# 7.1 Exception Management Overview

blueprism®

Exception Management Overview

- **A Process or a Business Object can be configured so that it is capable of capturing and handling errors - which are known as 'Exceptions'.**

- **The two main types of Exceptions are 'System Exceptions' - application based problems and 'Business Exceptions' - rules based problems.**

- **Digital Workers can pass Exceptions out for manual review and continue processing the workload, without interruption.**

- **The logic that is used to cater for Exceptions, is known as 'Exception Handling'.**

- **Exception Handling is a critical part of any Blue Prism Solution and should be designed with a high level of care.**

- **An escape route for Exception Items must be considered. All items marked as an Exception must be reviewed by a person, before they can be completed e.g:**

  - **An automated email that sends the details of the Exception Item to a specified inbox, as soon as it has been processed.**

  - **Waiting until the entire Work Queue has been worked, before collating all of the Exception Items into a specified file, saved to a drive shared by the manual team.**
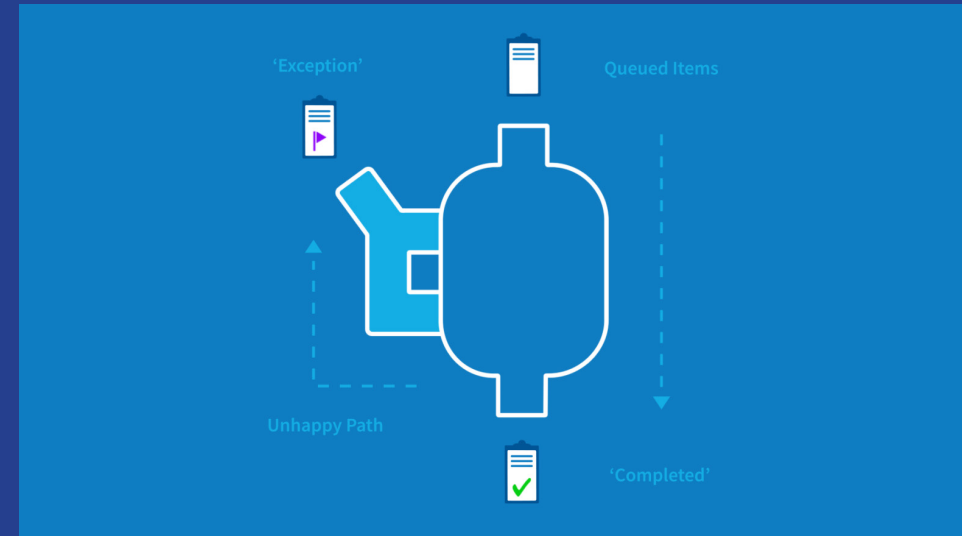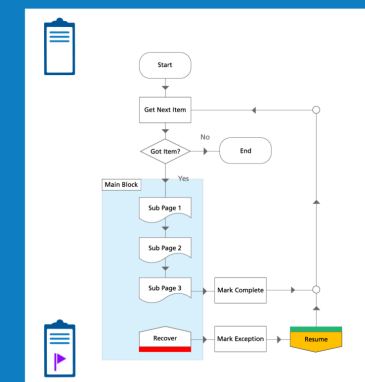

Visual of Exception Handling by a Work Queue.

An Exception identified within a Work Queue.