

## Cover Letter

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Hiring Manager

JW Marriott Kigali

Marriott International

Dear Hiring Manager,

I am writing to express my interest in the IT Support position at JW Marriott Kigali. As a final-year student in Computer and Software Engineering at the University of Rwanda, I have gained hands-on experience in troubleshooting, system maintenance, and supporting IT infrastructure-all of which align closely with the responsibilities outlined for this role.

During my studies, I took an active role in maintaining university lab systems, resolving hardware and software issues, and configuring printers, scanners, and other peripherals. I also participated in network setup and diagnostics for class projects, and consistently collaborated with classmates to ensure smooth operation of our shared digital environments. These experiences have helped me develop a problem-solving mindset, strong teamwork, and a clear understanding of how to support and maintain IT systems.

I am particularly drawn to Marriott's commitment to excellence and innovation. The opportunity to contribute to a global brand while continuing to grow my technical and professional skills is truly exciting. I am eager to bring a positive attitude, a willingness to learn, and a dedication to quality service to the team at JW Marriott.

Thank you for considering my application. I would welcome the opportunity to discuss how I can support your IT team and contribute to the exceptional guest experience Marriott is known for.

Sincerely,

IMANIRAHARI Didier