

MINI PROJECT FOR HCL INTERNSHIP

Customer Feedback Management System

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Introduction:-

The Customer Feedback management system using python is needed to address the mentioned issues, the authors of this study hope to develop a system that can be used by a variety of businesses to gather and manage consumer feedback in order to improve customer service. This capstone project will close the gap between the company's Perceived value of its service and that of its customers

Abstract:-

This Customer Feedback Management System Project in Python is a basic Python project that aims to help businesses manage their loyal and valuable customers

Features :-

- customer feedback management dashboard
- Add new and delete buttons
- customer feedback adding page
- customer feedback update page
- The customer can give the feedback and they can update feedback

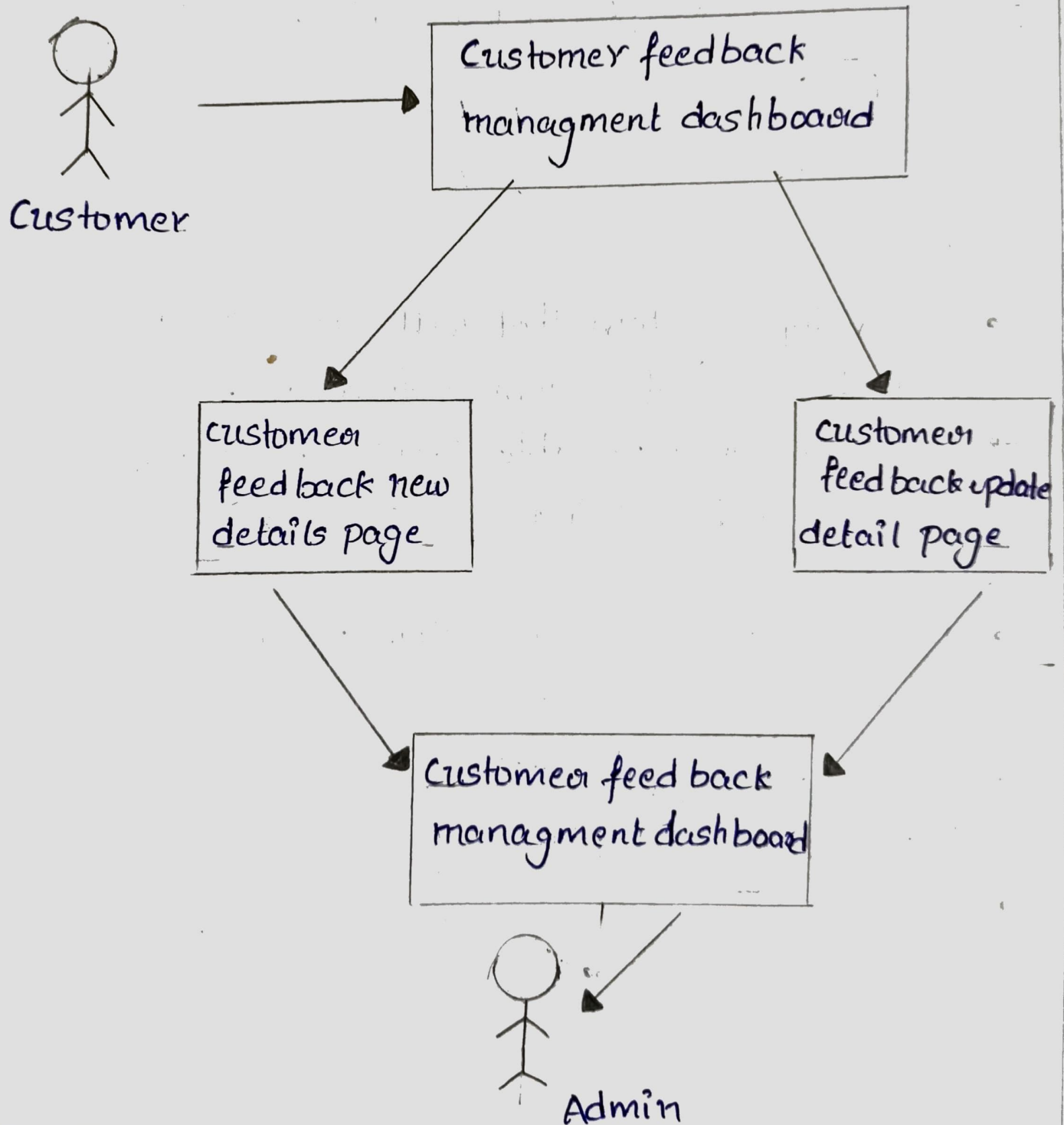
Technologies :-

- Python 3.9
- Tkinter GUI (Graphical User Interface) Module
- SQLITE3
- Pycharm

Scope:-

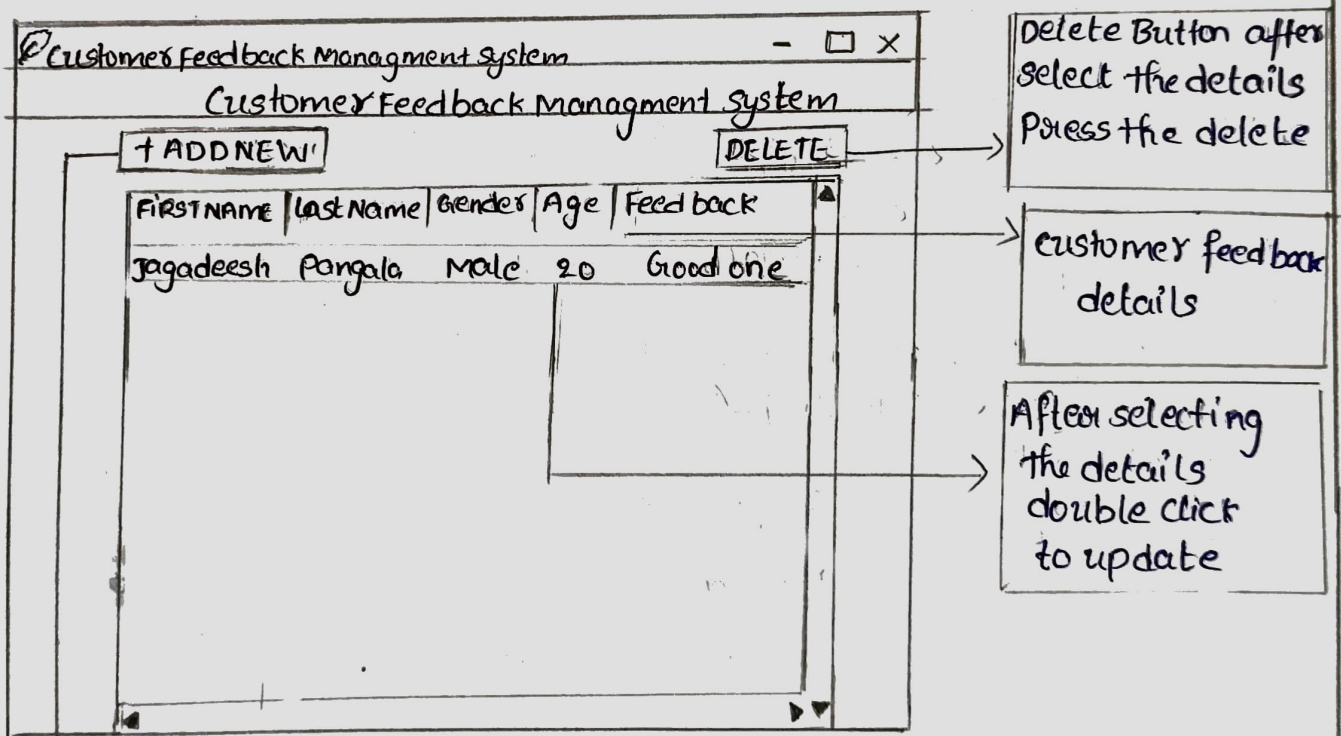
- To develop a system that will serve as the centralized database of customer feedback.
- companies will be able to use the system as a source of data to improve their customer experience
- The system's output will allow business to improve the quality of their service
- To create a system with an easy-to-use interface for customers and businesses
- Provide an information system that can generate the reports that the organization requires

Architecture Diagram:-



Ideation Map:-

The Customer Management System project in python is a graphical user interface system written and designed in the python programming language. This is a simple design which allows you to insert all the necessary data like First name, lastname, gender, age and Feedback. This is very helpful and valuable to business. I hope this article can help you a lot



Add new Button for add a new feed back

Customer Feedback Management System - □ X

Adding New Customer

First name

Last name

Gender ☒ Male ☐ Female

Age

Feed back

Must enter
all the
details

After adding feedback press this
save button to save

Customer Feedback Management System - □ X

Updating Contacts

First name

Last name

Gender ☒ Male ☐ Female

Age

Feed back

check and
enter the
details to
update

After adding feedback press
this update button to update