

DICKLA NCUBE

EXPERIENCED SYSTEMS ANALYST

CONTACTS



0780439999

dicklar2013@gmail.com

1133 Springhaas Road,
ROODEPOORT, 1709, South
Africa

SKILLS



Windows and Linux expertise

Microsoft SQL database structures

Software Testing and Business Analysis

Technical troubleshooting and diagnosis

User Acceptance Testing (UAT)

UML & BPMN process modeling

Strong documentation and reporting skills

Outstanding communicator

Scripting languages (Python, Bash)

Virtualization technologies (VMware, Hyper-V)

Application support

Cloud Computing

Process automation and optimization

Agile and Scrum methodologies

Systems Intergration/ Interfacing

LINK



LinkedIn

www.linkedin.com/in/dickla-ncube-43368599

LANGUAGE



English

DRIVING LICENSE



Driving license category

Code 10

ABOUT ME



I am an accomplished Systems Analyst eager to join your team. My strong technical foundation and problem-solving prowess enable effective alignment of technology with business goals. I excel in analyzing processes, optimizing systems, and translating needs into efficient solutions. Committed to driving success, I proactively implement improvements and support users for seamless operations.

WORK EXPERIENCE



AUG 2024
PRESENT

SYSTEMS ANALYST

SA Blood Services | ROODERPORT

- Analyse, design, and implement IT solutions to streamline business operations.
- Collaborate with stakeholders to gather requirements and translate them into technical specifications.
- Optimize system performance and ensure continuous improvements in business applications.
- Conduct user training and provide high-level support for system-related issues.
- Facilitate system integration, automation, and process efficiency enhancements.

MAY 2022
PRESENT

APPLICATION SUPPORT ANALYST

SA Blood Services | ROODERPORT

- Delivered high-quality technical support within SLA timeframes, ensuring swift issue resolution.
- Maintained system integrity through daily operational tasks and optimisations.
- Executed regular backups to safeguard critical data.
- Provided software training and onboarding for new users.
- Supported MS SQL database applications, including query and script development.

SEP 2013
APR 2022

LABORATORY TECHNICIAN

SA Blood Services | Vereeniging

- Ensured laboratory equipment maintenance and hygiene protocols were strictly followed.
- Prepare and analyze biological samples using various laboratory techniques

FEB 2010
AUG 2013

PHLEBOTOMY TECHNICIAN

SA Blood Services | Johannesburg

- Collected and processed pathology specimens while maintaining strict quality controls.
- Collect blood samples from patients using venipuncture and capillary techniques

EDUCATION



2021

HIGHER NATIONAL DIPLOMA, IT: SYSTEMS DEVELOPMENT

Boston City College | Vereeniging

2000

A-LEVELS

Mpopoma High School | Bulawayo

- Passes in Mathematics, Physics, Chemistry

CERTIFICATIONS



DEC 2023
PRESENT

BUSINESS SYSTEMS ANALYSIS

GetSmarter, UCT

MAY 2024
PRESENT

MICROSOFT SQL SERVER DATABASE ADMINISTRATION

Udemy

DEC 2024
PRESENT

ITIL 4 CERTIFICATION

PeopleCert

DEC 2024

ROBOTIC PROCESS AUTOMATION

Electroneek

REFERENCES



MAGRIET WHEELER
SANBS

Phone Number 011 761 9029 | 082 520
6745

YOLANDA MLALANDLE
SANBS

Phone Number 016 440 7320 | 078
054 1516