



SERVICE REQUEST FORM

PT. MITRA TRANSAKSI INDONESIA

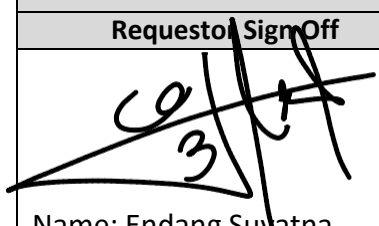
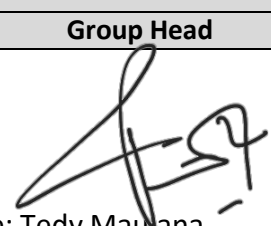
Service Request No

*REQUESTOR INFORMATION (mandatory filled by requestor)

Date	: 23/02/2023		
Requestor Name	: Endang Suyatna		
Title	:	Phone	: 085697885077
Department	: Planning project & policy	Email	: endang.suyatna@yokke.co.id

*CHANGE INFORMATION (mandatory filled by requestor)

Type of Change	Adhoc (CCB)		BAU	
	<input type="checkbox"/> Data	<input type="checkbox"/> Infra	<input type="checkbox"/> Data	<input type="checkbox"/> Infra
Description of change requested	: Open Ip kafka 172.16.65.71 port 2230 ke IP 172.16.56.65 port : 2230 PYOEDB di butuhkan untuk ip kafka , karena ini yoe sering bermasalah, ditambah ip ini utk backup dari kafka nya. Kafka running multi node, kalau job di cluster 1 gagal, akan dialihkan ke ip ini			
Change needed by (date)	: 28/02/2023			
Reason for the change and impact	: Akses di butuhkan untuk proses pengiriman data yoe			

Requestor Sign Off	Group Head	Director / SEVP (Data Adhoc Only)
		
Name: Endang Suyatna	Name: Tedy Maulana	Name:
Date: 23/02/2023	Date: 27/02/2023	Date:
Reviewer		
Risk Management Head (Data Adhoc Only)	Director/SEVP Risk Management (Data Adhoc Only)	Director/SEVP IT (Data Adhoc Only)
Name:	Name:	Name:
Date:	Date:	Date:

CHANGE IMPACT EVALUATION (filled by Requestor, confirm by Reviewer)

Change Type	<input type="checkbox"/> Application	<input type="checkbox"/> Hardware	<input checked="" type="checkbox"/> Network	<input type="checkbox"/> Operating System
	<input type="checkbox"/> Data	<input checked="" type="checkbox"/> Security	<input type="checkbox"/> Database	<input type="checkbox"/> Other:

	<h1 style="text-align: center;">SERVICE REQUEST FORM</h1> <p style="text-align: center;">PT. MITRA TRANSAKSI INDONESIA</p>
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Change Priority	<input type="checkbox"/>	High	Change Impact	<input type="checkbox"/> High
	<input checked="" type="checkbox"/>	Medium		<input type="checkbox"/> Medium
	<input type="checkbox"/>	Low		<input type="checkbox"/> Low



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CHANGE IMPACT EVALUATION *(filled by Requestor, confirm by Reviewer)*

Environments impacted ☐ DC ☐ DRC ☐ Development/Test ☐ Internal Office

Hostname/IP Address affected:

Estimated Resources *(cost/effort)* N/A

Resource Requirements
(personnel/hardware /software)

Network Admin, Security Admin

Test Plan Description
(if any)

N/A

Migration Plan
(Mandatory Adhoc)

N/A

Roll Back Description

N/A

CHANGE APPROVAL OR REJECTION

Change Request Status ☐ Accepted ☐ Rejected

Implementation
assigned to *(names)*

:

Execution Approval Service Request BAU

(Service Request Adhoc use Production Migration Form)

(BAU Only)

(BAU Only)

(BAU Only)

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()

()

Date:

Date:

Date:

CHANGE IMPLEMENTATION *(filled by implementor)*

Staging Test Results

:

Implementation Results

:

Date implemented

:

Change Implementer Sign Off

Change Reviewer Sign Off
(Direct Manager)

()

()

Date :

Date :