow Method

In short...

The “**ELBOW**” is where the cumulative variance starts to **FLATTEN OUT**.

And *adding* in new clusters beyond this point only yields relatively *small increase* in variance.

