

## Month to Month Policies

**Treatments:** We offer our membership programs to give us the freedom and flexibility with a reasonable price and time frame to maximize your results to achieve the clinical end point. A month to month membership has the same benefits but with the flexibility to cancel at any time. No specific number of treatments are guaranteed during your month to month membership and depending on the body area(s) being treated, you may not receive monthly treatments. Treatment intervals may be spaced 4-12 weeks apart depending on the personal customization made by your Simplicity Laser Technicians to meet your unique needs to give you the most effective and efficient results.

**Cancellation:** In order to cancel a month to month membership, an email **must** be sent to [notification@simplicitylaser.com](mailto:notification@simplicitylaser.com) with the request to cancel 14 days prior to your monthly billing date. The email must contain first/last name, treating clinic, and reason for cancelling. Simplicity will not refund any payments that occurred prior to the initial cancellation request. Any other requests to cancel are not applicable, if the client does not email written notice to [notification@simplicitylaser.com](mailto:notification@simplicitylaser.com).

### Fees:

**No Show:** Treatment appointments may be cancelled or rescheduled by notifying Simplicity 48 hours, or two business days, prior to the scheduled appointment time. A No-Show Fee of \$20 will be automatically charged to your account if you miss your appointment or if you cancel or reschedule your appointment within the 48 hour period. No-Show fees will not be refunded.

**Late Fees:** A late payment fee will be added to any payment that is more than 5 days late. Bank service fees will also be applied to your account for all unpaid bank drafts. The late fee is \$20. Bank service fees range from \$5-\$20.

