

Your Council Tax Bill for 1st April 2022 - 31st March 2023

MR DIBAKAR DAWN
34B CHESTER STREET
COVENTRY
CV1 4DJ

Key Information

Your property is in **band A**

For an explanation of your bill go to
www.coventry.gov.uk/counciltaxbill

To view your account balance and find out more
information about council tax, go to
www.coventry.gov.uk/counciltax

Property address (if different):

Other people liable for this bill:

£801.75

Your customer reference number is:
944653627

This is the amount you need to pay for 2022/2023.
Look below to see how we have worked this out.

Date of issue: 6 July 2022

Payments

If you wish, you can pay your bill in one payment by 01.08.2022, or you can pay monthly (please turn over for ways to pay).

Date Due	Amount	Date Due	Amount
01.08.2022	£111.75	01.11.2022	£115.00
01.09.2022	£115.00	01.12.2022	£115.00
01.10.2022	£115.00	01.01.2023	£115.00
		01.02.2023	£115.00

The amount due reflects any overpayment that may have been made for a previous period.

How we worked out what you need to pay

Council Tax due for period 23.06.2022 to 31.03.2023	£1069.00
25% single occupancy discount 23.06.2022 to 31.03.2023	-£267.25







Total amount due for period 23.06.2022 to 31.03.2023 **£801.75**

	% change from previous year	Amount
Coventry City Council*		
General precept	1.9%	£1069.24
Adult Social Care precept	1.0%**	£144.01
West Mids Fire and Rescue Authority	7.9%	£45.35
West Mids Police and Crime Commissioner	5.6%	£125.03
Total Council Tax	3.3%	£1383.63




* The council tax attributable to Coventry City Council includes a precept to fund adult social care.

** Represents the % change from last year's combined total of the general precept and the Adult Social Care precept.

How to pay

	Direct Debit - The quickest and easiest way to pay your Council Tax bill is by Direct Debit. You can sign up online at www.coventry.gov.uk/paycounciltax . You will need your customer reference number, your bank's sort code and your bank account number.
	Online - You can pay online at any time at www.coventry.gov.uk/payonline . You will need your customer reference number and your debit or credit card details.
	24 hour automated telephone line – You can pay any time by calling 024 7678 7778. You will need your customer reference number and your debit or credit card details.
	Bank – internet or telephone banking – You can pay using your own bank's website, app or telephone system. You will need your customer reference number, our sort code (56-00-45) and our account number (38490927)
	Payment machines - Pay by cash, cheque or card at the payment machines in the Customer Service Centre, Upper Precinct, Coventry, CV1 1FS. You will need your Council Tax bill and customer reference number.
	By post – Make cheques payable to Coventry City Council and write your customer reference number, name and address on the back. Post to Coventry City Council, PO Box 15, The Council House, Coventry, CV1 5RR. Please note this is a postal address only.

Getting in touch

	The quickest way to contact us is online . You can now check your Council Tax balance, tell us about changes in your circumstances and find answers to questions at www.coventry.gov.uk/counciltax
	You can phone us on 024 7683 1111 Monday to Friday, 9am to 5pm. Please be aware our phone lines can be very busy.
	If you need to write to us our address is: Revenues and Benefits, Coventry City Council, PO Box 15, The Council House, Coventry, CV1 5RR.

If you're having difficulties paying your Council Tax please contact us as soon as possible.
Other organisations can offer free, independent and impartial money and debt advice. For more information please visit www.coventry.gov.uk/debtadvice

If you think your bill is wrong

To find out how to request a reconsideration or appeal against your Council Tax charge, visit www.coventry.gov.uk/counciltax

Information

Information about the Council's budget, how your Council Tax is spent and the precept for adult social care can be found at www.coventry.gov.uk/counciltax

In some circumstances you can now pay your bill over 12 monthly instalments rather than 10. Please contact us by 15 March 2022 if you would like to do this.

Data protection We will use the information you provide to administer and collect council tax. Where the law permits, we will share this information with other council departments, public bodies and private organisations. We will do so for the assessment and collection of taxes, to prevent and detect fraud and to undertake statutory public functions. More information on how we handle personal information and your rights under data protection legislation can be found at www.coventry.gov.uk/counciltaxprivacynotice

Adult social care – Your council tax bill shows two percentage changes: one for the part of the overall change attributable to the adult social care precept, and one for the part attributable to general expenditure.

Your contact details Please tell us if you change your phone number or email address.
www.coventry.gov.uk/counciltaxupdatedetails

Explanatory notes (These notes, together with your bill make up your council tax demand notice)

Valuation bands:

We charge Council Tax on most homes (including mobile homes and houseboats), and this applies whether people are living in them or not. The Valuation Office Agency values each property based on its estimated value on 1 April 1991:

Band	Estimated value at 1 April 1991
A	Up to and including £40,000
B	£40,001 - £52,000
C	£52,001 - £68,000
D	£68,001 - £88,000
E	£88,001 - £120,000
F	£120,001 - £160,000
G	£160,001 - £320,000
H	Over £320,000

Parish charges:

Households within the parish boundaries of Allesley, Finham and Keresley have to pay extra council tax for their parish councils.

Appealing against your banding:

You can appeal against the valuation band your home is in, by:

Visiting www.gov.uk/challenge-council-tax-band, or Telephone 0300 0501 501.

The Valuation Office may change your band if:

- Part of the property has been demolished
- The house has been converted into flats
- Physical changes in the area, such as an industrial estate being built affect the value of your home

You can appeal within six months of:

- Becoming responsible for the council tax of a property
- The Listing Officer changing the valuation band your home is in
- The Valuation Tribunal changing the valuation band of a property similar to yours

Exempt properties:

Some properties are exempt from council tax, including those wholly occupied by full time students, under 18 year olds and the severely mentally impaired, annexes occupied by elderly/disabled relatives; and those which are **unoccupied** and:

- Owned by a charity (exempt for up to 6 months)
- Left empty by someone who has gone in to prison, or who has moved to receive personal care in a home, hospital or elsewhere
- Left empty by someone who has died (exempt for up to 6 months after probate, unless the property is transferred to beneficiaries or there is a change in owners)
- Have been repossessed
- The responsibility of a bankrupt's trustee
- Occupation is forbidden by law
- Waiting to be occupied by a minister of religion
- Left empty by a student owner



Discounts:

The full council tax bill for a property assumes that it is the main home of two adults. If the property is:

- The main home of only one adult, the bill is reduced by 25%
- No one's main home, furnished and qualifies as a job related dwelling, the bill is reduced by 50%

However, the following people are ignored (disregarded) when counting the number of adults living in the property:

- Full time students, student nurses, foreign language assistants and apprentices
- Patients resident in a hospital or a care home
- People who are severely mentally impaired
- School leavers under 20 who finish a full time course of education between 1 May and 31 October
- Care workers working for low pay, usually for a charity
- People caring for someone with a disability who is not a spouse, partner or child under 18
- People in prison (except those in prison for non-payment of council tax or a fine)

People with disabilities:

If you (or someone living with you) have special needs as a result of a disability and so need a room, an extra bathroom or kitchen, or use a wheelchair indoors, you may be entitled to a reduction. In most cases where a reduction is granted, your bill will be based on the band immediately below that shown for your property in the valuation list. However properties in Band A receive a reduction of 1/6th of the charge for that band.

To apply for a discount, exemption or disabled person relief, please visit <http://www.coventry.gov.uk/counciltax>

Long term empty properties:

From 1 April 2019 any property having been empty and unfurnished for more than two years will attract a 100% empty premium.
From 1 April 2020 any property having been empty and unfurnished for more than five years will attract a 200% empty premium.
From 1 April 2021 any property having been empty and unfurnished for more than ten years will attract a 300% empty premium.

Change in circumstances:

If you are in receipt of an exemption, a discount, disabled persons relief or a long term empty premium, and your circumstances change then you must notify us within 21 days of the change occurring. **Failure to do so could result in a penalty of £70.00 being imposed.**

Council Tax Support:

If you are on a low income and have less than £16,000 in savings you could claim help to pay your council tax. With a few exceptions anyone can claim Council Tax Support. For example most full time students cannot claim help.

You must tell the Benefits Team at Coventry City Council of any changes which may affect your entitlement. You must tell us of these changes within one calendar month of the change occurring. Some examples of changes that we will need to know about include: increases in your or your partner's income/savings, if someone leaves or joins your household.

Failure to inform us of a change in your circumstances could result in prosecution.

Appeals:

If you believe that you are not liable for council tax (e.g. because you are not the resident or the owner, or your property qualifies for an exemption), or that a mistake appears to have been made in calculating your bill, you should let us know as soon as possible. If agreement cannot be reached, you will be told how to make a formal appeal. Even if you appeal you must continue to pay your council tax. If your appeal is successful you will be credited with the amount of any overpaid tax.