Dibas Pratap Basnet

Passionate IT Professional

Innovative IT Support Specialist with experience in selecting and setting up diverse technical equipment. Strong written and oral communication skills resulting in knowledgeable, satisfied customers. Excellent instructional and problem-solving skills reduce concerns related to new technology.

Work History

2023-08 - Current

IT Support

Pearl Publication , Kathmandu

- Streamlined internal processes through frequent collaboration with other departments like IT support staff members who helped implement technology improvements which led to increased efficiency among team members.
- Provided Tier 1 IT support to non-technical internal users through desk side support services.
- Streamlined IT support processes for increased efficiency and reduced downtime.
- Streamlined IT support processes for increased efficiency in addressing user issues and concerns.

Education

2023-10 - 2023-10

Bachelor's of Information Management: **IT/Management**

Shanker Dev Campus - Putalisadak

Certifications

2023-12   Introduction to Machine Learning

2023-12   Mathematics for Machine Learning: Linear Algebra

Contact

Address
Kathmandu, 44600

Phone
9808316032

E-mail
dibaspratap@gmail.com

WWW
https://report.diagnotechsupport.com.np/

WWW
dibaspratapbasnet.com.np

WWW
https://bold.pro/my/dibas-basnet/444r>Bold Profile

Websites, Portfolios, Profiles

- https://github.com/dibas1234567890/Diagnotech-servicereport-software

Skills

First Line IT Support

IT support experience

IT support

IT Support Management

Django framework knowledge

Django Familiarity

Python Proficiency

Software

Django/Pyhton

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AI/ML

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