



We're a consulting firm of about 60 people in Boston, San Francisco, Stockholm, Denver, Philadelphia, and Raleigh focused on product design and mobile/web application development.

Maintenance Team

We've carved out part of our world-class software consulting organization to create a team allocated to smaller tasks like: Small application changes, bug fixes, best practice enforcement, security upgrades, and library modernization. Our team also provides ongoing development consultation including best-practice advice to our clients and their own technical teams.

How does it work?

We charge monthly for a retainer of 32 or 64 hours of our time. If you don't use the time for a month, you lose it — but if you need more time, we can bill you for another increment.

The smaller minimum time commitment allow us to work on projects where controlling the spending rate is more important than the overall budget or maximizing the results of a short term burst of effort.

Who is this for?

We believe this approach is best for:

- Our "normal" consulting clients, whose engagements can now extend further.
- Development groups maintaining internal products who need a hand keeping their apps running and up to date.
- Businesses running functioning web apps or in "maintenance mode" which don't need constant development.
- Teams seeking to level up their skills or processes by bringing in an external opinion.

What kind of contact do I have with the team?

The team is available to you during business hours via chat, email, and phone. Since we are not staffing someone full time on your project, the response time may be slower than it otherwise would be.

How do I start?

Please [contact us](#) if you're interested or have any questions. We will review your codebase and talk through [how we work](#) before getting started.

