Jessica (Xiaoyue) Wang
Interaction + User Experience Designer

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Experience

Designer II   May. 2017 – Present
Microsoft Corporation (Bellevue, WA)
- Design lead in Messaging & People area of Microsoft Teams, the fastest-growing product in Microsoft.
- Designed multiple key features in the messaging area from concept to shipping. Simplified user tasks and created new experience to enable more messages being sent and unlock the creation of expressive posts, helping Teams grow its MAU from 3 million to 200+ million in just 3 years.
- Rallied cross-functional and cross-org teams to identify features that brings most value to customers. Created vision pieces and routinely pitched to leadership team.

User Experience Designer   Feb. 2016 – Apr. 2017
Amazon.com (Seattle, WA)
- Designed and prototyped for amazon.jobs and multiple internal tools.
- Owned the production of design, documentation, and presentation to product managers, peer design teams, and senior executives.
- Conducted usability studies and research, and analyzed data to inform designs.

Product Designer   Feb. 2015 – Feb. 2016
Citrix Systems (Santa Barbara, CA)
- Led the web experience design for GoToTraining, a multi-platform online training tool.
- Worked closely with engineers, PMs, and care team to define and prioritize product requirements, and communicated across teams on onboarding plans and rollout plans.
- Built up interactive prototypes and conducted usability testing, and extracted key tasks and user flows from research data to solve for complex research goals.

UX Architect Design Intern   Sep. 2014 – Jan. 2015
The Walt Disney Company (Burbank, CA)
- Worked with lead designers on creating prototypes for the redesign of an internal website, partnering with project managers, engineers, and client to refine requirements.
- Individually conducted research with employees, creating personas and journey maps.
- Created data visualizations and graphic designs for maps and organization charts.

Education

Master of Human-Computer Interaction   Aug. 2014
Carnegie Mellon University (Pittsburgh, PA)

Bachelor of Electrical Engineering, Minor English   Jun. 2013
Beihang University (Beijing, China)

Skills

Design
Wireframing
Interaction Design
Graphic Design
Storyboarding
Personas and Scenarios
Accessibility

UX Methods
Usability Testing
Competitive Analysis
Survey and Interviewing
Contextual Inquiry
Affinity Diagramming
Heuristic Evaluation
Task Analysis

Prototyping Tools
Sketch
Principle
Axure
Adobe Creative Suite
Keynote

Development
HTML/CSS
Bootstrap
Wordpress
C#/ActionScript

Other skills and interests
Fine art (sketching, painting)
English, Chinese, Cantonese
British Parliamentary debate
Swimming