Didar Khan

New York, NY | 917-916-5127 | <u>Didark791@gmail.com</u> <u>LinkedIn</u> | <u>GitHub</u> | <u>Portfolio</u>

Junior Front End Developer | IT Support Specialist

Aspiring IT support specialist and front end developer with a strong foundation in JavaScript, HTML5, CSS3, and ReactJS. Experienced in hardware troubleshooting and IT ticketing systems, with a proven ability to manage technical operations and deliver excellent customer service.

Technical Skills

- Programming Languages & Frameworks: JavaScript, ReactJS, HTML5, CSS3
- Tools & Technologies: Figma, Visual Studio Code, Trello, Slack, Git, GitHub
- Office & Collaboration Tools: Microsoft Teams, Microsoft Word, Microsoft Excel, Google Meet, Google Drive, Google Docs
- **Technical Expertise:** Hardware Troubleshooting and Setup, Network Setup and Configuration, Software Installation and Updates, Debugging and Problem Solving

Technical Projects

Calculator - GitHub | Demo

Developed a functional calculator using JavaScript, HTML, and CSS to perform basic arithmetic operations including addition, subtraction, multiplication, and division. This project enhanced my understanding of core web technologies and principles of responsive design.

- Implemented user-friendly interface to ensure ease of use
- Utilized JavaScript for dynamic functionality and event handling
- Applied CSS for styling and layout to create a visually appealing tool

Ping Pong Game - GitHub | Demo

Created an interactive ping pong game using JavaScript, HTML, and CSS, focusing on game logic and user interactions. This project helped solidify my skills in front-end development and real-time updates.

- Designed and implemented game mechanics using JavaScript
- Created responsive game layout with HTML and CSS
- Enhanced user experience with smooth animations and intuitive controls

Work Experience

Assafa Islamic Center

New York, NY 06/2023 - Present

Coordinator

- Assist with operational duties and oversee online board-certified academics for youth.
- Troubleshoot network, video, and audio setups for students, supporting assignment submissions, on Microsoft Teams and Google Services.

Domino's Pizza Inc.Queens, NY
Shift Leader
04/2018 - 04/2023

• Managed store operations and improved efficiency by 10% through optimized scheduling.

• Resolved customer complaints promptly, maintaining high satisfaction, and managed cash transactions accurately using POS systems.

Education

New York City College of Technology Bachelor of Technology in IT Operations	Brooklyn, NY 12/2024
Nebula Academy Full Stack Web Development Course	New York, NY 10/2023 - 06/2024
New York City College of Technology Associate of Science in Computer Information Systems	Brooklyn, NY 12/2023

Relevant Coursework

I.T. Service Management

- Developed and managed robust IT processes, enhancing service delivery and aligning IT services with business needs.
- Gained practical skills in IT problem management, change management, and configuration management using frameworks like ITIL and COBIT.

^{*} References Available Upon Request *