

SERVICE REQUEST FORM

PT. MITRA TRANSAKSI INDONESIA

Sarvice P														
Service Request No														
*REOUF	STOF	R INFORMA	TION	l (m	andati	orv filled	by re	auestor	-)					
Date			TION (mandatory filled by requestor) : 19 Desember 2022											
Requestor Name			: Muharram Nur Ikhsan											
Title							Phone	Phone : 08561290)485			
Department			0.00	0		erations		Email	muharram.ikhsan@yokke.co.id					
Department														
*CHANG	E IN	FORMATIO	N (m	ana	latory j	filled by r	eque	stor)						
Type of			Ad	hoc	(CCB)			10114		BAU				
Change	ge 🔲 Data				□ Ir	nfra			Data				Infra	
Description of change			: Cr	: Create User untuk akses (upload & download) file Himbara ke SFTP									ara ke SFTP	
requested			Fold		0. 102	160 27 12	20							
and the second				IP SFTP: 192.168.37.130 Untuk pegawai berikut:										
						da Natalia								
				-		mmad Ima		Putra						
				3. Endang Suyatna										
Change n	eede	d by (date)	: H+0	0										
Reason for the change			: Upload dan Download File Himbara ke SFTP Folder											
and impa		change	: UL	JiOa	u uan L	Jowilload	riie r	IIIIDara	ke 5	FIP F	older			
anu mpa	Cl													
			R	equ	estor							Ackn	owledge	
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SERVICE REQUEST FORM

PT. MITRA TRANSAKSI INDONESIA

CHANGE IMPACT EVAL	UATION	(filled by Reques	stor, confirn	n by R	Reviewer)			
Hostname/IP Address af	fected:							
Estimated Resources (cos								
Resource Requirements								
(personnel/hardware /soj	ftware)							
Test Plan Description (if any)								
Migration Plan (Mandatory Adhoc)	Create User untuk akses (upload & download) file Himbara ke SFTP Folder IP SFTP: 192.168.37.130 Untuk pegawai berikut: 1. Irwinda Natalia 2. Muhammad Iman A. Putra 3. Endang Suyatna							
Roll Back Description								
CHANGE APPROVAL OR I	REJECTION	ı						
Change Request Status	☐ Accep	oted		☐ F	Rejected			
Implementation assigned to (names)	:							
		cution Approval						
(BAU Only) For (BAU Only) (Reza Prasetya)	rvice Request Adhoc use	Only))	(BAU Only)			
Date:		Date:		-	Date:			
CHANGE IMPLEMENTATI	ON (filled	by implemento	r)					
Staging Test Results			:					
Implementation Results			:					
Date implemented		Off	:	Cha	nas Barianna Sian Off			
Change Impler	gn Oπ	Change Reviewer Sign Off (Change Management)						
(Pata :)	((0))			
Date :			Date :					