**Software Requirements Specification (SRS) Guidance based on ISO/IEC/IEEE 29148:2018**

**This document is just an extra guidance/suggestion on how to write the Software Requirements Specification (SRS) following the outline in Figure 8 and the detailed description in 9.6 of ISO/IEC/IEEE 29148:2018. Each section and subsection includes practical descriptions and examples to help students apply the standard effectively.**

1. **Introduction**
   1. **Purpose**

The aim of the Campus Accessibility Navigation System with Facilities and Event Integration is to have a robust navigation system that enables users to chart accessible routes across campus. By utilizing real-time information from the facilities management database and events calendar, the system addresses problems such as construction advisories, elevator closures, and temporary accommodations for events, thus improving campus accessibility and user safety. For example, this software system caters to campus mobility problems by facilitating students, staff, and visitors in adaptive route planning that responds to changing campus conditions and aiding special needs users.

* 1. **Scope**

By combining data from several internal sources, the system is intended to make campus navigation simple for users. Offering accessible routes, providing information regarding maintenance or construction projects, and modifying routes in response to forthcoming campus activities are some of its primary advantages. It only includes the areas of campus where we have information on events and facilities. It may, for instance, create a completely accessible route from beginning to end, alert users to potential impediments, and quickly modify the recommended route in the event that campus facilities or event schedules change.

* 1. **Product Overview**

The Campus Accessibility Navigation System with Facilities and Event Integration is a web-based application designed to help students, staff, and visitors, especially those with mobility disabilities, who navigate the university campus efficiently. It offers accessible routes and interfaces with campus systems to display essential facilities such as ramps, lifts, toilets, and event venues. It also enables users to view scheduled campus events and give corresponding location-based notifications. The system enhances campus convenience and inclusiveness by integrating accessibility and facility information into one system.

* + 1. **Product Perspective**

Campus Accessibility Navigation System is a sub-system of the general university digital infrastructure. It is an online service module implemented in the university campus portal. The system communicates with the key external systems like the facilities management database, campus events calendar, and the university digital ID authentication system. These communications enable the application to provide role-based, context-aware navigation based on user roles and dynamic campus conditions. A top-level context diagram illustrates the system, user group, and data source interaction, thus framing the stage for efficient data exchange and system interoperability.

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* + 1. **Product Functions**

**The major functions of the Campus Accessibility Navigation System are:**

* Accessible Route Planning: Offers step-by-step real-time navigational routes that highlight accessibility features such as ramps, elevators, and tactile pathways.
* Real-Time Warnings: Offers alerts to users regarding real-time updates such as facility shutdown, temporary closure, or changes in routes due to real-time events or maintenance.
* User Feedback Integration: Offers a user interface for users to report navigation issues, suggest amendments, or flag-of-limit routes, which will be considered for future changes.
* Facility and Event Mapping: Displays locations of significant facilities (e.g., restrooms, prayer areas, parking areas) and maps to the university event system to display accessible event locations.
* User Profile Adaptation: Will adapt navigation suggestions according to user profiles (e.g., wheelchair users, visually impaired users) to enhance usability and customization.
  + 1. **User Characteristics**

**This system is designed to serve a multidevice user population with the following:**

* Students who rely on accessible paths to attend lectures, labs, and other activities across campus.
* Students utilizing easily accessible pathways to reach class, lab, and other campus activities.
* Faculty and staff members who may be able to use accessible pathway or must report facility issues related to access.
* Prospective students, parents, or event attendees that require easy and accessible entrance to areas of the campus.

All the users ought to possess basic digital literacy in order to work with the web interface. However, the system is implemented based on accessibility-first principles to serve users with various disabilities and has assistive design features such as voice guidance, support for screen readers, and high-contrast display options.

* + 1. **Limitations**

Notwithstanding the efforts of the system to give accurate and helpful navigation, the following limitations apply:

* The effectiveness of the system depends on data timeliness and accuracy retrieved from external databases such as the events and facilities databases.
* It is geospatially constrained to the campus of the university and excludes off-campus addresses or external navigation aids such as Google Maps.
* Physical constraints like low-quality GPS signal indoors can impact the accuracy of location, particularly within multi-story buildings.
* Performance can briefly reduce somewhat during times of intense campus use (e.g., during semester beginnings, large events) due to increased system resource utilization.
  1. **Definitions**

This part provides definitions to the key terms used throughout the Software Requirements Specification (SRS), to achieve common understanding among all stakeholders, including developers, testers, users, and maintainers. Definitions eliminate ambiguity and assist in consistent interpretation of system features and requirements.

|  |  |
| --- | --- |
| **Term** | **Definition** |
| **Accessible Route** | One designed for use by individuals with disabilities, including ramps, elevators, and no steps. |
| **Real-Time Data** | Data delivered immediately or with minimal delay, such as live event info or facility status. |
| **Digital ID Verification** | Authenticates a user's identity through university-issued digital credentials. |
| **Facility Availability** | The current operational status of campus facilities like elevators or accessible restrooms. |
| **Event Integration** | Links campus activities to the navigation system for routing to activity locations. |
| **Navigation System** | Guides users around campus using accessible paths and Points of Interest (POIs). |
| **Point of Interest (POI)** | Key campus locations like lecture halls, restrooms, and entrances. |
| **Accessibility Feedback Module** | Allows users to report inaccessibility or suggest improvements. |
| **User Role** | User type (e.g., Student, Staff, Visitor) that determines access to system features. |

1. **References**

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1. **Requirements**
   1. **Functions**

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## List of Use Case Specifications

**1. View Accessible Routes**

Actor: User

Description:

The user views accessible routes across the campus.

Preconditions:

User is logged in.

Postconditions:

User sees the list of accessible routes.

Basic Flow:

1. User requests to view accessible routes.
2. System fetches available accessible routes from the database.
3. System displays accessible routes to the user.

Alternative Flows:

None.

A diagram of a system

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**2. Plan Route to Destination**

Actor: User

Description:

The user plans an accessible route to their desired destination.

Preconditions:

User is logged in and has entered a valid destination.

Postconditions:

User receives an accessible route plan.

Basic Flow:

1. User selects a destination on the campus map.
2. System calculates the best accessible route, considering real-time data.
3. System displays the route and estimated travel time.

Alternative Flows:

If no accessible route is found, the system notifies the user and suggests alternative paths or assistance.

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**3. Receive Notification**

Actor: User

Description:

The system sends real-time alerts (e.g., construction, elevator outages) to the user.

Preconditions:

User is logged in and has enabled notifications.

Postconditions:

User is notified about any real-time changes.

Basic Flow:

1. System detects real-time issues (e.g., construction).
2. System pushes notifications to users.
3. User receives alerts and can view affected routes.

Alternative Flows:

User disables alerts in their profile settings.

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**4. Access Event-based Route Changes**

Actor: User

Description:

User can view temporary route changes due to events.

Preconditions:

User is logged in.

Postconditions:

User sees updated routes for events.

Basic Flow:

1. User requests information about event-based route changes.
2. System retrieves event data and adjusts routes accordingly.
3. System displays updated route suggestions.

Alternative Flows:

None.

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**5. Update Facility Information**

Actor: Admin

Description:

Admin updates facility data such as elevator status, accessible entrances, etc.

Preconditions:

Admin is logged in with proper authorization.

Postconditions:

Facility information is updated in the database.

Basic Flow:

1. Admin selects the facility to update.
2. Admin enters the new facility information.
3. System validates and saves the updates.
4. System notifies users if updates impact route accessibility.

Alternative Flows:

Admin input errors (e.g., missing data), system prompts for correction.

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**6. Update Event Information**

Actor: Admin

Description:

Admin updates event details that affect accessibility.

Preconditions:

Admin is logged in and authorized.

Postconditions:

Event information is updated in the database.

Basic Flow:

1. Admin selects an event to update.
2. Admin enters updated event information (e.g., event location, time, temporary closures).
3. System saves the updated event data.
4. System updates related route data for users.

Alternative Flows:

None.

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**7. Manage Accessibility Data**

Actor: Admin

Description:

Admin manages accessibility information, including accommodations and route features.

Preconditions:

Admin is logged in and has access rights.

Postconditions:

Accessibility data is updated.

Basic Flow:

1. Admin accesses accessibility management interface.
2. Admin updates data like accessible entrances, ramps, and temporary accommodations.
3. System saves updates and reflects them in route planning.

Alternative Flows:

None.

**A diagram of a software process

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**8. Generate Temporary Accommodations**

Actor: Admin

Description:

Admin generates temporary accommodations for events or construction (e.g., temporary ramps).

Preconditions:

Admin is logged in.

Postconditions:

Temporary accommodations are saved and integrated into route planning.

Basic Flow:

1. Admin identifies areas needing temporary accommodations.
2. Admin enters details of accommodations (location, duration, type).
3. System updates the accessibility database.
4. Users see updated routes that consider temporary accommodations.

Alternative Flows:

None.

A diagram of a system

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**3.2 Performance Requirements**

|  |  |  |  |
| --- | --- | --- | --- |
| **ID** | **Requirement** | **Metric** | **Validation Method** |
| TR001 | |  | | --- | | The system shall respond to user route planning queries within 2 seconds under normal load. |  |  | | --- | |  | | |  | | --- | | Response Time ≤ 2 seconds |  |  | | --- | |  | | |  | | --- | | Performance Testing & Response Time Analysis |  |  | | --- | |  | |
| TR002 | The system shall support at least 100 concurrent users without performance degradation. | |  | | --- | | Concurrent Users ≥ 100 |  |  | | --- | |  | | |  | | --- | | Load Testing |  |  | | --- | |  | |
| TR003 | |  | | --- | | The system shall update and display accessibility data within 3 seconds of any change. |  |  | | --- | |  | | |  | | --- | | Update Delay ≤ 3 seconds |  |  | | --- | |  | | |  | | --- | | Real-time Update Testing |  |  | | --- | |  | |
| TR004 | |  | | --- | | The system shall handle a minimum throughput of 50 requests per second. |  |  | | --- | |  | | |  | | --- | | Throughput ≥ 50 requests/sec |  |  | | --- | |  | | |  | | --- | | Load Testing |  |  | | --- | |  | |
| TR005 | |  | | --- | | The system shall scale horizontally to accommodate up to 1000 concurrent users within 10 minutes. |  |  | | --- | |  | | |  | | --- | | Horizontal Scalability up to 1000 users |  |  | | --- | |  | | |  | | --- | | Scalability Testing under Load |  |  | | --- | |  | |
| TR006 | |  | | --- | | The system shall have 99.5% uptime availability over a 30-day period. |  |  | | --- | |  | | |  | | --- | | Uptime ≥ 99.5% |  |  | | --- | |  | | Monitoring Tools & Availability Reports |

* 1. **Usability Requirements**

|  |  |  |  |
| --- | --- | --- | --- |
| **ID** | **Requirement** | **Metric** | **Validation Method** |
| U001 | |  | | --- | | The interface shall allow users to perform primary navigation tasks within 3 clicks. |  |  | | --- | |  | | |  | | --- | | Max 3 clicks for primary tasks |  |  | | --- | |  | | |  | | --- | | Usability Testing with typical scenarios |  |  | | --- | |  | |
| U002 | |  | | --- | | The system shall enable new users to complete a basic route search within 2 minutes. |  |  | | --- | |  | | |  | | --- | | Time ≤ 2 minutes for new users |  |  | | --- | |  | | |  | | --- | | User Testing with new users |  |  | | --- | |  | |
| U003 | |  | | --- | | The system shall provide contextual help for all key features within 2 seconds of request. |  |  | | --- | |  | | |  | | --- | | Help response time ≤ 2 seconds |  |  | | --- | |  | | |  | | --- | | Usability Testing with help features |  |  | | --- | |  | |
| U004 | |  | | --- | | The system shall maintain a minimum user satisfaction score of 85% in usability surveys. |  |  | | --- | |  | | |  | | --- | | User Satisfaction ≥ 85% |  |  | | --- | |  | | |  | | --- | | Post-release Surveys & Usability Questionnaires |  |  | | --- | |  | |
| U005 | |  | | --- | | The system shall have a consistent and intuitive layout, reducing user errors by 80%. |  |  | | --- | |  | | |  | | --- | | User errors reduced by 80% |  |  | | --- | |  | | |  | | --- | | Error Tracking & Usability Testing |  |  | | --- | |  | |
| U006 | |  | | --- | | The system shall ensure that accessibility routes and updates are clearly distinguishable. |  |  | | --- | |  | | |  | | --- | | 100% of users can identify accessibility routes |  |  | | --- | |  | | Usability Testing for visual and auditory cues |

* 1. **Interface Requirements**

**3.3.1 System Interfaces: Interfaces with external systems or hardware.**

* The system shall integrate with the university’s authentication system (e.g., LDAP/Active Directory) for secure user login.
* The system shall connect to the university’s facilities management database to access real-time facility status (e.g., elevator outages, construction updates).
* The system shall retrieve event data from the university’s events calendar API to display temporary accommodations and schedule updates.
* The system shall support integration with the university’s map service for accurate location data.

**3.3.2 User Interfaces: Describe the layout and interaction elements, e.g.,**

* The web interface shall use a responsive design for optimal viewing on desktops, tablets, and mobile devices.
* The interface shall feature a fixed top navigation bar with clear icons and dropdown menus for easy access to core features (e.g., route planning, events, feedback).
* Interactive campus maps shall include zoom, pan, and filter controls to help users explore accessible routes.
* Data entry fields for location search, event filtering, and feedback shall be clearly labeled and include placeholder text for guidance.
* Buttons and interactive elements shall be large enough for comfortable touch interaction on mobile devices.
* Visual cues (e.g., color coding, icons) shall be used to differentiate accessibility features, updates, and alerts.

**3.3.3 Hardware Interfaces: Specify hardware connections, devices, and communication protocols.**

* The system shall be compatible with standard campus network hardware, including Wi-Fi routers and access points.
* The system shall support barcode scanners and NFC readers for quick location input or user check-in at facilities.
* The system shall utilize existing campus servers or cloud infrastructure for hosting the web application.
* The system shall be tested with standard browsers on Windows, macOS, iOS, and Android platforms.

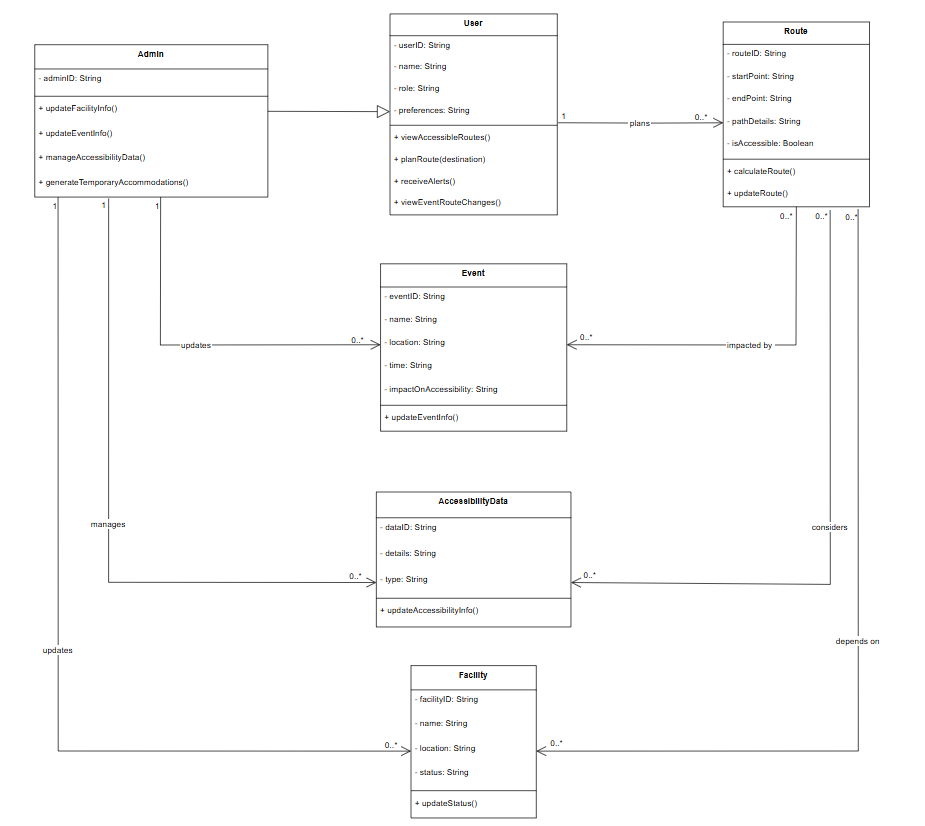
**3.3.4 Software Interfaces: Describe interactions with other software or APIs.**

* The system shall connect to the university’s RESTful APIs for facilities data and events information.
* The system shall integrate with a geolocation API (e.g., Google Maps, OpenStreetMap) for real-time navigation and route mapping.
* The system shall interact with an analytics tool (e.g., Google Analytics) to track usage patterns and optimize usability.
* The system shall provide a RESTful API for third-party applications to access navigation data and alerts.

**3.3.5 Communications Interfaces: Specify protocols, message formats, and network requirements.**

* The system shall use HTTPS for secure communication between the client and server, ensuring data confidentiality and integrity.
* API communications with external systems (facilities database, events calendar) shall use JSON-formatted messages.
* The system shall support WebSocket or similar real-time communication protocol for delivering live updates (e.g., elevator outages, event changes).
* Network traffic shall be optimized for minimal data usage, suitable for both Wi-Fi and mobile networks.
  1. **Logical Database Requirements**

**Class Diagram**

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**Entity & Attributes**

1. **User**

* **userID (PK)**: unique identifier
* **name**
* **role** (e.g., student, staff, faculty)
* **preferences** (e.g., alert settings)

1. **Admin**

* **adminID (PK)**: unique identifier
* **Note**: adminID references a subset of userID

1. **Route**

* **routeID (PK**)**:** unique identifier
* **startPoint**
* **endPoint**
* **pathDetails**
* **isAccessible (**Boolean**)**

1. **Facility**

* **facilityID (PK**)**:** unique identifier
* **name**
* **location**
* **status** (e.g., accessible, out-of-service)

1. **Event**

* **eventID (PK):** unique identifier
* **name**
* **location**
* **time**
* **impactOnAccessibility**

1. **AccessibilityData**

* **dataID (PK):** unique identifier
* **details**
* **type** (permanent, temporary)

**Relationship & Cardinality**

* User plans 0.. Routes\*
* Admin manages 0.. Facilities\*
* Admin manages 0.. Events\*
* Admin manages 0.. AccessibilityData\*
* Route depends on 0.. Facilities\* (for accessibility status)
* Route considers 0.. AccessibilityData\* (for accessible path calculation)
* Route impacted by 0.. Events\* (event accommodations)

**Constraints**

**Primary Keys (PK)**

* userID, adminID, routeID, facilityID, eventID, dataID

**Foreign Key Constraints (FK)**

* Admin references User (adminID is subset of userID)
* Route references User (userID)
* Facility, Event, AccessibilityData reference Admin (adminID)

**Referential Integrity**

* Route entries must have valid User
* Admin must be linked to valid User
* Updates in Facility/Event/AccessibilityData reflect for linked Routes

**Example Entity Descriptions:**

1. The “Route” entity has attributes such as routeID, startPoint, and isAccessible, and it depends on the “Facility”, “Event”, and “AccessibilityData” entities to provide accurate, real-time accessible paths.
2. The “Admin” entity has attributes like adminID and manages the “Facility”, “Event”, and “AccessibilityData” entities, ensuring up-to-date information for users.
3. The “User” entity has attributes such as userID, name, and preferences, and can plan multiple “Routes” across campus.
   1. **Logical Database Requirements**

**Class Diagram**

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1. **User**

* **userID (PK)**: unique identifier
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* **Note**: adminID references a subset of userID

1. **Route**

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* **startPoint**
* **endPoint**
* **pathDetails**
* **isAccessible (**Boolean**)**

1. **Facility**

* **facilityID (PK**)**:** unique identifier
* **name**
* **location**
* **status** (e.g., accessible, out-of-service)

1. **Event**

* **eventID (PK):** unique identifier
* **name**
* **location**
* **time**
* **impactOnAccessibility**

1. **AccessibilityData**

* **dataID (PK):** unique identifier
* **details**
* **type** (permanent, temporary)

**Relationship & Cardinality**

* User plans 0.. Routes\*
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* Route considers 0.. AccessibilityData\* (for accessible path calculation)
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The “User” entity has attributes such as userID, name, and preferences, and can plan multiple “Routes” across campus.

* 1. **Design Constraints**

**This section lists any technical, regulatory, or organizational constraints that limit design freedom.**

* **The user interface (UI) must conform to the university's official branding guidelines, including logo placement, color, and typeface.**
* **The backend must use MySQL as the primary database management system due to existing infrastructure.**
* **The system must be integrated with the university's existing Single Sign-On (SSO) system using OAuth 2.0.**
* **All the services given must be containerized using Docker to support the DevOps pipeline.**
  1. **Software System Attributes**

**This subsection specifies key quality attributes that affect system performance, reliability, and maintainability.**

* **Reliability: The system must recover from a failure or crash within 60 seconds to provide maximum continuity of service.**
* **Availability: The system must be available 99.9% of the time during business hours (Monday–Friday, 8:00 AM to 6:00 PM).**
* **Security: The system will implement role-based access control (RBAC), SSL/TLS encryption, and password storage using hashing such as bcrypt.**
* **Maintainability: The codebase will be modular, documented, and follow clean coding principles to ensure effortless future updates and debugging.**
* **Portability: The application will be deployable on Windows and Linux servers without significant configuration changes.**
  1. **Supporting Information**

**Any additional supporting information, including:**

1. **sample input/output formats, descriptions of cost analysis studies or results of**

**Route Request Input (JSON):**

**{**

**"userID": "STU\_123",**

**"startLocation": "Library",**

**"endLocation": "Science Building",**

**"accessibilityPreferences": ["no\_stairs", "elevator"]**

**}**

**Route Response Output (JSON):**

**{**

**"routeID": "RT\_789",**

**"path": ["Library → Ramp → Elevator C → Science Building"],**

**"duration": "6 mins",**

**"alerts": ["Elevator C operational"]**

**}**

**Elicitation Summary:**

* **Methods Used: Online survey (120 students), interviews with 4 facility officers, and 2 student support staff.**
* **Key Findings:**
  + **75% of users prefer customizable routes.**
  + **Real-time alerts (e.g., elevator outages) were rated critical by users with mobility needs.**
  + **Event-related obstructions frequently disrupt planned routes.**

1. **supporting or background information that can help the readers of the SRS:**

* **Integration of university facilities and event APIs.**
* **Conformance to WCAG 2.1 AA and Malaysian Universal Design standards.**
* **Uses OpenStreetMap, Leaflet.js, and Firebase for sending notifications.**

1. **a description of the problems to be solved by the software and**

**Mobility-impaired students are disrupted by construction, power outages, and unexpected events. Current maps are not advice-oriented in being accessible. This corrects that by making accessible, real-time navigating with facility and event integration.**

1. **special packaging instructions for the code and the media to meet security, export, initial loading or other requirements.**

* **Use Docker containers with secure setup.**
* **System may only be used internally within the university.**
* **First loading must synchronize current facility and event information.**
* **Offline accessible through cached routes.**

1. **Verification**
   1. **Verification Approach**

**This section defines how the system will be verified to ensure that the system adheres to all requirements.**

* **How:  The system will be verified through functional testing, usability testing, unit tests, integration testing, and accessibility verification (e.g., screen reader compliance).**
* **Who: The testing will be conducted by the development team, QA personnel, and IT and Disability Services members from the university.**
* **When: It will be confirmed after each development sprint and at key project milestones such as alpha, beta, and release candidate stages.**
* **Where: All tests will be conducted in the QA testing environment of the university and field-tested on campus by actual users.**
  1. **Verification Criteria**

**Defines measurable conditions against which the software is verified:**

* **Searches must return results within 3 seconds under normal load (≤100 concurrent users).**
* **Users must be able to login with their campus ID and access any facility with no broken links or inaccessible content.**
* **Added events must be visible in the system database within 2 seconds of submission.**
* **Unit test coverage shall exceed 80%, and all critical paths must pass system integration tests.**

1. **Appendices**
   1. **Assumptions and Dependencies**

* **The system assumes continuous access to the university's Facilities Management Database and Events Calendar.**
* **The system depends on the university's server hardware and Wi-Fi to provide real-time updates.**
* **Accessibility feature testing assumes cooperation from the Disability Services Office for user trials and comment.**
* **Any third-party mapping APIs (where utilized) must have 99.9% availability and support accessibility overlays.**
  1. **Acronyms and Abbreviations**

**API: Application Programming Interface**

**UI: User Interface**

**SRS: Software Requirements Specification**

**QA: Quality Assurance**

* 1. **Glossary *(Optional Section)***
* **Accessible Route: A campus route that meets accessibility requirements (e.g., curb ramps, elevators, tactile paving).**
* **Facilities Management Database: A central database used by the university to track buildings, elevators, maintenance records, and outages.**
* **Event Detour: A temporary diversion of pedestrian routes for university events.**
* **Real-time Update: Synchronization of the data from source systems to the navigation platform within a defined timeframe (e.g., 30 seconds).**
* **Screen Reader: Software that verbalizes screen text for the visually impaired user.**