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Redefining Airport Sewa with WhatsApp:Seamless Journeys Start Here

Transforming airport communication and management,
empowering you to connect and serve effortlessly at
every step.



#startupindia



Meet Anantya-

The Evolution of Intelligent Business Messaging

🚀 Our Journey So Far



Over 1 Billion Conversations
Delivered across industries.



Global Footprint with a strong presence in the Middle East, Asia-Pacific, and Africa — and growing.



Trusted by Businesses ranging from agile **Startups to Enterprise Giants**.



ISO-Certified Infrastructure, ensuring secure, compliant, and enterprise-ready deployments.



Recognized Technology Partner to leading telecom providers and marketing automation platforms.



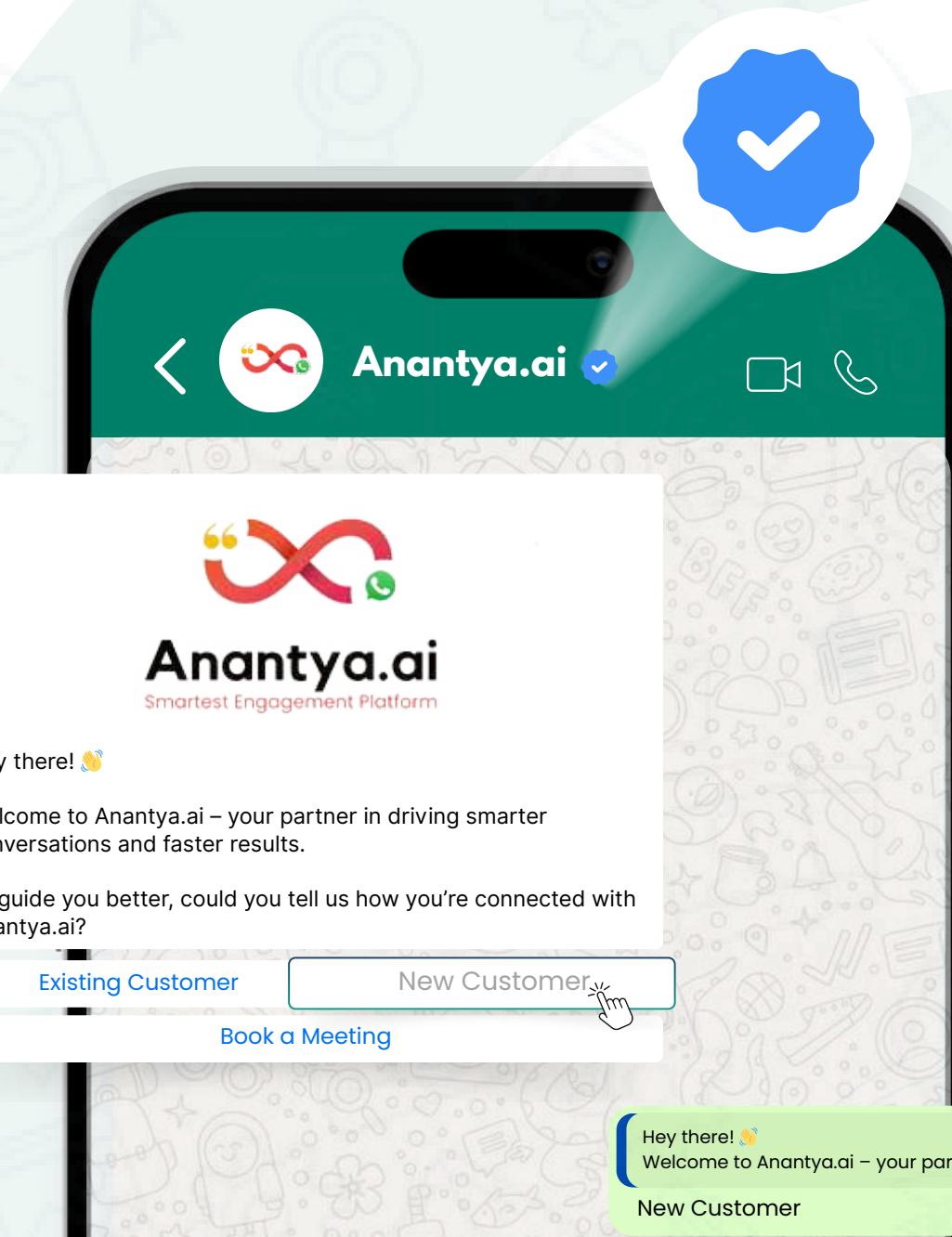
Built for Conversations, Trusted for Results

Anantya isn't just a tool, it **powers conversations** that are **smarter, faster, and built to scale**.

What began as a WhatsApp API integration has evolved into a **dynamic, industry-agnostic engagement platform**, trusted by businesses worldwide to **simplify communication, personalize journeys**, and scale effortlessly. **Built for speed**, designed for **flexibility**, and driven by AI — Anantya transforms every **interaction into growth**, no matter the industry or geography.

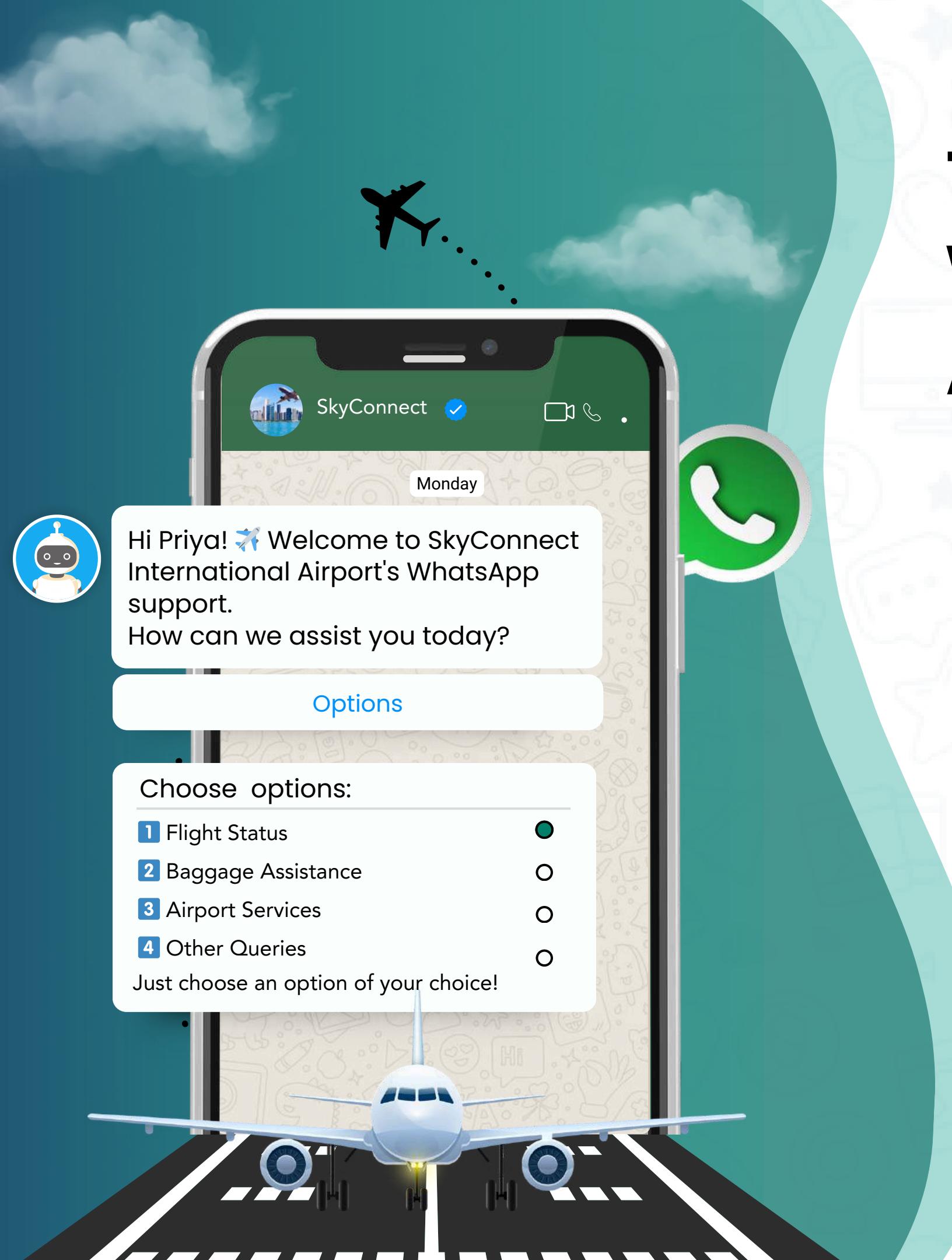
-  **Customizable workflows**
-  **Official WhatsApp Business Blue Tick**
-  **Seamless Integrations**
-  **AI-powered engine**

-  **500+ CLIENTS ONBOARDED**
-  **3+ YEARS OF EXPERIENCE**
-  **20+ COUNTRIES SERVED**



Transforming Airport Operations with WhatsApp

A Platform for Collective Growth & Management:



01 Airports face countless challenges daily, from managing passenger inquiries to addressing operational inefficiencies.

02 DGCA's vision for enhanced airport support aligns with leveraging technology like WhatsApp Business API.

03 Let's explore how this powerful tool can revolutionize airport services and ensure smoother travel experiences.

Common Challenges in Airport Support



Difficulty in handling **frequent inquiries** about flight status, delays, and boarding gates.



Confusion and miscommunication during **delays or cancellations**.



Inefficiencies in reporting and **retrieving lost items**.



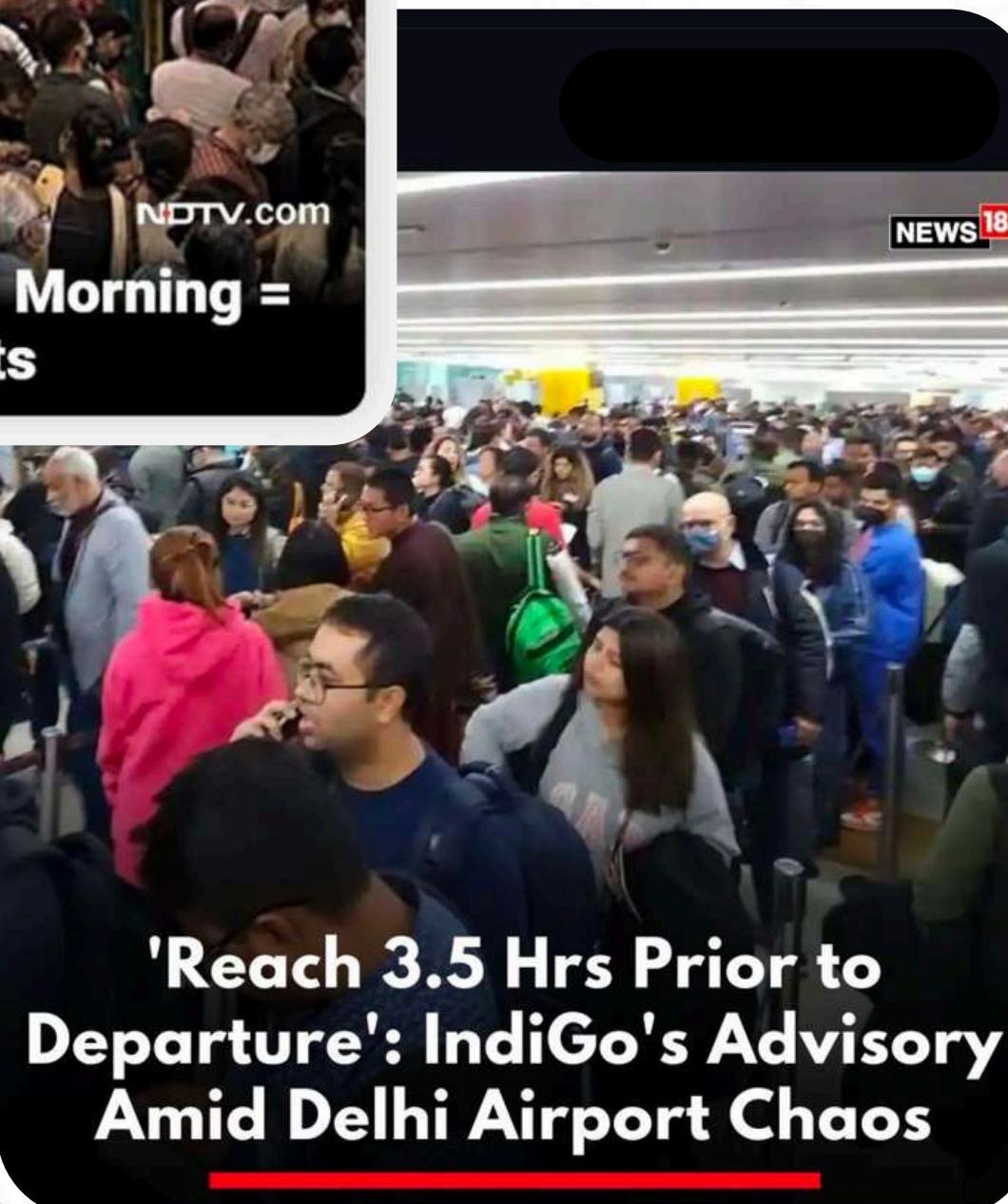
Managing **long lines** for check-ins, security, and boarding during peak hours.



Ineffective dissemination of **real-time updates** during emergencies.



Difficulty in disseminating DGCA guidelines and **compliance updates** to stakeholders.



Urgency for Improved Systems:

- This tragedy highlights **the need for better crowd management** and real-time communication systems.
- Implementing **digital solutions** like automated token distribution, real-time alerts, and queue management systems could help prevent such incidents.

Key Features Tailored for Airports & DGCA

Real-Time Flight Updates:

- Flight delays, cancellations, and gate changes.
- Baggage arrival belt details after landing.

Streamlined Grievance Redressal:

- Passengers can lodge complaints or provide feedback.
- Automated system for filing and tracking lost items.

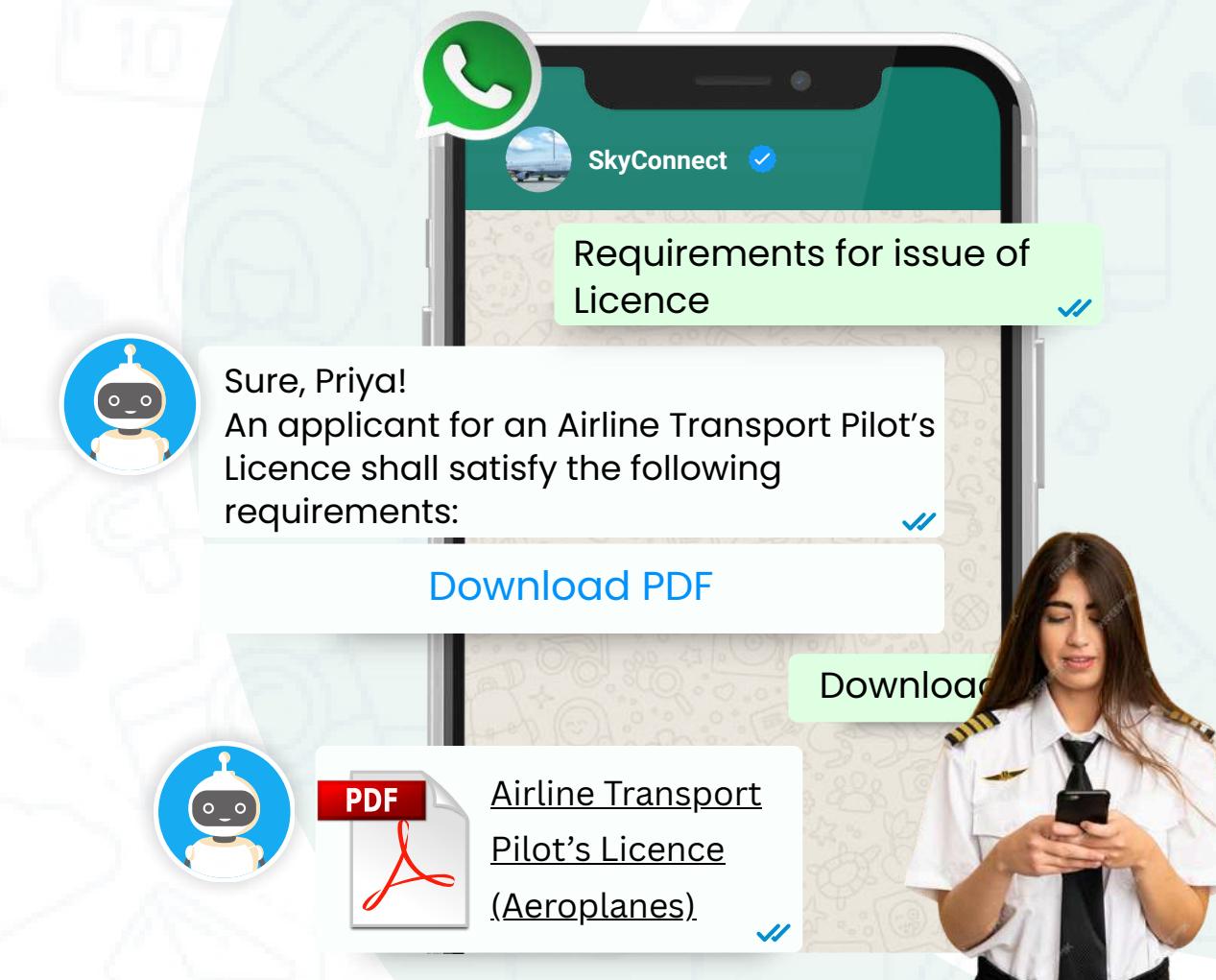


Queue Management System:

- Virtual tokens for check-ins, security, and immigration.
- Priority tokens for premium passengers.

Personalized Assistance 24/7:

- AI-powered chatbots round the clock providing travelers with instant answers to common queries.



Book UDAN flights & make Payments Directly:

- Allow travellers to pay for their chosen flights/services like UDAN on WhatsApp for itself easy, secure and hassel free experience.

Emergency Alerts:

- Instant communication during weather disruptions, technical issues or any other emergencies.

Discussion and Community Building:

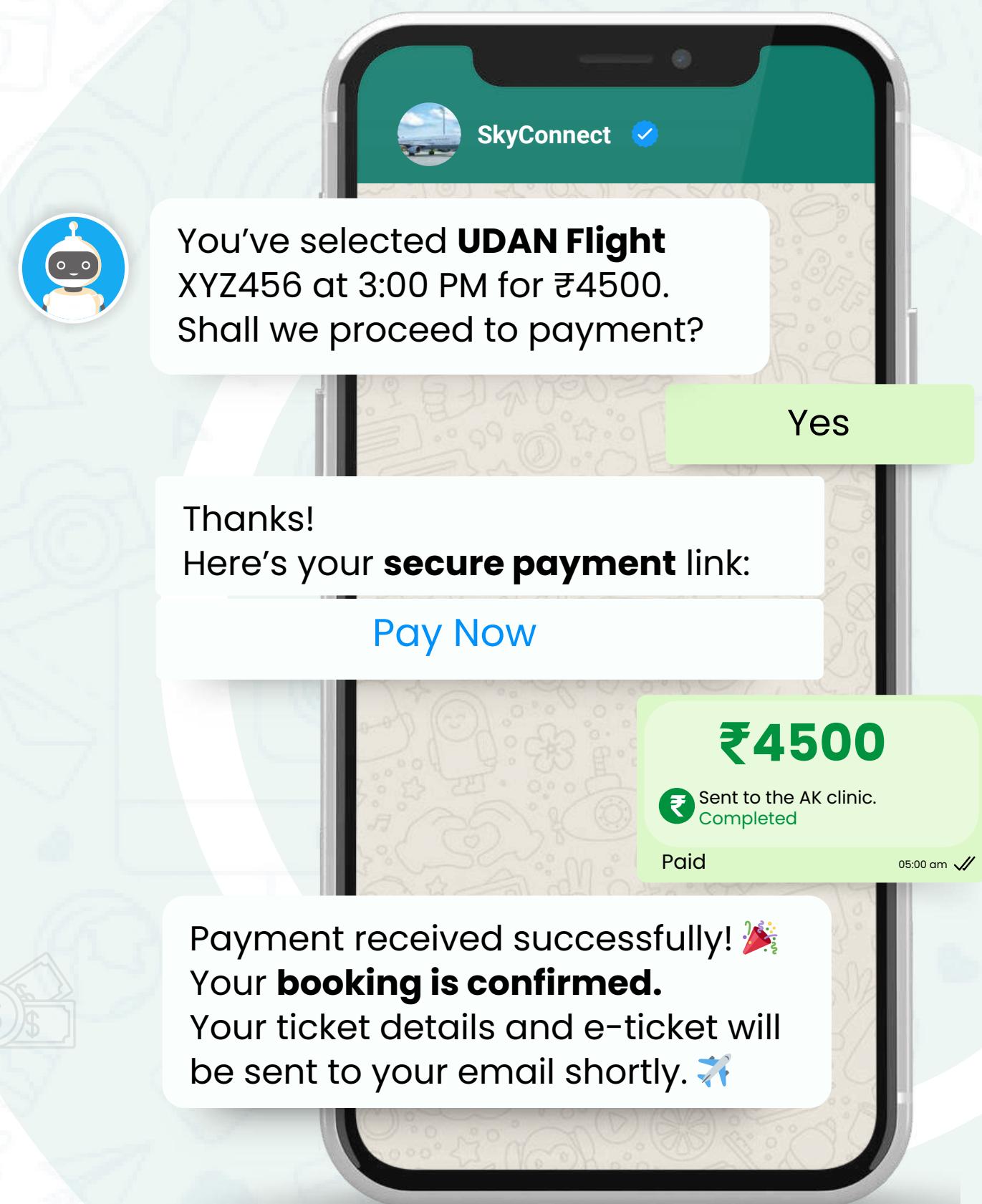
- Host interactive sessions or discussions about travel tips, aviation safety, or policy changes, engaging users in meaningful conversations.

Airport Information & Help:

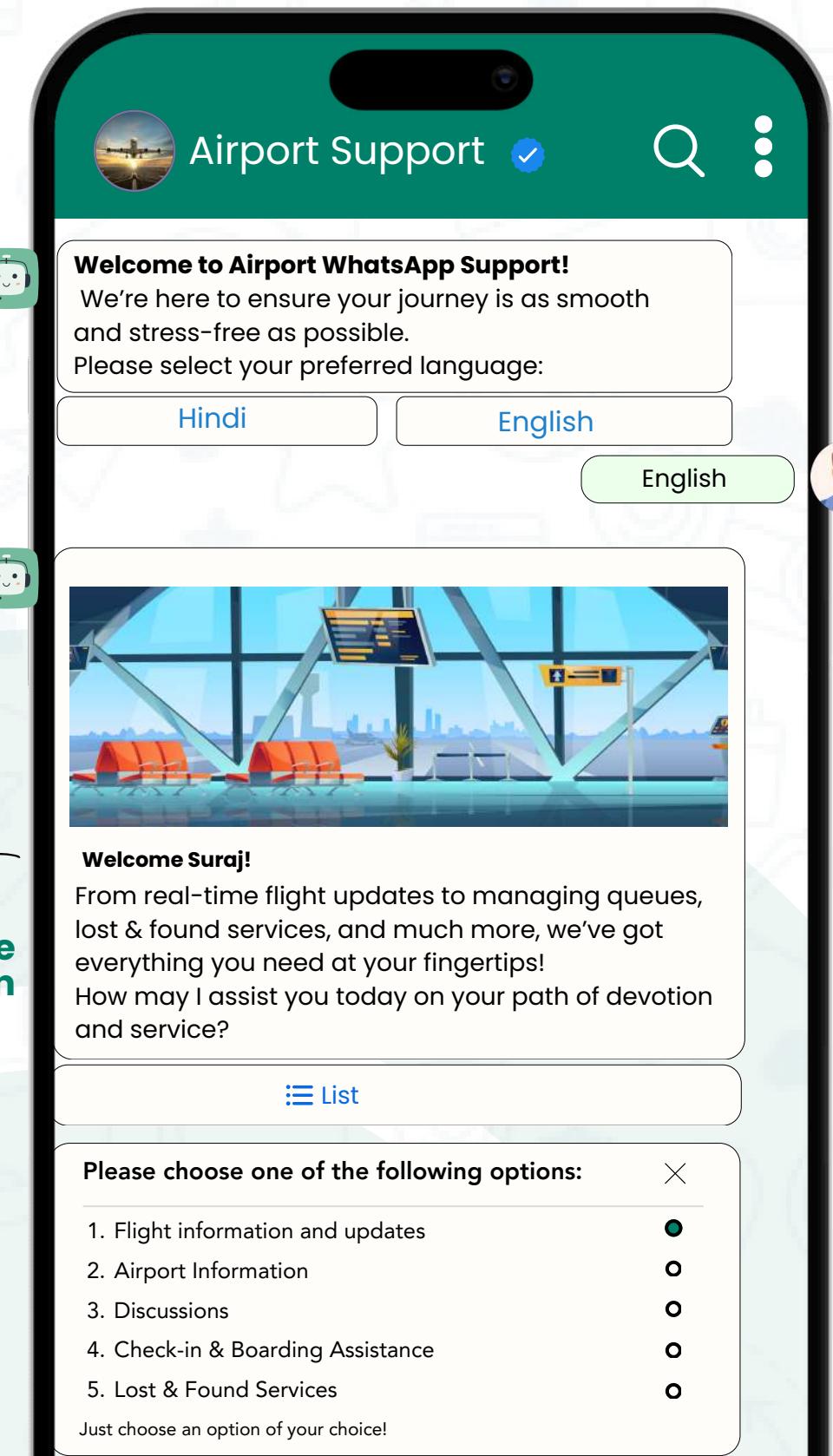
- Quick access to airport-specific details such as terminal maps, parking availability, amenities, or directions
- Help travelers connect directly with the concerned department, ensuring their issues are addressed swiftly

Airport Special Assistance:

- Allow travellers to book or ask for special assistance from airport staff like wheelchairs, VIP treatment, etc.
- Allow travellers to book Passenger Charter for an easy and convenient travel.



Unified Experience for Flyers, Crew & Airlines



Personalise communication

Effortless support at their Fingertips

Flight information and updates

If the user selects 'I'

Thank you for choosing our airport support WhatsApp services for your flight information and updates. Please select the type of update you would like to check, and we'll assist you with the process.

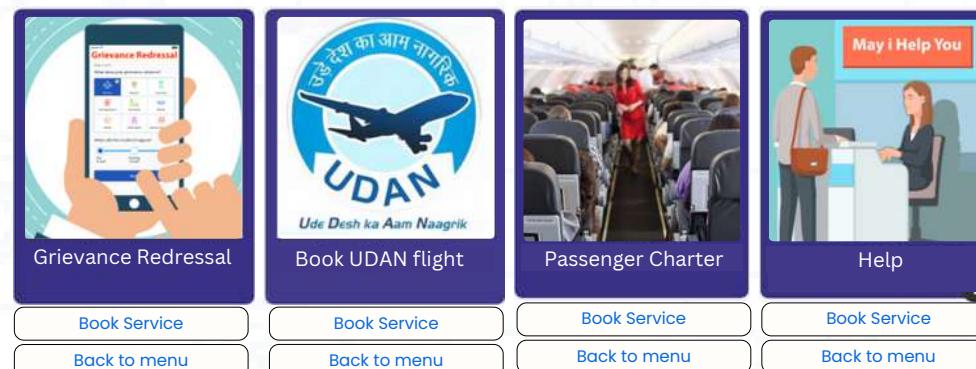
Web-checkin
Check Flight Schedule
Book Airport Assistance

Book Airport Assistance

List all special assistance options

If the user selects ' Book Airport Assistance'

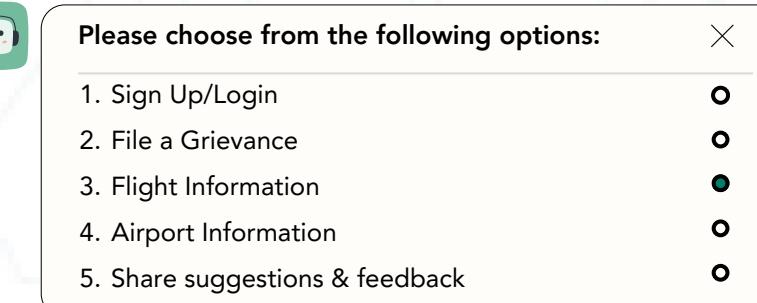
We are honoured to help you and make your journey easy and smooth. We are here to assist you with anything you need. Please select from our services below:



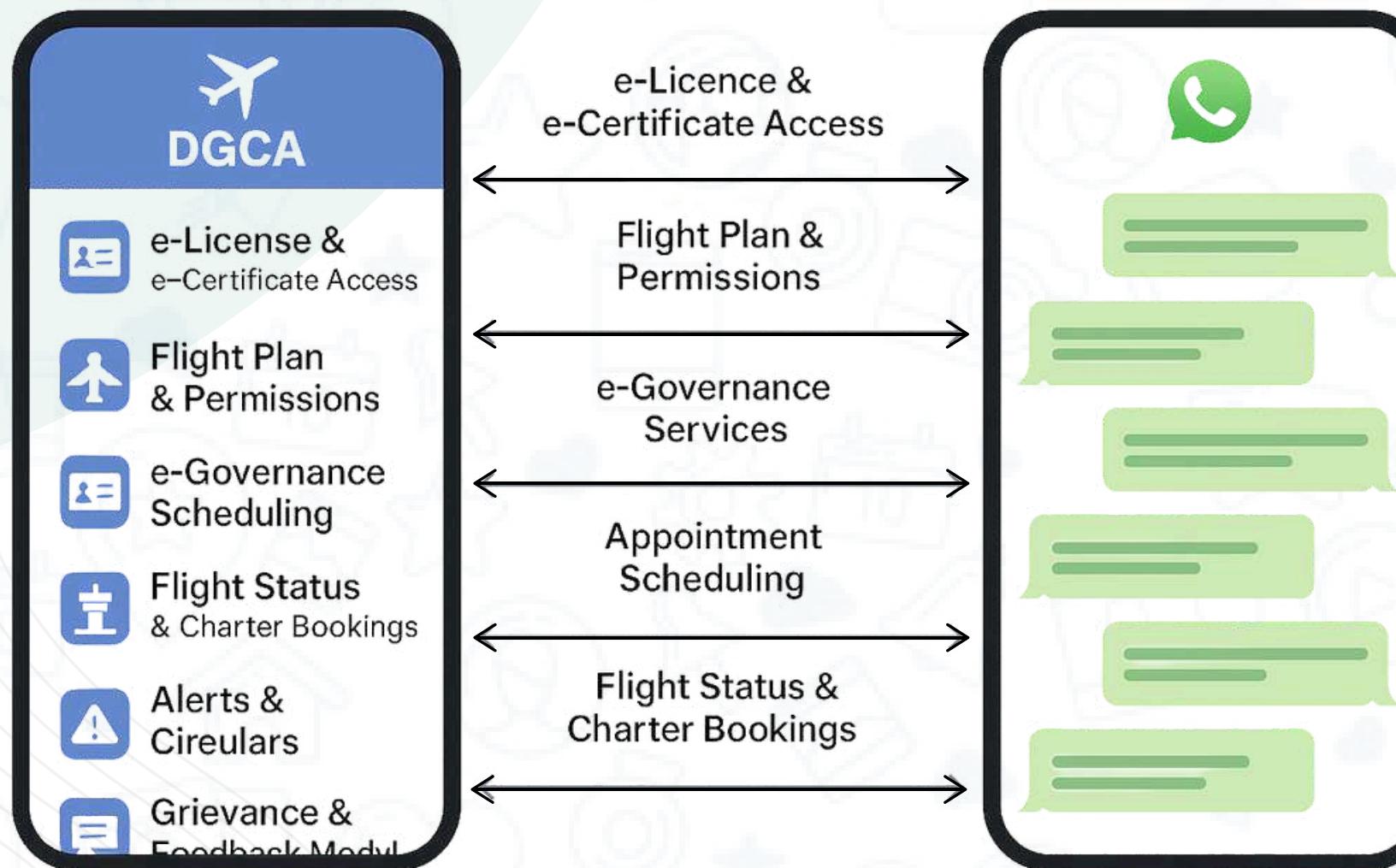
Help

Get all your airport support in one place

If the user selects 'Back to menu'



Unified experience for Flyers, Crew & Airlines



Integrate DGCA with Official WhatsApp

- E-Governance Services: Allow public users to apply for **drone permits or flight permissions** with live updates.
- Flight Plan & Permissions: **Automated updates to pilots & airlines** on approvals/rejections, NOTAMs, and route advisories.
- Streamlined Operations: **Improve coordination** between departments.
- Airline Transport Pilot's Licence: Convey **requirements to applicants** for an Airline Transport Pilot's Licence

If the user selects ' Grievances & Feedback'

 **Grievances & Feedback**

Before we get started, could you please share a few details? This helps us lodge and track your grievance or feedback.

 **Support travellers directly through WhatsApp**

[Fill the form](#)

[Back to Main Menu](#)

 **Fill the form**





Please fill in your details

Name:
Name:
Email:
Email:
Contact Number: >
Contact Number:
Airlines/Flight number: >
Flight number:
Feedback: >
Feedback:
[Continue](#)

Please fill in your details

Name:
Tina Sharma
Email:
Tina12@gmmail.com
Contact Number: >
7856447367
Airlines/Flight number: >
BA283
Feedback:
Excessive delay in flight and there was no.....
[Continue](#)

 Name : Tina Sharma
Email : Tina12@gmmail.com
Contact Number : 7856447367
Airlines/Flight number : BA283
Feedback: Excessive delay in flight and there was no refr...

I'm really sorry to hear about the delay, Tina.
Let's make this easier for you — just let me know the flight you'd prefer to switch to, and I'll guide you through the booking process step by step.

 **Personalised & tailored suggestions based on user preferences.**

Benefits to Airport Sewa & DGCA

- Grievance & Feedback Module: **Lodge and track grievances via WhatsApp**
- E-License & E-Certificate Access: Staff **receive automated expiring license reminders or access links**
- Appointment Scheduling: **Schedule regulatory exams or renewal appointments** — with real-time confirmations and rescheduling options.
- Rights and Regulations: **Educate passengers about their rights & responsibilities** on special assistance, advisories, disruptions and tips for a healthy flight.

Brands that trust in us...



भारतीय प्रति भूति और विनियम बोर्ड
Securities and Exchange Board of India





Get In Touch With Us!

We'd love to know your Whatsapp Use-Case and help
your Business Grow using Whatsapp!



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