yokke!	**SERVICE REQUEST FORM**
	PT. MITRA TRANSAKSI INDONESIA

Service Request No	

*REQUESTOR INFORMATION *(mandatory filled by requestor)*

Date	: 10/05/2023		
Requestor Name	: Endang Suyatna		
Title	:	**Phone**	: 085697885077
Department	: Planning project & policy	**Email**	: endang.suyatna@yokke.co.id

*CHANGE INFORMATION *(mandatory filled by requestor)*

Type of Change	**Adhoc** (CCB)				**BAU**			
	☐	Data	☐	Infra	☐	Data	☐	Infra

Description of change requested	: Request open akses dari IP (172.16.56.65) port 22 ke IP (192.168.37.46) port 22
Change needed by *(date)*	: 10 Mei 2023
Reason for the change and impact	: Untuk mekanisme penarikan report berbentuk CSV perlu dilakukan pembukaan akses terlebih dahulu dari server DB ke App karena penarikan CSV dilakukan langsung dari server DB.

Requestor		
Requestor Sign Off	**Group Head**	**Director / SEVP**
		(Data Adhoc Only)
Name: Endang Suyatna	Name: Bimo pramuleksono	Name:
Date: 29/09/2021	Date: 29/09/2021	Date:
Reviewer		
Risk Management Head	**Director/SEVP Risk Management**	**Director/SEVP IT**
(Data Adhoc Only)	(Data Adhoc Only)	(Data Adhoc Only)
Name:	Name:	Name:
Date:	Date:	Date:

CHANGE IMPACT EVALUATION *(filled by Requestor, confirm by Reviewer)*

Change Type	☐	Application	☐	Hardware	☒	Network	☐	Operating System
	☐	Data	☒	Security	☐	Database	☐	Other:

Change Priority	☐	High	**Change Impact**		☐	High
	☒	Medium			☐	Medium

SERVICE REQUEST FORM
PT. MITRA TRANSAKSI INDONESIA

yokke!

CHANGE IMPACT EVALUATION *(filled by Requestor, confirm by Reviewer)*

	☐ Low			☐ Low		
Environments impacted	☐ DC	☐ DRC	☐ Development/Test	☐ Internal Office		

Hostname/IP Address affected:	
Estimated Resources *(cost/effort)*	N/A
Resource Requirements *(personnel/hardware /software)*	Network Admin, Security Admin
Test Plan Description *(if any)*	N/A
Migration Plan *(Mandatory Adhoc)*	N/A
Roll Back Description	N/A

CHANGE APPROVAL OR REJECTION

Change Request Status	☐ Accepted	☐ Rejected
Implementation assigned to *(names)*	:	

Execution Approval Service Request BAU
(Service Request Adhoc use Production Migration Form)

(BAU Only)	(BAU Only)	(BAU Only)
( )	( )	( )
Date:	Date:	Date:

CHANGE IMPLEMENTATION *(filled by implementor)*

Staging Test Results	:
Implementation Results	:
Date implemented	:

Change Implementer Sign Off	Change Reviewer Sign Off *(Direct Manager)*
( )	( )
Date :	Date :