# Market Verticals: Current and Future Challenges

# Government

**Peter Watkins** 

Province of British Columbia

# Strong Authentication and Identity Information

Understanding current and future problems from a government perspective

#### Context: Many Levels of Government

Province of British Columbia: 4.8 million residents (small)

Federal Government of Canada

Provincial Government of British Columbia (BCGov)

Municipal Vancouver, Victoria, ...

Indigenous Nisga'a Lisims Government, Esquimalt First Nations, ...

Broader Public Regional Health Authorities, WorkSafeBC, Technical Safety BC Sector ICBC (DMV and Insurance), BC Ferries, ...

Mel

### Context: Government of British Columbia (BCGov) \*.gov.bc.ca

- Health, Education, Transportation\*, Natural Resources, Justice, Social, Economic Development, Employment...
- Vital events for people -- birth and death registrations, name changes
- Legal events for organizations -- registration and de-registration etc.
- Professional designations -- regulating bodies, Doctors, Lawyers, Engineers, Forresters, Architects, Accountants, ...
- Licenses and permits -- driving (personal, commercial), harvesting, building, gasfitting, welding...
- Important Assets Land Title, Liens, etc

We provide the foundational identity information for our society and economy.

#### Context: BCGov on Digital Authentication and Digital Identity Information

#### **Current (legacy?):**

- 30,000 Employees: userid/password
- 1 million accounts for Individual or Business users: BCeID userid/password
- Active directory, enterprise web single sign on paradigm

#### New:

- BC Services Card as Provincial Identity Information Program
- Fully subscribed\* 4.3 million registered people
- Gov mobile app and gov issued EMV chip card DL or Services Card
- Registered name, date of birth, address as verified identity information
- Careful privacy design, pairwise identifier scheme, conservative roll-out

#### **Newest:**

- Verifiable Organizations Network: Hyperledger Indy and friends: vonx.io
- orgbook.gov.bc.ca: Corporate registrations ---> licences, permits, and more

#### Perspectives on Strong Authentication

#### Damned if we (gov) don't do it

- Corporate controlled or other government controlled
- No effective recourse or accountability
- Challenges with recovery when lost if they never really knew you - how can they fix it?
- Authn services can be a party to every transaction
- UX and public perception

#### Damned if you do it - self provisioned

- One does not simply "self-provision" (U2F, SmartPhone Apps for TOTP) - UX
- Challenges with recovery when lost -- who knows you that can help you?
- We still need to bind your authentication to our records related to you

#### Damned if we (gov) do it

- Protection / defense obligations are off-the-scale
- Low usage rates gov specific secrets forgotten
- Authn services can be party to every transaction
- If we verified your identity at our counter then we do know you and can help recover lost / stolen -- but is that a bug or a feature?
- There are always users outside our borders -- we can't bring everyone to a registration counter

#### Perspectives on Digital Identity Information

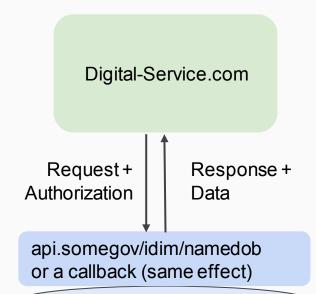


Hi there! It's us here at the gov.
Thanks for authenticating now we remember you. Hi Lou!
Do you want to authorize DigitalService.com to call us right now and get your name and date of birth?

Approve

Cancel

- This is a problem even when it's Digital-Service.gov
- The api's know who's calling/called. Event data is not fun to manage when personal information is involved
- Calling AnyCompany.com everytime is not much better
- Scaling this into digital economy will be a problem
- Need to issue to Lou and enable Lou to share government issued identity information without calling back to the gov every time



guid1, Bob, May 15, 1972 guid2, Lou, Dec 9, 1989 guid3, Sam, Jun 21, 1955

#### Perspectives on Digital Services, Digital Government, Digital Economy

Awesome
Digital Services
That Work Great

Sweet!

Not possible without strong authentication and digital identity information -- standards and interop --

Face-to-face Papers Fax

meh

grrrr

Things you can do that are not very important or valuable

Things you need to do that are very important or valuable

# Healthcare

(see PDF)

# Supply Chain

Jim Masloski

#### W3C WORKSHOP ON STRONG AUTHENTICATION & IDENTITY



SUPPLY CHAIN (IDENTITY/VERIFIABLE CLAIMS)



INVOLVEMENT OF ACTORS PARTIES IN TRANSACTIONS



PARTICIPATION AT THE PARTY LEVEL



CODIFYING
THE IDENTITIES OF PARTIES AND
THE ABILITY TO MAINTAIN
CONFIDENTIALITY

### CONSIDERATIONS ON VERIFIABLE CREDENTIALS

- Availability to the information
- Cross platform application
- •Number of parties needing access to different pieces of the data
- •Ability to authenticate the information by responsible parties
- •Out of the box thinking on how to build this out in the supply chain industry
- •Take into consideration the legal requirements as they currently stand in the supply chain arena



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# Legal

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Director of Policy
Center for Information Assurance and Cybersecurity
University of Washington - Applied Physics
Laboratory

# Law and DIDs S.O.D.D.I.\* in Seattle

Presentation to W3C – Strong Authentication and Identity Workshop

By Scott L. David
University of Washington – Applied Physics Laboratory
Information Risk Research Initiative

December 10, 2018

\*SODDI – Is a criminal defense of Mistaken identity: "Some other dude did it"

### DID Law Fork - Mild vs. Wild Paths

- Two faces of DID legal setting
  - Mild or *Wild*





## Mild DID Law Path



## Mild DID Law Challenge/Opportunity

- Practice = Compliance
  - Navigate existing (anachronistic) laws, rules and contracts in DID
- Authority = Past as Precedent (Kojeve)
  - Existing law and legal paradigms/institutions
    - Varies among national jurisdictions
    - Many artifacts of appropriations of capitalism and centralizations of nation state
  - Focus on traditional embodiments of value
    - "Property" concepts (IP, data "ownership," etc.)
    - Hierarchical governance/liability in organizations based on "causation"
- Value = cost savings of de-risking
  - Identity is emerging "cost center" for organization
  - Jurisdictional arbitrage-venue shopping
  - "Zero-sum game" gestalt
- Identity = locus of (duty and liability) and (rights and value)
- Today's duties are derived from yesterday's problems
  - Analogies in property law
  - GDPR from 1970s era FIPPs

## Wild DID Law



"...and by tomorrow, I'll need a list of specific unknown risks that we'll encounter with this project."

## Wild DID Law Challenge

- Secondary effects of Moore's law (etc.) yielded downstream exponential increase in interaction volumes and densities
- Interactions breed risk
- Risk is increasing exponentially
- Existing laws/institutions are not built to de-risk these new interaction phase spaces
  - Distributed flows blind hierarchical organizations
- Yesterday's Institutional (and individual) existential narratives dissipate
- Challenge/Opportunity is to "re-intermediate" interactions with new DID-based structures and narratives

## Wild DID Law Opportunity

- Practice = Innovation
  - Create new containers and pathways for intangible value flows
- Authority = Future Opportunities (Kojeve)
  - New "unmapped' complex shared risk space
  - Bridge from old solutions to new solutions
    - Old laws to new contracts
    - Old institutions to distributed organizations
    - Bridge as capitalism and nation state cede power/meaning to distributed structures
  - Focus on newly available measurements to establish value
    - Focus on measuring relationship (metrics for edges, not nodes)
    - Focus on value extraction when data is converted into information Meaning integrity
- Value = profit center of leveraging relationships (and de-risking)
  - Efficiencies of avoiding avoidable harms
  - Identity as profit center for organization
  - Contracts to release legal jurisdictional arbitrage
  - "Non-Zero-sum game" gestalt in new complex interaction spaces
- Identity = embodiment of relationship
  - Information creates us, not vice versa
- Duties are derived from projections of tomorrow's opportunities

## Wild DID Law – Identities are Key

- Identities (of people, entities and things) are the key in distributed systems.
- Each has multiple simultaneous identities (all relationship based)
- Why did "identity" get distributed?
  - Paul Baran diagram (shown later) shows dissipated institutional power
  - Much "identity" is based on relationships with institutions.
- With DIDs, distributed power/institutional structures
  - Not a lot of precedent
    - Not like co-ops not hierarchical
    - Need new institutional information and risk sharing structures
    - Biological systems yield helpful models
- Resilient distributed structures grow organically
  - Self-assembly among multiple similarly situated stakeholders. (COIs)
  - Recognize that not starting from entirely clean slate
  - Appropriations of late capitalism will continue to operate (In our souls)
  - If aware of this, can design to harness that "energy of mutual appropriation"

### Risks Create Organisms and Organizations

- What are current and emerging DID practices?
- What are processes to create feedback loops to refine and develop those practices?
- "Rule of law is as much about prosubstance
  - Due process (5<sup>th</sup> and 14<sup>th</sup> amend).
    - Substantive
    - Procedural

### 4 Step Ladder of Institutional Construction

- Processes of institutional construction/law are built from practices
  - Practices
    - Adopt as rule (legislative/contract process)
      - To get
  - Best Practices
    - Apply enforcement (judicial/enforcement process)
      - To get
  - Standards
    - Include operations (executive/operating process)
      - To get
  - Institutions

# How harvest/create practices for socio-technical DID systems?

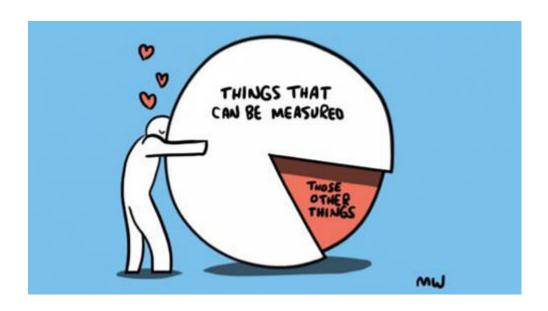
- Tools and Rules
  - Technology Tools
  - Legal Rules
- For "Tools" measure performance of tech against specifications
  - Process is Technical Standard setting
    - Output is specifications (and IP DMZ)
- For "Rules" measure performance of people and institutions against rules, laws, norms, etc.
  - Process is creating public and private enforceable duties
    - Legislative processes (and APA for regulations)

# What Measurements Needed for DID Tools and Rules Development?

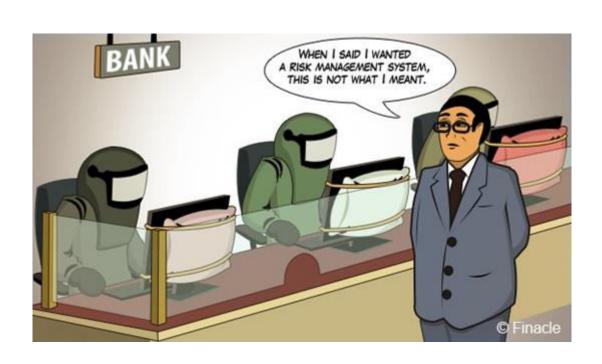
- What risks and what performance metrics are relevant for reliable DID systems?
  - Data?
  - Information?
  - Identity?
  - Other?
- You can't protect it if you don't know (or agree) what "IT" is
- We measure risk into existence
  - The threat is present in the system
  - Our measurement/observation allows us to perceive and mitigate risk
    - Carcinogens capacity to mutate is already present in system
    - All financial collapses in US and UK since 1800 Seeds of all financial collapse are sown in response to prior crisis
    - All IP Create property narrative to enable accumulation (retard dissipation)

So, what specifically should we measure to reduce emerging DID interaction risks?

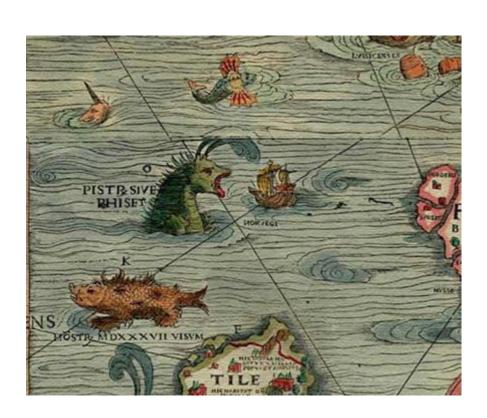
(recalling that "what gets measured gets done")



# DID Stakeholders need reliable and shared qualitative metrics to reduce risk



### Sic Hunt Dracones



## Taming the DID Wild Law Path

- Risks compel de-risking practices
  - What do different sorts of emerging threats and vulnerabilities suggest about future DID practices?



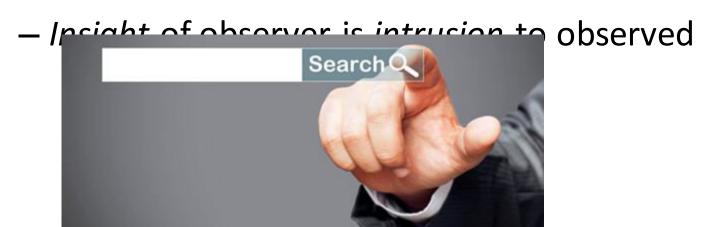
- Invite DID solutions for
  - 13 information risk trands

### **Global Identity/Information Risk Trends**

- 13 global risk trends include:
  - Secrecy is Dead (but privacy and security are not)
  - Distributed Information Architecture (blinds hierarchical organizations)
  - Complexity (is its own "sovereignty")
  - Socio-Technical Systems (force non-technical variables into system design)
  - Information Democratization (collapses scale & alters security paradigms)
  - Data Technology is Dual-Use (it can be used for bad or good)
  - People are "Data Producers" (without institutional support)
  - Big Data Insights Invert (and Re-Invent?) Critical Analysis
  - "Synthetic Intelligence" (is a Counterforce to AI)
  - The Internet Is Not a Public Park (it is privately operated commercial space)
  - Data is Not Information
  - Power Laws In Bureaucracies Make Security-By-Secrec
  - AAA Risks Threaten Information Systems

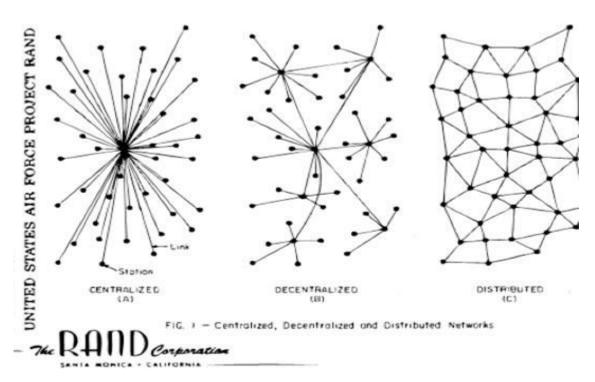
# Death of Secrecy (the insight/intrusion "slider")

 Secrecy died from vast system technical interoperability and collective quest for insight



### **Distributed Information Architectures**

#### Render hierarchies blind



## The Sovereignty of Complexity

Statistical outliers can be artifacts of misapplied Gaussian distribution models



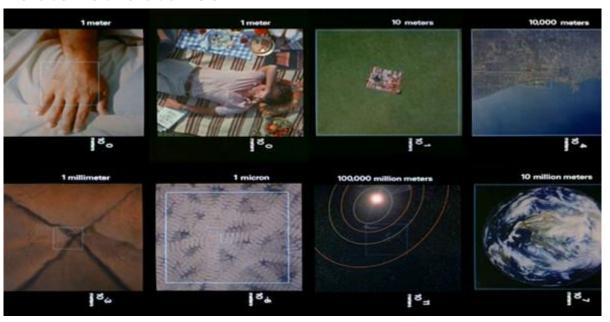
## Socio-Technical Systems -

force non-technical variables into security design



### **Information Democratization Collapses Scale**

Invites consideration of scale-independent policies for fractal structures



## Data Technology is "dual use"

It can do harm or good

(Like Nitrogen-Based Fertilizer)

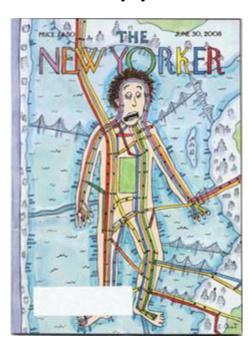




## People are Data "Producers"

Without Institutional Support





# Big Data Insights Invert (and Re-Invent?) Critical Analysis

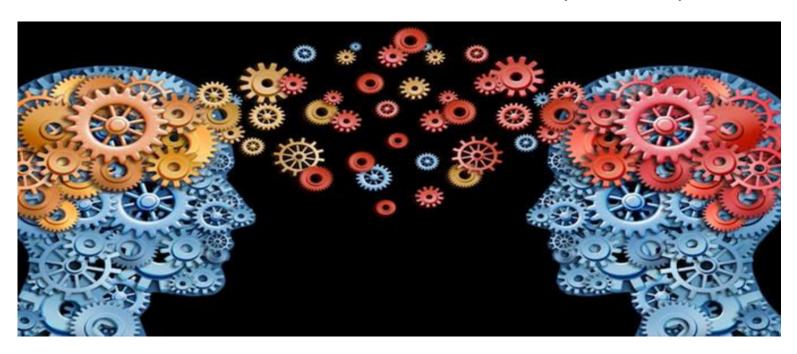
#### THE FAMILY CIRCUS



"I wish they didn't turn on that seatbelt sign so much! Every time they do, it gets bumpy."

## Synthetic Intelligence

Is a counterforce to the existential anxiety caused by AI



### The Internet is Not a Public Park

It is a privately-operated commercial space

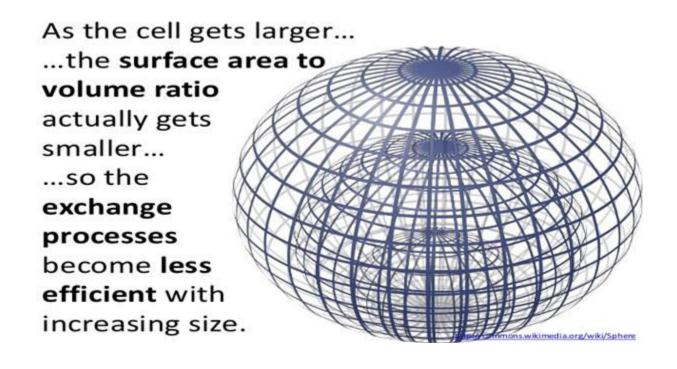


## "Data" is Not "Information"

Many system architecture problems dissipate when the distinction is applied



# Power Laws In Bureaucracies Raise Secrecy/Reliability Costs



# "AAAA" Threats to Identity/Information Systems



Attacks, Accidents and Acts of Nature





## Good Luck

- Let's continue the conversation
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John Fontana