RESUME

EDUCATION

Nabua Nationa High School

Jr-Sr High School

Strand: Accountancy and Business Management (ABM)

Bachelor of Science in Information & Technology

State University:

Camarines Sur Polytechnic Colleges - 2022

TECH STACK

Node.js

React..js

HTML5

TailwindCSS

JavaScript

MsSQL

XML

REST API

TOOLS

ServiceNow

Git

Postman

VSCode

MS Tools

SAP Logon

Azure DevOps

Azure Data Studio

New Relic

SHAN CARL PARCE BELGICA

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ABOUT ME

A highly motivated technical support, web designer and tech savvy individual hoping to be part of a reputable company. To hone and leverage my abilities in IT Industry and related technologies. To apply the knowledge and skills I learned in my studies, internship and job expirience and be part of a strong workforce and to contribute positive results to a company.

WEB PORTFOLIO

https://beta-ochre.vercel.app/

EXPERIENCE

Associate | Application Management

2023 - Present

- Assist with resolution to clients via SNOW.
- Conducted client onboarding and change management(Implementation).
- Performed ticket investigation to find out the root cause (RCA) of the issuefor BAU tickets.
- Worked in a agile team including Products & TPV to resolve an issue encountered in timely manner.

SIDE PROJECTS

Monito | Pet Shop

Full-Stack | Firebase9, ReactJs, TailwindCSS, HTML5

Homerun | Real - Estate

Full-Stack | MERN Stack

BSMS | Capstone Project

Full-Stack | HTML, CSS, Bootstrap, JS, Php, mySQL

Extraculicular Activity

Student Council | Treasurer

Junior Philippine Computer Society(JPCS)

Brief Description: Facilitated the yearly event of Bicol Youth Congress in

Information Technology(BYCIT).