




<b>SERVICE TYPE:    INSTALLATION /    PM / COMPLAINT / OTHERS</b> <small>(PLEASE CIRCLE)</small>		
<b>ENGINEER'S NAME &amp; SIGNATURE:</b>		<b>DATE:</b>
<b>Customer Name:</b>		
Address:		
Status of Call: <b>Warranty or AMC</b> <small>(Please circle)</small>		Location of Installation:
<b>NATURE OF PROBLEM</b>		
Problem Reported:		
System Down: Yes / No <small>(Please circle)</small> IF Yes: With / Without Backup <small>(Please circle)</small>		Equipment Type:
Make:	Model:	Serial No.
Call Reported by:	Date:	Time:
<b>SERVICE DETAILS</b>		
Service Rendered:		
Defects found on inspection:		Status after Service: <small>(Please circle)</small> 1. Complete 2. Incomplete 3. Pending for spares 4. Under Observation 5. Working solution provided
Engineer's remarks:		
<b>Events: (Date &amp; Time)</b>	Start of Service:	End of service:
<b>CUSTOMER FEEDBACK</b>		
Remarks:		
Name:	Designation:	Phone/Fax:
Email:		
Signature and Date: 		Stamp: